

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, October 20, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.1</b>	<b>34</b>	<b>46</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>121</b>	<b>6%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>181</b>	<b>27%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>100</b>	<b>116</b>	<b>16%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>62</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>39</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>126</b>	<b>22%</b>
<b>TOTAL</b>	<b>713</b>	<b>821</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	225	64	14	10	24	16
Cable Car	118	23	4	5	8	6
Potrero	241	64	15	6	34	9
Presidio	197	36	11	10	7	8
Kirkland	226	51	11	12	21	7
Woods	366	59	15	6	34	4
Flynn	193	38	12	3	14	9
<b>TOTAL</b>	<b>1,566</b>	<b>335</b>	<b>82</b>	<b>52</b>	<b>142</b>	<b>59</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:14 10/20/10	R OPERATOR PR	15	1815	139	45	5500	3RD STREET & MARKET (OB)	ACCIDENT COACH AND VAN	OB	17:14	17:55	11
						1133015	INSPECTOR HENDERSON,B;VIDEO *,CLAIMS *,SYSTEM SAFETY * MINOR DAMAGE NO 799 VEH DELAY: 00:41					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:41 10/20/10	R OPERATOR WO	35	2068	5	27	8428	PINE & HYDE (OB)	SFFD EQUIPMENT BLOCKING WORKING FIRE	OB	05:41	05:45	35
							1132917	INSP L.DAVIS & C.WILCHER. L1 J.STUART RESPOND. SFFD BATTALIONS 1 & 2, SFPD 3A300, DPT 3P15 AT SCENE.. PAGED & UPDATED. 3 LINE SWITCHED BACK AT POST / LARKIN IB / OB. 2 SHUTTLES TO SUPPLEMENT SERVICE. 2 LINE REROUTED OB; SUTTER, R-LEAVENWORTH, L-PINE, L-POLK, R-SUTTER. 2 STOPS MISSED 27 LINE REROUTE OB; HYDE, R-PINE, L-POLK, L-POST, R-JONES. 5 STOPS MISSED. 1X, 31X, 38X REROUTE IB; BUSH, R-POLK, L-POST, L-LEAVENWORTH, R-BUSH. REROUTES AMENDED BECUSE OF EQUIPMENT ON A 4-ALARM FIRE. 1 RESCUE COACH FOR RED CROSS, DISPLACED RESIDENCE, 619 12 COACH #8029 OPERATOR ID 2036. VEH DELAY: 00:04 LINE DELAY: 04:54				