

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, OCTOBER 20, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	98.7%	6	10	43

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	193	28%
KIRKLAND	111	129	16%
FLYNN	103	109	6%
POTRERO 40'	44	68	55%
POTRERO 60'	47	39	-17%
PRESIDIO	105	116	10%
TOTAL	722	817	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	108	11	3	5	3	0
Flynn	191	27	7	5	14	1
Green	189	32	14	12	5	1
Kirkland	214	34	9	9	15	1
Potrero	233	38	14	6	16	2
Presidio	182	20	9	5	6	0
Woods	333	45	16	11	17	1
TOTAL	1,450	207	72	53	76	6

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:43 10/20/11	533	38	GEARY & FILLMORE (IB)	ACCIDENT (COACH & AUTO)	15:43	16:14
		1198471	INSP T. KONG RESPONDED, CLAIMS 6A45*, CLAIMS*, VIDEO*, AUTO OPENED DOOR, MADE CONTACT WITH REAR OF COACH, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO DOOR, NO INJURIES, NO 799, VEH DELAY: 00:31			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
06:50 10/20/11	153	F	MARKET ST. & FRANKLIND (OB)	R/348/22/5487 DISABLE, BLOCKING J-LINE	06:50 05:50	06:59 06:50
		1198242	OPERATOR CLEARED VEH DELAY: 00:09 LINE DELAY: 01:00			
08:13 10/20/11	31	M	GENEVA & SAN JOSE (OB)	DATA DUMP	08:13 09:00	09:29
		1198406	OPERATOR *INSP.D.CASTRO* SI GREEN 1476 @09:29 VEH DELAY: 01:16 LINE DELAY: 00:29			
15:33 10/20/11	58	KT	EMBARCADERO (OB)	OPERATOR PERSONAL NECESSITY	15:00 15:00	15:34 15:34
		1198457	OPERATOR CLEARED VEH DELAY: 00:34 LINE DELAY: 00:34			

5. NX Bus Express

Ridership	Counts
Morning	685
Afternoon	590
TOTAL	1,275

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%