



**Muni  
Service Delivery  
Daily Report**

Wednesday, October 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**AM NOLO REPORT THURSDAY 10 22 09**

<b>CABLE CAR</b>	0	0	0	0	
<i>Flynn</i>	1	0	0	0	9=1
<i>Kirkland</i>	3	0	0	0	28=1, 43=1, 47=1
<i>Woods</i>	2	0	0	0	30X=1, 67=1
<i>Potrero</i>	0	5	0	0	7=1, 14=1, 24=1, 30=1, 49=1
<i>Presidio</i>	0	0	1	0	
<i>Metro</i>	0	0	0	1	
<i>F line</i>	0	0	0	0	
<b>TOTAL</b>	6	5	1	1	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**10 21 09 WEDNESDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	9=2 9X=1
<b>Kirkland</b>	4	0	0	0	10=1 12=1 1X=1 47=1
<b>Woods</b>	5	0	1	0	23=1 27=2 29=1 44=1
<b>Potrero</b>	1	5	0	1	7=1 14=2 30=1 33=1 49=1
<b>Presidio</b>	0	4	0	0	1=2 3=2
<b>Metro</b>	0	0	3	0	1 =J 5=KT
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	14	9	4	1	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>Wednesday 10/21/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	0	4	0.0%	49	0	4	0.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	3	5.3%	154	3	3	1.9%
<b>Flynn</b> multi-piece	2		2.9%				
<b>Kirkland</b> one-piece	2	3	3.5%	212	4	3	1.9%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	3	12	3.4%	251	4	12	1.6%
<b>Woods</b> multi-piece	2		2.0%				
<b>Potrero</b> one-piece	1	0	1.5%	212	1	0	0.5%
<b>Potrero</b> multi-piece	0		0.0%				
<b>Presidio</b> one-piece	1	11	1.9%	174	2	11	1.1%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	2	7	3.0%	146	4	7	2.7%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	1	3	10.0%	33	2	3	6.1%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>20</b>	<b>43</b>	<b>1.6%</b>

# Accidents

Wed Oct 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:23 10/21/09	R OPERATOR GV	87	2 5	166	F	1895	MARKET & 4TH ST. (OB)	SFPD REQUESTS FOR INTERVIEW	OB	11:33	11:47	72
							<b>1073436</b>	INSP. L. HAYNES CLEARED, OPER WITNESSED A PEDESTRIAN EXPOSING HIMSELF TO MINORS - ON THE STREET - WHILE AT EMBARCADERO & GREEN, OB, @ 1123 HRS. OFFICER SETO, UNIT # 3A30 DID THE INTERVIEW, STAR #2370, SUSPECT APPREHENDED, BUT NO ARREST SINCE MINORS LEFT SCENE ALREADY. VEH DELAY: 00:14 LINE DELAY: 00:14	LD	11:33	11:47	
11:54 10/21/09	R INSPECTOR HAY PR	20	0 7	7	31	5541	MARKET & STOCKTON (OB)	ACCIDENT COACH/TRUCK MINOR	OB	11:54	13:15	12
							<b>1073462</b>	INSP JONES. MGR STUART. SAFETY*, VIDEO. CLAIMS 6A42*. NO INJURY VEH DELAY: 01:21				
13:22 10/21/09	R OPERATOR GV	20	1 6	151	F	1051	MARKET ST & 7TH ST AND 8TH ST (OB)	NON INJURY ACCIDENT LRV & TRUCK	OB	13:22	13:43	87
							<b>1073506</b>	INSP L HAYNES AND MRU 4S49 CLRD, LSGP* TO OPS TO S/B O/I AT FERRY TERMINAL AND I/O AT MARKET/11TH ST, RELIEF RUN 156/F/ TO P/O SI MARKET AND 11TH ST N/R [EOR 13:58] VEH DELAY: 00:36 LINE DELAY: 00:21	LD	13:22	13:43	
14:13 10/21/09	R OPERATOR ME	20	8	46	KT	1473	BAYSHORE & VISITACION (IB,SB)	ACCIDENT, LRV/AUTO	IB	14:13	14:45	72
							<b>1073520</b>	INSP. M. MCGEHEE INTERVIEWED OP AT BAYSHORE & SUNNYDALE, NO 799, SYSTEM SAFETY* FORM R REQUIRED, MGR. S. BRITT* VIDEO* CLAIMS 6A42* NO INJURIES, MRU-4S30. SI BAYSHORE & SUNNYDALE 1473 @15:00 VEH DELAY: 00:47 LINE DELAY: 00:32	LD	14:13	14:45	

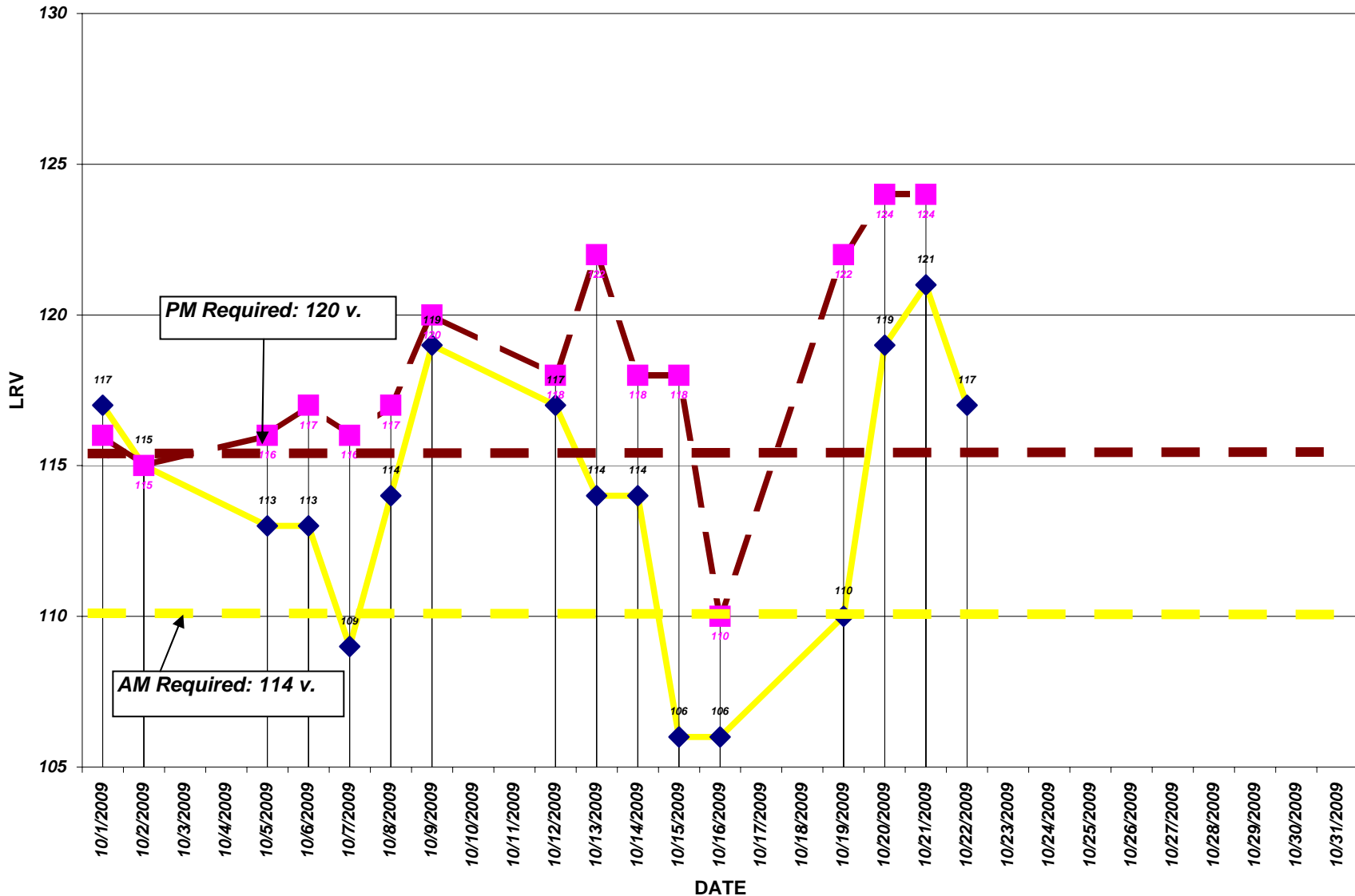
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:25 10/21/09	R OPERATOR ME	20	9	56	KT	1427	THIRD ST & FITZGERALD (IB,SB)	ACCIDENT, LRV/AUTO	IB LD	15:25 15:25	15:44 15:44	72
				1073524			DEADHEADED TO BAYSHORE & SUNNYDALE FOR VEHICLE INSPECTION BY MRU-4S30 & CLEARED AT 1559 HRS., INSP. M. MCGEHEE, H. HENLEY, VIDEO* NO 799, MGR. S. BRITT* SI BAYSHORE & SUNNYDALE 1427 @15:59 VEH DELAY: 00:34 LINE DELAY: 00:19					
15:52 10/21/09	R OPERATOR KI	29	6	650	28	8340	19TH AVE & SLOAT (IB)	ACCIDENT COACH & MINI VAN	IB	15:32	16:18	39
				1073525			INSP J. FLORES, SYSTEM SAFETY*, NO 799, MINOR DAMAGE TO COACH VEH DELAY: 00:46					
16:49 10/21/09	R OPERATOR WO	29		146	27	8420	JACKSON & HYDE (IB)	ALLEGED ACCIDENT, COACH / AUTO	IB	16:49	17:50	16
				1073449			INSP. A. VELACRUZ, NO INJURIES, NO (799), VIDEO* VEH DELAY: 01:01					
18:23 10/21/09	R OPERATOR PR	26	8	085	5	5633	FULTON & ARGUELLO (OB)	ALLEGED ACCIDENT, COACH / AUTO (HIT & RUN)	OB	18:23	19:00	16
				1073455			INSP. A. GEETER, SYSTEM SAFETY*, CLAIMS 6A50 GRACIA*, MINOR DAMAGE TO COACH, NO INJURIES, NO (799), END OF RUN SI PRESIDIO N/R VEH DELAY: 00:37					
18:42 10/21/09	R OPERATOR GV	13		173	F	1015	MARKET ST & 3RD ST (IB)	ACCIDENT, PCC & AUTO, MINOR	IB LD	18:42 18:42	19:00 19:00	87
				1073457			INSP H HENLEY & MRU 4S30 CLRD, 2-WITNESSES, 11/F/89 & 11/F/32 ON BOARD, AUTO TURNED LEFT FROM CURB LANE ACROSS PATH OF PCC CONTACTING RIGHT FRONT OF PCC WITH LEFT REAR SIDE OF AUTO, NO INJURIES, NO 799, CLAIMS*, SYSTEM SAFETY ON SCENE, SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 01:18 LINE DELAY: 00:18					
22:17 10/21/09	R OPERATOR WO	16	0	181	98	8176	MARKET & CASTRO (IB)	ACCIDENT, COACH / FIXED OBJECT (CONCRETE BARRIER)	IB	22:17	22:22	16
				1073568			INSP. H. HENLY, E. DENNIS, SFPD 3D-62, CAD # 092943777, NO INJURIES, MINOR DAMAGE TO COACH, NO (799), CLAIMS 6A-50 GRACIA* VEH DELAY: 00:05					
22:26 10/21/09	T OPERATOR CA	29	9	041	61	56	CALIFORNIA & MASON (IB)	ACCIDENT (CABLE CAR / TAXI)	IB	22:26	23:12	16
				1073575			INSP. A. BEMNET CLEARED, NO INJURIES, MINOR DAMAGE, TAXI MADE CONTACT WITH REAR OF CABLE CAR, 212/27/8017 USED AS SHUTTLE VEH DELAY: 00:46					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:22 10/21/09	R OPERATOR GV	20	6	151	F	1051	MARKET ST & 7TH ST AND 8TH ST (OB)	NON INJURY ACCIDENT LRV & TRUCK	OB	13:22	13:43	87
							1073506	INSP L HAYNES AND MRU 4S49 CLRD, LSGP* TO OPS TO S/B O/I AT FERRY TERMINAL AND I/O AT MARKET/11TH ST, RELIEF RUN 156/F/ TO P/O SI MARKET AND 11TH ST N/R [EOR 13:58] VEH DELAY: 00:36 LINE DELAY: 00:21	LD	13:22	13:43	
13:38 10/21/09	R FARE INSP. (1 PO	29		49	KT	1473	VAN NESS & ELLIS (IB)	BLOCKED BY NON MUNI ACCIDENT	IB	13:38		39
							1073478	INSP B. HENDERSON, MANAGER STUART*, MANAGER ANDREWS*, INSP VELACRUZ, 49 LINE SWITCHBACK AT MISSION & 11TH ST, INSP J. FLORES, 47 LINE REROUTE INBOUND VAN NESS & EDDY: R-EDDY, L-POLK, L-GEARY, R-VAN NESS LINE DELAY: 01:06	LD	13:38	14:44	
14:13 10/21/09	R OPERATOR ME	20	18	46	KT	1473	BAYSHORE & VISITACION (IB,SB)	ACCIDENT, LRV/AUTO	IB	14:13	14:45	72
							1073520	INSP. M. MCGEHEE INTERVIEWED OP AT BAYSHORE & SUNNYDALE, NO 799, SYSTEM SAFETY* FORM R REQUIRED, MGR. S. BRITT* VIDEO* CLAIMS 6A42* NO INJURIES, MRU-4S30. SI BAYSHORE & SUNNYDALE 1473 @15:00 VEH DELAY: 00:47 LINE DELAY: 00:32	LD	14:13	14:45	
22:03 10/21/09	R OPERATOR WO	29		212	27	8017	JACKSON & VAN NESS (DH)	61- LINE SHUTTLE	DH	22:03	22:24	16
							1073574	INSP. A. BEMNET, CALIFORNIA / VAN NESS IB TO DRUMM / CALIFORNIA TO OB VAN NESS / CALIFORNIA VEH DELAY: 00:21 LINE DELAY: 00:26	LD	21:37	22:03	
22:30 10/21/09	R OPERATOR CA	16		POWL			1201 MASON (IB,OB)	R,T: POWELL LINE DOWN (BAD SPLICE)	IB	22:30	05:00	16
							1073578	INSP. D. FONG, A. BEMNET, CABLE MACHINERY, SHOP TRUCK 665 TOWED CARS OFF POWELL LINE, TWO SHUTTLES USED, 59 / 60 LINES SENT AROUND THE HORN IB/OB, SENIOR STAFF / SAFETY*, 311* VEH DELAY: 06:30 LINE DELAY: 06:30	LD	22:30	05:00	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

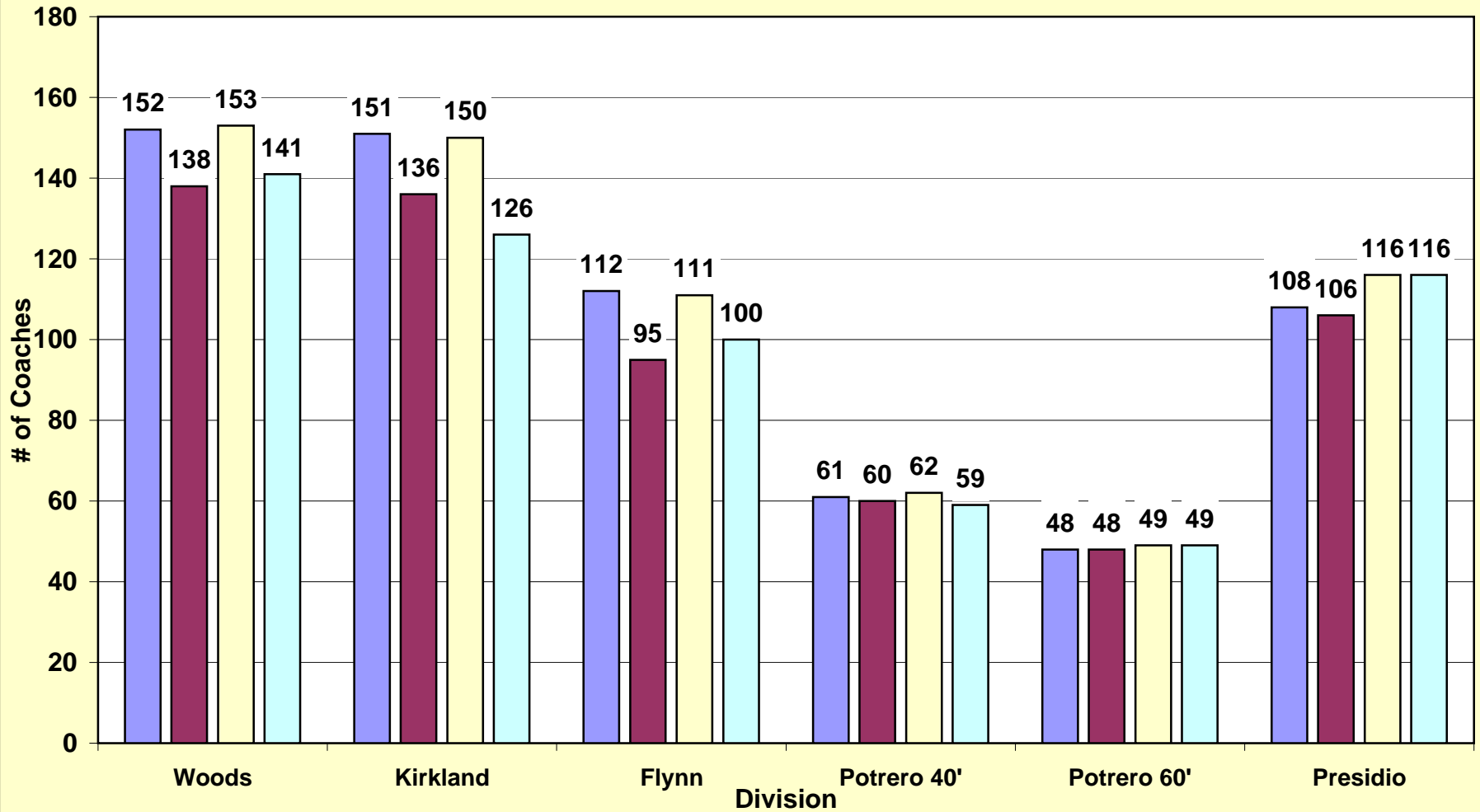
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 22, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	4
BODY/PAINT/LEAKER	4
FLEET APPEARANCE	0
PARTS	4
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	4
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>34</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October 22, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>11</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>10</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 10/22/09 & 10/21/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/22/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	7	14	0	1	3	4	18
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	29	4	12	45	14	30	57	101	146
Awaiting parts	2	0	0	2	4	5	14	23	25
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	1	1	1
Equipment available for service @ 7:45 a.m.	152	151	112	415	61	48	108	212	627
Final a.m. pull-out	138	136	95	369	60	48	106	219	588
Reserve fleet usage	0	0	0	0	0	7	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	3	1	0	4	1	4	0	5	9
<b>Afternoon (p.m.) availability</b>									
<b>10/21/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	6	13	0	0	0	0	13
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance holds	28	5	13	46	13	29	49	91	137
Awaiting parts	2	0	0	2	4	5	14	23	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	150	111	414	62	49	116	222	636
Final p.m. pull-out	141	126	100	367	59	49	116	233	600
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	0	1	3	0	0	2	2	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, OCTOBER 21, 2009</b>											
Green	240	55	20	7	15	13	22.9	8.3	2.9	6.3	5.4
Cable Car	132	24	4	4	9	7	18.2	3.0	3.0	6.8	5.3
Potrero	280	58	27	2	17	12	20.7	9.6	0.7	6.1	4.3
Presidio	212	46	20	9	13	4	21.7	9.4	4.2	6.1	1.9
Kirkland	252	46	15	6	15	10	18.3	6.0	2.4	6.0	4.0
Woods	303	67	21	4	27	15	22.1	6.9	1.3	8.9	5.0
Flynn	200	47	21	5	15	6	23.5	10.5	2.5	7.5	3.0
<b>Total</b>	<b>1,619</b>	<b>343</b>	<b>128</b>	<b>37</b>	<b>111</b>	<b>67</b>	<b>21.2%</b>	<b>7.9%</b>	<b>2.3%</b>	<b>6.9%</b>	<b>4.1%</b>

**Summary For The Last 7 Days**

WEDNESDAY 10 14	1,616	390	140	53	120	77	24%	9%	3%	7%	5
THURSDAY 10 15	1,601	358	119	50	118	71	22%	7%	3%	7%	4
FRIDAY 10 16	1,642	379	149	47	118	65	23%	9%	3%	7%	4
SATURDAY 10 17	1,140	261	103	29	79	50	23%	9%	2%	7%	4
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5
MONDAY 10 19	1,641	397	169	40	117	71	24%	10%	2%	7%	4
TUESDAY 10 20	1,617	370	145	36	119	70	23%	9%	2%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.