



**Muni
Service Delivery
Daily Report**

Thursday, October 22, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Friday, Oct 23

Morning Report

Cable Car	0	0	0	0	
Flynn	2	0	1	0	38=2
Kirkland	1	0	0	0	2=1
Woods	0	0	0	1	
Potrero	2	0	0	1	30=1, 49=1
Presidio	0	0	0	1	
Green	3	0	0	1	KT=1, L=1, S=2
F line	1	0	0	0	F=1
TOTAL	5	0	1	3	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	
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Runs Not Out and Late Out for Rush Hours

10 22 09 THURSDAY

PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9=1 9X=1 38=1
Kirkland	1	0	0	0	43=1
Woods	5	0	0	0	16X=1 54=2 67=1 71=1
Potrero	6	0	0	0	7=1 14=2 22=2 24=1
Presidio	0	0	0	0	
Metro	1	0	0	0	S=1
F line	0	0	0	0	
TOTAL	16	0	0	0	

Special Events

Emergency Equipment Demand _ Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>Thursday 10/22/2009</i>							
Revised 6/15/09							
Cable Car one-piece	1	3	4.5%	49	1	3	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	6	2.6%	154	1	6	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	0	1.8%	212	2	0	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	3	9	3.4%	251	4	9	1.6%
Woods multi-piece	2		2.0%				
Potrero one-piece	3	1	4.5%	212	5	1	2.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	3	0.0%	174	0	3	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	13	0.0%	146	0	13	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	5	0.0%	33	0	5	0.0%
F Line multi-piece	0		0.0%				
System total				1231	13	40	1.1%

Accidents

Thu Oct 22, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:27 10/22/09	R OPERATOR FL	30	1	409	9X	6276	KERNY & BUSH (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	08:27	09:14	26
				1073623		INSP P. JONES RESP, 1M1*, CLAIM 6A42*, SYSTEM SAFETY*, VIDEO*. NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO AT RIGHT SIDE FENDER. NO INJURY, NO 799. VEH DELAY: 00:47						
08:29 10/22/09	R OPERATOR PR	26	4	68	3	5528	KEARNY & BUSH (IB)	ACCIDENT COACH / AUTO MINOR	IB	08:29	09:14	12
				1073627		INSP DAVIS.MGR STUART*, 6A42*, SAFETY* VEH DELAY: 00:45						
10:44 10/22/09	R OPERATOR KI	17	4	746	28	8200	19TH AVE & TARAVAL (OB)	R,EA: ACCIDENT COACH/VAN MINOR	OB	10:44	11:45	12
				1073661		INSP JOHNSON, MGR STUART*, CLAIMS 6A42* & SAFETY* VEH DELAY: 01:01						
12:20 10/22/09	R OPERATOR PO	40	8	386	49	7052	VAN NESS & SUTTER (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	12:20	14:08	38
				1073674		1M1-J. STUART*; SYSTEM SAFETY*; VIDEO PULLED*; CLAIMA-6A42-L. BERNABEI*; INSP. C. WILCHER. VEH DELAY: 01:48						
14:10 10/22/09	R OPERATOR FL	24	9	520	9X	6211	SANTOS & BROOKDALE (OB)	ACCIDENT (COACH / AUTO), NO INJURY.	OB	14:10	15:14	26
				1073698		INSP E. TUCKER, SFPD RESP. MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO INJURY, NO 799. SYSTEM SAFETY*, D. HILL *, CLAIM 6A42*, VIDEO* VEH DELAY: 01:04						

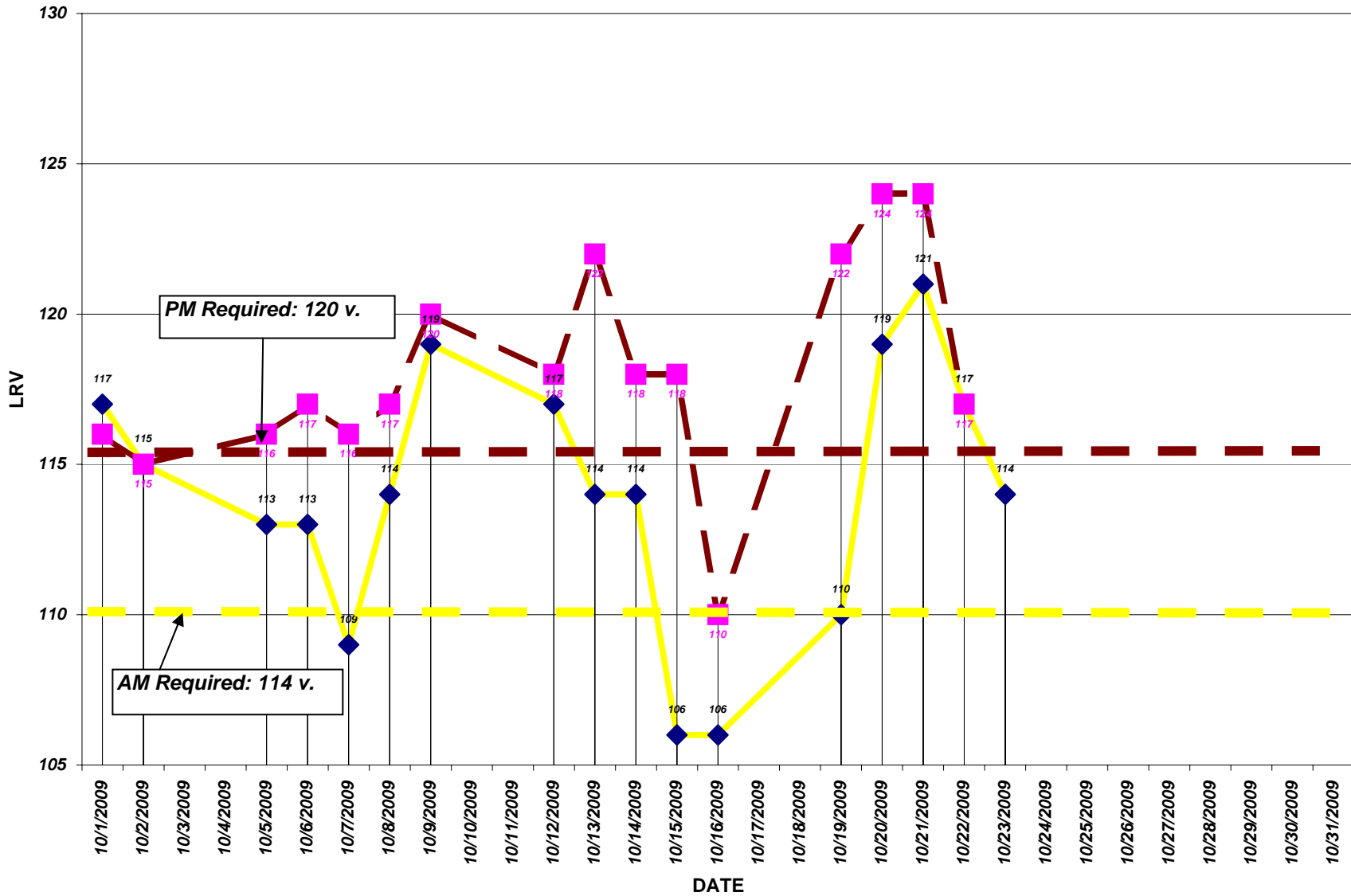
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:16 10/22/09	T SFPD OFFICER ME	29	10	046	KT	1522	3RD ST & CARROLL (IB)	OFFICER PEREZ, STAR #175 STATED AT APPROXIMATELY 1414 HRS. HE WAS ALIGHTING TRAIN, OP CLOSED DOOR ON HIM AND REFUSED TO STOP AND ACKNOWLEDGE INCIDENT. NO INJURY CLAIMED, OFFICER MAKING COMPLAINT.	IB	14:16		87
							1073616	OP ACKNOWLEDGE INCIDENT BUT STATED A DIFFERENT VERSION OF EVENTS THAT OCCURRED, INSP H HENLEY INTERVIEWED OP AT TERMINAL, OP ADVISED TO COMPLETE AN ACCIDENT REPORT, MGR E DELBARRIO*, VIDEO PULLED FOR TRAIN AND PLATFORM. SEE TAG #1073685.				
20:22 10/22/09	T SFPD PR	36	06	124	1	5514	STOCKTON & CLAY (IB)	ALLEGED H/R ACCIDENT COACH & AUTO. OPERATOR NOT AVAILABLE FOR INTERVIEW, RUN FINISHED @ 1809HRS.	IB	18:00		25
							1073765	CLAIMS 6150* VIDEO* INSP. FONG TO INTERVIEW ALLEGED WITNESS. SEE ACCOMPANYING TAG				
21:45 10/22/09	R OPERATOR PR	25		149	30	5548	NORTH POINT & POLK (IB)	ACCIDENT COACH & TRUCK MIRROR	IB	21:45	22:21	25
							1073764	INSP, FONG CLEARED VEH DELAY: 00:36				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no line delay $>$ 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	117
10/23/09	FRIDAY	114	
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

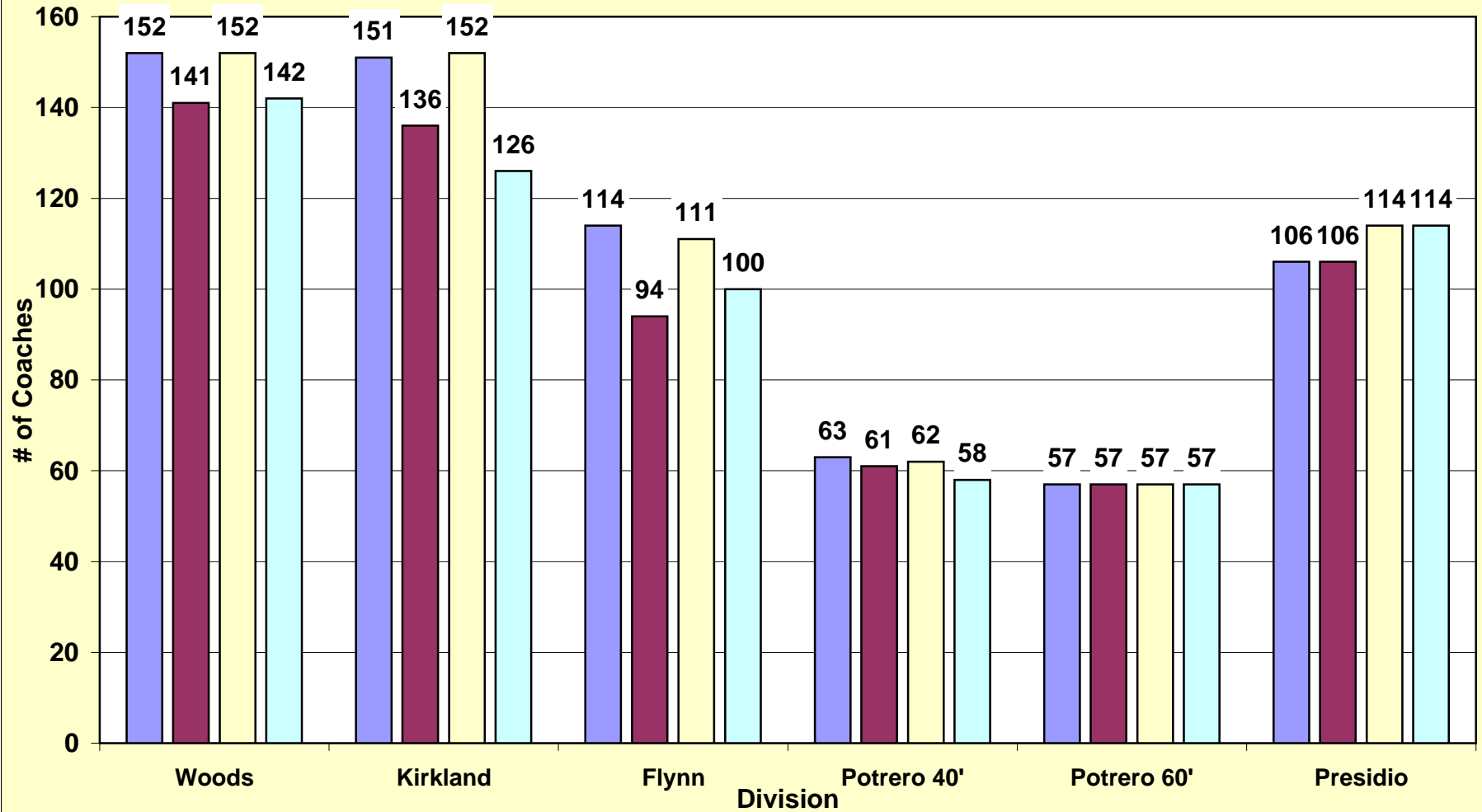
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 23, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	3
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
PARTS	4
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	4
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	37

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
23, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	37	10	3	4
Equipment available for service @ 7:30 a.m.	114	11	7	4

Motor & Trolley Coaches Availability
 A.M. 10/23/09 & 10/22/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/23/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	6	1	4	11	0	1	3	4	15
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	29	4	10	43	12	24	59	95	138
Awaiting parts	4	0	0	4	4	5	17	26	30
Radio	0	0	1	1	0	0	1	1	2
Farebox	0	0	0	0	0	0	1	1	1
Equipment available for service @ 7:45 a.m.	152	151	114	417	63	57	106	218	635
Final a.m. pull-out	141	136	94	371	61	57	106	224	595
Reserve fleet usage	0	0	0	0	0	8	0	9	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	1	1	2	0	0	0	0	2
Afternoon (p.m.) availability									
10/22/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	7	0	0	7	N/A	N/A	N/A	N/A	7
Scheduled maintenance	6	1	4	11	0	0	1	1	12
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance holds	29	3	13	45	13	26	51	90	135
Awaiting parts	4	0	0	4	4	5	16	25	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	3	0	0	3	0	0	1	1	4
Equipment available for service @ 5:30 p.m.	152	152	111	415	62	57	114	223	638
Final p.m. pull-out	142	126	100	368	58	57	114	229	597
Reserve fleet usage	6	0	0	6	0	10	0	10	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	0	1	2	1	1	4	6	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, OCTOBER 22, 2009											
Green	238	50	17	7	14	12	21.0	7.1	2.9	5.9	5.0
Cable Car	134	31	8	5	10	8	23.1	6.0	3.7	7.5	6.0
Potrero	275	55	24	3	19	9	20.0	8.7	1.1	6.9	3.3
Presidio	204	35	16	7	11	1	17.2	7.8	3.4	5.4	0.5
Kirkland	256	42	11	6	19	6	16.4	4.3	2.3	7.4	2.3
Woods	300	63	17	4	23	19	21.0	5.7	1.3	7.7	6.3
Flynn	200	46	18	4	18	6	23.0	9.0	2.0	9.0	3.0
Total	1,607	322	111	36	114	61	20.0%	6.9%	2.2%	7.1%	3.8%

Summary For The Last 7 Days

THURSDAY 10 15	1,601	358	119	50	118	71	22%	7%	3%	7%	4
FRIDAY 10 16	1,642	379	149	47	118	65	23%	9%	3%	7%	4
SATURDAY 10 17	1,140	261	103	29	79	50	23%	9%	2%	7%	4
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5
MONDAY 10 19	1,641	397	169	40	117	71	24%	10%	2%	7%	4
TUESDAY 10 20	1,617	370	145	36	119	70	23%	9%	2%	7%	4
WEDNESDAY 10 21	1,619	343	128	37	111	67	21%	8%	2%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.