



MUNI

Service Delivery

Daily Report

Friday, October 23, 2009





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<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Lines affected</i>
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Runs Not Out and Late out for Rush Hours
Saturday 10/24/09
Morning report

<i>Cable Car</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>59=1</i>
<i>Flynn</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Kirkland</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Woods</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Potrero</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>1</i>	
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Green</i>	<i>9</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>M=3, L=4, N=1, K/T=1</i>
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>TOTAL</i>	<i>10</i>	<i>0</i>	<i>2</i>	<i>1</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Affected lines
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Runs Not Out and Late Out for Rush Hours
FRIDAY 10 /23/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	2	0	0	0	12=1 43=1
Woods	7	0	0	0	18=2 27=1 29=1 48=1 54=1 71=1
Potrero	7	0	0	0	7=1 14=3 22=1 41=1 49=1
Presidio	0	6	0	0	1=3 3=1 21=2
Metro	7	0	2	0	KT=1 L=1 N=2 M=1 S=2
F line	0	0	0	0	
TOTAL	23	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Friday 10/23/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	2	0.0%	154	0	2	0.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	0	1.8%	212	1	0	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	4	2.3%	251	3	4	1.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	4	0	6.0%	212	6	0	2.8%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	7	0.0%	174	0	7	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	5	6.0%	146	7	5	4.8%
Metro multi-piece	6		12.2%				
F Line one-piece	1	2	10.0%	33	2	2	6.1%
F Line multi-piece	2		22.2%				
System total				1231	20	24	1.6%

Accidents

Fri Oct 23, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:41 10/23/09	R OPERATOR KI	30	1	611	43	8368	BENGAL & MIRALOMA (OB)	ACCIDENT COACH / AUTO MINOR	OB	08:41	09:48	12
							1073841	INSP JONES. SAFETY*. 6A42* VEH DELAY: 01:07				
09:25 10/23/09	R OPERATOR FL	29	6	410	38	6421	OFFARRELL & POLK (IB)	ACCIDENT, TRUCK / BICYCLIST / COACH BICYLCE ONLY MAKES CONTACT WITH COACH	IB	09:25	10:57	35
							1073790	INSP P.JONES, MNGR M.ESPINOZA. SYSTEM SAFETY, CLAIMS 6A42*. PAGED. VIDEO* SFPD 4B35, CASE # 091092020. MEDIC 79 TREAT & RELEASE. COACH RETURN TO SERVICE VEH DELAY: 01:32				
11:16 10/23/09	R 311-KEN PO	40	3	307	24	5427	CORTLAND & BAYSHORE (OB)	311 REPORTS JUVENILE ALLEGING INJURY TO HAND ON 24-LINE COACH AT APPROX. 0830 HRS.	OB	11:16		12
							1073798	311 REPORTS PARENT HAD TAKEN JUVENILE TO KAISER HOSPITAL FOR TREATMENT. CLAIMS-6A42*. OPERATOR CONTACTED, ACKNOWLEDGED INCIDENT AND FAILURE TO CONTACT CENTRAL BECAUSE ^AID REFUSED^. INSP A CHAU INTERVIEWS AT 30TH & MISSION AT 1215 HRS, MGR ESPINOZA*. 311 TRACKING# 530814. VIDEO-PULL REQUESTED. SUPT GEO LOUIE*				
11:23 10/23/09	R 311 WO		19	141	48	8417	PORTOLA & VICENTE (OB)	ALLEGE ACCIDENT COACH/TRUCK H&R	OB	08:45		12
							1073881	SEE OP INTERVIEW AT WOODS				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:47 10/23/09	T SFPD DISPATCH ME	87	8	052	KT	1481	EMBARCADERO STATION (OB)	SFPD ADVISED OF BLACK MALE, HITTING PASSENGERS ON MUNI TRAINS, 6'3", 180LBS, ATHLETIC BUILD, WEARING GREY SWEATSHIRT & BLUE JEANS, CAD #1814.	OB	12:56	12:59	87
							1073914	OP CLRD, OCC NOTIFIED SFPD OF PERSON ALIGHTING OUR TRAIN AT EMBARCADERO STATION. VEH DELAY: 00:03 LINE DELAY: 00:03				
21:19 10/23/09	R OPERATOR PO	28	8	505	22	5406	FILLMORE & MC ALLISTER (IB)	ACCIDENT COACH / CAR	IB	21:19	21:39	36
							1074006	INSP A. GREETER RESP. VIDEO*, (AUTO RIGHT SIDE SIDE SWIPE COACH), NO INJURIES REPORTED, NO 799 SI POTRERO VEH DELAY: 00:20				
21:21 10/23/09	R OPERATOR ME	74	17	116	K	1430	EMBARCADERO STATION & FOLSOM (OB)	SFPD ACTIVITY	OB	21:23	21:26	86
							1074008	INSP.GONZALEZ CLEARED. SFPD UNIT.#3B11E. VIDEO PULL REQUESTED. E.KRETZ*MESSAGE. VEH DELAY: 00:03 LINE DELAY: 00:03				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:51 10/23/09	R OPERATOR ME	20	3062	160		F	CHURCH & 18TH ST. (IB,PO)	NO POWER DUE TO OPEN FEEDERS CH-13 & CH-24	IB	06:51	07:27	72
							1073809	OVERHEAD 824 CLEARED, INSP. F. CADELINA, M. ECHIVARRE* VEH DELAY: 00:36 LINE DELAY: 00:36				
06:57 10/23/09	R OPERATOR ME	20	1720	51	J	1513	CHURCH & 18TH ST. (IB)	NO POWER DUE TO OPEN FEEDER	IB	06:57	07:27	72
							1073800	OVERHEAD LINE DEPT. 824 CLEARED, POWER CONTROL, INSP. F. CADELINA, MA. ECHIVARRE* J. CASTILLO* VEH DELAY: 00:30 LINE DELAY: 00:30	LD	06:57	07:27	
06:58 10/23/09	R OPERATOR ME	20	1510	17	J	1402	CHURCH & MARKET (IB)	NO POWER DUE TO OPEN FEEDER	IB	06:58	07:27	72
							1073802	OVERHEAD LINE DEPT. 824 CLEARED, POWER CONTROL, INSP. F. CADELINA, MA. ECHIVARRE* J. CASTILLO* VEH DELAY: 00:29 LINE DELAY: 00:29	LD	06:58	07:27	
11:39 10/23/09	R OPERATOR ME	87	0931	009	KT	1506	3RD ST & 25TH ST (OB)	NO FORWARD MOTION	OB	11:39	12:03	87
							1073866	MRU 4S46 & INSP R AREVALO CLRD, LSGP^S*, RESCUE CAR RUN38/KT/1544, SI MME N/R [EOR 12:37] VEH DELAY: 00:58 LINE DELAY: 00:24	LD	11:39	12:03	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, OCTOBER 23, 2009											
Green	240	55	19	8	13	15	22.9	7.9	3.3	5.4	6.3
Cable Car	138	34	12	5	9	8	24.6	8.7	3.6	6.5	5.8
Potrero	280	67	29	4	16	18	23.9	10.4	1.4	5.7	6.4
Presidio	211	41	20	7	8	6	19.4	9.5	3.3	3.8	2.8
Kirkland	264	50	15	7	17	11	18.9	5.7	2.7	6.4	4.2
Woods	308	62	19	5	21	17	20.1	6.2	1.6	6.8	5.5
Flynn	201	42	19	5	12	6	20.9	9.5	2.5	6.0	3.0
Total	1,642	351	133	41	96	81	21.4%	8.1%	2.5%	5.8%	4.9%

Summary For The Last 7 Days

FRIDAY 10 16	1,642	379	149	47	118	65	23%	9%	3%	7%	4
SATURDAY 10 17	1,140	261	103	29	79	50	23%	9%	2%	7%	4
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5
MONDAY 10 19	1,641	397	169	40	117	71	24%	10%	2%	7%	4
TUESDAY 10 20	1,617	370	145	36	119	70	23%	9%	2%	7%	4
WEDNESDAY 10 21	1,619	343	128	37	111	67	21%	8%	2%	7%	4
THURSDAY 10 22	1,607	322	111	36	114	61	20%	7%	2%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.