



**Muni
Service Delivery
Daily Report**

Sunday, October 25, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

10 26 2009 MONDAY

MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	14X=1
Kirkland	4	0	0	0	1X=1, 10=1, 28=1, 43=1
Woods	0	0	0	0	
Potrero	6	0	0	0	7=1, 14=1, 24=1, 30=1, 41=2
Presidio	0	0	1	0	
Green	9	0	1	0	L=1, M=2, N=2, KT=3, S=1
F line	1	0	0	0	F=1
TOTAL	21	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SUNDAY 10 /25/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	6	0	0	0	9=2 9X=2 71=2
Kirkland	2	0	0	0	2=1 108=1
Woods	3	0	0	0	36=1 27=1 53=1
Potrero	7	0	0	0	14=3 30=3 49=1
Presidio	0	0	0	0	
Metro	3	0	0	0	N=1 J=1 L=1
F line	3	0	0	0	F=3
TOTAL	24	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SUNDAY 10/25/09 -							
Revised 6/18/09							
Cable Car one-piece	0	7	0.0%	46	0	7	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	10	13.2%	107	7	10	6.5%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	0	1.8%	138	1	0	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	3	1.1%	156	1	3	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	2	7	3.0%	136	3	7	2.2%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	1	0.0%	113	0	1	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	1	7.5%	79	7	1	8.9%
Metro multi-piece	4		8.2%				
F Line one-piece	6	0	60.0%	30	7	0	23.3%
F Line multi-piece	2		22.2%				
System total				805	26	29	3.2%

Accidents

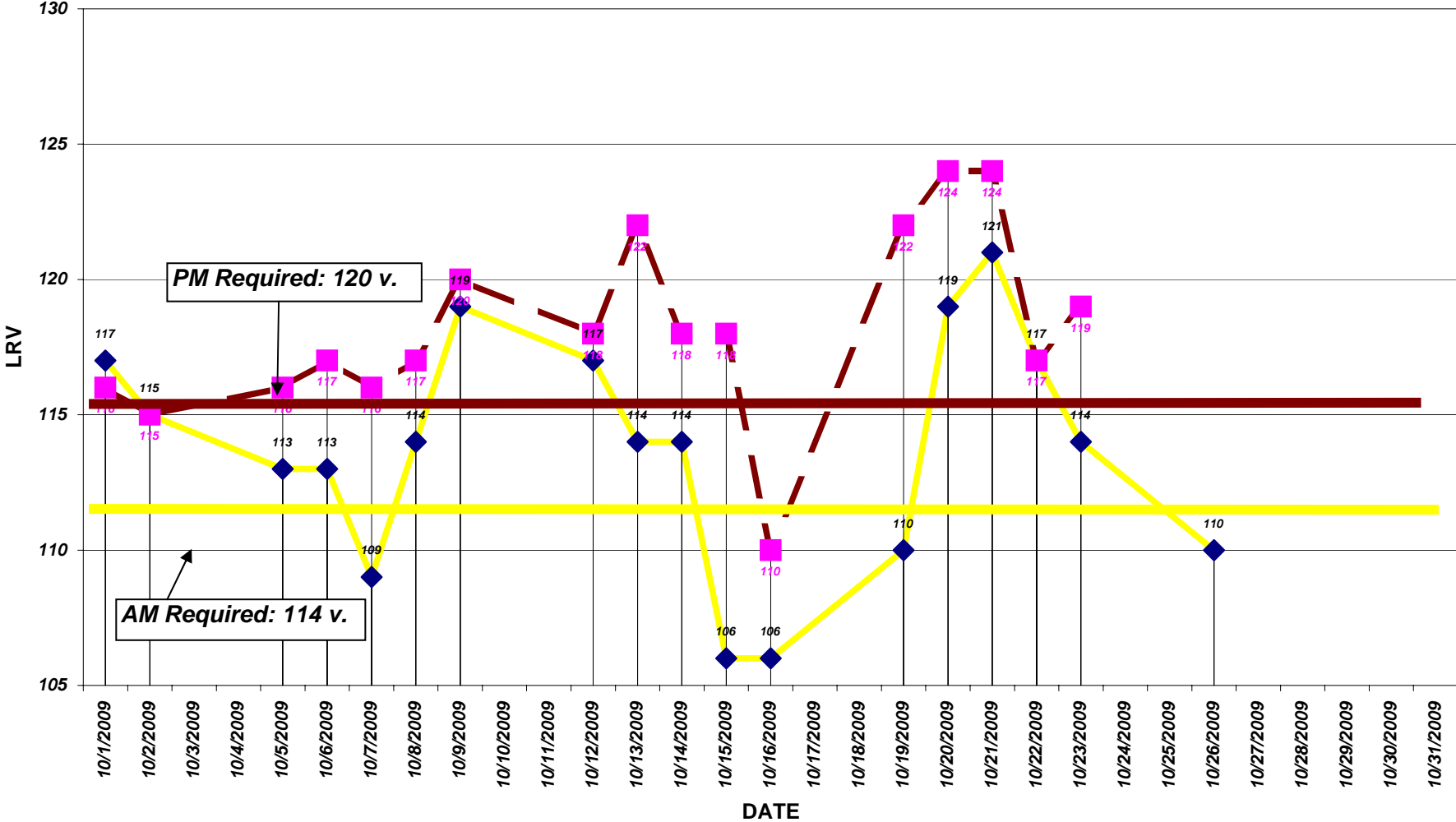
Sun Oct 25, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:39 10/25/09	R OPERATOR PR	24	3796	166	30	5637	BRODERICK & BEACH (IB)	ACCIDENT-COACH AND FIXED OBJECT	IB	17:48	18:26	38
							1074275	D. HILL*; SYSTEM SAFETY*; INSP. D. FONG; PRESIDIO SHOP 091; OPERATOR^S R/EXTERIOR MIRROR MADE CONTACT WITH A PLASTIC PORTA-POTTY AS HE WAS PULLING AWAY FROM THE BUS ZONE; SHOP TRUCK 091 RE-TIGHTENED MIRROR. MINOR DAMAGE; NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 00:38				
23:38 10/25/09	R OPERATOR PO	15	3771	483	24	5419	CORTLAND & BAYSHORE (IB)	ACCIDENT COACH / AUTO	IB	23:38	00:06	36
							1074302	INSP L. WILSON RESP. SYSTEM SAFETY* @ 2343HRS, CLAIMS 6A50*, VIDEO* VEH DELAY: 00:28				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:13 10/25/09	R OPERATOR ME	74	1887	121	J	1538	CHURCH ST & 17TH ST (IB)	BLOCKED BY EMERGENCY VEHICLES RESPONDING TO A NON MUNI PEDESTRIAN ACCIDENT.	IB LD	18:13 18:13	18:34 18:34	87
							1074267	INSP J CASTILLO ON SCENE, LSGP, SS/SAFETY & RAILS* BY PAGE. VEH DELAY: 00:21 LINE DELAY: 00:21				
20:48 10/25/09	R OPERATOR CA	10	2119	031	60	0010	HYDE & BEACH (IB)	ALTERCATION (MOTORIST / INTOXICATED PEDESTRIAN, PHYSICAL)	IB LD	20:48 20:48	21:25	36
							1074297	INSP A. BEMENT, SFPD 3-A-13-D; CASE# 091100918,6-A-50*, NO ARRESTS LINE DELAY: 00:37				
23:30 10/25/09	R OPERATOR ME	77	3176	134	L	1536	TARAVAL & SUNSET (IB)	BLOCKED BY NON-MUNI INJURY ACCIDENT	IB LD	23:30 23:30	00:39 00:39	86
							1074307	SFPD, INSP.GARCIA. OPERATORS NOTIFIED TO SWITCHBACK OB-IB AT TARAVAL & SUNSET. RUN 138/L/1534-1513 SHUTTLE BETWEEN WAWONA & 46TH TO TARAVAL & SUNSET FOR PASSENGERS TO TRANSFER OVER TO SWITCHBACK TRAINS. 311 CALL CENTER*, SENIOR STAFF/SAFETY/RAILS UPAGED. RUN 141/L/1442-1492 HEADWAY ADJUSTED. RUN 140/J/1480 COVERED LAST OUTBOUND HEADWAY ON THE L-LINE FROM EMBARCADERO STATION AT 0043HRS. INSP.CONTRERAS*. VEH DELAY: 01:09 LINE DELAY: 01:09				

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	117
10/23/09	FRIDAY	114	119
10/26/09	MONDAY	110	
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

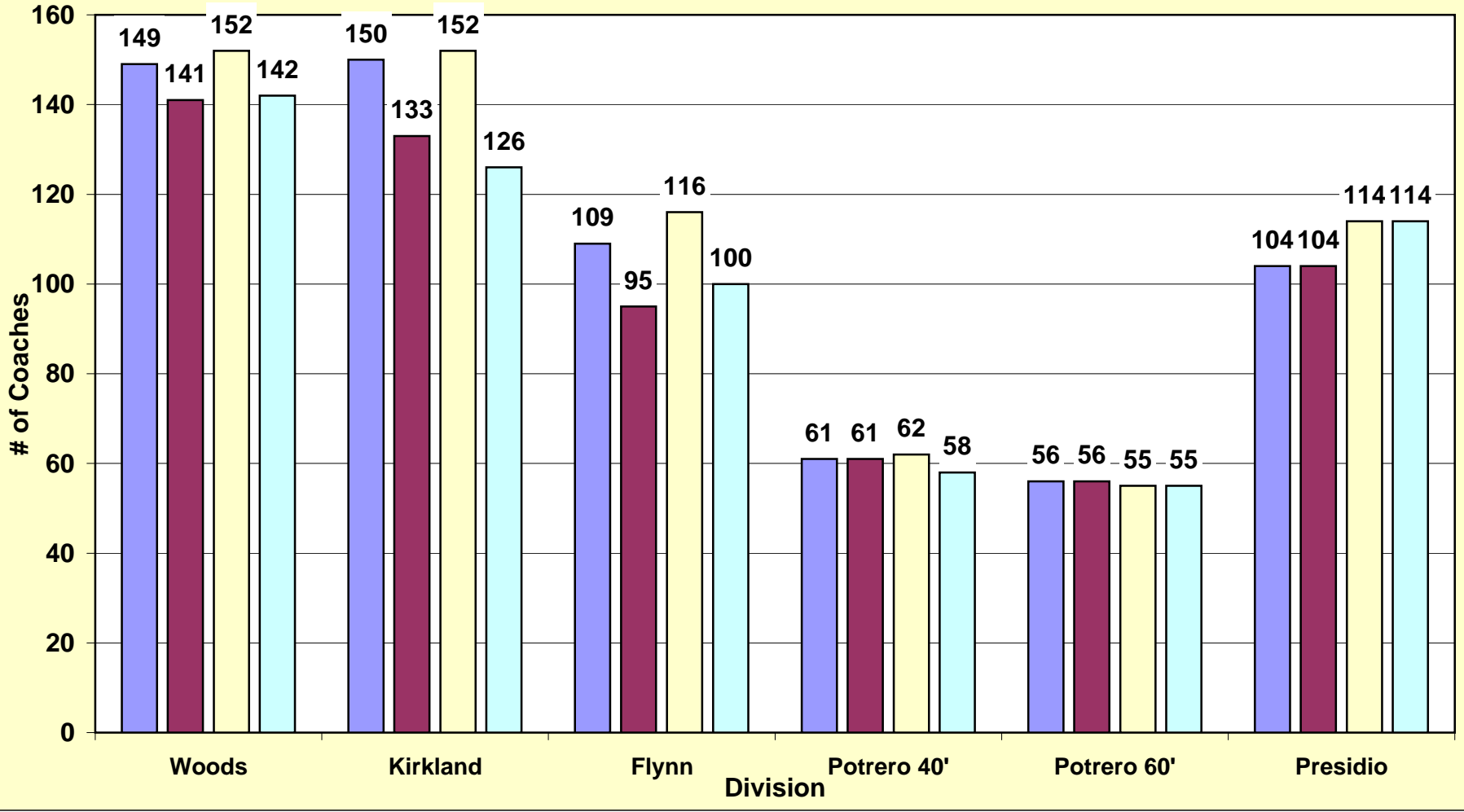
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 26, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	4
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	2
BODY/PAINT/LEAKER	4
FLEET APPEARANCE	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	4
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	41

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
26, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	41	9	4	4
Equipment available for service @ 7:30 a.m.	110	12	6	4

Motor & Trolley Coaches Availability
 A.M. 10/25/09 & 10/23/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/25/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	0	1	7	8	2	0	3	5	13
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	32	5	15	52	14	24	61	99	151
Awaiting parts	4	0	0	4	4	5	20	29	33
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	149	150	109	408	61	56	104	214	622
Final a.m. pull-out	141	133	95	369	61	56	104	221	590
Reserve fleet usage	0	0	0	0	0	7	0	8	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	4	0	4	0	0	2	2	6
Afternoon (p.m.) availability									
10/23/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	4	1	3	8	0	0	0	0	8
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	29	3	8	40	13	24	51	88	128
Awaiting parts	4	0	0	4	4	5	19	28	32
Radio	0	0	0	0	0	0	1	1	1
Farebox	3	0	0	3	0	0	0	0	3
Equipment available for service @ 5:30 p.m.	152	152	116	420	62	55	114	225	645
Final p.m. pull-out	142	126	100	368	58	55	114	227	595
Reserve fleet usage	6	0	0	6	0	6	0	6	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	0	1	2	1	3	4	8	10

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY OCTOBER 25, 2009											
Green	134	29	8	1	11	9	21.6	6.0	0.7	8.2	6.7
Cable Car	117	30	11	3	8	8	25.6	9.4	2.6	6.8	6.8
Potrero	176	52	22	5	13	12	29.5	12.5	2.8	7.4	6.8
Presidio	139	20	5	4	4	7	14.4	3.6	2.9	2.9	5.0
Kirkland	177	37	10	3	13	11	20.9	5.6	1.7	7.3	6.2
Woods	214	51	15	6	16	14	23.8	7.0	2.8	7.5	6.5
Flynn	132	46	14	10	13	9	34.8	10.6	7.6	9.8	6.8
Total	1,089	265	85	32	78	70	24.3%	7.8%	2.9%	7.2%	6.4%
Summary For The Last 7 Days											
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5
MONDAY 10 19	1,641	397	169	40	117	71	24%	10%	2%	7%	4
TUESDAY 10 20	1,617	370	145	36	119	70	23%	9%	2%	7%	4
WEDNESDAY 10 21	1,619	343	128	37	111	67	21%	8%	2%	7%	4
THURSDAY 10 22	1,607	322	111	36	114	61	20%	7%	2%	7%	4
FRIDAY 10/23	1,642	351	133	41	96	81	21%	8%	2%	6%	5
SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											