

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, October 25, 2010

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| SYSTEM WIDE | 1172 | 96.5 | 41 | 64 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 116 | 2% |
| F LINE | 20 | 23 | 15% |
| CABLE CAR | 26 | 29 | 12% |
| WOODS | 143 | 178 | 24% |
| KIRKLAND | 111 | 130 | 17% |
| FLYNN | 100 | 110 | 10% |
| POTRERO 40' | 49 | 62 | 27% |
| POTRERO 60' | 47 | 38 | -19% |
| PRESIDIO | 103 | 117 | 14% |
| TOTAL | 713 | 803 | 13% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|-----------|-----------------|---------------|
| Green | 223 | 57 | 10 | 9 | 26 | 12 |
| Cable Car | 128 | 31 | 7 | 6 | 10 | 8 |
| Potrero | 241 | 64 | 14 | 6 | 32 | 12 |
| Presidio | 196 | 53 | 25 | 10 | 9 | 9 |
| Kirkland | 231 | 53 | 16 | 10 | 18 | 9 |
| Woods | 370 | 78 | 25 | 5 | 30 | 18 |
| Flynn | 192 | 50 | 13 | 7 | 17 | 13 |
| TOTAL | 1,581 | 386 | 110 | 53 | 142 | 81 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|------------------------------|---|----------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 09:09 10/25/10 | T OPERATOR PR | 35 | 3520 | 34 | 1 | 5578 | CALIFORNIA & DIVISADERO (OB) | ACCIDENT COACH & AUTO, NO INJURY; TROLLEY SHOES. | OB | 09:09 | 10:58 | 30 |
| | | | | | | | 1133867 | INSP B LUM RESP. AUTO BACK UP TO THE COACH, COACH WAS PARKED IN THE ZONE. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO 799. PRESIDIO 092 RESP. SYSTEM SAFETY*. INSP D WALSH*. SI PRESIDIO N/R [EOR 09:38] VEH DELAY: 00:29 | | | | |
| 10:36 10/25/10 | R OPERATOR KI | 14 | 1850 | 612 | 28 | 8201 | LOMBARD & DIVISADERO (IB) | ACCIDENT COACH & AUTO, NO INJURY. | IB | 10:38 | 11:15 | 30 |
| | | | | | | | 1133860 | INSP B LUM CLEARED. AUTO MADE A RIGHT TURN IN FRONT OF COACH AS COACH WAS PULLING OUT FROM THE BUS ZONE. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:37 | | | | |
| 14:07 10/25/10 | R OPERATOR CA | 39 | | 27 | 61 | 56 | CALIFORNIA & DRUMM (OB) | ACCIDENT COACH & AUTO | OB LD | 14:07 | 14:36 | 39 |
| | | | | | | | 1133939 | INSP C. ALLEN, MANAGER T. JULIAN*,SFPD RESPOND VEH DELAY: 00:29 LINE DELAY: 00:25 | | | | |
| 14:20 10/25/10 | R OPERATOR PO | 26 | 3297 | 423 | 49 | 7123 | MISSION & 25TH ST. (IB) | NON INJURY ACCIDENT, COACH / TRUCK, MINOR. | IB | 14:20 | 15:15 | 24 |
| | | | | | | | 1133932 | INSP RAMOS P, VIDEO*, S/S*, CLAIMS 6A42*. VEH DELAY: 00:55 | | | | |

LINE DELAY > 20 MINUTES:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|------|---------------------------------|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 07:38 10/25/10 | R OPERATOR CA | 39 | 2205 | 16 | 59 | 17 | COLUMBUS & CHESTNUT (IB) | CABLE INJURED GRIPMAN & CONDUCTOR | IB | 07:38 | 10:36 | 39 |
| | | | | | | | 1133880 | INSP L. BROWN, INSP C. ALLEN, MANAGER C. CARRILLO*, GRIPMAN , CONDUCTOR WERE TRANSPORTED WITH ELBOW INJURY AND NECK PAIN TO ST. FRANCIS HOSPITAL, DISP*, D. BANBURY*, 4 SHUTTLES USED, SYSTEM SAFETY*, 311*, WORKERS COMP*, TWU 250A*, FIRST CABLE JUMPED INJURED GRIPMAN , BOTH CABLE SHOPMAN 799 SI CABLE CAR N/R VEH DELAY: 02:58 LINE DELAY: 02:58 | LD | 07:38 | 10:36 | |
| 12:39 10/25/10 | R 4-C-55 A GV | 75 | 1889 | 176 | F | 1076 | DON CHEE WAY & EMBARCADERO (IB) | BLOCKING ,NO POWER | IB | 12:52 | 13:22 | 78 |
| | | | | | | | 1133902 | INSP.L. HAYES & 4-S-50 CLEARED. PCC SHOP* SIG GREEN 1075 @00:00 VEH DELAY: 00:30 LINE DELAY: 00:30 | LD | 12:52 | 13:22 | |
| 13:23 10/25/10 | R OPERATOR PR | 35 | 2787 | 52 | 1 | 5623 | CALIFORNIA & 6TH AVE. (OB) | FIRE EQUIPMENT BLOCKING. | OB | 13:23 | 13:45 | 24 |
| | | | | | | | 1133927 | INSP LUMB B, JONES R. VEH DELAY: 00:22 LINE DELAY: 01:15 | LD | 13:23 | 14:38 | |
| 14:07 10/25/10 | R OPERATOR CA | 39 | | 27 | 61 | 56 | CALIFORNIA & DRUMM (OB) | ACCIDENT COACH & AUTO | OB | 14:07 | 14:36 | 39 |
| | | | | | | | 1133939 | INSP C. ALLEN, MANAGER T. JULIAN*,SFPD RESPOND VEH DELAY: 00:29 LINE DELAY: 00:25 | LD | 14:07 | 14:32 | |
| 16:26 10/25/10 | R OPERATOR CA | 39 | | 27 | 61 | 56 | CALIFORNIA & HYDE (PI) | BROKEN SWITCH | PI | 16:26 | 17:21 | 39 |
| | | | | | | | 1133978 | INSP J. KWONG, CABLE MACHINERY, 2 SHUTTLES VEH DELAY: 00:55 LINE DELAY: 00:55 | LD | 16:26 | 17:21 | |
| 18:47 10/25/10 | R INSP J CASTIL ME | 74 | 1628 | 140 | N | 1470 | DUBOCE AVENUE & CHURCH ST (IB) | DERAILMENT (SWITCH N-4) | IB | 18:47 | 21:25 | 74 |
| | | | | | | | 1134043 | [LRV2=1404]SENIOR STAFF/SYSTEM SAFETY; MRU 4S46, 4S30 MRO INSP R MCCRAY, J CASTILLO & M CONTRERAS RESPONDED AND ASSISTED; LSGP; PORTAL HOLDS; STATION HOLDS; LSGP; SUBWAY P/A; 311 CENTER* ^J^ LINE WAS SWITCHED BACK IB TO OB @ RESERVOIR, AND ^N^ LINE SWITCHED BACK IB TO OB @ CARL ST & HILLWAY; SUBWAY ^J^ & ^N^ LINES WERE SWITCHED BACK OB TO IB @ CASTRO X-OVER; M/C SHUTTLES PROVIDED TO COVER THE GAP ON THE SURFACE; SIGNAL MAINTENANCE 501 AND EMERGENCY RESPONSE UNITS RESPONDED; NO INJURIES AND POST ACCIDENT 799 INVOLVED. VEH DELAY: 02:38 LINE DELAY: 02:38 | LD | 18:47 | 21:25 | |
| 19:07 10/25/10 | R OPERATOR CA | 36 | 1912 | 42 | 60 | 27 | SACRAMENTO & POWELL (IB) | BLOCKED PRESIDENT MOTORCADE | IB | 19:07 | 19:30 | 36 |
| | | | | | | | 1134020 | INSP W.BARTH RESP VEH DELAY: 00:23 LINE DELAY: 00:23 | LD | 19:07 | 19:30 | |