



**Muni
Service Delivery
Daily Report**

Wednesday, October 28, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours
THURSDAY 10/28/09
Morning Report**

Cable Car	0	0	0	0	
Flynn	5	0	2	0	38=3, 9x=1, 14=1
Kirkland	10	0	0	2	2=2, 19=2, 28=3, 43=1, 47=2
Woods	8	0	0	0	16x=1, 18=1, 29=1, 30=1, 44=1, 48=1, 71=1, 88=1
Potrero	15	0	1	0	6=2, 14=4, 30=3, 49=2, 41=2, 24=1, 33=1
Presidio	4	0	0	0	3=1, 4=1, 5=1, 21=1
Metro	7	0	0	0	J=1, KT=2, L=2, M=1, N=1
F line	0	0	0	0	
TOTAL	49	0	3	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of Coaches

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
 Wednesday 10 /28/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	13	0	1	0	1=1X 2=9 4=9X 1=14X 5=38
Kirkland	13	0	0	0	1=1X 1=2 3=10 2=12 2=19 3=28 1=47
Woods	11	0	0	0	1=16X 1=18 1=23 2=26 1=27 1=29 1=30X 2=54 1=71
Potrero	9	0	0	0	2=7 3=14 2=22 1=30 1=41
Presidio	0	0	0	0	
Metro	7	0	0	0	2=KT 2=L 1=M 2=N
F line	3	0	0	0	
TOTAL	57	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>WEDNESDAY 10/28/2009</i>							
Revised 6/15/09							
Cable Car one-piece	1	7	4.5%	49	2	7	4.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	9	5	23.7%	154	15	5	9.7%
Flynn multi-piece	12		17.6%				
Kirkland one-piece	10	4	17.5%	212	15	4	7.1%
Kirkland multi-piece	10		9.9%				
Woods one-piece	9	16	10.3%	251	14	16	5.6%
Woods multi-piece	10		10.0%				
Potrero one-piece	8	2	11.9%	212	18	2	8.5%
Potrero multi-piece	20		22.5%				
Presidio one-piece	0	9	0.0%	174	0	9	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	10	0	14.9%	146	17	0	11.6%
Metro multi-piece	14		28.6%				
F Line one-piece	2	0	20.0%	33	4	0	12.1%
F Line multi-piece	4		44.4%				
System total				1231	85	43	6.9%

Accidents

Wed Oct 28, 2009

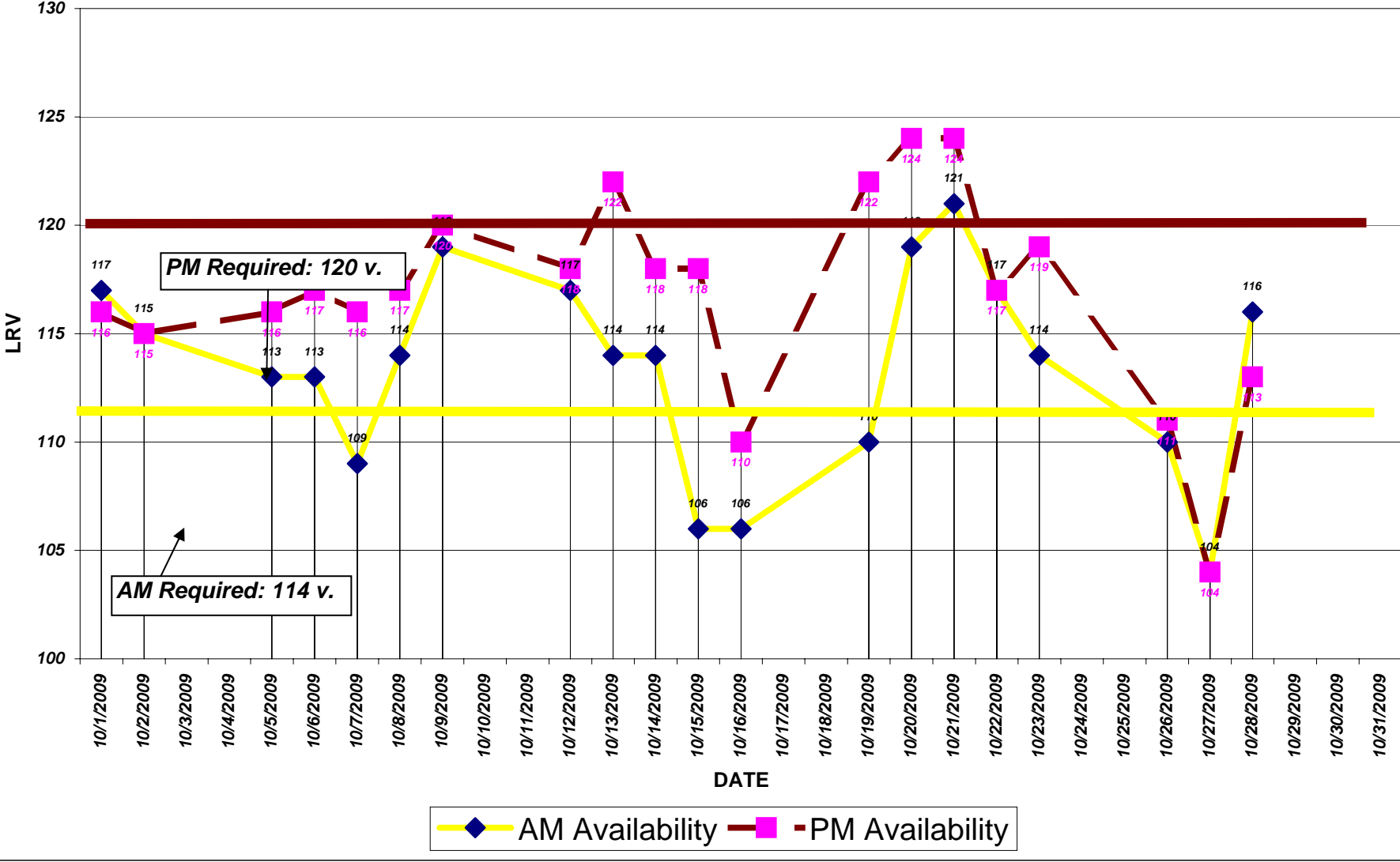
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:33 10/28/09	R OPERATOR PO	17	9	30	30	5531	CHESSNUT & SCOTT (IB)	VEHICLE ACCIDENT, NO INJURIES, MINOR DAMAGE	IB	07:33	08:42	17
				1074764		SFPD UNIT 3E15A, CASE #091110014, INSP V HOLMES, MGR M ESPINOZA*, SYSTEM SAFETY* SI POTRERO 5535 @09:34 VEH DELAY: 02:01						
11:17 10/28/09	R OPERATOR KI	12	2	638	28	8204	FORT MASON (OB)	ACCIDENT, COACH SHELTER MIRROR DAMAGED	OB	11:17	12:27	35
				1074779		INSP P.JONES. SYSTEM SAFETY* MNGR M.ESPINOZA* DISP* OPER ID 2509 PULL COACH INTO KIRKLAND. OPER 3652, 799. SI KIRKLAND N/R VEH DELAY: 01:10						
11:17 10/28/09	R OPERATOR KI	12	2	638	12	8204	FORT MASON (OB)	ACCIDENT COACH & SHELTER	OB	11:17	12:27	01
				1074801		E. VICKERS, M. ESPINOZA*, SYSTEM SAFETY*, RIGHT SIDE MIRROR DAMAGED. NEW OP #2509 PULLED COACH IN, P. JONES TRANSPORTED OP FOR 799, B. JOHNSON TOOK OVER AT 13:40. DISP*, NO RETURN. VEH DELAY: 01:10						
15:07 10/28/09	R OPERATOR FL	07	7	506	38	6288	POINT LOBOS & 42ND AVE (OB)	COACH/PEDESTRIAN INJURY ACCIDENT	OB LD	15:07	18:49	07 18:49
				1074814		INSP J. GIANG, V. HOLMES, MGR A. ANDREWS, SFPD 3G5A, & 4B5G, MEDIC 87, CLAIM 6A01 RESP, CASE # 091-111551, MEDIC 87 TRANSPORTED FEMALE PEDESTRIAN TO SFGH WITH HEAD INJURY, SYSTEM SAFETY*, VIDEO*, K. ANDERSON*, S. LAU*, D. HILL*, M. TRAVIS-ALLEN*, J. KELLY*, M. HARRIS*, N. POOP*, PEER ASSISTANCE*, WORKERS COMP*, TWU-250A*, M. HARRIS WILL BRING OP TO PULL COACH IN. INSP TRANSPORTED OP FOR 799., REROUTE 38,338,18 LINES. ONE STOP MISSED ON ALL LINES SI FLYNN VEH DELAY: 03:42 LINE DELAY: 03:42						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
15:22 10/28/09	R	4S30 ME	74	1	98	M	1426	FOLSOM SIDETRACK	SUSPICIOUS PACKAGE BRIEFCASE		15:22	15:43	85
									[LRV2=1457]SFPD REMOVED BRIEFCASE. UNIT 3B1C CAD #2307 CASE# 091111642 PARA*,ANDERSON* VIDEO PULL. VEH DELAY: 00:21				
18:07 10/28/09	R	OPERATOR PR	38	0	91	1	5563	SACRAMENTO & PRESIDIO (IB)	ALLEGED COACH/MOTERCYCLE ACCIDENT, NO INJURIES	IB	18:07	18:09	07
									OPERATOR CLEARED, MOTORCYCLIST LEFT SCENE, OP TO BE INTERVIEWED VEH DELAY: 00:02				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:51 10/28/09	R OPERATOR GV	23	0	159	F	1895	MARKET & 4TH STREET (OB)	BLOCKED BY AMBULENCE	OB	07:51	08:15	20
							1074740	SENIOR STAFF & SAFETY*, INSP HAYNES*, F-LINE SWITCHBACK @ MARKET & 11TH STREET, VEH DELAY: 00:24 LINE DELAY: 00:24				
07:55 10/28/09	R OPERATOR GV	23	6	152	F	1051	MARKET & 4TH STREET (OB)	BLOCKED BY AMBULENCE	OB	07:55	08:18	20
							1074742	SEE INCIDENT # 1074740, INSP HAYNES* VEH DELAY: 00:23 LINE DELAY: 00:23				
13:09 10/28/09	R OPERATOR KI	12	9	629	19	8364	BEACH & POLK (OB)	OPERATOR PERSONAL NECESSITY, SEE DISPATCHER	OB	13:09	13:58	32
							1074671	OPERATOR CLEARED SI KIRKLAND LINE DELAY: 00:44				
15:07 10/28/09	R OPERATOR FL	07	7	506	38	6288	POINT LOBOS & 42ND AVE (OB)	COACH/PEDESTRIAN INJURY ACCIDENT	OB	15:07	18:49	07
							1074814	INSP J. GIANG, V. HOLMES, MGR A. ANDREWS, SFPD 3G5A, & 4B5G, MEDIC 87, CLAIM 6A01 RESP, CASE # 091-111551, MEDIC 87 TRANSPORTED FEMALE PEDESTRIAN TO SFGH WITH HEAD INJURY, SYSTEM SAFETY*, VIDEO*, K. ANDERSON*, S. LAU*, D. HILL*, M. TRAVIS-ALLEN*, J. KELLY*, M. HARRIS*, N. POOP*, PEER ASSISTANCE*, WORKERS COMP*, TWU-250A*, M. HARRIS WILL BRING OP TO PULL COACH IN. INSP TRANSPORTED OP FOR 799., REROUTE 38,338,18 LINES. ONE STOP MISSED ON ALL LINES SI FLYNN VEH DELAY: 03:42 LINE DELAY: 03:42				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	117
10/23/09	FRIDAY	114	119
10/26/09	MONDAY	110	111
10/27/09	TUESDAY	104	104
10/28/09	WEDNESDAY	116	113
10/29/09	THURSDAY	116	
10/30/09	FRIDAY		

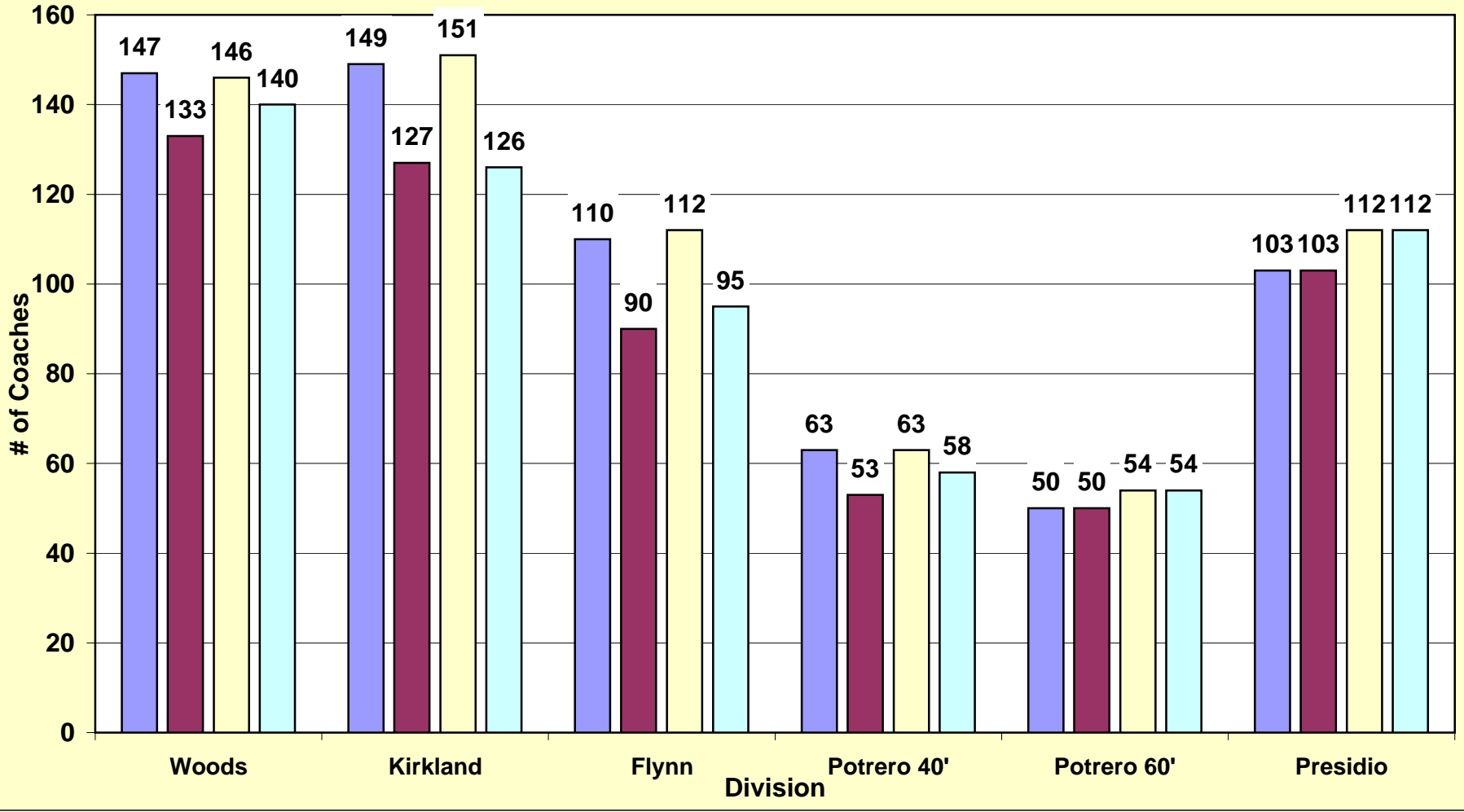
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 29, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	2
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	2
LONG TERM HOLDS	9
QUALITY ASSURANCE	0
TOTAL	35

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
29, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	35	10	3	3
Equipment available for service @ 7:30 a.m.	116	11	7	5

Motor & Trolley Coaches Availability
 A.M. 10/29/09 & 10/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/29/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	7	12	1	1	2	4	16
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	34	6	14	54	12	24	62	98	152
Awaiting parts	5	0	0	5	5	3	20	28	33
Radio	0	0	0	0	0	1	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	147	149	110	406	63	50	103	215	621
Final a.m. pull-out	133	127	90	350	53	50	103	206	556
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	8	10	5	23	8	6	3	17	40
Afternoon (p.m.) availability									
10/28/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance holds	35	4	12	51	12	21	53	86	137
Awaiting parts	5	0	0	5	5	3	21	29	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	146	151	112	409	63	54	112	227	636
Final p.m. pull-out	140	126	95	361	58	54	112	224	585
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	3	0	6	9	1	4	6	11	20

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY OCTOBER 28, 2009											
Green	248	67	23	9	15	20	27.0	9.3	3.6	6.0	8.1
Cable Car	130	35	12	4	12	7	26.9	9.2	3.1	9.2	5.4
Potrero	281	78	36	6	23	13	27.8	12.8	2.1	8.2	4.6
Presidio	213	42	17	7	10	8	19.7	8.0	3.3	4.7	3.8
Kirkland	252	62	26	11	16	9	24.6	10.3	4.4	6.3	3.6
Woods	305	85	29	7	27	22	27.9	9.5	2.3	8.9	7.2
Flynn	200	62	30	8	16	8	31.0	15.0	4.0	8.0	4.0
Total	1,629	431	173	52	119	87	26.5%	10.6%	3.2%	7.3%	5.3%

Summary For The Last 7 Days

WEDNESDAY 10 21	1,619	343	128	37	111	67	21%	8%	2%	7%	4
THURSDAY 10 22	1,607	322	111	36	114	61	20%	7%	2%	7%	4
FRIDAY 10/23	1,642	351	133	41	96	81	21%	8%	2%	6%	5
SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.