

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, OCTOBER 28, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	97.7%	6	21	46

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	189	25%
KIRKLAND	111	128	15%
FLYNN	103	112	9%
POTRERO 40'	44	74	68%
POTRERO 60'	47	39	-17%
PRESIDIO	105	111	6%
TOTAL	722	817	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	109	16	5	5	5	1
Flynn	189	30	7	8	13	2
Green	192	27	13	9	5	0
Kirkland	213	44	9	22	13	0
Potrero	235	38	16	8	12	2
Presidio	183	24	8	9	6	1
Woods	335	52	17	14	20	1
TOTAL	1,456	231	75	75	74	7

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
00:42 10/28/11	260	44	KEITH & PALOU (IB)	MINOR ACCIDENT COACH & AUTO	00:42	01:25
		1199587	INSP.ALDANA CLEARED VEH DELAY: 00:43			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:00 10/28/11	21	59	BAY & TAYLOR (OB)	CODE 900 (STOP CABLE) TWO (2) INJURIES, AID REFUSED	10:00 10:00	10:45 11:11
		1199583	INSP J. KWONG (8T54A), SHOP TRUCK 665, MGRS D. PUGLISI, D. BANBURY, ALL RESPONDED, OPERATOR ATTEMPTING TO ENGAGE THE CABLE, THE CABLE CAR STARTED MOVING FORWARD, OPERATOR THOUGHT THERE WAS A STRAND ON THE CABLE. CABLE MACHINERY INSPECTED THE CABLE, NO PROBLEM WAS FOUND, TWO SHUTTLE WERE USED TO BRIDGE THE GAP IN SERVICE. MGR J. BAKER*, CABLE MACHINERY*, S/SAFETY*, CLAIMS 6A42*, 311*, TWO (2) INJURIES, AID REFUSED, NO 799, SI TOWED TO CABLE CAR DIVISION 14 @12:20 VEH DELAY: 02:20 LINE DELAY: 01:11			
14:39 10/28/11	445	14	BRYANT & 17TH STREET (PO)	TROLLEY SHOE FELL OFF AND HIT CAR	14:39	15:32
		1199621	POTRERO SHOP 093 CLEARED, INSPECTOR K. JOMOC RESPONDED, CLAIMS (6A42)*, SYSTEM SAFETY* VEH DELAY: 00:53			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:00 10/28/11	21	59	BAY & TAYLOR (OB)	CODE 900 (STOP CABLE) TWO (2) INJURIES, AID REFUSED	10:00 10:00	10:45 11:11
		1199583	INSP J. KWONG (8T54A), SHOP TRUCK 665, MGRS D. PUGLISI, D. BANBURY, ALL RESPONDED, OPERATOR ATTEMPTING TO ENGAGE THE CABLE, THE CABLE CAR STARTED MOVING FORWARD, OPERATOR THOUGHT THERE WAS A STRAND ON THE CABLE. CABLE MACHINERY INSPECTED THE CABLE, NO PROBLEM WAS FOUND, TWO SHUTTLE WERE USED TO BRIDGE THE GAP IN SERVICE. MGR J. BAKER*, CABLE MACHINERY*, S/SAFETY*, CLAIMS 6A42*, 311*, TWO (2) INJURIES, AID REFUSED, NO 799, SI TOWED TO CABLE CAR DIVISION 14 @12:20 VEH DELAY: 02:20 LINE DELAY: 01:11			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:05 10/28/11	12	59	POWELL BETWEEN JACKSON & WASHINGTON (OB)	PUSH	10:05 10:05	10:45 10:45
	1199609		INSP A. JAHN (8C35), SHOP TRUCK 665 RESPONDED & CLEARED VEH DELAY: 00:40 LINE DELAY: 00:40			
11:54 10/28/11			MISSION 16TH ST & TO MISSION & CHAVEZ (IB,OB)	FEEDER E-4 OPEN	11:54 11:54	12:37
	1199612		INSP JOMOC & FISHER. RUN LINE IB & OB. POTRERO 093 STUART* FEEDER OPEN BY UNKNOWN REASON. POWER CONTROL ATTEMPT TO CLOSE FEEDER WITH SECOND ATTEMPT BEING SUCCESSFUL.UNABLE TO LOCATE PROBLEM. 14L RUNNING LOCAL.TWO SHUTTLES PULLED. 14 & 49 TROLLEY OB TO IB AT MISSION & 14TH ST. 33 LINE EPU AROUND AFFECTED AREA. LINE DELAY: 00:43			

5. NX Bus Express

Ridership	Counts
Morning	715
Afternoon	581
TOTAL	1,296

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%