



**Muni  
Service Delivery  
Daily Report**

Thursday , October 29, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**10 30 2009 FRIDAY**

MORNING REPORT

<b>Cable Car</b>	2	0	0	0	61=1, 59=1
<b>Flynn</b>	1	0	0	0	1X=1
<b>Kirkland</b>	14	0	0	0	1X=2, 2=1, 12=3, 28=4, 43=3, 47=2
<b>Woods</b>	2	0	1	0	29=1, 48=1
<b>Potrero</b>	11	0	0	0	14=2, 24=1, 30=3, 41=2, 49=3
<b>Presidio</b>	0	0	2	1	
<b>Green</b>	5	0	0	0	KT=1, L=1, M=1, S=2
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	36	0	3	1	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**Thursday 10/29/09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	9=2 14x=2 38=2
<b>Kirkland</b>	14	0	0	0	2=2 10=1 12=2 19=2 1x=1 28=1 43=1 47=4
<b>Woods</b>	14	0	0	0	16x=1 26=1 27=3 29=1 48=4 54=1 53=1 71=1 89=1
<b>Potrero</b>	20	0	0	0	6=2 7=3 14=4 22=4 33=2 41=3 49=2
<b>Presidio</b>	3	7	0	0	1=4 3=2 5=1 21=1 31=1 45=1
<b>Metro</b>	7	0	0	0	2=KT 2=L 1=M 2=N
<b>F line</b>	0	0	1	0	
<b>TOTAL</b>	<b>64</b>	<b>7</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason
Division
Number of coaches
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>THURSDAY 10/29/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	0	8	0.0%	49	0	8	0.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	4	7	10.5%	154	8	7	5.2%
<b>Flynn</b> multi-piece	8		11.8%				
<b>Kirkland</b> one-piece	6	8	10.5%	212	11	8	5.2%
<b>Kirkland</b> multi-piece	10		9.9%				
<b>Woods</b> one-piece	6	14	6.9%	251	11	14	4.4%
<b>Woods</b> multi-piece	10		10.0%				
<b>Potrero</b> one-piece	12	6	17.9%	212	25	6	11.8%
<b>Potrero</b> multi-piece	26		29.2%				
<b>Presidio</b> one-piece	3	10	5.8%	174	4	10	2.3%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	7	0	10.4%	146	14	0	9.6%
<b>Metro</b> multi-piece	14		28.6%				
<b>F Line</b> one-piece	2	0	20.0%	33	4	0	12.1%
<b>F Line</b> multi-piece	4		44.4%				
<b>System total</b>				<b>1231</b>	<b>77</b>	<b>53</b>	<b>6.3%</b>

# Accidents

Thu Oct 29, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:22 10/29/09	R OPERATOR WO	16	04	243	N	8405	MARKET & 3RD STREET (OB)	ACCIDENT / COACH - STOLEN AUTO	OB	00:22	01:30	16
							<b>1075064</b>	INSP. T. ALDANA, SFPD 3-A-61 CASE # 091-117-208; ONE ARREST, MEDIC 83 TREATED / RELEASED SUSPECT TO SFPD CUSTODY: F-LINE BLOCKED, LINES 06,09,21,31 RE-ROUTEDIB TO MISSION, NO INJURIES, NO(799), MODERATE DAMAGE TO L-REAR OF COACH SI WOODS 8162 @20:04 LINE DELAY: <b>00:43</b>				
03:50 10/29/09	R OPERATOR WO	16	1	242	N	8183	JUDAH & LA PLAYA (IB)	PASSENGER REQUEST SFPD (FEAR FOR HIS LIFE)	IB	03:50	04:04	16
							<b>1074894</b>	SFPD I-3-E, I-39-E CLEARED VEH DELAY: <b>00:14</b>				
07:53 10/29/09	R OPERATOR WO	12	4	100	88	8422	GENEVA & 280 NORTH FREWAY ENT (IB)	ACCIDENT COACH/TRUCK H&R NO INJURY	IB	07:53	09:01	19
							<b>1074784</b>	INS T.C. JOHNSON. SYSTEM SAFETY* NO 799 VEH DELAY: <b>01:08</b>				
11:06 10/29/09	R OPERATOR FL	40	3	507	14L	6279	MISSION & SOUTH VAN NESS (OB)	ACCIDENT, COACH / AUTO, H&R	OB	11:00		19
							<b>1074925</b>	OPERATOR CLEARED REFER TO TAG# 1074926				
11:55 10/29/09	R OPERATOR PO	26	45	309	14	7017	MISSION & 7TH ST (OB)	ALLEGED COACH & VAN COLLISION	OB	11:55	13:02	29
							<b>1074790</b>	WILCHER,C NO VISABLE DAMAGE VEH DELAY: <b>01:07</b>				

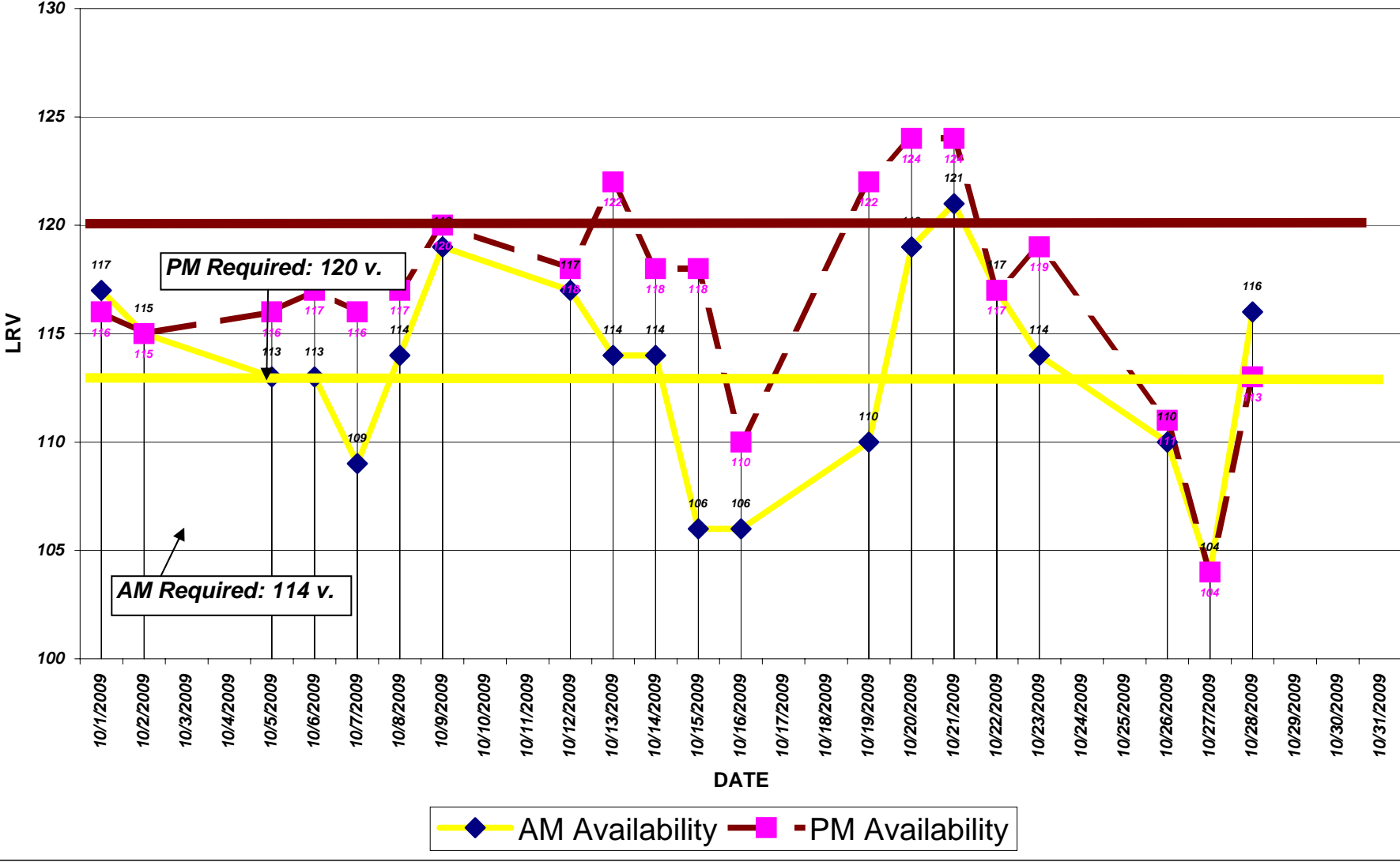
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:58 10/29/09	R OPERATOR PO	26		322	49	7007	SOUTH VAN NESS & MISSION (IB)	COACH & TRUCK COLLIDE (HIT & RUN)	IB	12:58	13:41	29
				<b>1074962</b>			JOMOC,K POT 094	VEH DELAY: 00:43				
16:34 10/29/09	R OPERATOR WO	40	3	150	48	8453	PORTOLA & VICENTE (OB)	STUCK IN THE TURN	OB	16:34	17:02	30
				<b>1074967</b>			INSP J GIANG CLEARED. OPERATOR CALLED IN AS A NON-INJURY ACCIDENT COACH & AUTO, THIS WAS NOT AN ACCIDENT. SAFETY K. ANDERSON*. VEH DELAY: 00:28					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:22 10/29/09	R OPERATOR WO	16	4	243	N	8405	MARKET & 3RD STREET (OB)	ACCIDENT / COACH - STOLEN AUTO	OB	00:22	01:30	16
						<b>1075064</b>	INSP. T. ALDANA, SFPD 3-A-61 CASE # 091-117-208; ONE ARREST, MEDIC 83 TREATED / RELEASED SUSPECT TO SFPD CUSTODY: F-LINE BLOCKED, LINES 06,09,21,31 RE-ROUTEDIB TO MISSION, NO INJURIES, NO(799), MODERATE DAMAGE TO L-REAR OF COACH SI WOODS 8162 @20:04 LINE DELAY: 00:43		LD	00:22	01:05	
10:22 10/29/09	R OPERATOR ME	23	7	43	N	1421	KING & 6TH STREET (OB)	OPERATOR PERSONAL NECESSITY	OB	10:32	10:55	20
						<b>1074947</b>	[LRV2=1540]INSP CADELINA* VEH DELAY: 00:23 LINE DELAY: 00:23		LD	10:32	10:55	
15:40 10/29/09	R OPERATOR ME	74	4	54	L	1550	TARAVAL & 19TH AVE (IB)	NO POWER	IB	15:40	16:13	85
						<b>1074996</b>	[LRV2=1462]LSGP*,4T79* RELIEF TO PULL OUT.TWO SHUTTLES.U-PAGE. SI GREEN N/R [EOR 16:20] VEH DELAY: 00:40 LINE DELAY: 00:33		LD	15:40	16:13	
20:09 10/29/09	R OPERATOR ME	87		106	M	1422	GENEVA & SAN JOSE	BROKEN SWITCH		20:02	20:22	85
						<b>1075054</b>	REROUTED OVER K-LINE I/B.M/SHOP* ONE SHUTTLE.4T41*,4V4*.U-PAGE VEH DELAY: 00:20 LINE DELAY: 00:27		LD	20:03	20:30	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	117
10/23/09	FRIDAY	114	119
10/26/09	MONDAY	110	111
10/27/09	TUESDAY	104	104
10/28/09	WEDNESDAY	116	113
10/29/09	THURSDAY	116	121
10/30/09	FRIDAY	119	

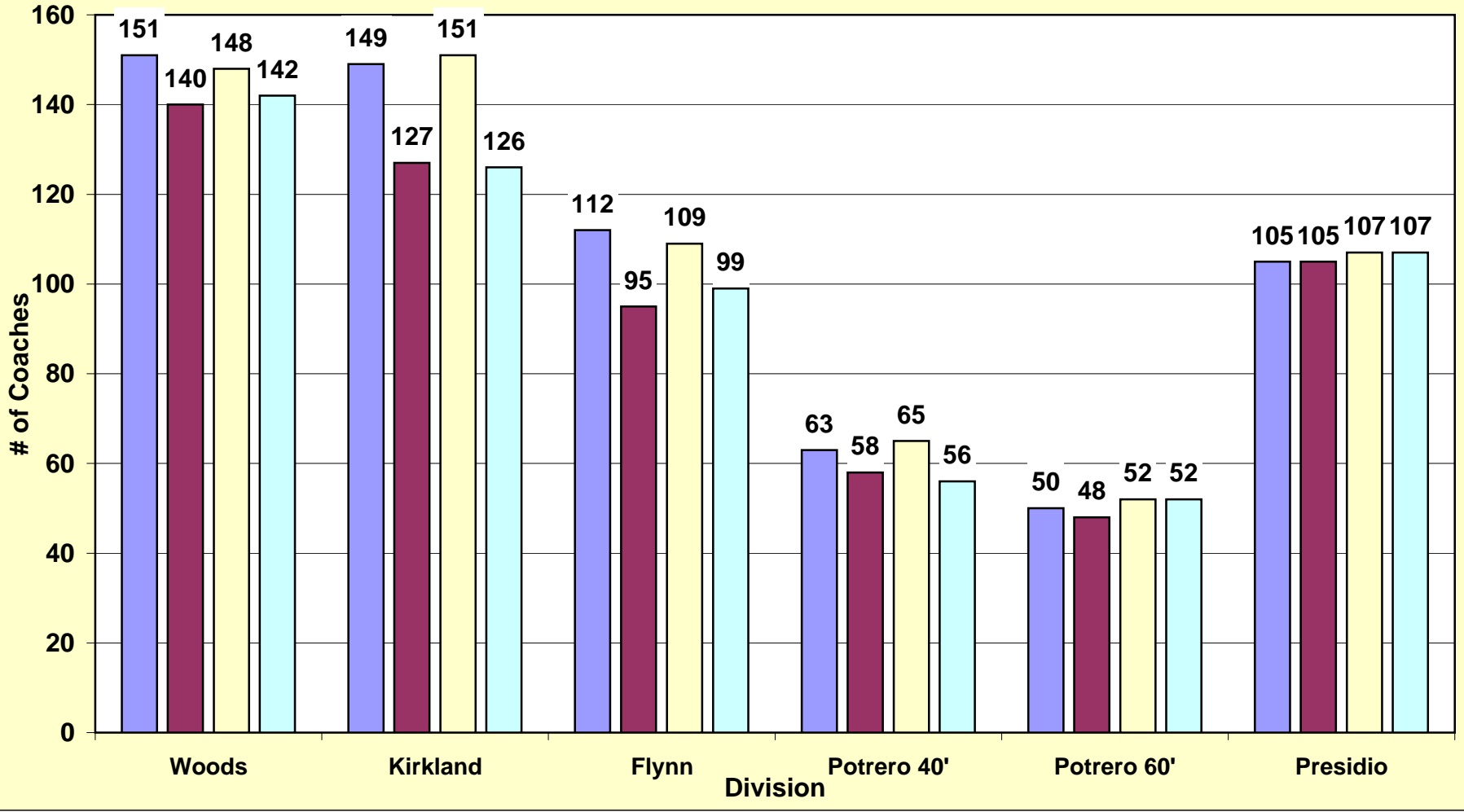
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 30, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	5
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	3
PREVENTIVE MAINTENANCE	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	3
LONG TERM HOLDS	9
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>32</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October 30, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>32</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>119</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 10/30/09 & 10/29/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m. ■ Final a.m. pull-out ■ Equipment available for service @ 5:30 p.m. ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/30/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	6	10	1	1	1	3	13
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	30	6	12	48	12	23	60	95	143
Awaiting parts	5	0	0	5	4	5	20	29	34
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	151	149	112	412	63	50	105	218	630
Final a.m. pull-out	140	127	95	362	58	48	105	211	573
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	10	0	11	3	8	1	12	23
<b>Afternoon (p.m.) availability</b>									
<b>10/29/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	5	9	0	0	0	0	9
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance holds	33	4	15	52	10	24	58	92	144
Awaiting parts	0	0	0	0	4	5	20	29	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	148	151	109	408	65	52	107	221	629
Final p.m. pull-out	142	126	99	367	56	52	107	215	582
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	0	2	3	3	6	11	20	23

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY OCTOBER 29, 2009</b>											
Green	243	63	19	8	17	19	25.9	7.8	3.3	7.0	7.8
Cable Car	133	37	13	4	10	10	27.8	9.8	3.0	7.5	7.5
Potrero	275	85	46	6	21	12	30.9	16.7	2.2	7.6	4.4
Presidio	208	43	20	7	9	7	20.7	9.6	3.4	4.3	3.4
Kirkland	254	61	23	11	19	8	24.0	9.1	4.3	7.5	3.1
Woods	302	74	25	9	22	18	24.5	8.3	3.0	7.3	6.0
Flynn	199	55	26	5	19	5	27.6	13.1	2.5	9.5	2.5
<b>Total</b>	<b>1,614</b>	<b>418</b>	<b>172</b>	<b>50</b>	<b>117</b>	<b>79</b>	<b>25.9%</b>	<b>10.7%</b>	<b>3.1%</b>	<b>7.2%</b>	<b>4.9%</b>
<b>Summary For The Last 7 Days</b>											
THURSDAY 10 22	1,607	322	111	36	114	61	20%	7%	2%	7%	4
FRIDAY 10/23	1,642	351	133	41	96	81	21%	8%	2%	6%	5
SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											