



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, October 30, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

**OCTOBER 31, 2009**

**Morning Report**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	2	0	0	0	9X=1, 71=1
<b>Kirkland</b>	2	0	0	0	19=1, 28=1
<b>Woods</b>	2	0	0	0	26=1, 29=1
<b>Potrero</b>	3	0	0	0	14=2, 22=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	6	0	0	0	L=2, KT=1, N=2, M=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	16	0	0	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**FRIDAY 10 /30/ 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	0	0	9=2 9X=1 38=2
<b>Kirkland</b>	14	0	0	0	10=3 12=2 19=3 47=5 28=1
<b>Woods</b>	8	0	0	0	27=1 29=1 30X=1 48=1 54=2 66=1 71=1
<b>Potrero</b>	19	0	1	0	6=1 7=2 14=3 22=4 33=1 41=3 30=2 49=3
<b>Presidio</b>	6	0	0	0	1=2 3=2 21=2
<b>Metro</b>	15	0	0	1	KT=7 L=3 N=4 S=1
<b>F line</b>	2	0	0	0	
<b>TOTAL</b>	<b>69</b>	<b>0</b>	<b>1</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>FRIDAY 10/30/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	1	5	4.5%	49	1	5	2.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	4	5.3%	154	4	4	2.6%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	7	3	12.3%	212	12	3	5.7%
<b>Kirkland</b> multi-piece	10		9.9%				
<b>Woods</b> one-piece	4	11	4.6%	251	8	11	3.2%
<b>Woods</b> multi-piece	8		8.0%				
<b>Potrero</b> one-piece	10	5	14.9%	212	16	5	7.5%
<b>Potrero</b> multi-piece	12		13.5%				
<b>Presidio</b> one-piece	0	10	0.0%	174	0	10	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	10	0	14.9%	146	21	0	14.4%
<b>Metro</b> multi-piece	22		44.9%				
<b>F Line</b> one-piece	4	0	40.0%	33	7	0	21.2%
<b>F Line</b> multi-piece	6		66.7%				
<b>System total</b>				<b>1231</b>	<b>69</b>	<b>38</b>	<b>5.6%</b>

## Accidents

Fri Oct 30, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:22 10/30/09	R OPERATOR WO	16	1104	243	71	8405	MARKET & 3RD STREET (OB)	ACCIDENT / COACH - STOLEN AUTO	OB LD	00:22 00:22	01:30 01:05	16
							1075064	INSP. T. ALDANA, SFPD 3-A-61 CASE # 091-117-208; ONE ARREST, MEDIC 83 TREATED / RELEASED SUSPECT TO SFPD CUSTODY: F-LINE BLOCKED, LINES 06,09,21,31 RE-ROUTED IB TO MISSION, NO INJURIES, NO(799), MODERATE DAMAGE TO L-REAR OF COACH. VIDEO* SYSTEM SAFETY*@0855 SI WOODS 8162 @02:04 VEH DELAY: 01:42 LINE DELAY: 00:43				
08:08 10/30/09	R OPERATOR PO	30	1410	314	24	5464	JACKSON & DIVISADARO (OB)	ACCIDENT, COACH / AUTO NO INJURY	OB	08:08	09:01	35
							1075102	INSP L.BROWN. SYSTEM SAFETY* CLAIMS 6A40* VIDEO* VEH DELAY: 00:53				
08:13 10/30/09	T SFPD ME	01	N/A	N/A	N/A	N/A	MARKET ST & 7TH ST	BICYCLIST DOWN (WHEEL STUCK IN THE TRACKWAY)		08:13		74
							1075084	SENIOR STAFF/SYSTEM SAFETY; 311 CENTER; LSGP; MEDIC 85 TRANSPORTED TO ST FRANCIS HOSPITAL WITH A POSSIBLE BROKEN FINGER & KNEE INJURY; NO SERVICE DELAY. CLAIMS*				
10:02 10/30/09	R OPERATOR WO	26	2731	21	29	8437	LINCOLN WAY & 21ST AVE (OB)	ACCIDENT, COACH / AUTO, MINOR CONTACT	OB	10:02	11:14	35
							1075112	INSP B.JOHNSON. SYSTEM SAFETY* NO INJURY, NO 799 VEH DELAY: 01:12				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:36 10/30/09	R OPERATOR KI	18	2884	636	43	8322	CARL & COLE (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	10:36	13:17	26
							<b>1075131</b>	INSP C. WILCHER RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A40*, NO INJURY, NO 799. MOERATE DAMAGE TO AUTO. MINOR DAMAGE TO COACH. <b>VEH DELAY: 02:41</b>				
10:52 10/30/09	R OPERATOR PO	26	3233	344		22	FILLMORE & CHESTNUT (IB)	FALL ON BOARD (TREAT & RELEASE)	IB	10:52	11:30	35
							<b>1075120</b>	INSP P.JONES. SYSTEM SAFETY* CLAIMS 6A40* MNGR M.ESPINOZA* SFPD STAR 1089. MEDIC 84 TREAT & RELEASE <b>VEH DELAY: 00:38</b>				
11:03 10/30/09	R INSP B.JOHNSO WO	35	2731	21	29	8437	LINCOLN WAY & 21ST AVE (OB)	ACCIDENT, COACH / TRUCK, H&R MIRROR OF COACH GONE	OB	10:58	12:26	26
							<b>1075114</b>	INSP B.JOHNSON. SYSTEM SAFETY* RC 201 SI WOODS 8453 @13:14 <b>VEH DELAY: 02:16</b>				
11:58 10/30/09	R OPERATOR FL	40	1851	501	9X	6424	GENEVA & CAYUGA (OB)	ACCIDENT, COACH / AUTO, H&R NO INJURY	OB	11:59		35
							<b>1075140</b>	OPERATOR CLEARED SYSTEM SAFETY* REFER TO TAG # 1075142				
12:49 10/30/09	R OPERATOR PO	30	3778	422	14	7118	MISSION & SOUTH VAN NESS (IB)	SFPD REQUEST	IB	12:49	12:53	26
							<b>1075087</b>	SFPD CLEARED <b>VEH DELAY: 00:04</b>				
13:35 10/30/09	R OPERATOR CA	14	1691	17	61	59	CALIFORNIA & TAYLOR (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO	IB	13:35	14:00	15
							<b>1075267</b>	INSP A FORSE: 6-A-40*, 8-M-8*, SENIOR STAFF / SAFETY*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO <b>VEH DELAY: 00:25</b>				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:14 10/30/09	R OPERATOR KI	15	2826	751	47	8223	VAN NESS & EDDY (IB)	ALLEGED ASSAULT (PASS / PASS)	IB	15:14	15:24	26
							<b>1075205</b>	INSP L. BROWN, SFPD RESP. NO ARREST. <b>VEH DELAY: 00:10</b>				
16:30 10/30/09	R INSP B. WONG WO	26	0995	106	29	8423	FITZGERALD & KEITH (IB)	ALTERCATION (OP / PASS)	IB	16:30	16:38	26
							<b>1075221</b>	INSP B. WONG RESP, SFPD 3C15D CLEARED <b>VEH DELAY: 00:08</b>				
17:01 10/30/09	R OPERATOR PO	24	3091	448	24	5468	MISSION & CORTLAND (OB)	ACCIDENT (COACH / VAN ) HIT & RUN, NO INJURY	OB	17:01	17:44	26
							<b>1075231</b>	INSP K. JOMOC RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A01*. NO INJURY, NO 799. <b>VEH DELAY: 00:43</b>				
19:08 10/30/09	T SFPD WO	30	1884	163	71	8160	HAIGHT & BAKER (OB)	SFPD REQUEST	OB	19:08	19:10	30
							<b>1075252</b>	OPERATOR CLEARED. SFPD RESP. <b>VEH DELAY: 00:02</b>				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:22 10/30/09	R OPERATOR WO	16	1104	243	71	8405	MARKET & 3RD STREET (OB)	ACCIDENT / COACH - STOLEN AUTO	OB	00:22	01:30	16
							1075064	INSP. T. ALDANA, SFPD 3-A-61 CASE # 091-117-208; ONE ARREST, MEDIC 83 TREATED / RELEASED SUSPECT TO SFPD CUSTODY: F-LINE BLOCKED, LINES 06,09,21,31 RE-ROUTED IB TO MISSION, NO INJURIES, NO(799), MODERATE DAMAGE TO L-REAR OF COACH. VIDEO* SYSTEM SAFETY*@0855 SI WOODS 8162 @02:04 VEH DELAY: 01:42 LINE DELAY: 00:43	LD	00:22	01:05	
06:31 10/30/09	R OPERATOR ME	23	631	15	N	1498	EMBARCADERO & BRANANAN (OB)	NO GREEN DOOR CLOSE LIGHT	OB	09:48	10:10	20
							1075125	[LRV2=1418]SENIOR STAFF & SAFETY*,311*, S. LAU*, F. ALEJANDRO*, J KELLY*, S BRITT*, LSGP*, INSP CASTRO*, INSP AREVALO*, (3) SHUTTLES, MRU 4-S-31 CLEARED VEH DELAY: 00:22 LINE DELAY: 00:22	LD	09:48	10:10	
09:21 10/30/09	R OPERATOR ME	88	1853	49	N	1534	CARL & COLE (OB)	ADA PASSENGER STEPS WON^T GO UP	OB	09:21	09:46	20
							1075159	LSGP*, MGR G WILLIAMS, MRU 4-S-46 CLEARED SI GREEN N/R [EOR 09:50] VEH DELAY: 00:29 LINE DELAY: 00:25	LD	09:21	09:46	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY OCTOBER 30, 2009</b>											
Green	246	<b>67</b>	<b>28</b>	<b>8</b>	<b>14</b>	<b>17</b>	27.2	11.4	3.3	5.7	6.9
Cable Car	139	<b>38</b>	<b>11</b>	<b>4</b>	<b>13</b>	<b>10</b>	27.3	7.9	2.9	9.4	7.2
Potrero	281	<b>82</b>	<b>46</b>	<b>6</b>	<b>19</b>	<b>11</b>	29.2	16.4	2.1	6.8	3.9
Presidio	213	<b>41</b>	<b>20</b>	<b>5</b>	<b>9</b>	<b>7</b>	19.2	9.4	2.3	4.2	3.3
Kirkland	265	<b>70</b>	<b>29</b>	<b>11</b>	<b>20</b>	<b>10</b>	26.4	10.9	4.2	7.5	3.8
Woods	310	<b>74</b>	<b>25</b>	<b>11</b>	<b>23</b>	<b>15</b>	23.9	8.1	3.5	7.4	4.8
Flynn	201	<b>51</b>	<b>22</b>	<b>4</b>	<b>16</b>	<b>9</b>	25.4	10.9	2.0	8.0	4.5
<b>Total</b>	<b>1,655</b>	<b>423</b>	<b>181</b>	<b>49</b>	<b>114</b>	<b>79</b>	<b>25.6%</b>	<b>10.9%</b>	<b>3.0%</b>	<b>6.9%</b>	<b>4.8%</b>

**Summary For The Last 7 Days**

FRIDAY 10/23	1,642	351	133	41	96	81	21%	8%	2%	6%	5
SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.