



# MUNI Service Delivery Daily Report

Saturday, October 31, 2009





## CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	-----------------------

**NOVEMBER 1, 2009 0800HRS AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	9X=2
<b>Kirkland</b>	1	0	2	1	28=1
<b>Woods</b>	4	0	2	0	23=1, 94=2, 29=1
<b>Potrero</b>	1	0	2	1	30=1
<b>Presidio</b>	0	0	0	0	
<b>Green F line</b>	1	0	0	0	KT=1
	0	0	0	0	
<b>TOTAL</b>	9	0	6	2	
<b>Special Events</b>					
<b>Emergency Equipment Demand - Reason</b>					
Division					
Number of coaches					

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**Runs Not Out and Late Out for Rush Hours**  
**SATURDAY 10 /31/ 09**  
 Afternoon report

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	10	0	0	0	9=3 9X=1 38=4 71=2
<b>Kirkland</b>	10	0	0	0	2=2 10=1 12=1 19=1 47=3 43=1 91=1
<b>Woods</b>	5	0	0	0	23=1 26=1 54=2 94=1
<b>Potrero</b>	7	0	1	0	6=1 14=2 24=1 33=1 49=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	8	0	0	0	S=2 M=2 KT=1 N=1 J=1 L=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>42</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 10/31/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	7	4.5%	46	2	7	4.3%
<b>Cable Car multi-piece</b>	2		33.3%				
<b>Flynn one-piece</b>	5	8	13.2%	117	11	8	9.4%
<b>Flynn multi-piece</b>	12		17.6%				
<b>Kirkland one-piece</b>	5	7	8.8%	137	12	7	8.8%
<b>Kirkland multi-piece</b>	14		13.9%				
<b>Woods one-piece</b>	2	12	2.3%	160	4	12	2.5%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	7	2	10.4%	142	13	2	9.2%
<b>Potrero multi-piece</b>	12		13.5%				
<b>Presidio one-piece</b>	0	8	0.0%	130	0	8	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	8	16	11.9%	103	14	16	13.6%
<b>Metro multi-piece</b>	12		24.5%				
<b>F Line one-piece</b>	2	3	20.0%	30	3	3	10.0%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>865</b>	<b>59</b>	<b>63</b>	<b>6.8%</b>

## Accidents

Sat Oct 31, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:59 10/31/09	R OPERATOR WO	36	2076	14	29	8413	GENEVA & FREEWAY 280N ON RAMP (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	07:59	08:53	14
							<b>1075284</b>	INSP. R. JONES CLEARED, MGR. M. ESPINOZA*, VIDEO*, SAFETY*, CLAIMS 6A50*. NO OP 799 <b>VEH DELAY: 00:54</b>				
17:33 10/31/09	R OPERATOR ME	87	2478	134	M	1532	19TH AVENUE & WINSTON DR (IB)	LRV/AUTO ACCIDENT (H&R)	IB LD	17:30 17:30	17:33 17:33	74
							<b>1075334</b>	SENIOR STAFF/SYSTEM SFETY; INSP H HENLEY TO INTERVIEW OPERATOR; NO INJURIES; MINOR DAMAGE (PAINT SCRATCHES TO LRV) UNKNOWN DAMAGE TO AUTO; NO POST ACCIDENT 799; NO ^R^ FORM. <b>VEH DELAY: 00:03 LINE DELAY: 00:03</b>				
19:40 10/31/09	R OPERATOR WO	38	2191	225	29	8129	25TH AVE & CLEMENT (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	19:40	21:03	15
							<b>1075375</b>	INSP R FISHER; SYSTEM SAFETY*, 6-A-50*, VIDEO*, MINOR DAMAGE TO AUTO, NO INJURIES / NO 799, <b>VEH DELAY: 01:23</b>				
21:21 10/31/09	R OPERATOR PO	26	3515	495	49	7052	MISSION & 19TH STREET (OB)	FIGHT ON BOARD (BLOOD ON COACH)	OB	21:21	21:46	36
							<b>1075381</b>	INSP B. HENDERSON RESP. SFPD 3D13E NO ARREST , CASE # 091- 123-506 SI POTRERO 7116 @22:25 <b>VEH DELAY: 01:04</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:46 10/31/09	R OPERATOR PR	36	2611	102	30	5550	DIVISADERO & CHESTNUT (IB)	NO POWER, OPEN FEEDER, M-3	IB	08:46		07
					1075099		INSP B. WONG, L. BROWN, L. DAVIS, MGR ESPINOZA, 819,746, SWITCH BACK 30 LINE O/B - I/B, SHUTTLES. <b>LINE DELAY: 03:39</b>		LD	08:46	12:25	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY OCTOBER 31, 2009</b>											
Green	152	51	16	4	16	15	33.6	10.5	2.6	10.5	9.9
Cable Car	118	34	14	5	9	6	28.8	11.9	4.2	7.6	5.1
Potrero	187	57	30	5	15	7	30.5	16.0	2.7	8.0	3.7
Presidio	160	35	16	9	4	6	21.9	10.0	5.6	2.5	3.8
Kirkland	177	49	20	7	14	8	27.7	11.3	4.0	7.9	4.5
Woods	209	61	23	8	19	11	29.2	11.0	3.8	9.1	5.3
Flynn	144	42	17	5	14	6	29.2	11.8	3.5	9.7	4.2
<b>Total</b>	<b>1,147</b>	<b>329</b>	<b>136</b>	<b>43</b>	<b>91</b>	<b>59</b>	<b>28.7%</b>	<b>11.9%</b>	<b>3.7%</b>	<b>7.9%</b>	<b>5.1%</b>

**Summary For The Last 7 Days**

SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5
TUESDAY 10 27	1,621	349	109	45	109	86	22%	7%	3%	7%	5
WEDNESDAY 10 28	1,629	431	173	52	119	87	27%	11%	3%	7%	5
THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5
FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.