

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, OCTOBER 31, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>95.2%</b>	<b>16</b>	<b>42</b>	<b>47</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>151</b>	<b>185</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>112</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>69</b>	<b>57%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>36</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>114</b>	<b>9%</b>
<b>TOTAL</b>	<b>722</b>	<b>803</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>113</b>	<b>19</b>	<b>4</b>	<b>11</b>	<b>4</b>	<b>0</b>
<b>Flynn</b>	<b>193</b>	<b>39</b>	<b>10</b>	<b>12</b>	<b>15</b>	<b>2</b>
<b>Green</b>	<b>196</b>	<b>39</b>	<b>18</b>	<b>15</b>	<b>5</b>	<b>1</b>
<b>Kirkland</b>	<b>214</b>	<b>42</b>	<b>17</b>	<b>13</b>	<b>11</b>	<b>1</b>
<b>Potrero</b>	<b>241</b>	<b>58</b>	<b>29</b>	<b>12</b>	<b>14</b>	<b>3</b>
<b>Presidio</b>	<b>176</b>	<b>30</b>	<b>5</b>	<b>14</b>	<b>9</b>	<b>2</b>
<b>Woods</b>	<b>342</b>	<b>67</b>	<b>27</b>	<b>15</b>	<b>23</b>	<b>2</b>
<b>TOTAL</b>	<b>1,475</b>	<b>294</b>	<b>110</b>	<b>92</b>	<b>81</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
07:42 10/31/11	657	47	SANSOME & FILBERT (OB)	ACCIDENT COACH/TAXI, NO INJURY	07:42	08:31
		<b>1200027</b>	INSP H VONG CLEARED, S/S*, VIDEO*, 6A42* <b>VEH DELAY: 00:49</b>			
08:28 10/31/11	686	28	KIMG & 4TH STREET (DH)	ACCIDENT (COACH & AUTO) HIT & RUN	08:28	09:20
		<b>1200020</b>	INSP J. JIANG (1T61A), SHOP TRUCK 091 RESPONDED & CLEARED, TRUCK MADE CONTACT WITH RIGHT SIDE MIRROR, TRUCK DROVE AWAY, SHOP REPLACED MIRROR, COACH REMAINED IN SERVICE, SYS/SAFETY*, CLAIMS 6-A-42*, VIDEO*, NO INJURY, NO 799 <b>VEH DELAY: 00:52</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:06 10/31/11	343	22	16TH STREET & HARRISON (IB)	ACCIDENT (COACH & TRUCK)	10:06	11:25
		<b>1200023</b>	INSP P. RAMOS (1C53) RESPONDED, TRUCK MADE CONTACT WITH COACH REAR WINDOW, DAMAGE TO COACH WINDOW, DAMAGE TO TRUCK MIRROR, CLAIMS 6A42*, SYS/SAFETY*, VIDEO*, DISP*, INSP R. FISHER TRANSPORTED RESCUE OPER #2289, NO INJURIES, OPER 799 SI POTRERO <b>VEH DELAY: 01:19</b>			
10:06 10/31/11	343	22	16TH STREET & HARRISON STREET (IB)	ACCIDENT, COACH AND TRUCK	10:06	11:25
		<b>1200071</b>	INSP. RAMOS (21C53), LEAD INSP STUART (1L1), SYSTEM SAFETY*, VIDEO*, 6A42*, DISPATCHER*, INSP. FISHER (1T65), TRANSPORTED RESCUE OPERATOR #289 TO COACH, OPERATOR 799, TRUCK MADE CONTACT WITH COACH. SI POTRERO <b>VEH DELAY: 01:19</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:30 10/31/11	173	F	CHURCH STREET & 25TH STREET (IB)	BRAKES / NO FORWARD MOTION	11:30 11:30	11:55
		<b>1200074</b>	INSP. CADELINA, 4S24, PCC SHOP, D. PUGLISE*, 311*, TWO SHUTTLES USED SI GENEVA YARD 228 @12:30 <b>VEH DELAY: 01:00 LINE DELAY: 00:25</b>			
17:39 10/31/11	116	1	CLAY STREET BETWEEN JACKSON STREET & BATTERY STREET (IB)	SFPD ACTIVITY BLOCKING	17:40 17:40	19:13 19:13
		<b>1200180</b>	INSP. ALDANA (1T90), MRG. ANDREWS (4M3), <b>VEH DELAY: 01:33 LINE DELAY: 01:33</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
19:36 10/31/11	103	L	ULLOA & 15TH AVENUE (OB)	AUTO BLOCKING (RED ZONE)	19:36 19:36	20:23 20:23
			1200172	INSP. GONZALEZ CLEARED, VEHICLE TOWED VEH DELAY: 00:47 LINE DELAY: 00:47		

### 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>710</b>
<b>Afternoon</b>	<b>722</b>
<b>TOTAL</b>	<b>1,432</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>