



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, OCTOBER 31, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	90.5%	41	76	39

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	35	46%
CABLE CAR	27	29	7%
WOODS	164	182	11%
KIRKLAND	113	132	17%
FLYNN	103	114	11%
POTRERO 40'	49	49	0%
POTRERO 60'	42	47	12%
PRESIDIO	121	147	21%
TOTAL	757	0	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	27	4	7	16	0
Flynn	193	40	13	10	16	1
Green	230	51	25	14	12	0
Kirkland	205	56	26	14	15	1
Potrero	216	52	26	13	12	1
Presidio	205	50	23	12	12	3
Woods	363	71	25	16	26	4
TOTAL	1,532	347	142	86	109	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:43 10/31/12	253	91	8402	WEST PORTAL & ULLOA (OB)	RENDERING AID. OPERATOR REPORT PEDESTRAIN REQUESTING POLICE ASSISTANCE.	02:43	02:49
					1257450		
07:35 10/31/12	94	35	8512	CASTRO STREET & 18TH STREET (OB)	FALL BOARDING (REAR DOORS)	07:35	08:17
					1257463		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:43 10/31/12	670	1AX	8016	CALIFORNIA & COMMONWEALTH (IB)	ACCIDENT, COACH/MARKET, MINOR, NO INJURIES	07:43	08:10
				1257461 UNIT 3 CLEARED. VIDEO*, 6A50*, 1M1*, S/S*. NO OP 799 VEH DELAY: 00:27			
08:29 10/31/12	063	KT	1528	BAYSHORE & TUNNEL (IB)	VEHICLE ACCIDENT (LRV / AUTO)	08:23	08:58
				1257474 INSP.C.DEBONO,MRU 4-S-50,4-S-23,4-S-54 RESPOND.VIDEO*,SYSTEM SAFETY*.OPERATOR INTERVIEWED BY INSP.C.DEBONO. SI MME N/R [EOR 09:51] VEH DELAY: 01:28 LINE DELAY: 00:35			
09:19 10/31/12	126	108	8110	TRANSBAY TERMINAL BETWEEN BEALE STREET & HOWARD STREET (PI)	ALLEGED ACCIDENT, COACH AND AUTO (INTERVIEW)	09:19	10:03
				1257478 INSP. HOOKS (1C1), SYSTEM SAFETY*, VIDEO*, 6A50*, NO 799, NO KNOWLEDGE OF ACCIDENT. NOTE: SEE ORIGINAL TAG #1257479 SI WOODS N/R VEH DELAY: 00:44			
				1257479 OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1257478			
09:20 10/31/12	307	36	8513	MISSION STREET BETWEEN GODEUS & 28TH STREET (OB)	ACCIDENT, COACH AND AUTO – NO INJURIES	09:20	10:07
				1257480 INSP. ALVIOR (1C61) SYSTEM SAFETY*, 6A50*, VIDEO*, MINOR DAMAGE TO AUTO AND COACH, NO INJURIES, NO 799. VEH DELAY: 00:47			
09:21 10/31/12	034	KT	1471	3RD.ST. & SHAFTER (IB)	VEHICLE ACCIDENT (LRV/AUTO); HIT AND RUN	09:21	09:31
				1257477 INSP DEBONO; 4S50; COUPLER DAMAGE; SYSTEM SAFETY; VIDEO* SI MME 1427 @10:36 VEH DELAY: 01:15 LINE DELAY: 00:10			
10:25 10/31/12	313	41	7125	PACIFIC & VAN NESS AVE (OB)	ACCIDENT, COACH AND AUTO (MINOR)	10:25	11:07
				1257358 INSP. LEDBETTER (UNIT #7), SYSTEM SAFETY*, VIDEO*, 6A50*, VEH DELAY: 00:42			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:53 10/31/12	10	9	8189	MISSION STREET & 10TH STREET (IB)	ACCIDENT, COACH AND AUTO (REAR END)	10:46	10:56
			1257353	INSP. BROWN (1C57) INSTRUCTED THE OPERATOR TO CONTINUE IN SERVICE BECAUSE THERE WAS NO DAMAGE TO COACH. VEH DELAY: 00:10			
13:17 10/31/12	126	9	8436	SAN BRUNO AVE & BACON (OB)	SFPD REQUEST	13:17	13:53
			1257435	INSP. MCQUEEN (UNIT #2), SFPD UNIT (315A), REMOVED PASSENGER CASE #123 051 506 VEH DELAY: 00:36			
14:11 10/31/12	664	47	8231	VAN NESS AVE & GREENWICH STREET (OB)	ALLEGED ILL PASSENGER	14:11	14:48
			1257438	INSP. TUCKER (UNIT #7), MED #83 TRANSPORTED PASSENGER TO ST. FRANCIS, AMR #20 ALSO RESPONDED, SFPD UNIT #3E13C. VEH DELAY: 00:37			
16:18 10/31/12	102	1	5597	SACRAMENTO & FILLMORE (OB)	RENDERING AID	16:18	17:28
			1257539	SYS/SAFETY*, CLAIMS 6A42*, VIDEO*, NO INSP AVAILABLE, OPERATOR INSTRUCTED TO FILL OUT PROPER FORMS WITH DISPATCHER VEH DELAY: 01:10			
16:38 10/31/12	207	9	8189	24TH STREET & POTRERO (OB)	RENDERING AID	16:38	17:52
			1257541	INSP S. MCARTHUR (UNIT 1B) SFPD UNIT D102 & D14D, CAD 2355 VEH DELAY: 01:14			
18:20 10/31/12	319	71	8199	MARKET & 6TH STREET (IB)	PEDESTRIAN ACCIDENT	18:20	19:38
			1257552	INSP WHITE, C (UNIT 4), GIANG, J (1T60), MGR ANDREWS, A (4M4), SYSTEM SAFETY, VIDEO CLAIM 6A42, PEER ASSISTANCE, SFPD UNIT 4C3, ENGINE # 1, RESP. CASE # 120-880401. MEDIC AMR 4 THE PEDESTRIAN TO SFGH. DISP*, PAGE SENT OUT. VEH DELAY: 01:18			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:33 10/31/12	522	38L	6401	GEARY & STOCKTON (OB)	ACCIDENT (C / T) H/R, NO INJURIES	20:33	21:08
			1257556	INSP TUCKER, E (UNIT 7B), VIDEO*, CLAIMS (6A42)*, SYSTEM SAFETY*, NO INJURY, MINOR DAMAGE TO COACH, UNKNOWN DAMAGE TO AUTO, NO 799. SI FLYNN N/R [EOR 21:10] VEH DELAY: 00:37			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:29 10/31/12	063	KT	1528	BAYSHORE & TUNNEL (IB)	VEHICLE ACCIDENT (LRV / AUTO)	08:23 08:23	08:58
			1257474	INSP.C.DEBONO, MRU 4-S-50, 4-S-23, 4-S-54 RESPOND. VIDEO*, SYSTEM SAFETY*. OPERATOR INTERVIEWED BY INSP.C.DEBONO. SI MME N/R [EOR 09:51] VEH DELAY: 01:28 LINE DELAY: 00:35			
17:38 10/31/12	068	KT	1497	3RD ST & LECONTE ST (IB)	LOW AIR PRESSURE	17:36 17:36	18:18
			1257551	MRU 4S30 & INSP H HENLEY CLEARED 971/S/1417-1478, LSGP*, 311*, D PUGLISI*, 4M3*, SENIOR STAFF PAGED. SI GREEN N/R [EOR 18:41] VEH DELAY: 01:05 LINE DELAY: 00:42			
18:14 10/31/12	089	N	1415	CARL STREET & ARGUELLO STREET (IB)	OPEN FEEDER CA-21 DUE TO OVERHEAD LINE DOWN AT 9TH. STREET AND JUDAH STREET	18:14 18:14	22:00 22:00
			1257598	INSP. 4-T-33B CHAVEZ RESP., OVERHEAD LINE TRK#817 RESP., SEE INCIDENT#1257597 VEH DELAY: 03:46 LINE DELAY: 03:46			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:18 10/31/12	119	N	1524	9TH. AVENUE & JUDAH STREET (IB)	OPERATOR REPORTS OVERHEAD WIRES DOWN INBOUND & OUTBOUND	18:18 18:18	22:00 22:00
			1257597	[LRV2=1493]INSP. 4-T-32B GONZALEZ RESP., INSP. 4-T-33B CHAVEZ RESP., 4-S-25 RESP., 4-S-44 RESP., 4-S-4 RESP., OVERHEAD LINE TRK#817 RESP. AND REPAIRED, POWER CONTROL NOTIFIED TO OPEN FEEDERS N-1; N-2 @ 1915 HRS.; AND CA-21 FOR REPAIRS, TEN (10) MOTORCOACH SHUTTLES USED AS BUS BRIDGE FROM JUDAH & LAPLAYA TO CHURCH STREET & MARKET STREET, 311*, LMC*, 4-M-3 J. CASTILLO*, 6-M-8* W. VALARIS*, STATION AGENTS*, PHONE TREE, PA*, LSGP*, ADGP*, OUTBOUND N-LINE TRAINS S/B O/B/TO I/B @ CHURCH STREET & FILLMORE STREET. D. PUGLISI*, J. HALEY JR.*. MRU ASSISTED ALL STRANDED N-LINE TRAINS IN DROPPING THE PANTOGRAPHES AND POWERING THEM DOWN TO CONSERVE THE BATTERY CELLS, SEND WORD 1837, 1932, AND 1008 HRS. FINAL VEH DELAY: 03:42 LINE DELAY: 03:42			