



**Muni  
Service Delivery  
Daily Report**

Tuesday, September 1, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**09 02 2009 WEDNESDAY AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	1	1	9X=1
<b>Kirkland</b>	2	0	0	0	12=1, 43=1
<b>Woods</b>	5	0	1	0	29=1, 30X=1, 44=2, 71=1
<b>Potrero</b>	2	7	0	0	OP: 33=1, 41=1. EQUIP:7=1, 14=1, 24=1, 49=1, 41-2, 30=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	4	0	0	0	KT=1, L=1, M=2
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	15	7	2	1	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Monday 09-01- 09 PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	14L=1
<b>Kirkland</b>	9	0	0	0	2=1 10=2 28=1 19=1 12=2 47=2
<b>Woods</b>	8	0	0	0	54=2 29=1 27=2 26=1 44=2
<b>Potrero</b>	5	0	0	0	7=2 6=1 41=1 49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	L=1 N=1 M=1
<b>F line</b>	3	0	0	0	F=2
<b>TOTAL</b>	26	0	0	0	

<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 9/01/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	1	4.5%	49	1	1	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	4	0.0%	154	0	4	0.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	5	4	8.8%	212	11	4	5.2%
<b>Kirkland multi-piece</b>	12		11.9%				
<b>Woods one-piece</b>	4	10	4.6%	251	8	10	3.2%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	1	2	1.5%	212	2	2	0.9%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	0	4	0.0%	174	0	4	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	8	1.5%	146	3	8	2.1%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	3	2	30.0%	33	4	2	12.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	29	35	2.4%

# Accidents

Tue Sep 01, 2009

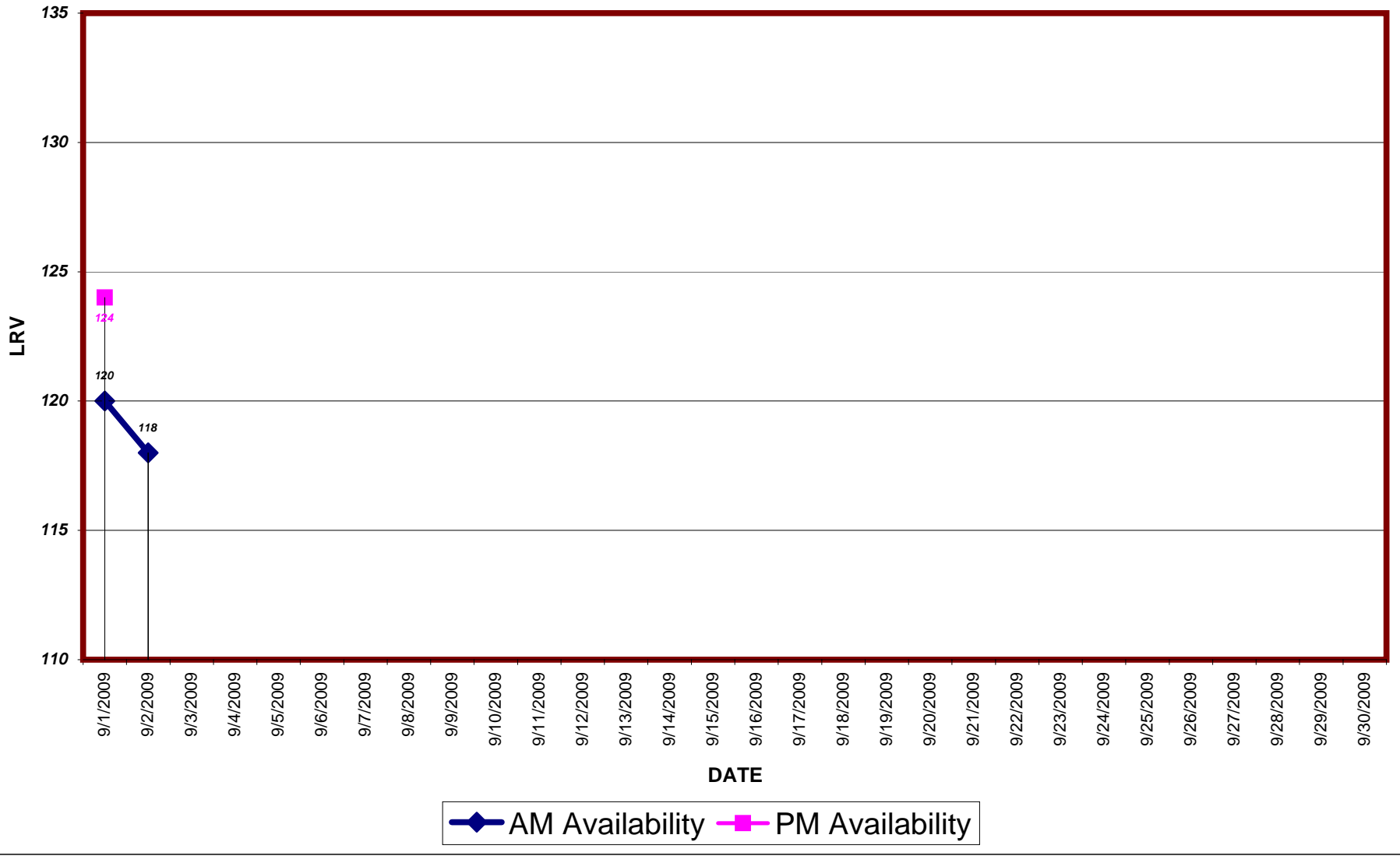
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:43 09/01/09	R OPERATOR WO			77	23	8105	WEST PORTAL & SLOAT	ACCIDENT COACH/AUTO AUTO HIT REAR OF COACH, MAJOR DAMAGE TO AUTO. NO DAMAGE TO COACH.		08:43	10:31	40
							<b>1064738</b>	INSP.T567 JOHNSON,T.C., VIDEO*, SYSTEM SAFTEY* SI WOODS N/R VEH DELAY: 01:48				
11:30 09/01/09	R OPERATOR PO	35	1	349	14	7046	MISSION & 16TH STREET (OB)	ACCIDENT (COACH / AUTO)	OB	11:30	12:28	26
							<b>1064786</b>	INSP K. JOMOC ; MGR J. STAURT RESP. SFPD UNIT # 3D5A. CASE # 090899120; MEDI # 99. AID REFUSED. CLAIM 6A42*; VIDEO*; SYSTEM SAFETY* VEH DELAY: 00:58				
13:25 09/01/09	R OPERATOR KI	21	0	625	28	8361	DALY CITY BART (IB)	COACH/AUTO MINOR ACCIDENT	IB	13:25	14:54	40
							<b>1064798</b>	INSP. J, GIANG CLEARED SI KIRKLAND N/R VEH DELAY: 01:29				
13:31 09/01/09	R OPERATOR WO	26	4	18	23	8187	SAINT FRANCIS & SANTA CLARA (IB)	COACH/AUTO ACCIDENT, MODERATE DAMAGE	IB	13:31	15:12	40
							<b>1064817</b>	INSP K. JOMOC, CENTRAL CONTROL DISP. JIMENEZ, CLEARED, OPERATOR 799, SYSTEM SAFETY* VEH DELAY: 01:41				
15:55 09/01/09	T OPERATOR WO	39	4	726	47	8216	VAN NESS & EDDY (IB)	ACCIDENT COACH AND VAN	IB	15:55	17:09	11
							<b>1064812</b>	INSPECTOR LIANG,B.CLEARED VEH DELAY: 01:14				
18:43 09/01/09	R OPERATOR PO	38	7	457	49	7043	VAN NESS & EDDY (OB)	COACH/AUTO MINOR ACCIDENT	OB	18:42	19:19	40
							<b>1064867</b>	INSP A. GEETER, VIDEO* VEH DELAY: 00:37				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay > 20 minutes.**

# LIGHT RAIL AM/PM Availability





Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	
09/03/09	THURSDAY		
09/04/09	FRIDAY		
09/07/09	MONDAY		
09/08/09	TUESDAY		
09/09/09	WEDNESDAY		
09/10/09	THURSDAY		
09/11/09	FRIDAY		
09/14/09	MONDAY		
09/15/09	TUESDAY		
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>9/2/2009</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

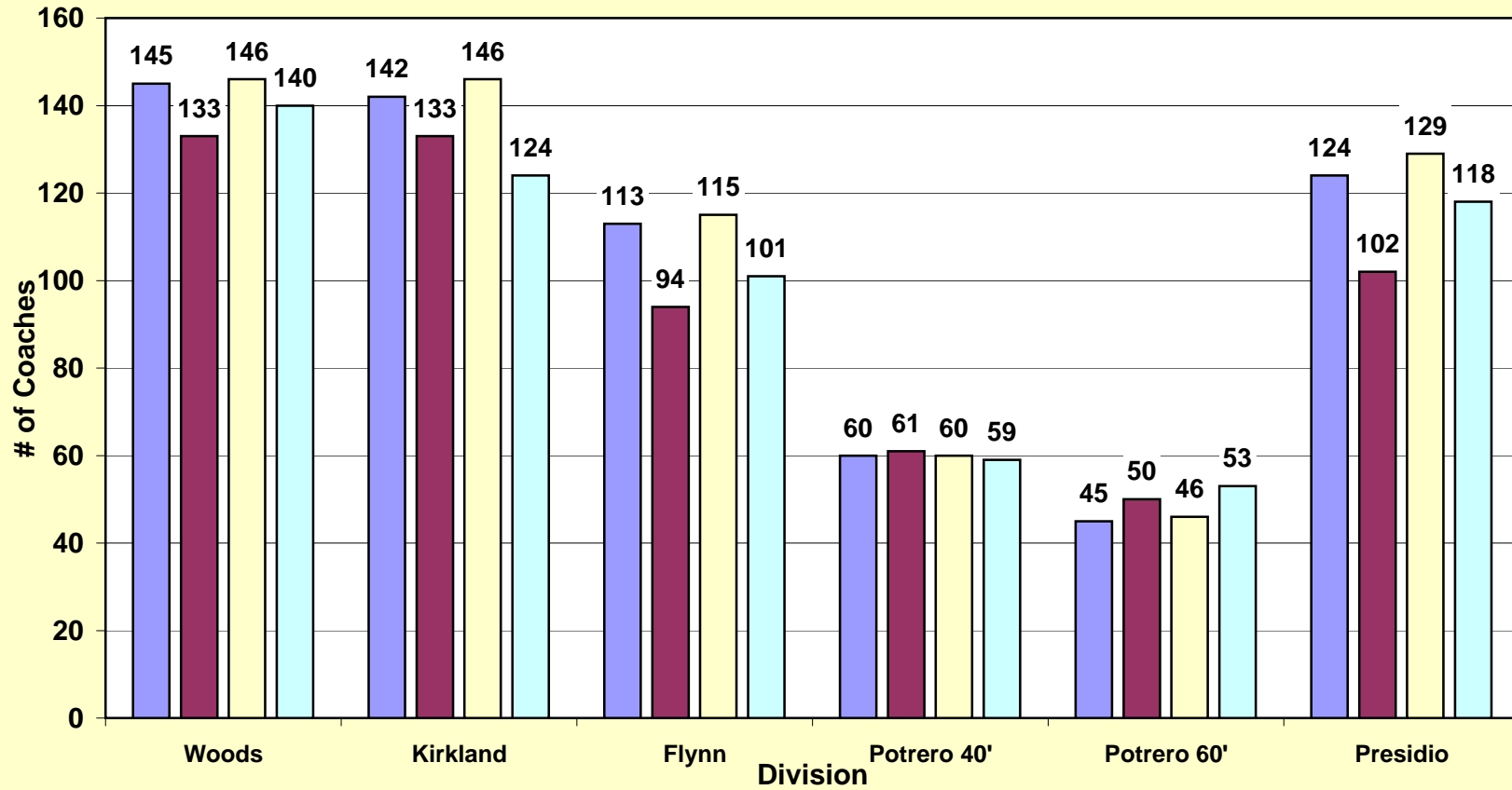
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	4
BODY/PAINT SHOP	5
FLEET APPEARANCE	3
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAILED	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **33**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 9/2/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	33	9	3	3
<b>Equipment available for service @ 7:30 a.m.</b>	118	12	7	5

**Motor & Trolley Coaches Availability**  
 A.M. 9/2/09 & 9/1/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>9/2/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	0	0	2	2	15
Campaigns / retrofits	11	1	1	13	0	0	0	0	13
Maintenance Holds	36	13	11	60	15	29	41	85	145
Awaiting parts	1	1	0	2	9	1	12	22	24
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	145	142	113	400	60	45	124	229	629
Final a.m. pull-out	133	133	94	360	61	50	102	213	573
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	5	4	1	10	0	0	0	0	10
<b>Afternoon (p.m.) availability</b>									
<b>9/1/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	4	1	5	10	0	0	0	0	10
Campaigns / retrofits	11	0	0	11	0	0	0	0	11
Maintenance holds	35	9	9	53	15	28	36	79	132
Awaiting parts	1	1	0	2	9	6	14	29	31
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	146	146	115	407	60	46	129	235	642
Final p.m. pull-out	140	124	101	365	59	53	118	230	595
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	3	2	0	5	0	0	0	0	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, SEPTEMBER 1, 2009</b>											
Green	249	65	19	11	21	14	26.1	7.6	4.4	8.4	5.6
Cable Car	134	29	8	5	11	5	21.6	6.0	3.7	8.2	3.7
Potrero	276	61	26	9	14	12	22.1	9.4	3.3	5.1	4.3
Presidio	206	32	8	6	9	9	15.5	3.9	2.9	4.4	4.4
Kirkland	253	59	24	9	16	10	23.3	9.5	3.6	6.3	4.0
Woods	307	75	14	12	30	19	24.4	4.6	3.9	9.8	6.2
Flynn	200	42	19	6	11	6	21.0	9.5	3.0	5.5	3.0
<b>Total</b>	<b>1,625</b>	<b>363</b>	<b>118</b>	<b>58</b>	<b>112</b>	<b>75</b>	<b>22.3%</b>	<b>7.3%</b>	<b>3.6%</b>	<b>6.9%</b>	<b>4.6%</b>

<b>Summary For The Last 7 Days</b>											
TUESDAY 8 25	1,626	345	106	52	120	67	21%	6%	3%	7%	4
WEDNESDAY 8 26	1,639	342	99	52	122	69	21%	6%	3%	7%	4
THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4
FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4
SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5
SUNDAY 8 30	1,081	245	92	31	76	46	23%	8%	3%	7%	4
MONDAY 9 01	1,656	365	123	54	121	67	22%	7%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:1 Day vacation,** banked holiday, floating holiday, jlmb, birthday, non-driving status, training.