

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, September 3, 2010

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------------|-----------------|-----------------------------------|
| SYSTEM WIDE | 1179 | 97.6 | 28 | 50 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 112 | 114 | 2% |
| F LINE | 20 | 20 | 0% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 135 | 183 | 36% |
| KIRKLAND | 111 | 123 | 11% |
| FLYNN | 99 | 114 | 15% |
| POTRERO 40' | 45 | 49 | 9% |
| POTRERO 60' | 53 | 46 | -13% |
| PRESIDIO | 92 | 139 | 51% |
| TOTAL | 693 | 818 | 18% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|-----------|-----------------|---------------|
| Green | 242 | 59 | 13 | 8 | 24 | 14 |
| Cable Car | 128 | 28 | 7 | 4 | 11 | 6 |
| Potrero | 237 | 67 | 19 | 2 | 35 | 11 |
| Presidio | 192 | 41 | 16 | 9 | 6 | 10 |
| Kirkland | 236 | 51 | 14 | 10 | 19 | 8 |
| Woods | 358 | 83 | 23 | 5 | 38 | 17 |
| Flynn | 200 | 38 | 12 | 4 | 18 | 4 |
| TOTAL | 1,593 | 367 | 104 | 42 | 151 | 70 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------------|-------|------|-----|------|---------|--|-----------------------------------|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 11:35 09/03/10 | R INSPECTOR CHA PO | 11 | 1222 | 376 | 49 | 7031 | MISSION & 30TH ST (IB) | ACCIDENT COACH/AUTO | IB | 11:35 | 12:15 | 12 |
| | | | | | | 1124022 | INSP CHAU MGR LAVIGNE* CLAIMS 6A50* VIDEO.SYS MESS. VEH DELAY: 00:40 | | | | | |

LINE DELAY > 20 MINUTES:

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|---------|---|-----------------------------------|----------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 09:29 09/03/10 | R POWER CONTROL | 40 | | | | | BEALE & HOWARD | FEEDER D 15 OPEN | LD | 09:29 | 09:55 | 12 |
| | | | | | | 1123998 | INSP WILCHER. OH 819 VEH DELAY: 00:26 LINE DELAY: 00:26 | | | | | |
| 16:26 09/03/10 | R OPERATOR CA | 81 | 1774 | 44 | 61 | 53 | CALIFORNIA & DRUMM (OB) | GRIP CHANGE | OB LD | 16:26 | 17:05 | 81 |
| | | | | | | 1124143 | CABLE SHOP 665 VEH DELAY: 00:39 LINE DELAY: 00:39 | | | | | |
| 20:52 09/03/10 | R SFPD ME | 87 | 2122 | 110 | N | 1477 | JUDAH & 35TH AVE. (IB) | BLOCKED BY NON-MUNI ACCIDENT | IB LD | 20:56 | 21:24 | 86 |
| | | | | | | 1124182 | [LRV2=1486]INSP.CHAVEZ CLEARED. OPERATORS & PASSENGERS NOTIFIED*, LSGP. S/B AT JUDAH & 19TH AVE. OB-IB. INSP.E.DENNIS. 1 SHUTTLE 546/38/6253 FROM JUDAH & 19TH AVE. TO LA PLAYA AVE. J.KELLY*, C.CARRILLO*, SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:28 LINE DELAY: 00:28 | | | | | |