



MUNI

Service Delivery

Daily Report

Friday, September 4, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 05 09 SATURDAY AM NOLO REPORT

Cable Car		0	0	0	0	
Flynn		5	0	0	0	9X=3, 38=2
Kirkland		0	0	0	0	
Woods		0	0	1	0	
Potrero		0	0	0	0	
Presidio		0	0	0	0	
	<i>Metro</i>	7	0	1	0	J=1, KT=1, L=1, M=2, N=2
	<i>F line</i>	1	0	0	0	F=1
TOTAL		13	0	2	0	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 04 09 FRIDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	3	0	1	0	9=2 9X=1
Kirkland	8	0	0	0	1X=2 2=1 10=2 19=2 28=1
Woods	9	0	2	0	16X=1 18=1 27=2 30X=2 44=1 54=1 89=1
Potrero	17	0	0	2	6=1 7=1 14=3 22=2 24=1 33=1 30=2 49=3 41=3
Presidio	0	0	0	0	
Metro	4	0	0	0	KT=2 N=1 M=1
F line	1	0	0	0	F=1
TOTAL	43	0	3	2	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/04/2009							
Revised 6/15/09							
Cable Car one-piece	1	7	4.5%	49	1	7	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	6	7.9%	154	6	6	3.9%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	4	3	7.0%	212	8	3	3.8%
Kirkland multi-piece	8		7.9%				
Woods one-piece	5	8	5.7%	251	10	8	4.0%
Woods multi-piece	10		10.0%				
Potrero one-piece	5	4	7.5%	212	11	4	5.2%
Potrero multi-piece	12		13.5%				
Presidio one-piece	0	4	0.0%	174	0	4	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	5	4.5%	146	5	5	3.4%
Metro multi-piece	4		8.2%				
F Line one-piece	1	5	10.0%	33	2	5	6.1%
F Line multi-piece	2		22.2%				
System total				1231	43	42	3.5%

Accidents

Fri Sep 04, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:29 09/04/09	T STATION AGENT ME	85	6	32	L	1549	CASTRO STATION (OB)	DOOR CLOSED ON ARM OF 5 YEAR OLD GIRL (LRV 1441)	OB	07:29		88
						1065383	[LRV2=1441]STATION AGENT; AID REFUSED; NO SERVICE DELAY; CLAIMS 6A42*; E KRETZ* FOR VIDEO PULL; MRU 4S43*; D CASTRO*; M ELLIS*; J KELLY*; Y KWAN*; S LAU*; SAFETY K ANDERSON*.					
21:01 09/04/09	R OPERATOR PO	24	6	478	22	5419	FILLMORE & PINE (IB)	INJURY MUNI ACCIDENT, COACH & AUTO, HIT & RUN.	IB	21:01	22:09	24
						1065494	INSP GIANG J, SFPD #3E14E, CASE #090912120, SYSTEM SAFETY*, CLAIMS 6A42*, VIDEO*, MINOR DAMAGE TO COACH, AID REFUSED. VEH DELAY: 01:08					
21:48 09/04/09	R OPERATOR KI	11	5	790	19	8367	LARKIN & GROVE (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	21:44	22:00	07
						1065493	INSP B. LIANG RESP. SFPD 3J12I RESP. CLAIMS 6A42* MED #95 AID REFUSED, SYSTEM SAFETY* VIDEO* VEH DELAY: 00:16					
22:41 09/04/09	R OPERATOR PR	77	9	157	31	5534	EDDY & MASON (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	IB	22:41	23:37	24
						1065499	INSP WONG S, CLAIMS #6A42*, VIDEO*, SYSTEM SAFETY*, DAVID HILL*, U-PAGE, NO 799 VEH DELAY: 00:56					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delays > 20 minutes.

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, SEPTEMBER 4, 2009											
Green	246	61	23	8	19	11	24.8	9.3	3.3	7.7	4.5
Cable Car	140	46	21	7	12	6	32.9	15.0	5.0	8.6	4.3
Potrero	279	76	43	11	13	9	27.2	15.4	3.9	4.7	3.2
Presidio	213	37	14	7	10	6	17.4	6.6	3.3	4.7	2.8
Kirkland	261	67	32	7	19	9	25.7	12.3	2.7	7.3	3.4
Woods	319	83	36	12	23	12	26.0	11.3	3.8	7.2	3.8
Flynn	203	60	31	8	18	3	29.6	15.3	3.9	8.9	1.5
Total	1,661	430	200	60	114	56	25.9%	12.0%	3.6%	6.9%	3.4%

Summary For The Last 7 Days

FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4
SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5
SUNDAY 8 30	1,081	245	92	31	76	46	23%	8%	3%	7%	4
MONDAY 8 31	1,656	365	123	54	121	67	22%	7%	3%	7%	4
TUESDAY 9 01	1,625	363	118	58	112	75	22%	7%	4%	7%	5
WEDNESDAY 9 02	1,630	352	125	52	111	64	22%	8%	3%	7%	4
THURSDAY 9 03	1,628	377	135	51	112	79	23%	8%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.