

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, September 4, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>99.1</b>	<b>7</b>	<b>51</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>98</b>	<b>72%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>64</b>	<b>120</b>	<b>88%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>109</b>	<b>73%</b>
<b>FLYNN</b>	<b>78</b>	<b>105</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>48</b>	<b>41%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>43</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>130</b>	<b>97%</b>
<b>TOTAL</b>	<b>445</b>	<b>702</b>	<b>58%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	167	43	12	3	16	12
Cable Car	109	20	3	4	10	3
Potrero	158	41	11	4	23	3
Presidio	131	24	6	5	2	11
Kirkland	142	40	7	4	11	18
Woods	220	38	7	3	18	10
Flynn	160	31	5	4	15	7
<b>TOTAL</b>	<b>1,087</b>	<b>237</b>	<b>51</b>	<b>27</b>	<b>95</b>	<b>64</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:50 09/04/10	R OPERATOR FL	26	3747	501	14L	6202	MAIN & MISSION (IB)	NON INJURY MINOR COLLISION BETWEEN COACH & TAXI CAB,	IB	11:50	12:33	17
							1124234	INSP G LAVIGNE CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-42* VEH DELAY: 00:43				
13:24 09/04/10	R OPERATOR KI	11	3612	714	43	8318	LOMBARD & RICHARDSON (	ACCIDENT (COACH / YELLOW CAB, NO INJURY)	OB	13:24	14:36	38
							1124258	SYSTEMS SAFETY*; INSP L. BROWN (1T66), SFPD UNIT # 3E7C RESP. VIDEO*, CLAIMS 6A42*, NO INJURY, NO 799. PAGE SENT OUT. NO DAMAGE TO COACH; MINOR DAMAGE TO CAB; NO INJURIES; NO POST INJURY TEST REQUIRED. VEH DELAY: 01:12				
17:02 09/04/10	R OPERATOR FL	18	2041	474	14L	6246	MISSION & PERSIA (IB)	ALLEGED ACCIDENT-COACH AND AUTOMOBILE	IB	17:02	17:45	38
							1124289	SYSTEM SAFETY*; CLAIMS 6A42-L. BERNABEI*; VIDEO PULLED*; NO DAMAGE TO COACH; MINOR DAMAGE TO AUTOMOBILE; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:43				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:17 09/04/10	R OPERATOR ME	75	2167	30	M	1420	OCEAN BETWEEN RIGHT OF WAY & EUCALYPTUS (IB,OB)	BLOCKED BY LINE DEPT. # 818 BRANCH CUTTING	IB LD	05:17 05:17	06:02 06:02	20
						1124155	INSP R COLEMAN*, LINE DEPT # 818 CLEARED VEH DELAY: 00:45 LINE DELAY: 00:45					
13:16 09/04/10	R OPERATOR ME	75	1390	031	K/T	1517	3RD ST & MCKINNON AVENUE (NB)	BLOCKED BY SFPD ACTIVITY (GUNSHOTS FIRED IN THE AREA)	NB LD	13:16 13:16	13:38 13:38	74
						1124246	INSP L KUO & J CLARK (ST OPS) RESPONDED AND CLEARED. VEH DELAY: 00:22 LINE DELAY: 00:22					
20:33 09/04/10	R MRU 4S44 ME	87	3251	133	J	1451	CHURCH ST & RESERVOIR ST (IB)	BLKD BY NON MUNI INJURY ACCIDENT.	IB LD	20:33 20:33	21:10 21:10	87
						1124314	LSGP* TO OPERATORS, SUBWAY PA BY WEST PORTAL AGENT TO J-LINE PATRONS, ROUTE CHANGED 100/KT/1497 TO J-LINE FOR OUTBOUND SERVICE, INSP M CONTRERAS & WONG ON SCENE, INSP D KINDSTEDT TO ASSIST WITH SWITCHBACKS. VEH DELAY: 00:37 LINE DELAY: 00:37					