

Edwin M. Lee | Mayor
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 Jerry Lee | Vice-Chairman
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 Cheryl Brinkman | Director
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 Bruce Oka | Director
 Joel Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, SEPTEMBER 08, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	98.3%	13	7	57

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	20	21	5%
CABLE CAR	27	29	7%
WOODS	151	183	21%
KIRKLAND	111	130	17%
FLYNN	103	106	3%
POTRERO 40'	44	60	36%
POTRERO 60'	47	36	-23%
PRESIDIO	105	127	21%
TOTAL	722	811	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	109	16	6	8	2	0
Flynn	199	36	12	10	13	1
Green	183	42	17	12	7	6
Kirkland	217	37	10	6	19	2
Potrero	233	47	20	12	13	2
Presidio	184	19	6	9	3	1
Woods	362	72	34	13	21	4
TOTAL	1,487	269	105	70	78	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:26	431	14L	MISSION & PERSIA (IB)	VEHICLE ACCIDENT (HIT & RUN)		
9/8/2011	1190471		INPS. E. TUCKER (1T67) RESPONDED, CLAIMS 6A42*, VIDEO*, S/S*, NO DAMAGE, NO INJURIES, NO 799. Veh delay: 00:32		11:26	11:58
13:07	29	N	DUBOCE PORTAL RIGHT & SIGNAL D-4 (IB)	INSP REPORTED INTRUDER ENTERING DUBOCE PORTAL RIGHT	13:07	13:12

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/8/2011	1190493		[LRV2=1414]OCC SET DUBOCE PORTAL HOLD & ALL MAIN LINE INBOUND TRAINS HELD UNTIL ALL CLEAR, SFPD UNIT (3E13A) IN AREA, RESPONDED TO APPREHEND INTRUDER, MAIN LINE SWEEP WITH RUN 89/L/1454-1446 FROM CHURCH STATION TO VAN NESS STATION, FINAL SWEEP BY RUN 29/ FROM DUBOCE PORTAL TO VA NESS STATION, FOUND NO OTHER INTRUDERS, ALL CLEAR, CASE #111722017, LSGP*. Veh delay: 00:05 Line delay: 00:07		13:07	13:14
14:17	371	30	STOCKTON & COLUMBUS (OB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	14:17	14:18
9/8/2011	1190500		OPERATOR CLEARED. OPERATOR TO BE INTERVIEWED AT NORTH POINT & VAN NESS. Veh delay: 00:01			
15:55	529	8X	COLUMBUS & FILBERT (OB)	ACCIDENT COACH & BICYCLIST, NO INJURY		
9/8/2011	1190527		INSP J SIGALA CLEARED. BICYCLIST RAN INTO THE SIDE OF THE COACH. NO INJURY. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A46*. Veh delay: 01:05		15:55	17:00
16:17	377	30	COLUMBUS & CHESTNUT (IB)	ACCIDENT COACH & TOUR BUS, NO INJURY.		
9/8/2011	1190528		INSP L BROWN CLEARED. RIGHT FRONT OF TOUR BUS MADE CONTACT WITH LEFT REAR OF COACH. NO INJURY. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A46*. Veh delay: 00:39		16:17	16:56
16:44	202	23	PALOU & 3RD ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.		
9/8/2011	1190529		INSP T KONG CLEARED. SFPD 3C42A RESP, CASE # 112-512374. AUTO BACK IN TO THE COACH. MINOR DAMAGE TO LEFT REAR OF AUTO. MINOR DAMAGE TO RIGHT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A46*. Veh delay: 00:53		16:44	17:37

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
17:43	106	N	CARL & COLE (OB)	NO STEP HIGH CONFIRMATION LIGHT	17:43	18:05
9/8/2011	1190519	[LRV2=1498]INSP MCCRAY, 4S44 AND 4S49; PUGLISI* Veh delay: 00:22 Line delay: 00:22			17:43	18:05

N Express

- 1,468 total daily ridership
- 750 riders in the morning
- 718 riders in the afternoon

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	12	50%