



MUNI Service Delivery Daily Report

Friday, September 11, 2009





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	Count	Time
Baseball Game Service Summary Report		
SEPTEMBER 11, 2009		
ATTENDANCE: 39212	NUMBER OF	
PASSENGERS (appr.by dir): 4130		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		17:03
Last IB trip at Embarcadero		19:40
Number of special IB trips	8	
Number of regular IB trips	29	
Total pre-game trips	37	
Average IB headway		4:04
Standard deviation		3:28
Post-game outbound (OB) service		
Game ended		22:03
First OB trip at Embarcadero		22:02
Last OB trip at Embarcadero		22:48
Load completed		22:35
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	3	
L	0	
M	1	
N	4	
Total post-game trips	10	
Average OB headway		4:58
Standard deviation		3:01

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 12 09 SATURDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38-1
Kirkland	0	0	1	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	1	0	
Metro	4	0	0	0	KT=1, L=1, M=1, N=1
F line	2	0	0	0	F=2
TOTAL	7	0	2	0	

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Division

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REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 11 09 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	0	0	0	0	
Woods	3	0	0	0	30X=2 54=1
Potrero	4	0	0	0	7=2 22=1 41=1
Presidio	1	0	0	0	3=1
Metro	11	0	0	0	N=3 L=3 S=3 M=2
F line	2	0	0	0	F=2
TOTAL	22	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/11/2009							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	0	2.6%	154	1	0	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	1	1.8%	212	2	1	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	1	1.1%	251	3	1	1.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	2	0	3.0%	212	3	0	1.4%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	6	1.9%	174	1	6	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	7	7.5%	146	9	7	6.2%
Metro multi-piece	8		16.3%				
F Line one-piece	2	3	20.0%	33	4	3	12.1%
F Line multi-piece	4		44.4%				
System total				1231	23	18	1.9%

Accidents

Fri Sep 11, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:34 09/11/09	R OPERATOR PO	26	9	329	6	5408	9TH AVE & JUDAH (IB)	ALLEGED ACCIDENT COACH & AUTO	IB	07:34	08:37	39
							1066460	INSP E. TUCKER, SYSTEM SAFETY K. ANDERSON*, VIDEO*, NO DAMAGE TO COACH VEH DELAY: 01:03				
11:37 09/11/09	R OPERATOR PR	12	9	30	30	5639	3RD ST & FOLSOM (OB)	ACCIDENT COACH & TRUCK	OB	11:37	12:19	39
							1066484	INSP L. DAVIS, SYSTEM SAFETY K. ANDRESON*, DISPATCHER*, 6A42*, VIDEO*, MANAGER M. ESPINOZA*, MINOR DAMAGE TO LEFT MIDDLE OF COACH VEH DELAY: 00:42				
13:55 09/11/09	R OPERATOR ME	20	15	54	L	1427	TARAVAL & 22ND AVE (OB)	PASSENGER INJURED HAND ,PASSENGER FELL ON HER HAND.	OB	13:55	14:09	85
							1066499	4T41*CAD#2106 VEH DELAY: 00:14				
16:24 09/11/09	R OPERATOR KI	07	2	630	43	8314	PRESIDIO BLVD. BETWEEN WEST BROADWAY & SIMONDS (IB)	INTOXICATED PASSENGER	IB	16:24	16:46	11
							1066541	INSPECTOR BROWN,L:SFFD ENGINE 10,MEDIC KING # 10 RESPOND ONE 40 YEAR OLD MALE TRANSPORTED SAINT FRANISIS VEH DELAY: 00:22				
16:49 09/11/09	R OPERATOR ME	74	5	112	N	1439	SUNSET TUNNEL & MILE MARKER D56-D54 BETWEEN TRACKS & WALL (OB)	OBSERVED PERSON ON INBOUND TRACKWAY ALLEGEDLY FELL FROM RIDING REAR COUPLER.	OB LD	16:49	17:31	86
							1066581	SFFD ENGINE # 12 & #6 / SFFD MEDIC #88 TRANSPORTED PERSON TO SFGH WITH MODERATE INJURY. SFPD UNIT.#3F14C. SFPD CASE # 090-937-651. INSP.MCCRAY, INSP.SANDERS, MRU 4S37, MGR.DELBARRIO, 311 CALL CENTER*, K.ANDERSON*, CLAIMS* 6-A-50, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, A.PARRA*, VIDEO PULL REQUESTED FOR CARL & COLE CAMERA. LSGP*. RUN 106/N/1421 WAS USED AS RESCUE TRAIN TO ASSIST MEDICS TO TRANSPORT PERSON OUT OF TUNNEL. OPERATOR ON RUN 119/N/1441-1514 WAS INTERVIEWED AS POSSIBLE INCIDENT TRAIN. VEH DELAY: 00:42 LINE DELAY: 01:28				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:00 09/11/09	R OPERATOR ME	28	17	119	N	1441	SUNSET TUNNEL & MILE MARKER D56-D54 BETWEEN TRACKS & WALL (IB)	POSSIBLE INCIDENT CAR FOR TAG # 1066581. PERSON ALLEGEDLY FELL FROM RIDING REAR COUPLER.	IB	19:00	19:34	86
							1066600	[LRV2=1514]INSPECTOR INTERVIEWED OPERATOR. SFFD ENGINE # 12 & #6 / SFFD MEDIC #88 TRANSPORTED PERSON TO SFGH WITH MODERATE INJURY. SFPD UNIT.#3F14C. SFPD CASE # 090-937-651. INSP.MCCRAY, INSP.SANDERS, MRU 4S37, MGR.DELBARRIO, 311 CALL CENTER*, K.ANDERSON*, CLAIMS* 6-A-50, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, A.PARRA*, VIDEO PULL REQUESTED FOR CARL & COLE CAMERA. LSGP*. RUN 106/N/1421 WAS USED AS RESCUE TRAIN TO ASSIST MEDICS TO TRANSPORT PERSON OUT OF TUNNEL. OPERATOR ON RUN 119/N/1441-1514 WAS INTERVIEWED AS POSSIBLE INCIDENT TRAIN. SI MINT YARD. VEH DELAY: 00:34				
18:09 09/11/09	R OPERATOR PR	11	4	149	30	5477	3RD ST BETWEEN MISSION & HOWARD (OB)	ACCIDENT COACH / TRUCK	OB	18:09	18:56	72
							1066563	INSP J. FLORES, MANAGER ANDREWS*, SYSTEM SAFETY K. ANDRESON*, 6A50*, VIDEO*, MINOR DAMAGE TO LEFT MIRROR, NO 799, D. HILL* SI PRESIDIO 5531 @19:40 VEH DELAY: 01:31				
19:08 09/11/09	R OPERATOR FL	39	3	498	38	6408	GEARY & 4TH AVE. (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	IB	19:08	19:43	24
							1066569	INSP GEETER V, SYSTEM SAFETY*, HILL D*, CLAIMS #6A50*, VIDEO*, MODERATE DAMAGE TO COACH, MAJOR DAMAGE TO AUTO. SI FLYNN N/R [EOR 19:32] VEH DELAY: 00:24				
19:56 09/11/09	R INSP.MCCRAY ME	74	7	119	N	1441	EMBARCADERO STATION (OB)	ACCIDENT HOLD / INVESTIGATION	OB	20:10		86
							1066606	[LRV2=1514]INSP.WELLS*, INSP.CASTILLO*, METRO SHOP*. SI GREEN 1540<>1497 @21:12 VEH DELAY: 01:02				
22:43 09/11/09	R OPERATOR WO	00	4	222	54	8425	GENEVA & LOUISBURG (IB)	COLLISION COACH AND AUTO	IB	22:43	23:11	36
							1066587	INSPECTOR WILSON L CLEARED NO 799 VEH DELAY: 00:28				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:55 09/11/09	R OPERATOR ME	20	13	49	N	1426	IRVING & 6TH AVE	DISABLED AUTO ON TRACKS		08:55	09:35	85
						1066504	4T40,4S48. VEH DELAY: 00:40 LINE DELAY: 00:40		LD	08:55	09:35	
08:55 09/11/09	R OPERATOR ME	20	0	15	N	1439	IRVING & 6TH AVE (IB)	BLOCKED BY NON MUNI ACCIDENT	IB	08:55	09:35	85
						1066505	[LRV2=1445]4T40,4S48,C33* VEH DELAY: 00:40 LINE DELAY: 00:40		LD	08:55	09:35	
09:07 09/11/09	R OPERATOR ME	20	0	75	N	1521	JUDAH & 9TH AVE	BLOCKED BY AUTO ON TRACKWAY.		09:07	09:35	85
						1066506	[LRV2=1414]4T40 VEH DELAY: 00:28 LINE DELAY: 00:28		LD	09:07	09:35	
12:53 09/11/09	R OPERATOR ME	20	3	27	N	1475	UCSF (IB)	BLOCKED BY TRUCK	IB	12:53		85
						1066502	SWITCHBAACK AT 19TH AVE.4T40,4S48,4T40. LINE DELAY: 01:17		LD	12:53	14:10	
15:03 09/11/09	R CCO OBSERVED	01					LOOP#6 BETWEEN EUREKA TR TO CHR & DUB TO MAIN LINE (IB)	LOOP #6 DOWN / ROLLING LINE DELAY	IB	15:03		23
						1066540	TRAINS INSTRUCTED TO OPERATE IN CUT-OUT, TRAINS SPACED OUT TO NOT STRAND PASSENGERS BETWEEN STATIONS, SIGNAL #501 RESP., & REPAIRED, INSP. 4-T-78 MCCRAY*, INSP. 4-C-32B WILLIAMS*, INSP. 4-C-31 WELLS*, STATION HOLDS, PORTAL HOLDS, LSGP.*, PA*, STATION AGENT PHONE TREE*, 311*, F. ALEJANDRO*, T. KENNEDY*, J. TRUE*, J. KELLY*, F. LUM*, W.TOM*, E. DELBARRIO* (7) SEVEN MOTOR COACH SHUTTLES USED FOR SERVICE BETWEEN PORTALS & INNER AND OUTER TERMINALS. LINE DELAY: 00:57					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:49 09/11/09	R OPERATOR ME	28	1230	47	N	1525	SUNSET TUNNEL & MILE MARKER D56-D54 BETWEEN TRACKS & WALL (IB)	OBSERVED PERSON ON TRACKWAY. ALLEGEDLY FELL FROM RIDING REAR COUPLER.	IB LD	16:49 16:49	18:17 18:17	86
						1066599	SFFD ENGINE # 12 & #6 / SFFD MEDIC #88 TRANSPORTED PERSON TO SFGH WITH MODERATE INJURY. SFPD UNIT.#3F14C. SFPD CASE # 090-937-651. INSP.MCCRAY, INSP.SANDERS, MRU 4S37, MGR.DELBARRIO, 311 CALL CENTER*, K.ANDERSON*, CLAIMS* 6-A-50, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, A.PARRA*, VIDEO PULL REQUESTED FOR CARL & COLE CAMERA. LSGP*. RUN 106/N/1421 WAS USED AS RESCUE TRAIN TO ASSIST MEDICS TO TRANSPORT PERSON OUT OF TUNNEL. OPERATOR ON RUN 119/N/1441-1514 WAS INTERVIEWED AS POSSIBLE INCIDENT TRAIN. VEH DELAY: 01:28 LINE DELAY: 01:28					
18:00 09/11/09	R CABLE MACHINE CA	11	2446	40	59	15	POWELL & ELLIS (IB)	BUMER BAR (081 POWELL)	IB LD	18:00 18:00	18:21 18:21	39
						1066568	INSP A. FORSE, INSP BEMNET, DISPATCHER*, Y. KWAN*, C/S TOWED CABLE CAR IN AT BAY & TAYLOR 1900 HOURS, 311*, J. TRUE*, SI CABLE CAR 23 @20:30 VEH DELAY: 02:30 LINE DELAY: 00:21					
18:00 09/11/09	R OPERATOR ME	23	1972	106	N	1421	SUNSET TUNNEL & MILE MARKER D56-D54 BETWEEN TRACKS & WALL (IB)	RESCUE CAR TO ASSIST MEDICS #88 TRANSPORT PERSON OUT OF TUNNEL. (PERSON ALLEGEDLY FELL FROM RIDING REAR COUPLER).	IB LD	18:00 16:49	18:17 18:17	86
						1066601	[LRV2=1415]SFFD ENGINE # 12 & #6 / SFFD MEDIC #88 TRANSPORTED PERSON TO SFGH WITH MODERATE INJURY. SFPD UNIT.#3F14C. SFPD CASE # 090-937-651. INSP.MCCRAY, INSP.SANDERS, MRU 4S37, MGR.DELBARRIO, 311 CALL CENTER*, K.ANDERSON*, CLAIMS* 6-A-50, S.LAU*, F.ALEJANDRO*, J.TRUE*, J.KELLY*, A.PARRA*, VIDEO PULL REQUESTED FOR CARL & COLE CAMERA. LSGP*. RUN 106/N/1421 WAS USED AS RESCUE TRAIN TO ASSIST MEDICS TO TRANSPORT PERSON OUT OF TUNNEL. OPERATOR ON RUN 119/N/1441-1514 WAS INTERVIEWED AS POSSIBLE INCIDENT TRAIN. VEH DELAY: 00:17 LINE DELAY: 01:28					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, SEPTEMBER 11, 2009											
Green	244	66	25	10	15	16	27.0	10.2	4.1	6.1	6.6
Cable Car	139	31	9	3	11	8	22.3	6.5	2.2	7.9	5.8
Potrero	278	60	29	5	14	12	21.6	10.4	1.8	5.0	4.3
Presidio	213	44	13	9	12	10	20.7	6.1	4.2	5.6	4.7
Kirkland	260	52	20	6	17	9	20.0	7.7	2.3	6.5	3.5
Woods	323	68	23	9	26	10	21.1	7.1	2.8	8.0	3.1
Flynn	202	39	10	9	16	4	19.3	5.0	4.5	7.9	2.0
Total	1,659	360	129	51	111	69	21.7%	7.8%	3.1%	6.7%	4.2%
Summary For The Last 7 Days											
FRIDAY 9 04	1,661	430	200	60	114	56	26%	12%	4%	7%	3
SATURDAY 9 05	1,137	314	136	40	81	57	28%	12%	3%	7%	5
SUNDAY 9 06	1,054	290	124	29	75	62	27%	12%	3%	7%	6
MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7
TUESDAY 9 08	1,623	438	213	52	102	71	27%	13%	3%	6%	4
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											