



MUNI

Service Delivery

Daily Report

Saturday, September 12, 2009





CONTENT

- BASEBALL GAME SERVICE SUMMARY 3
- NOT OUTS FOR THE AM RUSH HOUR 4
- NOT OUTS FOR THE PM RUSH HOUR 5
- DAILY NOT OUTS & RDO REPORT 6
- ACCIDENTS & LINE DELAYS > 20 MINUTES 7
- OPERATORS ABSENTEEISM REPORT 10

	Count	Time
Baseball Game Service Summary Report SEPTEMBER 12, 2009		
ATTENDANCE: 41710	NUMBER OF	
PASSENGERS (appr.by dir): 3750		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		18:05
First IB trip at Embarcadero		15:52
Last IB trip at Embarcadero		19:15
Number of special IB trips	8	
Number of regular IB trips	34	
Total pre-game trips	42	
Average IB headway		5:10
Standard deviation		4:06
Post-game outbound (OB) service		
Game ended		21:20
First OB trip at Embarcadero		21:07
Last OB trip at Embarcadero		22:15
Load completed		21:42
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	2	
L	0	
M	1	
N	5	
Total post-game trips	10	
Average OB headway		6:58
Standard deviation		5:38

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

SUNDAY 09/13/09 AM NOLO REPORT

Cable Car	0				
Flynn	4			1	9X=2; 71=1; 38=1
Kirkland	0				
Woods	0		1		
Potrero	0		1		
Presidio	0				
Metro	2				N=1; M=1
F line	0				
TOTAL	6		2	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

09 12 09 SATURDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	9X=1
Kirkland	1	0	0	0	19=1
Woods	1	0	0	0	54=1
Potrero	4	0	0	0	14=1 30=2 49=1
Presidio	0	0	0	0	
Metro	8	0	1	0	N=1 M=5 KT=2
F line	3	0	0	0	F=3
TOTAL	18	0	1	0	

Special Events					
Division					
REPORT DATA COMPILED AS OF - 1600HRS					

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 9/12/2009							
Revised 6/15/09							
Cable Car one-piece	1	1	4.5%	46	1	1	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	6	2.6%	117	1	6	0.9%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	3	1.8%	137	1	3	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	0	1	0.0%	160	0	1	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	1	2	1.5%	142	3	2	2.1%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	4	1.9%	130	1	4	0.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	6	15	9.0%	103	10	15	9.7%
Metro multi-piece	8		16.3%				
F Line one-piece	5	4	50.0%	30	8	4	26.7%
F Line multi-piece	6		66.7%				
System total				865	25	36	2.9%

Accidents

Sat Sep 12, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:41 09/12/09	R LINE CREW 817	12					DUBOCE & VALENCIA (OB)	ACCIDENT. NON REV LINE TRUCK/SUV	OB	12:41	13:09	12
							1066669	INSP JOMOC. NO INJURY. NO DAMAGE TO LINE TRUCK. SUV HIT & RUN. VEH DELAY: 00:28				
13:49 09/12/09	R OPERATOR KI	15	3	613	2	8358	CALIFORNIA & LAUREL (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	13:49	14:15	30
							1066623	INSP G LAVIGNE CLEARED. NO DAMAGE TO COACH. NO DAMAGE TO AUTO. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A46*. VEH DELAY: 00:26				
14:00 09/12/09	T 11-F-59 (OFF ME	85	7	083	M	1455	ST FRANCIS CIRCLE (OB)	SFPD ACTIVITY	OB LD	14:00 14:00	14:10 14:10	74
							1066630	SENIOR STAFF/SYSTEM SAFETY; SFPD UNIT 3-I-16 ARRESTED A PERSON OF INTEREST. CASE # 090940416; LSGP; 311 CENTER* VIDEO* PER F. LUM, INSP W GARCIA TO INTERVIEW OPERATOR @ WEST PORTAL STATION @ 1557 HRS & OPERATOR INSTRUCTED TO FILL PROPER REPORT @ END OF DUTY. VEH DELAY: 00:10 LINE DELAY: 00:10				
15:01 09/12/09	R OPERATOR FL	15	4	491	14L	6200	MISSION & 2ND ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.	OB	15:01	15:31	30
							1066687	INSP Y CHAN CLEARED. COACH WAS STOPPED. RIGHT FRONT OF AUTO HIT LEFT REAR OF THE COACH. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A46*. VEH DELAY: 00:30				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:49 09/12/09	R OPERATOR GV		45	166	F	1818	MARKET ST & 9TH ST (OB)	CRIMINAL ACTIVITY	OB LD	15:49 15:49	15:52 15:52	74
							1066700	FEMALE PATRON ROBBED OF A CELLULAR PHONE BY A MALE PATRON WHO FLED AWAY. PATRON ADVISED TO FILL OUT A SFPD REPORT. A PARRA* VEH DELAY: 00:03 LINE DELAY: 00:03				
17:12 09/12/09	R OPERATOR CA	38	27	45	60		WASHINGTON & MASON	ALLEGED ASSAULT		17:12		38
							1066726	SFPD UNIT 3A12D, CASE # 090940983; INSP. W. BARTH; OPERATOR WAS WAITING TO MAKE I/B RELIEF: RUN 45 ON 60 HYDE LINE. HE ALLEGES HE WAS WAITING ON THE CORNER OF WASHINGTON & MASON WHEN A LATINO MALE, APPROXIMATELY 30 YEARS, PUNCHED HIM IN EYE. THE OPERATOR REFUSED MEDICAL ASSISTANCE. OPERATOR FURTHER STATED THAT THE SUSPECT WAS IN THE COMPANY OF HIS WIFE, YOUNG DAUGHTER AND SON. THE SUSPECT ALLEGEDLY WALKED BY THE OPERATOR AND TURNED TOWARDS THE OPERATOR AND CHALLENGED HIM STATING, "WHAT ARE YOU LOOKING AT?" THE SUSPECT THEN TOLD HIS WIFE TO CONTINUE TO VISIT THE CABLE CAR MUSEUM WITH HIS CHILDREN. HE THEN TOOK OFF HIS JACKET AND CHALLENGED THE OPERATOR TO A FIGHT. THE OPERATOR REFUSED MEDICAL AID. SFPD UNIT 3A12D RESPONDED AND LOCATED THE SUSPECT. NO ARREST WAS MADE BUT THE OPERATOR FILED AN ASSAULT AGAINST THE SUSPECT. THE SUSPECT COUNTERED BY CALLING THE 311 CALL CENTER AND FILED A COMPLAINT AGAINST THE OPERATOR. THERE ARE NO WITNESSES IN THIS MATTER. INSP. W. BARTH PUT THE OPERATOR BACK INTO SERVICE AFTER UNIT 3A12D CLEARED, AS HE MISSED MAKING RELIEF.				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, SEPTEMBER 12, 2009											
Green	157	47	18	4	13	12	29.9	11.5	2.5	8.3	7.6
Cable Car	119	27	7	5	9	6	22.7	5.9	4.2	7.6	5.0
Potrero	184	48	19	9	10	10	26.1	10.3	4.9	5.4	5.4
Presidio	156	34	10	4	9	11	21.8	6.4	2.6	5.8	7.1
Kirkland	174	43	16	6	12	9	24.7	9.2	3.4	6.9	5.2
Woods	209	43	13	8	13	9	20.6	6.2	3.8	6.2	4.3
Flynn	142	31	8	7	12	4	21.8	5.6	4.9	8.5	2.8
Total	1,141	273	91	43	78	61	23.9%	8.0%	3.8%	6.8%	5.3%

Summary For The Last 7 Days

SATURDAY 9 05	1,137	314	136	40	81	57	28%	12%	3%	7%	5
SUNDAY 9 06	1,054	290	124	29	75	62	27%	12%	3%	7%	6
MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7
TUESDAY 9 08	1,623	438	213	52	102	71	27%	13%	3%	6%	4
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.