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## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, SEPTEMBER 12, 2011

#### 1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,186	98.1%	15	7	38

#### 2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	20	21	5%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	151	183	21%
<b>KIRKLAND</b>	111	129	16%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	44	58	32%
<b>POTRERO 60'</b>	47	36	-23%
<b>PRESIDIO</b>	105	123	17%
<b>TOTAL</b>	722	802	11%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	116	15	6	6	3	0
Flynn	205	32	10	9	12	1
Green	181	41	20	11	7	3
Kirkland	224	42	11	12	16	3
Potrero	240	43	20	7	13	3
Presidio	183	31	9	14	7	1
Woods	360	76	37	14	23	2
<b>TOTAL</b>	<b>1,509</b>	<b>280</b>	<b>113</b>	<b>73</b>	<b>81</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9:20	107	31X	DAVIS & PINE (PI)	ACCIDENT (COACH / AUTO) NO INJURY.		
9/12/2011	1191188		INSP LIANG, B (1T61) RESP. NO INJURY, NO DAMAGE GO COACH, MINOR SCRATCH TO FRONT BUMPER. OF AUTO, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A45 & 6A50*. Veh delay: 00:38		9:20	9:58
10:46	382	49	MISSION & 16TH STREET (IB)	VEHICLE ACCIDENT (COACH / TRUCK HIT AND RUN)	10:46	10:59

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/12/2011	1191183		INSP. P. RAMOS (1C53) RESPONDED. MINOR DAMAGE TO COACH. NO INJURY. NO OP 799. COACH WAS SENT BACK IN SERVICE. S/S*. CLAIMS 6A50*. VIDEO*. Veh delay: 00:13			
16:42	523	8X	4TH ST. & HARRISON (OB)	NON INJURY MUNI ACCIDENT, COACH MIRROR / TREE.	16:42	17:25
9/12/2011	1191269		INSP IRBY E, S/S*, VIDEO*, CLAIMS #6A40*, MINOR , NO DAMAGE, NO 799. Veh delay: 00:43			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:55	68	5	MARKET & 1ST STREET (IB)	NO FORWARD MOTION (BLOCKING )	11:51	12:06
9/12/2011	1191220		INSP. LIANG, B. (1T61), PRESIDIO SHOP 093 RESPONDED, 1L1* SI PRESIDIO 5494 @13:34 Veh delay: 01:43 Line delay: 00:39		11:55	12:34
18:40	167	F	MARKET between NEW MONTGOMERY & 3RD (OB)	BLOCKED BY NON MUNI ACCIDENT	18:40	19:13
9/12/2011	1191291		SFPD CLEARED; INSP WILLIAMS Veh delay: 00:33 Line delay: 00:33		18:40	19:13

## ***N Express***

- 1,589 total daily ridership
- 825 riders in the morning
- 764 riders in the afternoon

## **Vehicle Availability**

<b>Nx EXPRESS</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>12</b>	<b>50%</b>