

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, SEPTEMBER 14, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	98.0%	11	13	56

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	20	21	5%
CABLE CAR	27	28	4%
WOODS	151	189	25%
KIRKLAND	111	129	16%
FLYNN	103	107	4%
POTRERO 40'	44	55	25%
POTRERO 60'	47	35	-26%
PRESIDIO	105	129	23%
TOTAL	722	806	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	103	15	5	7	3	0
Flynn	205	34	11	9	12	2
Green	177	33	15	10	6	2
Kirkland	218	43	14	11	16	2
Potrero	233	42	23	4	12	3
Presidio	177	22	8	10	4	0
Woods	359	74	42	8	19	5
TOTAL	1,472	263	118	59	72	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9:18	450	14L	MISSION & 8TH STREET (IB)	NON- INJURY VEHICLE ACCIDENT (COACH/ AUTO)		
9/14/2011	1191519		INSP. A. LEDBETTER (1T61) RESPONDED, INSP. V. HOLMES (1T66) TRANSPORTED RESCUE OPERATOR #4007, SYSTEM SAFETY (E2E) RESPONDED, SHOP TRUCK 854 RESPONDED SFPD #160 RSPONDED. VIDEO*, CLAIMS 6A50*, POP*, 1L1* NO INJURIES REPORTED COACH IN THE ZONE BOARDING PASSENGERS CASE# 110007394 NO ARREST. MODERATE DAMAGE TO AUTO VEHICLE TOWED. Veh delay: 03:17		9:18	12:35

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:06			MARKET & 5TH. STREET (IB)	PCC/SFPD UNIT COLLISION, PCC TEST CAR (BURN IN)	10:06	10:50
9/14/2011	1191521		SYSTEM SAFETY, NO POST ACCIDENT DRUG TESTING, LSGP, ADGP, SWITCHBACK F LINE AT MARKET/11TH STREET AND FERRY LOOP; MRO 4C55 PINTO INC. COMMANDER, . DAMGE: SFPD AUTO LEFT SIDE REAR BUMPER TO MIRROR, MINOR SCRACHT ON PCC UNIT 1071 SI GREEN Veh delay: 00:44 Line delay: 00:44		10:06	10:50
10:49	458	14L	MISSION STREET & EVERGREEN (IB)	ACCIDENT, COACH AND AUTO	10:49	12:35
9/14/2011	1191534		INSP. TUCKER (1T67), 6A40*, VIDEO*, SYSTEM SAFETY*, CASE# Veh delay: 01:46			
18:13			COLUMBUS & BROADWAY (OB)	ACCIDENT COACH/ PEDESTRIAN	18:13	
9/14/2011	1191643		INSP D FONG RESP, INSP A VELACRUZ RESP, CLAIM 6A40*,S/S*, VIDEO* SFPD A2C A4C ON SCENE CASE# 110-741-136			
23:23	237	54	WOODS DIVISION	OPERATOR REPORTS HE PULLED THE COACH INTO THE YARD AFTER HAVING AN ACCIDENT AT 3RD & HUDSON ST TERMINAL. OPERATOR STATED HIS COACH STRUCK A LIGHTPOLE AND DISLODGED BOTH RIGHTSIDE MIRRORS.	23:23	0:42
9/14/2011	1191677		INSP. ESCOBAR INTERVIEWED OPERATOR @ DIVISION AND THEN POST ACCIDENT DRUG TEST.DISP* SI WOODS N/R Veh delay: 01:19			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
8:11	167	F	SAN JOSE & RANDALL (IB)	BRAKES/GEAR BOX	8:11	11:10
9/14/2011	1191513		INSP.C.DEBONO & MRU 4-S-27,MRU 4-S-48,PCC SHOP RESPOND.LMC*,311*,LSGP,INSP.G.PINTO*.2-M-8*,D. PUGLISI*,4-M-1*,155*,MOTOR COACH SHUTTLE USED.J-LINE SWITCHBACK AT CHURCH & DAY,R/75/J/1534 BLOCK,R/16/J/ 1 ST.SWICTHBACK AT CHURCH & DAY SI GENEVA 1818 @11:10 Veh delay: 02:59 Line delay: 00:48		8:11	8:59
10:06			MARKET & 5TH. STREET (IB)	PCC/SFPD UNIT COLLISION, PCC TEST CAR (BURN IN)	10:06	10:50
9/14/2011	1191521		SYSTEM SAFETY, NO POST ACCIDENT DRUG TESTING, LSGP, ADGP, SWITCHBACK F LINE AT MARKET/11TH STREET AND FERRY LOOP; MRO 4C55 PINTO INC. COMMANDER, . DAMGE: SFPD AUTO LEFT SIDE REAR BUMPER TO MIRROR, MINOR SCRACHT ON PCC UNIT 1071 SI GREEN Veh delay: 00:44 Line delay: 00:44		10:06	10:50
14:55		LRV	SUBWAY	SUBWAY DELAY. FOLLOWER 65 J 1537 WITHIN 5 MINUTES	14:55	
9/14/2011	1191589		SUBWAY DELAY. FOLLOWER 65 J 1537 WITHIN 5 MINUTES. SUBWAY DELAY. FOLLOWER 49 J 1488		14:55	
22:13	447	22	CONNETICUT & MARIPOSA (OB)	BLOCK BY DISABLE TRUCK	22:13	22:24
9/14/2011	1191673		INSP T. ESPNOZA RESP SINGLE TRACK COACH ROLLING DELAY Veh delay: 00:11 Line delay: 01:14		22:13	23:27

N Express

- 1,439 total daily ridership
- 760 riders in the morning
- 679 riders in the afternoon

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%