



**Muni
Service Delivery
Daily Report**

Tuesday, September 15, 2009





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	Count	Time
Baseball Game Service Summary Report SEPTEMBER 15, 2009		
ATTENDANCE: 30353 NUMBER OF PASSENGERS (appr.by dir): 2875		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:25
Last IB trip at Embarcadero		19:45
Number of special IB trips	9	
Number of regular IB trips	43	
Total pre-game trips	52	
Average IB headway		3:57
Standard deviation		3:02
Post-game outbound (OB) service		
Game ended		22:20
First OB trip at Embarcadero		22:21
Last OB trip at Embarcadero		22:55
Load completed		22:45
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	2	
L	1	
M	1	
N	4	
Total post-game trips	9	
Average OB headway		3:30
Standard deviation		1:18

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 16 2009 WEDNESDAY AM NOLO REPORT

Cable Car	3				59=1, 60=1, 61=1
Flynn					
Kirkland					
Woods	3				54=1, 67=2
Potrero	2	10	1	1	OP: 41=2.EQUIP:7=2, 14=1, 24=1, 30=2, 41=3, 49=1
Presidio	0				
Metro	3				KT=1, M=2
F line	2				F=2
TOTAL	13	10	1	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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TUESDAY 09 15 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=61
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	9	0	0	0	2=23 1=27 1=29 1=30X 1=44 2=54 1=71
Potrero	5	5	0	1	2=7 2=22 2=24 1=41 3=49
Presidio	0	0	0	1	
Metro	5	0	0	2	1=J 1=L 1=M 2=N
F line	2	0	0	0	
TOTAL	22	5	0	4	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/15/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	2	0.0%	154	0	2	0.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	3	1.8%	212	2	3	0.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	2	5.7%	251	9	2	3.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	2	1	3.0%	212	4	1	1.9%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	7	5	10.4%	146	12	5	8.2%
Metro multi-piece	10		20.4%				
F Line one-piece	4	0	40.0%	33	6	0	18.2%
F Line multi-piece	4		44.4%				
System total				1231	33	21	2.7%

Accidents

Tue Sep 15, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:44 09/15/09	R SFPD PO	17	1	312	14	7112	MISSION & 24TH STREET (OB)	ALLEDGE HIT & RUN ACCIDENT (COACH & SUV). NO INJURIES, MINOR DAMAGE TO SUV. 6 INCH SCRAPE MARK ON LEFT FRONT END. FOR OPERATOR INTERVIEW SEE TAG # 1067074	OB	11:44		17
							1067116	INSP L DAVIS INTERVIEWED MOTORIST.				
14:05 09/15/09	R OPERATOR PO	7	9	453	49	7109	MISSION & 21ST STREET (IB)	ACCIDENT-COACH & AUTOMOBILE (HIT & RUN-MINOR DAMAGE)	IB	14:05	14:32	38
							1067124	MR. D. HILL*; S/SAFETY*; CLAIMS-6A46*; VIDEO PULLED*; INSP. Y. CHAN REPORTS THAT COACH WAS STOPPED AT A RED SIGNAL LIGHT WHEN AN UNID. AUTOMOBILE MADE CONTACT WITH THE LEFTSIDE EXTERIOR CONVEX MIRROR CAUSING IT TO SHATTER. SUSPECT VEHICLE DID NOT STOP AND EXCHANGE I.D. . AUTOMOBILE FLED SCENE. SI POTRERO 7009 @15:00 VEH DELAY: 00:55				
14:57 09/15/09	R OPERATOR FL	15	8	516	38L	6406	OFARRELL & GOUGH (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	14:57	16:30	38
							1067154	MR. D. HILL*; SYSTEM SAFETY*; CLAIMS-6A48*; VIDEO PULLED*; INSP. E. DENNIS; MINOR DAMAGE TO BOTH VEHICLES; AUTOMOBILE SUSTAINED A FLAT TIRE (TRIPLE A REPAIRED FLAT). NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 01:33				

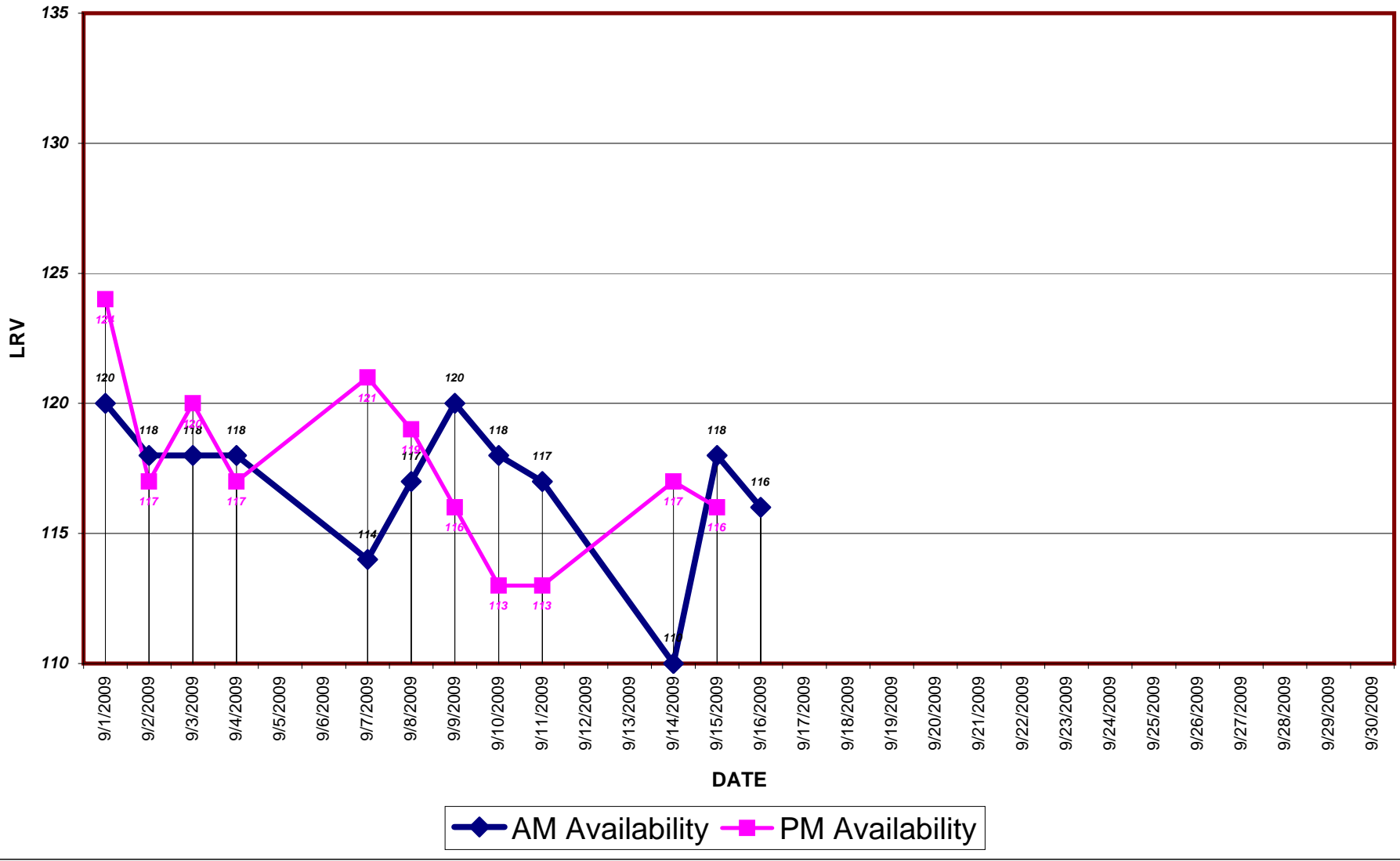
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:19 09/15/09	T LINE CREW 820	38					UNION BETWEEN STEINER & FILLMORE	NON-REVENUE ACCIDENT (TREE LIMB FELL ON PARKED AUTOMOBILE)		17:19	17:45	38
					1067182		CLAIMS-6A48*; INSP. V. HOLMES REPORTS OVERHEAD LINE CREW CUTTING TREE LIMBS WHEN A TREE LIMB FELL ON A PARKED AND UNATTENDED VEHICLE CAUSING MINOR DAMAGE TO FENDER AND HOOD. NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 00:26					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/16/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

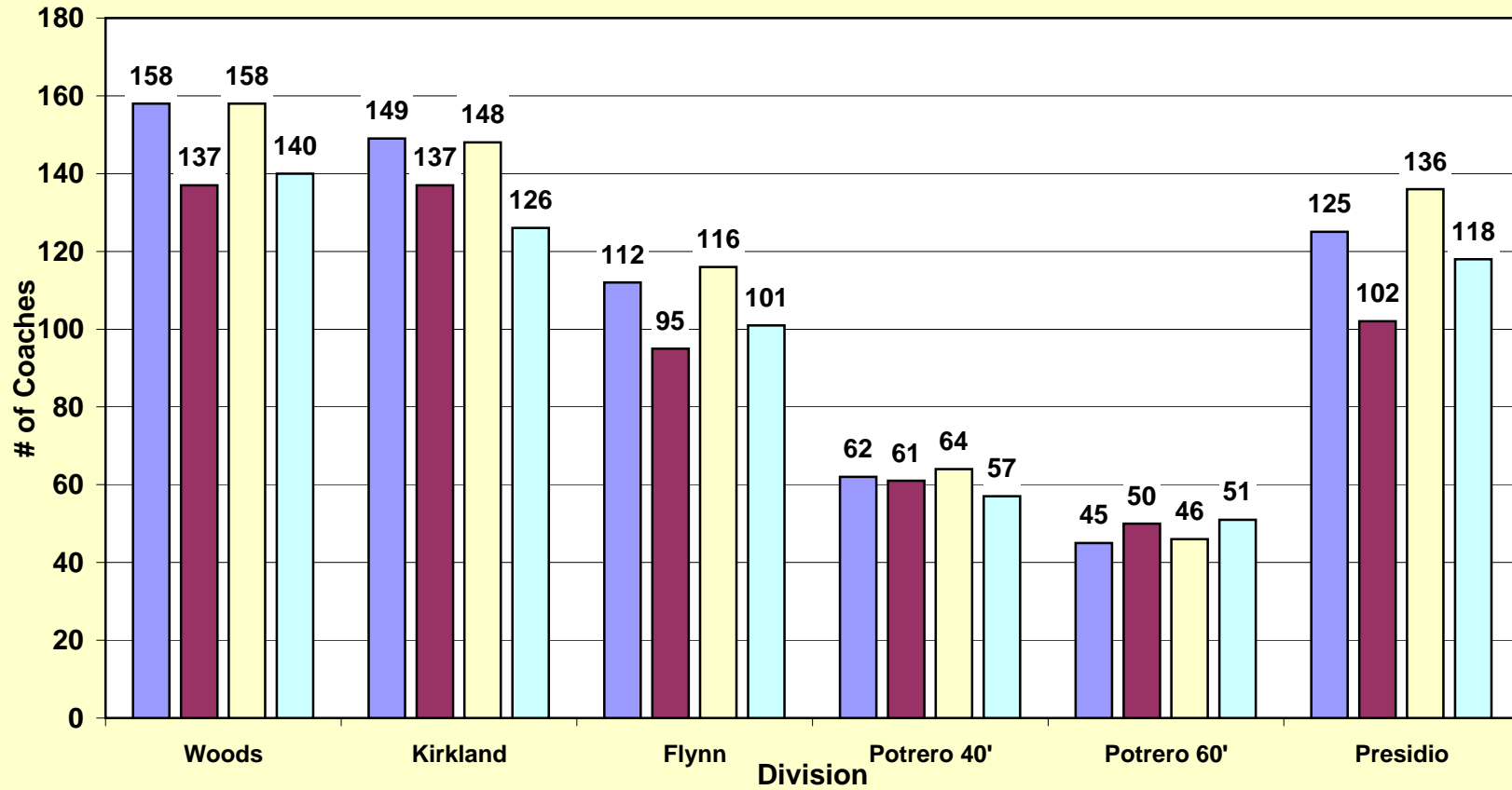
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	3
SUPPORT SHOP	4
BODY/PAINT SHOP	4
FLEET APPEARANCE	2
PARTS	0
DESTSIGN / ELECT.	5
ACCIDENT & DERAIL	1
BREDA / VENDOR	2
ENGR / PROJECT	0
LONG TERM HOLDS	1
QUALITY ASSURANCE	8
	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 9/16/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	35	9	3	3
Equipment available for service @ 7:30 a.m.	116	12	7	5

Motor & Trolley Coaches Availability
A.M. 9/16/09 & 9/15/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/16/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	6	13	1	1	2	4	17
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	23	6	12	41	13	29	40	82	123
Awaiting parts	0	0	0	0	4	13	9	26	26
Radio	0	1	0	1	0	0	0	0	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	158	149	112	419	62	45	125	232	651
Final a.m. pull-out	137	137	95	369	61	50	102	213	582
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	5	5	5
Operator not outs	1	0	0	1	0	0	0	0	1
Afternoon (p.m.) availability									
9/15/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	23	7	8	38	11	28	29	68	106
Awaiting parts	0	1	0	1	4	13	9	26	27
Radio	0	0	2	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	148	116	422	64	46	136	246	668
Final p.m. pull-out	140	126	101	367	57	51	118	226	593
Reserve fleet usage	0	0	0	0	0	5	0	5	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	3	0	0	3	2	2	0	4	7

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, SEPTEMBER 15, 2009											
Green	246	65	21	12	16	16	26.4	8.5	4.9	6.5	6.5
Cable Car	134	27	8	3	11	5	20.1	6.0	2.2	8.2	3.7
Potrero	278	61	24	9	14	14	21.9	8.6	3.2	5.0	5.0
Presidio	207	36	11	8	6	11	17.4	5.3	3.9	2.9	5.3
Kirkland	255	44	8	9	18	9	17.3	3.1	3.5	7.1	3.5
Woods	309	63	16	5	31	11	20.4	5.2	1.6	10.0	3.6
Flynn	196	35	14	6	12	3	17.9	7.1	3.1	6.1	1.5
Total	1,625	331	102	52	108	69	20.4%	6.3%	3.2%	6.6%	4.2%

Summary For The Last 7 Days

MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7
TUESDAY 9 08	1,623	438	213	52	102	71	27%	13%	3%	6%	4
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4
SATURDAY 9 12	1,141	273	91	43	78	61	24%	8%	4%	7%	5
SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.