

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, SEPTEMBER 15, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	97.8%	9	17	54

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	118	4%
F LINE	20	20	0%
CABLE CAR	27	28	4%
WOODS	151	190	26%
KIRKLAND	111	126	14%
FLYNN	103	107	4%
POTRERO 40'	44	62	41%
POTRERO 60'	47	36	-23%
PRESIDIO	105	127	21%
TOTAL	722	814	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	104	17	5	9	3	0
Flynn	201	35	12	10	10	3
Green	187	43	13	17	8	5
Kirkland	221	47	17	10	17	3
Potrero	227	36	20	4	11	1
Presidio	184	24	7	13	4	0
Woods	353	75	42	8	22	3
TOTAL	1,477	277	116	71	75	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
8:20	70	J	SAN JOSE & SANTA ROSA (OB)	COLLISION, LRV/AUTO, LRV MADE CONTACT WITH FRONT END AND REAR SIDE OF AUTO, MODERATE DAMAGES,	8:20	9:20
9/15/2011	1191728		OPERATOR DRUG TESTING POST ACCIDENT CRITERIA, MRO 4C52 CADELINA, MRO 4T75, MEDICS, SFPD, LSGP, ADGP, CLAIMS, SYSTEM SAFETY, REROUTED SOME CARS OVER K LINE, SWITCHBACKS AT GLEN PARK, OB/IB Veh delay: 01:00 Line delay: 01:00		8:20	9:20

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
				Action Taken	Start	End	
8:29	67	3	KEARNY STREET & SUTTER STREET (IB)	ACCIDENT, COACH AND TRUCK, MINOR DAMAGE TO COACH, NO DAMAGE TO TRUCK.	8:29	9:37	
9/15/2011	1191704		INSP. WILCHER (1T60), SYSTEM SAFETY*, VIDEO*, 6A50*, PASSING TRUCK HIT DRIVER SIDE MIRROR, NO INJURIES, Veh delay: 01:08				
17:10	238	27	MARKET STREET & 5TH STREET (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN) INTERVIEW	17:10	18:00	
9/15/2011	1191811		INSP. WONG (1T61), SYSTEM SAFETY*, VIDEO*, 6A40*, NOTE SEE ORIGINAL TAG #1191810 Veh delay: 00:50				
17:10	238	27	HOWARD STREET & 5TH STREET (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	17:10		
9/15/2011	1191810		OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1191811				
17:20	127	71	MARKET STREET & 5TH STREET (IB)	ACCIDENT, COACH AND BICYCLIST (H&R)	17:06		
9/15/2011	1191762		BICYCLIST BRUSHED UP AGAINST COACH AND LEFT SCENE, OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1191803				
17:20	127	71	TRANSBAY TERMINAL (OB)	ACCIDENT, COACH AND BICYCLIST (H&R) INTERVIEW			
9/15/2011	1191806		INSP. VELACRUZ (1T60), SYSTEM SAFETY*, VIDEO*, 6A40*M NO 799, NO DAMAGE TO COACH, COACH WAS STATIONARY. BICYCLIST BRUSHED UP AGAINST COACH AND LEFT AREA.NOTE: SEE ORIGINAL TAG #1191762 Veh delay: 01:18			17:20	18:38

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
19:18	243	29	SUNSET & WAWONA (OB)	ACCIDENT, COACH AND TRUCK		
9/15/2011	1191822		INSP. GIANG (1T64), SYSTEM SAFETY*, VIDEO*, 6A40*, MINOR DAMAGE TO TRUCK, MINOR DAMAGE TO COACH, COACH WAS STATIONARY IN THE ZONE WHEN TRUCK TRIED TO GO AROUND AND MIS-JUDGED AND CLIPPED THE COACH. NO 799. COACH WAS PUT BACK INTO SERVICE WITH ORDERS. Veh delay: 00:50		19:18	20:08

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
8:20	70	J	SAN JOSE & SANTA ROSA (OB)	COLLISION, LRV/AUTO, LRV MADE CONTACT WITH FRONT END AND REAR SIDE OF AUTO, MODERATE DAMAGES,	8:20	9:20
9/15/2011	1191728		OPERATOR DRUG TESTING POST ACCIDENT CRITERIA, MRO 4C52 CADELINA, MRO 4T75, MEDICS, SFPD, LSGP, ADGP, CLAIMS, SYSTEM SAFETY, REROUTED SOME CARS OVER K LINE, SWITCHBACKS AT GLEN PARK, OB/IB Veh delay: 01:00 Line delay: 01:00		8:20	9:20
20:33	121	KT	METRO (IB)	OPERATOR PERSONAL NECESSITY	20:33	20:54
9/15/2011	1191742		OPERATOR CLEARED Veh delay: 00:21 Line delay: 00:21		20:33	20:54