

Edwin M. Lee | Mayor  
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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, SEPTEMBER 17, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>797</b>	<b>96.2%</b>	<b>18</b>	<b>12</b>	<b>49</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>103</b>	<b>66%</b>
<b>F LINE</b>	<b>19</b>	<b>21</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>30</b>	<b>25%</b>
<b>WOODS</b>	<b>84</b>	<b>172</b>	<b>105%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>126</b>	<b>110%</b>
<b>FLYNN</b>	<b>82</b>	<b>99</b>	<b>21%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>80</b>	<b>90%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>61</b>	<b>56%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>140</b>	<b>106%</b>
<b>TOTAL</b>	<b>480</b>	<b>832</b>	<b>81%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	96	16	4	9	3	0
Flynn	166	27	10	8	7	2
Green	150	39	13	16	7	3
Kirkland	125	24	12	5	7	0
Potrero	183	45	25	13	5	2
Presidio	122	20	3	16	1	0
Woods	179	37	20	10	6	1
<b>TOTAL</b>	<b>1,021</b>	<b>208</b>	<b>87</b>	<b>77</b>	<b>36</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:40	413	8X	STOCKTON & SACRAMENTO (OB)	COACH / VAN COLLISION - NO INJURIES	12:40	13:43
9/17/2011	1192096	INSP. E. TUCKER CLEARED. VIDEO*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, HEAVY DAMAGE TO VAN, NO 799 Veh delay: 01:03				

## Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
7:56	0	N/A	TARAVAL ST & 26TH AVENUE (IB)	NO PROPULSION	7:56	8:23
9/17/2011	1191971		SENIOR STAFF* MRU 4S24 & INSP R DONALDSON RESPONDED AND CLEARED, UTILIZING LRV # 1539 FROM RUN 47 L FOR RESCUE. RUN 47 CONTINUED IN SERVICE WITH A SINGLE CAR (1494) LSGP/ADGP. 1 M/C SHUTTLE USED AND 1 RUN SWITCHED BACK OB TO IB @ TARAVAL & 22 ND AVENUE FOR SERVICE. INSP C GONZALEZ* SI GENEVA YARD N/R Veh delay: 00:27 Line delay: 00:27		7:56	8:23
13:40	973	S	CHURCH & 18TH STREET (OB)	NO PROPULSION	13:40	14:10
9/17/2011	1192165		[LRV2=1461]INSP G PINTO; MRU 4S50; DEADHEAD TO METRO. SI GREEN 1442<>1535 @15:30 Veh delay: 01:50 Line delay: 00:30		13:40	14:10
14:33	379	49	VAN NESS AVENUE & MCALLISTER (OB)	NON MUNI MOTORCYCLE ACCIDENT BLOCKING - ROLLING DELAY	14:33	15:04
9/17/2011	1192114		SFPD CLEARED, INSPECTOR L. WILSON RESPONDED Veh delay: 00:31 Line delay: 00:31		14:33	15:04
14:36	395	49	VAN NESS AVENUE between TURK & GOLDEN GATE AVENUE (OB)	TRUCK BLOCKING - ROLLING DELAY	14:36	15:11
9/17/2011	1192115		INSPECTOR K. JOMOC RESPONDED Veh delay: 00:35 Line delay: 00:35		14:36	15:11