



MUNI

Service Delivery

Daily Report

Friday, September 18, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 09 19 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	12=1
Woods	0	0	0	0	
Potrero	2	0	2	0	6=1, 14=1
Presidio	0	0	0	0	
Metro	1	0	0	0	KT=1
F line	0	0	0	0	
TOTAL	4	0	2	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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09 18 09 FRIDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	1	0	0	0	9X=1
Kirkland	0	0	0	0	
Woods	8	0	0	0	18=1 30X=1 23=1 26=1 29=1 35=1 54=1 71=1
Potrero	3	1	0	0	7=1 14=1 24=1 41=1
Presidio	0	0	0	0	
Metro	3	0	1	0	S=1 M=1 KT=1
F line	0	0	0	0	
TOTAL	16	1	1	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/18/2009							
Revised 6/15/09							
Cable Car one-piece	1	1	4.5%	49	1	1	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	3	2.6%	154	2	3	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	2	1.8%	212	3	2	1.4%
Kirkland multi-piece	4		4.0%				
Woods one-piece	3	6	3.4%	251	5	6	2.0%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	0	1.5%	212	3	0	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	9	1.9%	174	1	9	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	8	1.5%	146	2	8	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	6	10.0%	33	3	6	9.1%
F Line multi-piece	4		44.4%				
System total				1231	20	35	1.6%

Accidents

Fri Sep 18, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:29 09/18/09	R INSPECTOR LAV PO	35	1	323	49	7045	17TH ST & BRYANT (PO)	ACCIDENT COACH / TRUCK . MINOR	PO	05:29	05:57	12
							1067570	INSP TUCKER .SYSTEM SAFETY * . POTRERO SHOP 094 REPLACED CONVEX MIRROR . COACH WITH POLES DOWN , TRUCK GOING AROUND AND CLIPPED COACHES LEFT SIDE CONVEX MIRROR . VEH DELAY: 00:28				
08:17 09/18/09	R OPERATOR KI	30	4	613	12	8041	VAN NESS & JACKSON (IB)	ACCIDENT COACH / ATUO. MODERATE DAMAGE TO BOTH VEHICLES	IB	08:17	09:50	12
							1067556	INSPECTOR JONES. SYSTEM SAFETY* AUTO SIDESWIPE COACH DAMAGING REAR DOOR. INSPECTOR BROWN TRANSPORTED NEW OPERATOR TO PULL IN COACH. OPERATOR ID # 2194 WENT SICK ON THE RUN. DISP* SI KIRKLAND N/R VEH DELAY: 01:33				
09:04 09/18/09	R OPERATOR ME	88	90	045	K/T	1520	WEST PORTAL AVENUE & 15TH AVENUE (IB)	LRV/AUTO ACCIDENT (MINOR)	IB LD	09:04 09:04	09:11 09:11	74
							1067439	SENIOR STAFF/SYSTEM SAFETY; MRU 4S43 & INSP D CASTRO RESPONDED AND CLEARED; LSGP; 311 CENTER* MINOR FENDER BENDER WHEN AUTO ATTEMPTED A ^U^ TURN IN FRONT OF LRV; LEFT FRONT OF AUTO (MINOR) RIFHT FRONT OF LRV (MINOR FRONT DOOR DAMAGE) VEH DELAY: 00:07 LINE DELAY: 00:07				
14:33 09/18/09	R OPERATOR ME	1463	083	N	1533		SUNSET TUNNEL (OB)	UNAUTHORIZED MALE PERSON WALKING WEST ON INBOUND TRACK WITH BICYCLE.	OB LD	14:33 14:33	14:35 14:35	87
							1067662	[LRV2=1411]LSGP & SFPD*, NO ARREST VEH DELAY: 00:02 LINE DELAY: 00:02				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:47 09/18/09	R OPERATOR PO	07	32	9	49	7133	MISSION & 30TH STREET	GRAFFITI ON COACH		14:47	15:52	26
							1067721	INSP J. GIANG RES, MGR A. ANDREWS RESP. SFPD UNIT # 3H11C, CASE # 090964171. ONE ARRESTED. VIDEO* VEH DELAY: 01:05				
16:26 09/18/09	T OPERATOR ME	87	96	077	N	1536	JUDAH ST & 27TH AVE (IB)	ACCIDENT, LRV & AUTO(MINOR)	IB	16:26	16:55	87
							1067695	[LRV2=1511]INSP C SANDERS CLRD, LSGP, ONE SHUTTLE, TWO N-LINE RUNS SWITCHBACK JUDAH/19TH AVE, CLAIMS*(6A48), SYSTEM SAFETY*, SS/SAFETY & RAILS* BY PHONE & PAGE, VIDEO PULL* VEH DELAY: 00:29 LINE DELAY: 00:29	LD	16:26	16:55	
18:01 09/18/09	R OPERATOR WO	24	15	209	67	8456	MISSION & 24TH STREET (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	18:01	18:36	26
							1067697	INSP A. VELACRUZ RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48* NO INJURY, NO 799. VEH DELAY: 00:35				
18:18 09/18/09	R OPERATOR ME	23	5	115	KT	1466	WESTPORTAL STATION & TRACK SECTION #390 (OB)	OPERATOR STATED TRAIN INITIATED EMERGENCY BRAKE APPLICATION, PASSENGER CLAIMED INJURY TO SHOULDER	OB	18:17	18:18	87
							1067694	OPERATOR CLEARED, P/I IN SERVICE, INSP K WILLIAMS INTERVIEW PASSENGER, INSP W GARCIA INTERVIEW OPERATOR. SI GREEN 1453 @18:56 VEH DELAY: 00:39 LINE DELAY: 00:01	LD	18:17	18:18	
18:24 09/18/09	R OPERATOR PR	36	0708	090	4	5533	BUSH & MONTGOMERY (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	18:24	20:30	26
							1067715	INSP J. FLORES RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48* VEH DELAY: 02:06				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:26 09/18/09	T OPERATOR ME	87	36	077	N	1536	JUDAH ST & 27TH AVE (IB)	ACCIDENT, LRV & AUTO(MINOR)	IB	16:26	16:55	87
						1067695	[LRV2=1511]INSP C SANDERS CLRD, LSGP, ONE SHUTTLE, TWO N-LINE RUNS SWITCHBACK JUDAH/19TH AVE, CLAIMS*(6A48), SYSTEM SAFETY*, SS/SAFETY & RAILS* BY PHONE & PAGE, VIDEO PULL* VEH DELAY: 00:29 LINE DELAY: 00:29		LD	16:26	16:55	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, SEPTEMBER 18, 2009											
Green	245	55	24	9	14	8	22.4	9.8	3.7	5.7	3.3
Cable Car	140	39	16	1	13	9	27.9	11.4	0.7	9.3	6.4
Potrero	280	55	20	7	17	11	19.6	7.1	2.5	6.1	3.9
Presidio	209	46	16	10	10	10	22.0	7.7	4.8	4.8	4.8
Kirkland	264	52	19	5	20	8	19.7	7.2	1.9	7.6	3.0
Woods	311	67	18	11	30	8	21.5	5.8	3.5	9.6	2.6
Flynn	198	49	17	11	16	5	24.7	8.6	5.6	8.1	2.5
Total	1,647	363	130	54	120	59	22.0%	7.9%	3.3%	7.3%	3.6%
Summary For The Last 7 Days											
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4
SATURDAY 9 12	1,141	273	91	43	78	61	24%	8%	4%	7%	5
SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5
MONDAY 9 14	1,660	362	127	52	117	66	22%	8%	3%	7%	4
TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
WEDNESDAY 9 16	1,642	343	120	57	107	59	21%	7%	3%	7%	4
THURSDAY 9 17	1,617	364	121	53	123	67	23%	7%	3%	8%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											