

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, September 19, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED RUNS	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.7</b>	<b>10</b>	<b>50</b>

### 2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>27</b>	<b>4%</b>
<b>WOODS</b>	<b>134</b>	<b>180</b>	<b>34%</b>
<b>KIRKLAND</b>	<b>110</b>	<b>126</b>	<b>15%</b>
<b>FLYNN</b>	<b>97</b>	<b>117</b>	<b>21%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>57</b>	<b>30%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>47</b>	<b>0%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>113</b>	<b>15%</b>
<b>TOTAL</b>	<b>690</b>	<b>804</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	133	38	5	4	20	9
Cable Car	103	23	2	8	8	5
Potrero	164	42	8	5	23	6
Presidio	133	21	3	5	6	7
Kirkland	145	34	2	6	14	12
Woods	227	39	12	3	17	7
Flynn	151	42	10	5	18	9
<b>TOTAL</b>	<b>1,056</b>	<b>239</b>	<b>42</b>	<b>36</b>	<b>106</b>	<b>55</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP #	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	STAR T	END	C C	
01:23 09/19/10	R	CENTRAL CONTR ME	86		T		FERRY PORTAL (OB)	INTRUSION ALARM / INTOXICATED MOTORIST DROVE AUTO INTO THE FERRY PORTAL.	OB	01:23	03:10	86	
						1126931		SFPD*DISP.#135, CAD.#309, UNIT #3B12E ARRESTED MOTORIST. SFPD CASE #100-868-370. INSP.HENLEY, INSP.ALDANA CLEARED. TOW TRUCK REMOVED VEHICLE AT 0310HRS.. NO SUBWAY DELAY. VEH DELAY: 01:47					
03:11 09/19/10	R	CENTRAL CONTR ME	86		T		FERRY PORTAL (OB)	SUBWAY LOOP 23 DISTURBED. TOW TRUCK REMOVED AUTO AND DAMAGED LOOP.	OB	03:11	03:37	86	
						1126932		SFPD*DISP.#135, CAD.#309, UNIT #3B12E ARRESTED MOTORIST. SFPD CASE #100-868-370. INSP.HENLEY, INSP.ALDANA CLEARED. TOW TRUCK REMOVED VEHICLE AT 0310HRS. SIGNAL MAINT.#500, 501 & 502 REPAIRED DAMAGED LOOP.. NO SUBWAY DELAY. VEH DELAY: 00:26					
20:50 09/19/10	R	OPERATOR WO	15	3830	183	48	8403	24TH STREET & GRANDVIEW (IB)	ACCIDENT COACH / PARKED AUTO	IB	20:50	22:00	36
						1127077		INSP T. ALDANA RESP VIDEO*, S/SAFETY* CLAIMS 6A45* END OF SHIFT* NO 799 SI WOODS N/R VEH DELAY: 01:10					
23:59 09/19/10	R	OPERATOR WO	36	3221	262	23	8430	SLAOT & 19TH AVENUE (OB)	NON SFMTA ACCIDENT AUTO / AUTO	OB	23:59	00:35	36
						1127085		INSP A. VELACRUZ RESP. SFPD 3115E RESP. VEH DELAY: 00:36					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:30 09/19/10	R OPERATOR CA	39	2441	2	61	50	CALIFORNIA & DRUMM (OB)	GRIP CHANGE	OB	07:30	07:41	39
					1126879		INSP J. WILLIAMS, C/S CLEARED	VEH DELAY: 00:11 LINE DELAY: 00:43	LD	07:30	08:13	
22:45 09/19/10	R OPERATOR ME	86	1105	113	K,T	1485	4TH & BERRY (IB)	BLOCKED BY NON MUNI ACCIDENT	IB	22:45	23:15	13
					1127087		SFPD, AMB*, 911*, 311*, INSP> M. MC.GEHEE, 4-S-22*, LSGP, PHONE TREE, 2 SHUTTLE USED, U-PAGE, WP.AGENT*, ONE SHUTTLE	VEH DELAY: 00:30 LINE DELAY: 00:30	LD	22:45	23:15	