

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, September 21, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	99.2	9	47

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	21	5%
CABLE CAR	25	28	12%
WOODS	143	186	30%
KIRKLAND	111	126	14%
FLYNN	100	115	15%
POTRERO 40'	45	57	27%
POTRERO 60'	47	38	-19%
PRESIDIO	98	130	33%
TOTAL	703	817	16%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	234	61	15	10	21	15
Cable Car	115	21	4	2	10	5
Potrero	243	53	14	5	27	7
Presidio	194	24	7	6	3	8
Kirkland	232	45	6	9	16	14
Woods	364	65	22	7	22	14
Flynn	196	35	9	6	15	5
TOTAL	1,578	304	77	45	114	68

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:59 09/21/10	R OPERATOR PR	39	1182	13	30	5634	BRODERICK & JEFFERSON (OB)	ACCIDENT, COACH / AUTO, MINOR , NO INJURY	OB	09:59	10:40	26
							1127329	INSP V. HOLMES (1T66). CLAIMS 6A48* SYSTEM SAFETY* NO 799 VEH DELAY: 00:41				
13:59 09/21/10	R OPERATOR WO	15	3159	83	36	8519	MISSION & CHAVEZ (OB)	ALLEGED PEDESTRIAN COLLISION	OB	13:59	15:34	30
							1127416	INSP K JOMOC RESP. SFPD 3D63 RESP. MEDIC 85 TRANS INJURED FEMALE TO SFGH FOR MINOR LEFT KNEE AND RIGHT HAND INJURIES. OP 799. INSP B NEWMAN TRANS NEW OPERATOR TO PULL IN COACH. RCS 855 RESTARTED THE COACH. LEAD INSP G LAVIGNE*. VIDEO*. CLAIMS 6A46*. DISP*. SYSTEM SAFETY*. SI WOODS N/R VEH DELAY: 01:35				
16:29 09/21/10	R OPERATOR KI	15	1322	761	47	8349	VAN NESS & UNION (OB)	ACCIDENT COACH & TRUCK, NO INJURY.	OB	16:29	16:56	30
							1127442	INSP V HOLMES CLEARED. NO DAMAGE TO NEITHER VEHICLES. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:27				
17:46 09/21/10	R OPERATOR PO	27	3236	427	49	7114	OCEAN & HOWTH (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	17:46	18:36	30
							1127371	INSP B NEWMAN CLEARED. MODERATE DAMAGE TO LEFT FRONT DOOR OF AUTO. MINOR DAMAGE TO RIGHT REAR OF COACH. SYSTEM SAFETY*. VEH DELAY: 00:50				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:07 09/21/10	R OPERATOR WO	11	0363	118	37	8502	14TH ST & CASTRO (OB)	ACCIDENT COACH & AUTO, HIT & RUN, NO INJURY.	OB	18:05	18:07	30
							1127383	OPERATOR CLEARED. OPERATOR TO INTERVIEWED AT WOODS DIVISION BECAUSE RUN 118 WAS DUE OFF AT 1824 HRS. VEH DELAY: 00:02				
18:19 09/21/10	R OPERATOR PO	18	2492	414	33	5477	MISSION & 16TH ST (OB)	ALLEGED ACCIDENT COACH & AUTO, NO INJURY.	OB	18:19	19:20	30
							1127382	INSP Y CHAN CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE TO RIGHT REAR SIDE OF THE COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A45*. VEH DELAY: 01:01				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:15 09/21/10	R OPERATOR PO	27	3287	474	14	7116	MISSION & NEW MONTGOMERY (OB)	NON-MUNI ACCIDENT BLOCKING	OB	20:15	20:30	25
							1127525	INSP.DENNIS, CHAU, ALDANA RESPONDED. FOUR TRAPPED COACHES CLEARED BY INSP.14 LINE RE-ROUTED I/O VIA MARKET ST. TWO STOPS MISSED I/O. SEN.STAFF* VEH DELAY: 00:15 LINE DELAY: 01:36	LD	20:15	21:51	