

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Jerry Lee | Vice-Chairman  
 Leona Bridges | Director  
 Cheryl Brinkman | Director  
 Malcolm Heinicke | Director  
 Bruce Oka | Director  
 Joel Ramos | Director  
 Edward O. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, SEPTEMBER 21, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,186	<b>98.5%</b>	7	11	56

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	20	20	0%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	151	194	28%
<b>KIRKLAND</b>	111	127	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	44	68	55%
<b>POTRERO 60'</b>	47	35	-26%
<b>PRESIDIO</b>	105	121	15%
<b>TOTAL</b>	<b>722</b>	<b>816</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	104	18	6	8	3	1
Flynn	199	38	11	9	16	2
Green	178	30	13	9	6	2
Kirkland	212	30	6	9	12	3
Potrero	236	45	19	12	12	2
Presidio	176	25	4	7	13	1
Woods	329	53	19	14	14	6
<b>TOTAL</b>	<b>1,434</b>	<b>239</b>	<b>78</b>	<b>68</b>	<b>76</b>	<b>17</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9:46	59	39	UNION & POWELL (OB)	ACCIDENT MINOR	9:47	10:45
9/21/2011	1192784		INSP HOLMES.MGR STUART* SS* VIDEO.MINOR TO COACH & AUTO Veh delay: 00:58			
9:48	714	47	VAN NESS & GEARY (OB)	ACCIDENT MINOR	9:48	10:45
9/21/2011	1192785		INSP WILCHER. MGR STUART* SS* VIDEO. MINOR TO COACH & AUTO Veh delay: 00:57			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
17:15	94	27	HARRISON & 9TH ST (OB)	ACCIDENT COACH & AUTO, NO INJURY.		
9/21/2011		1192867	INSP D FONG CLEARED. AUTO REAR ENDED THE COACH. MINOR DAMAGE TO LEFT REAR OF COACH. MODERATE DAMAGE TO AUTO. AUTO LEFT PRIOR TO INSPECTOR'S ARRIVAL. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A46*. VIDEO*. Veh delay: 00:49		17:15	18:04
21:27	233	44	SILVER & REVERE (IB)	VEHICLE ACCIDENT COACH/AOTU HIT AND RUN		
9/21/2011		1192907	INSP T. ESPINOZA RESP COACH REAR ENDED NO INJURIES REPORTED AT SCENE NO 799 MINOR DAMAGE TO COACH CLAIMS 6A46* VIDEO* S/SAFETY* Veh delay: 00:37		21:27	22:04

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:43	0	N/A	EUREKA PORTAL (OB)	BROKEN LOOP (#5)	11:43	12:28
9/21/2011		1192776	SENIOR STAFF/SYSTEM SAFETY; PER SIGNAL MAINTENANCE UNIT 500, CONSTRUCTION CREW WORKING @ THE EUREKA PORTAL WITH CLEARANCE # 37021, DAMAGED LOOP# 5. 4M2 MGR CASTILLO, MRU 4S31, 4S45 & 4S47 RESPONDED AND ASSISTED, AS WELL AS SIGNAL MAINTENANCE 500 & 501. STATION & PORTAL HOLDS; LSGP; SUBWAY P/A; 4 M/C SHUTTLES USED. RUNS 26 M 1539, 4 L 1480/1478 & 33 M 1441 INSPECTED AND CLEARED (UNDERCARRIAGE) BY MRU UNITS. PORTAL INSPECTORS* Veh delay: 00:45 Line delay: 00:45		11:43	12:28

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:14		2,3	POST & MASON (IB)	PG&E BLOCKING	14:14	
9/21/2011		1192871	INSP A VELACRUZ; INSP S WONG RESP. PG&E CLEARED. REROUTE FOR THE 2-LINE. SWITCH BACK AT LARKIN FOR THE 3-LINE. MGR A ANDREWS*. <b>Line delay: 04:07</b>		14:14	18:21
15:31	42	45	SUTTER & GRANT (OB)	BLOCKED BY SFPD	15:16	15:40
9/21/2011		1192829	OPERATOR CLEARED <b>Veh delay: 00:24 Line delay: 00:24</b>		15:16	15:40
18:44	33	59	POWELL between WASHINGTON & JACKSON (OB)	BROKEN GYPSY	18:44	18:50
9/21/2011		1192879	INSP A. BEMNET RESP RUN 33/59/4 WENT OVER THE HYDE LINE C/M RESP DISPATCHER* <b>Veh delay: 00:06 Line delay: 00:23</b>		18:44	19:07

## ***N Express***

### **Vehicle Availability**

<b>Nx EXPRESS</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>