



**Muni
Service Delivery
Daily Report**

Tuesday, September 22, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Wednesday, Sep. 23, 2009 AM NOLO REPORT

Cable Car	0		0		
Flynn	0		1		
Kirkland	0		0		
Woods	7		0		16x=1 29=1 30x=1 44=2 48=1 54=1
Potrero	2		0		14=1 41=1
Presidio	0		2		
Metro	2		0		M=2
F line	0		0		
TOTAL	11		3		
Special Events					
Division					
REPORT DATA AS OF 0740 AM					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 09 22 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	1=9 1=9X 1=14L
Kirkland	0	0	0	0	
Woods	4	0	0	0	1=26 1=29 1=44 1=54
Potrero	5	0	0	0	2=6 1=7 1=14 1=24
Presidio	0	0	0	0	
Metro	2	0	1	1	1=KT 1=M
F line	3	0	0	0	
TOTAL	17	0	1	1	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/22/2009							
Revised 6/15/09							
Cable Car one-piece	1	9	4.5%	49	1	9	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	1	5.3%	154	4	1	2.6%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	0	0	0.0%	212	0	0	0.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	11	1.1%	251	2	11	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	3	0	4.5%	212	5	0	2.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	0	1.9%	174	1	0	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	9	3.0%	146	3	9	2.1%
Metro multi-piece	2		4.1%				
F Line one-piece	2	3	20.0%	33	4	3	12.1%
F Line multi-piece	4		44.4%				
System total				1231	20	33	1.6%

Accidents

Tue Sep 22, 2009

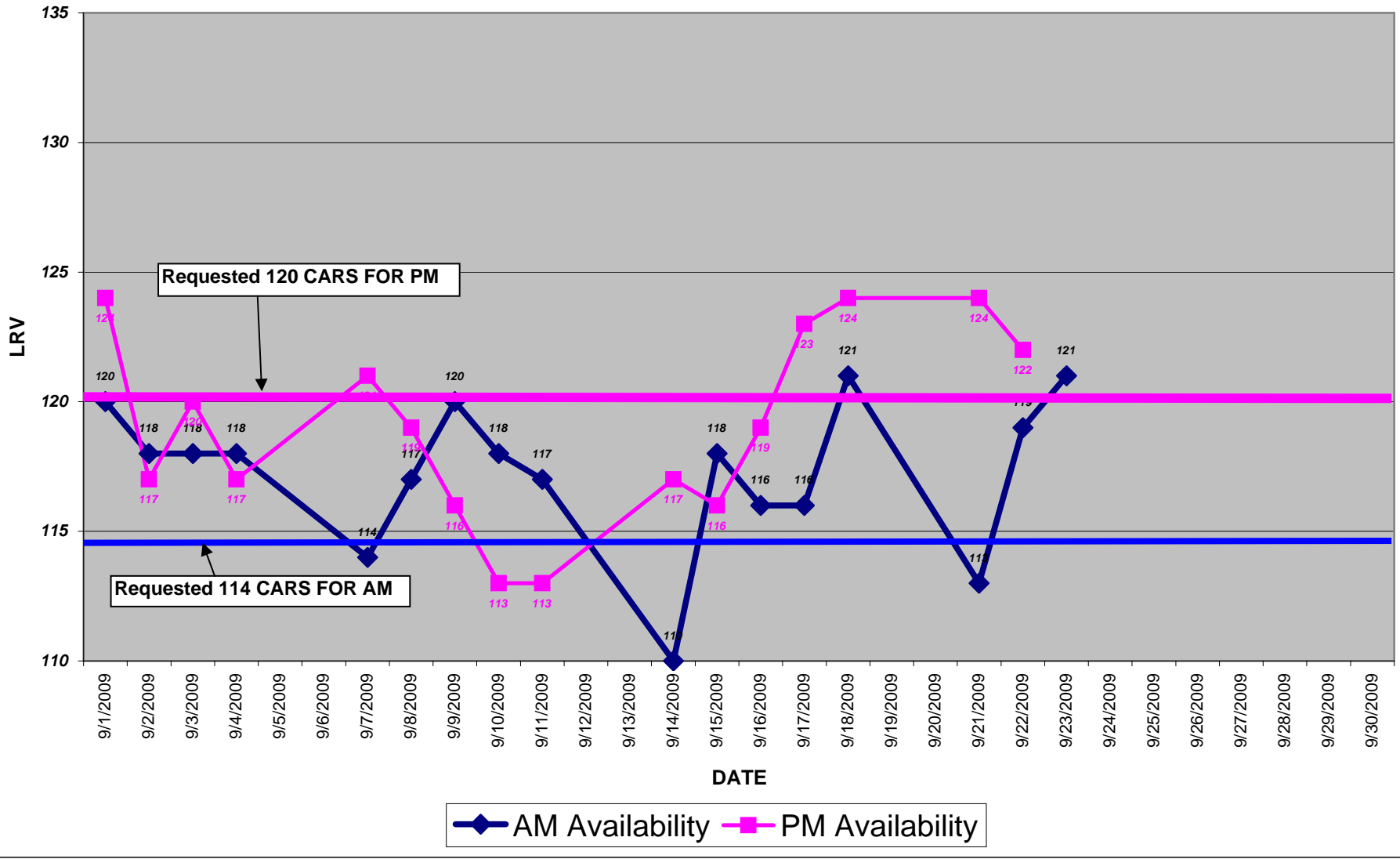
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:50 09/22/09	R OPERATOR PO	39	1 6	354	33	5419	STANYAN & OAK (IB)	ACCIDENT, COACH / AUTO, MINOR NO DAMAGE TO VEHICLES	IB	06:50	07:02	35
							1068126	INSP R.JONES. KEN ANDERSON* VEH DELAY: 00:12				
09:46 09/22/09	R OPERATOR WO	30	04	67	27	8161	CHAVEZ & BARTLETT (IB)	ACCIDENT, COACH / AUTO MINOR NO INJURY	IB	09:56	10:18	35
							1068251	INSP J.CLARK. SYSTEM SAFETY*CLAIMS 6A40* MNGR. M.ESPINOZA* VIDEO* VEH DELAY: 00:22				
11:20 09/22/09	R OPERATOR WO	30	4	142	71	8110	MARKET & GRANT (IB)	ACCIDENT, COACH / F LINE CAR 1078 1 INJURY, AID REFUSED	IB LD	11:20 11:20	12:19 11:48	35
							1068235	INSP L.DAVIS, P.JONES. PAGED. SYSTEM SAFETY 2E2RESPOND, CLAIMS 6A40* MNGR M.ESPINOZA, E.DEL BARRIO* VIDEO* INSP C.WILCHER TRANSPORT RELIEF TO COACH. SFPD 4B4A RESPOND CASE #090978592. RELIEF OPER 47 - 71 ID 2584 PULL COACH INTO WOODS. OPER 799. AUTO CUT-OFF COACH, OPERATOR SWERVED TO AVOID AUTO. VEH DELAY: 00:59 LINE DELAY: 00:28				
11:20 09/22/09	R OPERATOR GV	72	6	151	F	1078	MARKET & GRANT (OB)	ACCIDENT, 151/F & 142/71/8110 2 INJURIES	OB LD	11:20 11:20	11:50 11:50	88
							1068264	INSP L.DAVIS, P.JONES. PAGED. SYSTEM SAFETY 2E2RESPOND, CLAIMS 6A40* MNGR M.ESPINOZA, E.DEL BARRIO* VIDEO* INSP C.WILCHER TRANSPORT RELIEF TO COACH. SFPD 4B4A RESPOND CASE #090978592. RELIEF OPER 47 - 71 ID 2584 PULL COACH INTO WOODS. OPER 799. AUTO CUT-OFF COACH, OPERATOR SWERVED TO AVOID AUTO; RELIEF RUN 156/F TO PULL OUT; F LINE SWITCH BACK IB-OB AT MARKET & 11TH ST AND OB-IB AT FERRY; INSP L HAYNES; PCC SHOP; MRU 4S20; MRU 4S46; MGR G WILLIAMS; MGR S BRITT; OPERATOR OF 142/71 TREATED & RELEASED; PASSENGER ON 142/71 AID REFUSED; SEE ALSO TAG ID 1068235. SI MINT YARD N/R [EOR 13:58] VEH DELAY: 02:38 LINE DELAY: 00:30				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
13:26 09/22/09	R	TRAINING INST WO	26			8404	LAGUNA BETWEEN POST & SUTTER	TRAINING COACH HIT THE STREET POLE AND MADE CONTACT WITH BUILDING, WIRE DOWN, FEEDER 23 OPEN.		13:26	15:40	26	
						1068284	INSP E. TUCKER, INSP J. GIANG, MGR A. ANDREWS, MGR P.PETER, K. ANDERSON, P&S TOW, SFPD UNIT # 3E61K RESP, CASE # 090979073. MEDIC 83 TREAT THE OPERATOR AND RELEASED. CLAIM 6A40*, VIDEO*, K.ANDERSON*, S. LAU*, D. HILL*, M. TRAVIS-ALLEN*, J. KELLY*, J. TRUE*, P. PETERSON*, N. POPP*, 311* VEH DELAY: 02:14						
15:02 09/22/09	R	OPERATOR PO	15	1	350	30	7005	3RD STREET & MARKET (OB)	ACCIDENT (COACH / TAXI CAB), NO INJURY	OB	15:02	15:50	26
							1068212	INSP E. DENNIS RESP. D. HILL*, SYSTEM SAFETY*, CLAIM 6A50*, VIDEO*, NO INJURY, NO 799. MINOR DAMAGE TO LEFT FRONT BOMPER OF COACH, & TO RIGHT REAR BOMPER OF AUTO. VEH DELAY: 00:48					
15:27 09/22/09	R	OPERATOR PO	29	2	406	49	7045	VAN NESS & EDDY (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	15:27	16:27	26
							1068210	INSP V. HOLMES RESP. D. HILL*, SYSTEM SAFETY*, CLAIM 6A50*, VIDEO*. NO INJURY, NO 799 VEH DELAY: 01:00					
20:19 09/22/09	R	OPERATOR FL	29			38		GEARY & HYDE (OB)	R,T: ALLEGED PEDESTRIAN COLLISION(CITIZEN ALLEGED LY RAN FOR BUS & FELL NEAR REAR DOOR OF COACH)	OB	20:19		26
							1068326	GIANG,J CLAIMS#6A50* SFPD#4B6A CASE#090980860 MEDICS TRANSPORTED TO SFGH DAVID HILL* SAFETY*CONTACTED 523/38/6264 OP ID#2774 VIDEO*					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:20 09/22/09	R OPERATOR WO	30	4	142	71	8110	MARKET & GRANT (IB)	ACCIDENT, COACH / F LINE CAR 1078 1 INJURY, AID REFUSED	IB	11:20	12:19	35
							1068235	INSP L.DAVIS, P.JONES. PAGED. SYSTEM SAFETY 2E2RESPOND, CLAIMS 6A40* MNGR M.ESPINOZA, E.DEL BARRIO* VIDEO* INSP C.WILCHER TRANSPORT RELIEF TO COACH. SFPD 4B4A RESPOND CASE #090978592. RELIEF OPER 47 - 71 ID 2584 PULL COACH INTO WOODS. OPER 799. AUTO CUT-OFF COACH, OPERATOR SWERVED TO AVOID AUTO. VEH DELAY: 00:59 LINE DELAY: 00:28				
22:37 09/22/09	R OPERATOR ME	86	8	127	N	1403	JUDAH & 19TH AVE. (IB)	BROKEN ADA DOOR WINDOW VANDALS WITH SKATEBOARDS.	IB	22:37	22:59	86
							1068352	[LRV2=1531]SFPD CAD.#4239, UNIT.# 3112D, STAR.# 1955 & #1607, CASE.# 090-981-357. SUSPECTS LEFT & NO ARREST WAS MADE. VIDEO DEPARTMENT*, INSP.GARCIA & INSP.MCCRAY CLEARED. SENIOR STAFF/SAFETY/RAILS* UPAGED. TRAILING CAR OUT OF SERVICE TO CHURCH & DUBOCE AND UNCOUPLED 1531 & BANKED AT THE MINT YARD. RUN 127 REMAINED AS SINGLE CAR. INSP.GUZMAN*, INSP.WELLS*. VEH DELAY: 00:22 LINE DELAY: 00:22				
23:36 09/22/09	R OPERATOR PO	25	7	501	33	5410	STANYAN & OAK (IB)	NON-MUNI ACCIDENT BLOCKING	IB	23:36	00:06	25
				1068357	INSP.GEETER CLEARED VEH DELAY: 00:30 LINE DELAY: 00:30							

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	122
09/23/09	WEDNESDAY	121	
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/23/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

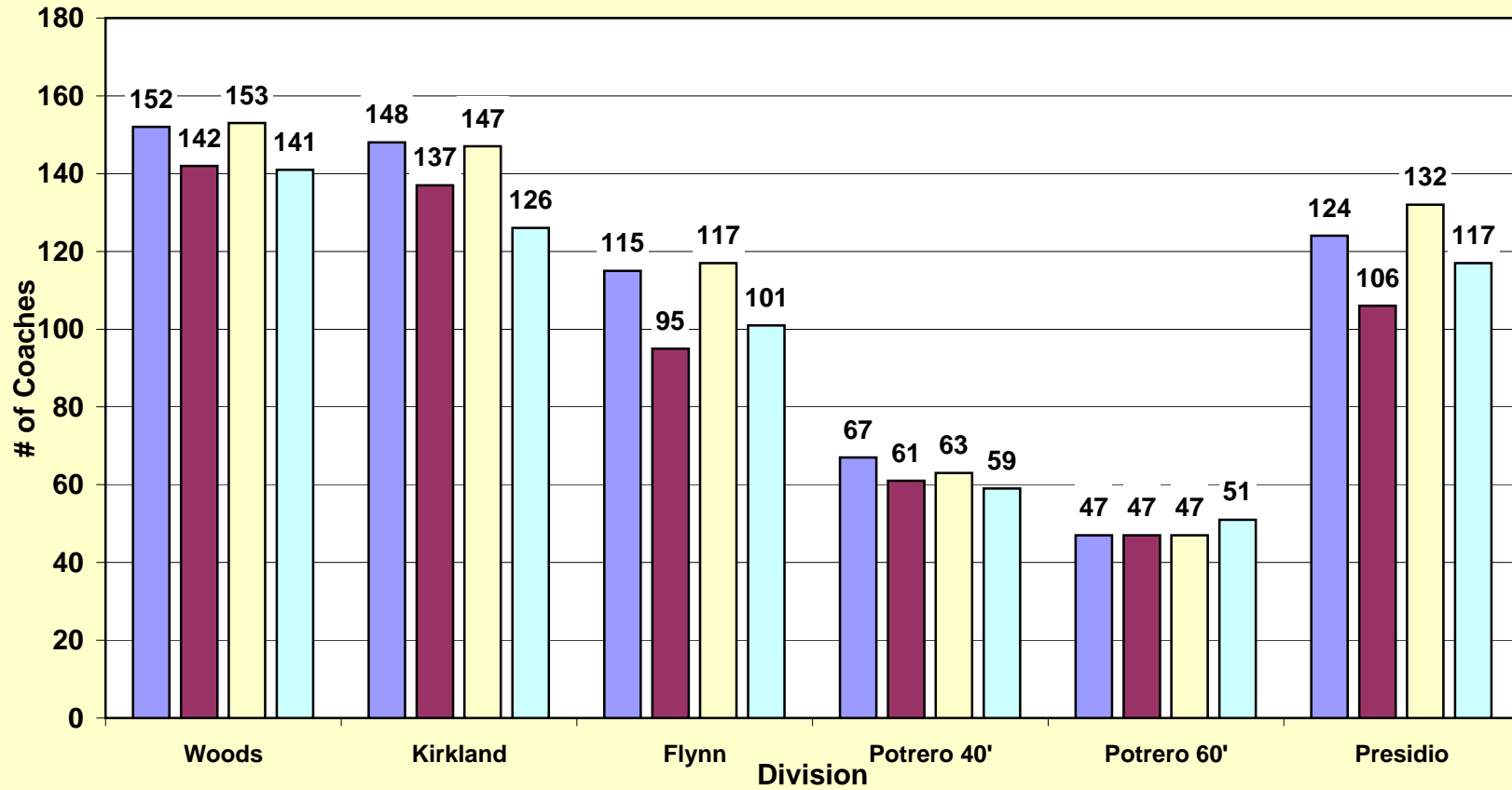
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	3
BODY/PAINT SHOP	2
FLEET APPEARANCE	2
PARTS	0
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	1
BREDA / VENDOR	2
ENGR / PROJECT	0
LONG TERM HOLDS	2
QUALITY ASSURANCE	8

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 9/23/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present AM peak demand	114	13	4	3
Maintenance Holds	30	9	3	3
Equipment available for service @ 7:30 a.m.	121	12	7	5

Motor & Trolley Coaches Availability
 A.M. 9/23/09 & 9/22/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/23/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	138	137	95	370	61	56	102	219	589
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	0	2	0	2	14
Campaigns / retrofits	6	0	1	7	0	0	3	3	10
Maintenance Holds	29	7	9	45	8	26	41	75	120
Awaiting parts	1	2	0	3	7	17	10	34	37
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	152	148	115	415	67	47	124	238	653
Final a.m. pull-out	142	137	95	374	61	47	106	214	588
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	7	0	0	7	0	0	0	0	7
Afternoon (p.m.) availability									
9/22/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	28	8	7	43	12	26	33	71	114
Awaiting parts	1	2	0	3	7	17	13	37	40
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	147	117	417	63	47	132	242	659
Final p.m. pull-out	141	126	101	368	59	51	117	227	595
Reserve fleet usage	3	0	0	3	0	0	0	0	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	2	0	0	2	0	0	1	1	3

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, SEPTEMBER 22, 2009											
Green	247	63	23	11	13	16	25.5	9.3	4.5	5.3	6.5
Cable Car	133	28	10	4	9	5	21.1	7.5	3.0	6.8	3.8
Potrero	280	59	26	4	16	13	21.1	9.3	1.4	5.7	4.6
Presidio	209	28	12	5	7	4	13.4	5.7	2.4	3.3	1.9
Kirkland	255	37	6	8	16	7	14.5	2.4	3.1	6.3	2.7
Woods	307	66	19	5	30	12	21.5	6.2	1.6	9.8	3.9
Flynn	195	39	18	5	12	4	20.0	9.2	2.6	6.2	2.1
Total	1,626	320	114	42	103	61	19.7%	7.0%	2.6%	6.3%	3.8%

Summary For The Last 7 Days

TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
WEDNESDAY 9 16	1,642	343	120	57	107	59	21%	7%	3%	7%	4
THURSDAY 9 17	1,617	364	121	53	123	67	23%	7%	3%	8%	4
FRIDAY 9 18	1,647	363	130	54	120	59	22%	8%	3%	7%	4
SATURDAY 9 19	1,143	301	122	41	77	61	26%	11%	4%	7%	5
SUNDAY 9 20	1,101	283	107	36	76	64	26%	10%	3%	7%	6
MONDAY 9 21	1,668	373	135	47	113	78	22%	8%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.