

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, SEPTEMBER 22, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	98.4%	10	9	62

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	20	20	0%
CABLE CAR	27	30	11%
WOODS	151	191	26%
KIRKLAND	111	129	16%
FLYNN	103	111	8%
POTRERO 40'	44	71	61%
POTRERO 60'	47	37	-21%
PRESIDIO	105	120	14%
TOTAL	722	824	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	106	16	6	6	4	0
Flynn	192	30	11	7	11	1
Green	187	32	16	7	7	2
Kirkland	215	34	12	6	13	3
Potrero	234	42	16	11	12	3
Presidio	182	35	5	16	13	1
Woods	331	57	27	9	16	5
TOTAL	1,447	246	93	62	76	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:08	70	21	HAYES & DIVISADERO (OB)	COACH / AUTO ACCIDENT - NO INJURIES	13:08	13:45
9/22/2011	1193029	INSPECTOR J. GIANG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, MINOR DAMAGE TO AUTO, NO 799 Veh delay: 00:37				

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:56	177	9	SUNNYDALE & MCLAREN SCHOOL (IB)	ACCIDENT (COACH / FIX OBJECT), NO INJURY	14:56	15:19
9/22/2011	1193041		INSP HENDERSON, B (1T67) RESP, NO DAMAGE TO COACH, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A46*. Veh delay: 00:23			
17:19	177	9	SUNNYDALE & CORA (IB)	COACH / PARKED CAR ACCIDENT - NO INJURIES	17:19	18:40
9/22/2011	1193077		INSPECTOR B. HENDERSON CLEARED, INSPECTOR S. WONG RESPONDED, RESCUE OPERATOR #3444 RESPONDED, A. ANDREWS (4M3)*, WOODS DISPATCHER*, VIDEO*, CLAIMS (6A46)*, SYSTEM SAFETY*, NO 799, PER 4M3 - OPERATOR PLACED ON NON DRIVING STATUS SI WOODS N/R Veh delay: 01:21			
18:55	135	45	3RD STREET & MARKET (OB)	COACH / AUTO (TAXI) ACCIDENT - NO INJURIES	18:55	20:20
9/22/2011	1193097		INSPECTOR S. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO AUTO (TAXI), NO 799 Veh delay: 01:25			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:42	354	6	MARKET & MONTGOMERY (IB)	NO FORWARD MOTION - RESTRICTIVE MODE, BLOCKING F-LINE	13:45	

Time Date	Run	Line	Location	Nature of Occurrence		
				Action Taken	Start	End
9/22/2011	1193031		POTRERO SHOP 094 CLEARED, INSPECTOR S. WONG RESPONDED, WOODS RCS 853*, ATLAS TOW RESPONDED, 311*, D. PUGLISI*, SENIOR MANAGEMENT PAGED* SI POTRERO 5460 @15:57 Veh delay: 02:12 Line delay: 00:35		13:45	14:20
16:29	190	71	MARKET & 9TH STREET (IB)	STALLED - BLOCKING F LINE	16:29	17:08
9/22/2011	1193073		WOODS RCS 853 CLEARED SI WOODS 8367 @18:27 Veh delay: 01:58 Line delay: 00:21		16:29	16:50

5. *NX Bus Express*

Ridership	Counts
Morning	710
Afternoon	655
TOTAL	1,365

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%