



**Muni
Service Delivery
Daily Report**

Thursday, September 24, 2009





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	Count	Time
Baseball Game Service Summary Report		
SEPTEMBER 24, 2009		
ATTENDANCE: 31603		
NUMBER OF PASSENGERS (appr.by dir): 3050		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:17
Last IB trip at Embarcadero		19:56
Number of special IB trips	10	
Number of regular IB trips	47	
Total pre-game trips	57	
Average IB headway		3:52
Standard deviation		2:44
Post-game outbound (OB) service		
Game ended		21:56
First OB trip at Embarcadero		21:58
Last OB trip at Embarcadero		22:37
Load completed		22:25
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	2	
L	2	
M	1	
N	5	
Total post-game trips	10	
Average OB headway		4:31
Standard deviation		2:32

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 25 2009 FRIDAY AM NOLO REPORT

Cable Car	0	0			
Flynn	0	0	1		
Kirkland	3	0			10=1, 19=1, 47=1
Woods	0	0			
Potrero	4	0		1	14=1, 41=2, 49=1
Presidio	0	0			
	<i>Metro</i>	2	0	1	M=1, S=1
	<i>F line</i>	0	0		
TOTAL	9	0	2	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 24 09 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9=1 9X=1 38=1
Kirkland	5	0	0	0	2=2 10=1 19=2
Woods	7	0	1	0	26=1 27=1 29=1 36=1 44=1 54=1 67=1
Potrero	4	0	0	0	7=1 30=1 49=2
Presidio	0	0	1	0	
Metro	3	0	0	1	S=3
F line	0	0	0	0	
TOTAL	22	0	2	1	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/24/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	4	2.6%	154	2	4	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	2	2	3.5%	212	4	2	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	6	2.3%	251	6	6	2.4%
Woods multi-piece	8		8.0%				
Potrero one-piece	2	1	3.0%	212	3	1	1.4%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	7	0.0%	174	0	7	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	6	1.5%	146	2	6	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	4	10.0%	33	1	4	3.0%
F Line multi-piece	0		0.0%				
System total				1231	18	32	1.5%

Accidents

Thu Sep 24, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:14 09/24/09	T OPERATOR GV	88	6	152	F	1075	MARKET & 3RD ST (IB)	ACCIDENT REAR DOORS & ADA RAMP; REAR DOORS OPENED BY THEMSELVES	IB LD	07:14 07:14	07:19 07:19	88
						1068611	INSP L HAYNES CLEARED DELAY; BANKED AT FERRY; CAR TRADE WITH 157/F; MRU 4S31; SYSTEM SAFETY* SI FERRY LOOP 1814 @09:34 VEH DELAY: 02:20 LINE DELAY: 00:05					
10:40 09/24/09	R OPERATOR WO	12	9	134	27	8415	BRYANT & 25TH ST (IB)	ACCIDENT, COACH / AUTO, MINOR NO 799	IB	10:40	11:05	35
						1068602	INSP K.JOMOC. SYSTEM SAFETY* VEH DELAY: 00:25					
11:52 09/24/09	T SCOTT DIVISIO	35				236	3RD ST & CARGO (SB)	ACCIDENT, NON-REVENUS / TRUCK NO INJURY, MINOR	SB	11:52	12:32	35
						1068608	INSP L.DAVIS. SYSTEM SAFETY* CLAIMS* 6A40 VEH DELAY: 00:40					
12:31 09/24/09	R OPERATOR FL	40	3	434	9X	6415	KEARNY & CLAY (IB)	ACCIDENT (COACH / TRUCK), NO INJURY	IB	12:31	13:53	26
						1068639	INSP P. JONES RESP. NO INJURY, NO 799, NO MINOR DAMAGE TO LEFT SIDE MIRROR, COACH CONTINUE IN SERVICE. SYSTEM SAFETY*, CLAIM 6A40*, VIDEO* VEH DELAY: 01:22					
12:57 09/24/09	R OPERATOR KI	12	6	647	10	8018	FREMONT & HOWARD (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	12:57	13:39	26
						1068658	INSP L. DAVIS RESP, NO INJURY, NO 799, SYSTEM SAFETY*, MGR J. STUART*, VIDEO*, CLAIM 6A40* VEH DELAY: 00:42					

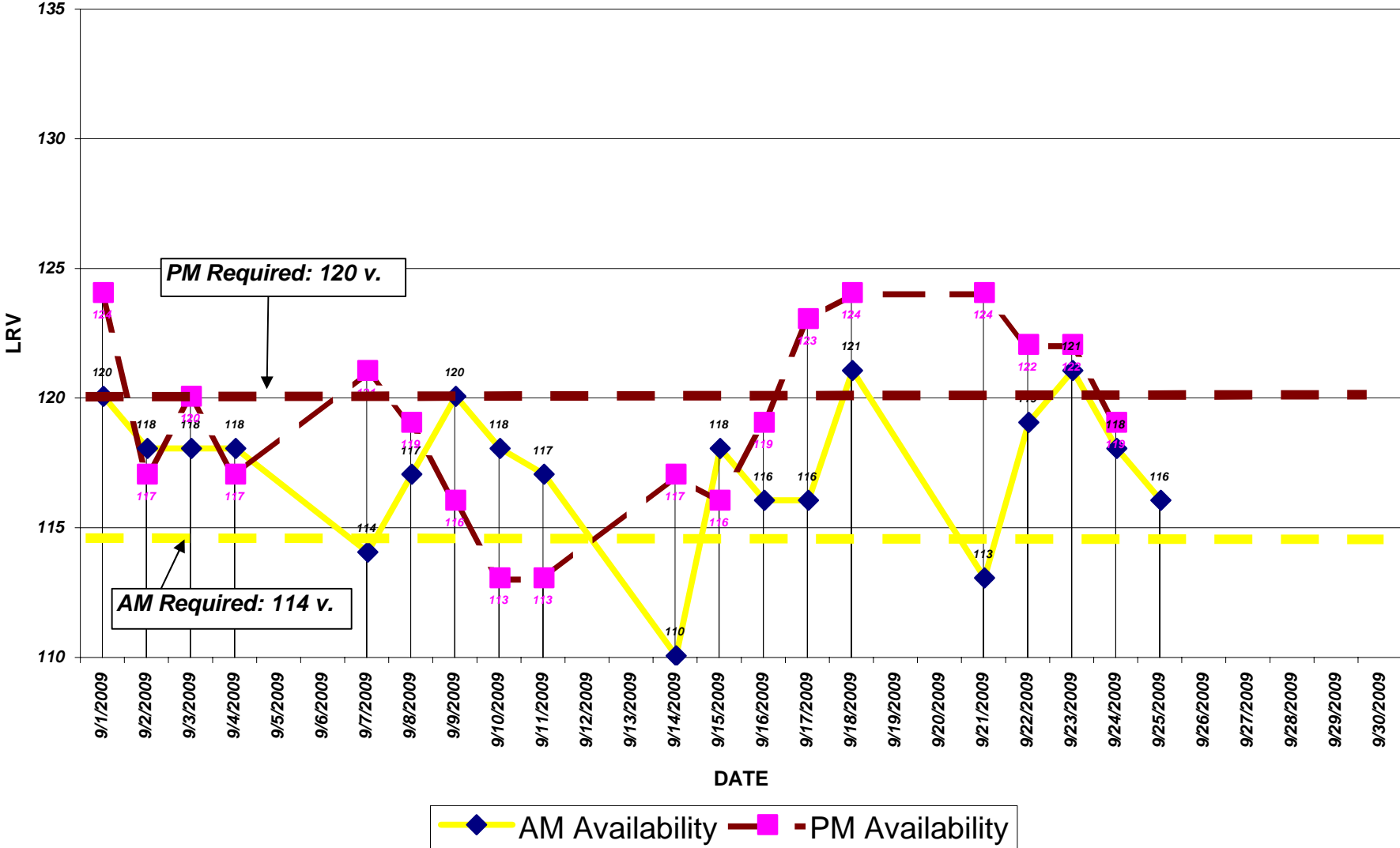
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:02 09/24/09	R OPERATOR PO	29	82	458	22	5405	16TH STREET & FOLSOM (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	16:02	16:55	26
						1068685	INSP K. JOMOC RESP. MINO DAMAGE TO REAR LEFT BOMPER OF COACH, & RIGHT FRONT BOMPER OF AUTO, NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A50*, VIDEO*. VEH DELAY: 00:53					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	122
09/23/09	WEDNESDAY	121	122
09/24/09	THURSDAY	118	119
09/25/09	FRIDAY	116	
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/25/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

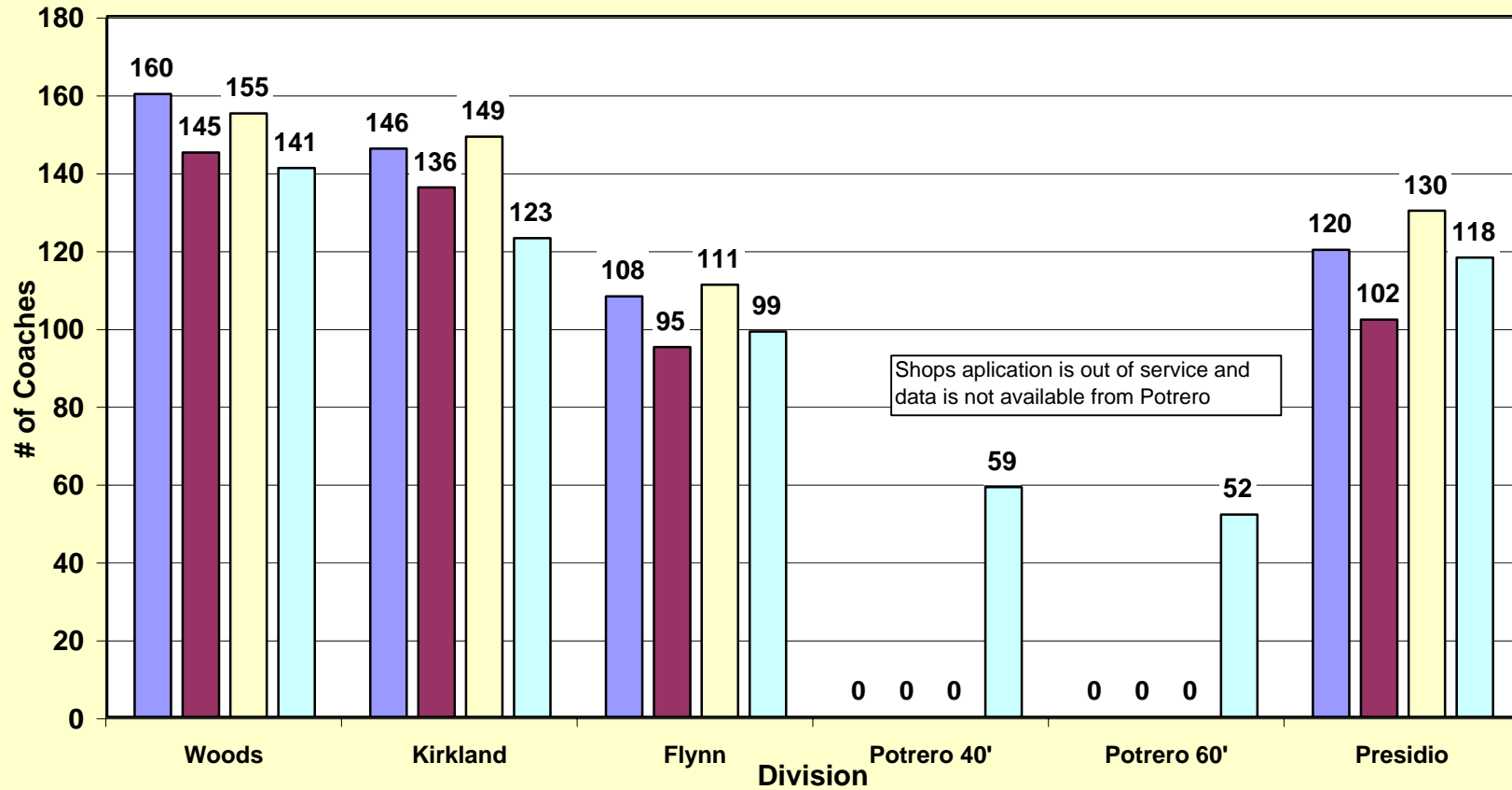
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	5
TRUCK NOISE/ FLAT/ PM / WEEKLY	3
SUPPORT SHOP	5
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
9/25/2009				Friday
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present AM demand	114	13	4	3
Maintenance Holds	35	10	3	3
Equipment available for service @ 7:30 a.m.	116	11	7	5

Motor & Trolley Coaches Availability
 A.M. 9/25/09 & 9/24/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/25/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	138	137	95	370	61	56	102	219	589
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	0	7	11	0	0	0	0	11
Campaigns / retrofits	6	0	1	7	0	0	3	3	10
Maintenance Holds	21	9	16	46	0	0	45	45	91
Awaiting parts	2	4	0	6	0	0	9	9	15
Radio	0	0	1	1	0	0	1	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	160	146	108	414	0	0	120	120	534
Final a.m. pull-out	145	136	95	376	0	0	102	102	478
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	0	3	0	3	0	0	0	0	3
Afternoon (p.m.) availability									
9/24/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	26	6	13	45	0	0	35	35	80
Awaiting parts	2	3	0	5	0	0	10	10	15
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	149	111	415	0	0	130	130	545
Final p.m. pull-out	141	123	99	363	59	52	118	229	592
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	3	2	7	0	0	0	0	7

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, SEPTEMBER 24, 2009											
Green	232	49	13	9	10	17	21.1	5.6	3.9	4.3	7.3
Cable Car	138	29	8	3	11	7	21.0	5.8	2.2	8.0	5.1
Potrero	280	56	27	4	15	10	20.0	9.6	1.4	5.4	3.6
Presidio	211	44	20	7	8	9	20.9	9.5	3.3	3.8	4.3
Kirkland	259	53	11	9	21	12	20.5	4.2	3.5	8.1	4.6
Woods	314	59	14	6	29	10	18.8	4.5	1.9	9.2	3.2
Flynn	201	42	19	8	12	3	20.9	9.5	4.0	6.0	1.5
Total	1,635	332	112	46	106	68	20.3%	6.9%	2.8%	6.5%	4.2%

Summary For The Last 7 Days

THURSDAY 9 017	1,617	364	121	53	123	67	23%	7%	3%	8%	4
FRIDAY 9 18	1,647	363	130	54	120	59	22%	8%	3%	7%	4
SATURDAY 9 19	1,143	301	122	41	77	61	26%	11%	4%	7%	5
SUNDAY 9 20	1,101	283	107	36	76	64	26%	10%	3%	7%	6
MONDAY 9 21	1,668	373	135	47	113	78	22%	8%	3%	7%	5
TUESDAY 9 22	1,626	320	114	42	103	61	20%	7%	3%	6%	4
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.