

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, September 24, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	97.3	32	28

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	20	21	5%
CABLE CAR	25	29	16%
WOODS	143	184	29%
KIRKLAND	111	126	14%
FLYNN	100	115	15%
POTRERO 40'	45	53	18%
POTRERO 60'	47	40	-15%
PRESIDIO	98	135	38%
TOTAL	703	822	17%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	240	60	14	8	20	18
Cable Car	124	20	4	3	7	6
Potrero	231	67	20	5	29	13
Presidio	195	29	7	8	7	7
Kirkland	230	51	15	8	19	9
Woods	366	66	20	5	27	14
Flynn	196	35	9	6	15	5
TOTAL	1,582	329	89	43	124	72

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:24 09/24/10	R OPERATOR PR	30	2105	25	31	5569	EDDY & GOUGH (IB)	ACCIDENT COACH/AUTO	IB	08:24	09:37	18
				1127995		INSP B LUM CLEARED, VIDEO*, S/S*, CLAIMS 6-A-46* VEH DELAY: 01:13						
09:35 09/24/10	R OPERATOR PO	35	0662	309	14	7114	MISSION & 25TH STREET (IB)	ACCIDENT COACH/AUTO	IB	09:35	10:43	18
				1128033		INSP R JONES CLEARED, VIDEO*, S/S*, CLAIM 6-A-46*, NO 799 VEH DELAY: 01:08						
12:16 09/24/10	R OPERATOR ME	80	554	64	M	1411	WINSTON & 19TH. AVENUE	LRV-AUTO COLLISION, NO INJURIES, MINOR	IB LD	12:24	12:34	75
				1128015		MRO 4C52 CLEARED, MRO 4T41, 1 MOTORCOACH SHUTTLE, VEH DELAY: 00:10 LINE DELAY: 00:10						
15:00 09/24/10	R SFPD PO	40		351	30	7132	STOCKTON & BUSH (IB)	ACCIDENT COACH/AUTO	IB	14:40	15:45	40
				1128106		S/S*VIDEO*CLAIMS 6A50 SEE INSPECTORS REPORT 1T60 DENNIS, E VEH DELAY: 01:05						
17:29 09/24/10	R OPERATOR ME	78	2669	123	N	1524	JUDAH STREET BETWEEN SUNSET BLVD & 36TH. AV	NON-INJURY ACCIDENT LRV AND AUTO,	OB LD	17:20	18:39	23
				1128142		[LRV2=1492]INSP. 4-T-40B CHAVEZ RESP., LSGP*, NO INJURIES REPORTED, 911*; VIDEO PULL REQUESTED SI OUT OF SERVICE TO BANK @ JUDAH/48TH. AVE VEH DELAY: 01:19 LINE DELAY: 00:16						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:52 09/24/10	R OPERATOR WO	15	3767	155	39	8504	UNION & MONTGOMERY (IB)	VEHICLE ACCIDENT COACH AND FIRE HYDRANT	IB	17:52	18:10	36
				1128150			INSP E. DENNIS RESP. SFFD ENG #28, NO 799 VEH DELAY: 00:18					
19:23 09/24/10	R OPERATOR FL	38	3670	556	38	6232	MARKET & MONTGOMERY (OB)	VEHICLE ACCIDENT COACH AND BICYCLE	OB	19:23	19:45	36
				1128083			INSP T. ESPINOZA RESP NO 799 COACH STOP IN ZONE, BICYCLIST FELL OFF BICYCLE INTO COACH, NO INJURIES REPORTED LEFT SCENE, CLAIMS 6A50* S./SAFETY* VIDEO* VEH DELAY: 00:22					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:35 09/24/10	R CCO ME	13					(IB,OB)	ATCS/CPU COMPUTERS DOWN	IB	04:35	05:05	20
				1127985			SENIOR STAFF & SAFETY*, 311*, PORTAL HOLDS, SUBWAY PA*. J KELLY*, F ALEJANDRO*, T KENNEDY*, W TOM*, INSP R DONALDSON*, INSP D CASTRO*, INSP R COLEMAN*, INSP F CADELINA*, INSP G WILLIAMS*, VEH DELAY: 00:30 LINE DELAY: 00:30		LD	04:35	05:05	
17:30 09/24/10	T CABLE MACHINE CA	30					CABLE MACHINERY (IB,OB)	ALL CABLE CAR LINES DOWN-POWER FAILURE	IB	17:30	19:03	38
				1128154			UPPER MANAGEMENT*; 8M8*; 311 CALL CENTER*; POWER CONTROL*; INSP. W. BARTH; CABLE SHOP TRUCK 665; FIRST PAGE 1810 HRS; 2ND PAGE: 1825 HRS; LAST PAGE: 1903 HRS; CABLE MACHINERY ADVISED THAT ALL CABLE MOTORS WERE DOWN DUE TO A POWER FAILURE (D.C. CONTROLLER). MOTOR COACH SHUTTLES DEPLOYED; 30 AND 45 LINES ADVISED TO TRANSPORT CABLE CAR PASSENGERS WITH CABLE CAR TICKETS. NO INJURIES REGARDING THIS INCIDENT. VEH DELAY: 01:33 LINE DELAY: 01:33		LD	17:30	19:03	