

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, SEPTEMBER 24, 2011

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|------------|--------------------------|----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 797 | 97.4% | 8 | 13 | 38 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 62 | 108 | 74% |
| F LINE | 19 | 20 | 5% |
| CABLE CAR | 24 | 31 | 29% |
| WOODS | 84 | 183 | 118% |
| KIRKLAND | 60 | 127 | 112% |
| FLYNN | 82 | 116 | 41% |
| POTRERO 40' | 42 | 71 | 69% |
| POTRERO 60' | 39 | 61 | 56% |
| PRESIDIO | 68 | 133 | 96% |
| TOTAL | 480 | 850 | 77% |

3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 94 | 23 | 11 | 9 | 3 | 0 |
| Flynn | 158 | 24 | 10 | 8 | 4 | 2 |
| Green | 155 | 31 | 12 | 12 | 6 | 1 |
| Kirkland | 125 | 24 | 13 | 5 | 6 | 0 |
| Potrero | 180 | 41 | 20 | 14 | 6 | 1 |
| Presidio | 123 | 11 | 2 | 7 | 2 | 0 |
| Woods | 174 | 28 | 9 | 15 | 3 | 1 |
| TOTAL | 1,009 | 182 | 77 | 70 | 30 | 5 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|---|------------------------------|---|-------|-------|
| | | | | Action Taken | Start | End |
| 12:41 | 73 | 35 | 20TH STREET & CASTRO (OB) | COACH / TRUCK ACCIDENT (HIT AND RUN) | 13:41 | |
| 9/24/2011 | 1193362 | INSPECTOR J. GIANG*, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A45)* | | | | |
| 13:10 | 182 | 27 | CEASAR CHAVEZ & MISSION (IB) | ALLEGED COACH / AUTO ACCIDENT (CITIZEN TOLD OPERATOR #3927 ANOTHER COACH HIT HIS MIRROR / WINDOW) | 13:10 | 13:54 |

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|---|-------------------------------------|-------|-------|
| | | | | Action Taken | Start | End |
| 9/24/2011 | 1193419 | | INSPECTOR K. JOMOC CLEARED, CLAIMS (6A45)*, SYSTEM SAFETY (VOICE)*, UNABLE TO FIND OUT WHAT MUNI COACH MAY HAVE DONE ALLEDGED DAMAGE Veh delay: 00:44 | | | |
| 14:45 | 690 | 47 | VAN NESS AVE & MCALLISTER STREET (IB) | ACCIDENT, COACH AND TRUK (PARKED) | | |
| 9/24/2011 | 1193465 | | INSP. DENNIS (1T60), SYSTEM SAFETY*, 6A45*, VIDEO*, SHOP TRUCK #854 REPAIRED RIGHT CONVEX MIRROR, NO INJURIES, NO DAMAGE TO TRUCK, NO 799. Veh delay: 01:31 | | 14:45 | 16:16 |
| 22:50 | 247 | 44 | STILL & LYELL (IB) | COACH / AUTO ACCIDENT - NO INJURIES | | |
| 9/24/2011 | 1193527 | | INSPECTOR T. ALDANA CLEARED, VIDEO* MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799 Veh delay: 00:53 | | 22:50 | 23:43 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|---|--|-------|------|
| | | | | Action Taken | Start | End |
| 0:53 | 159 | 31 | CABRILLO & LAPLAYA (IB) | SILENT ALARM/OVERHEAD SUPPORT WIRE DOWN. OPEN FEEDER BA-2. OPERATOR WAS LEAVING TERMINAL ATTEMPTED TO GO AROUND POLICE VEHICLES, LOST POLES WHICH MADE CONTACT WITH OVERHEAD SUPPORT WIRES, BRINGING DOWN SAME.. | 0:53 | 1:31 |
| 9/24/2011 | 1193346 | | LINE TRUCK #818 & INSP.GEETER RESPONDED AND CLEARED. TWO COACH DELAY ONLY. Veh delay: 00:38 Line delay: 00:57 | | 0:53 | 1:50 |