



# MUNI Service Delivery Daily Report

Friday, September 25, 2009





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	Count	Time
<b>Baseball Game Service Summary Report</b>		
<b>SEPTEMBER 25, 2009</b>		
<b>ATTENDANCE: 33970</b>	<b>NUMBER</b>	
<b>OF PASSENGERS (appr.by dir): 3275</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:27
Last IB trip at Embarcadero		20:03
Number of special IB trips	8	
Number of regular IB trips	46	
Total pre-game trips	54	
Average IB headway		4:01
Standard deviation		2:56
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:16</b>
First OB trip at Embarcadero		21:11
Last OB trip at Embarcadero		22:18
<b>Load completed</b>		<b>21:47</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	4	
L	1	
M	1	
N	7	
<b>Total post-game trips</b>	<b>14</b>	
<b>Average OB headway</b>		<b>5:12</b>
Standard deviation		3:12

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**09 26 09 SATURDAY AM NOLO REPORT**

<b>Cable Car</b>		0	0	0	0	
<b>Flynn</b>		1	0	0	1	9=1
<b>Kirkland</b>		1	0	0	0	19=1
<b>Woods</b>		0	0	2	0	
<b>Potrero</b>		0	0	0	0	
<b>Presidio</b>		0	0	1	0	
	<i>Metro</i>	3	0	0	0	L=1, M=1, N-1
	<i>F line</i>	1	0	0	1	F=1
<b>TOTAL</b>		6	0	3	2	
<b>SATURDAY</b>						
<b>Special Events</b>						
Division						
<b>REPORT DATA AS OF 0740 AM</b>						

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**09 25 09 FRIDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	1	0	9=1 9X=1
<b>Kirkland</b>	5	0	0	0	10=4 28=1
<b>Woods</b>	2	0	0	0	18=1 29=1
<b>Potrero</b>	8	0	0	0	7=2 22=1 24=1 33=1 49=2 30=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	10	0	0	0	L=3 N=1 S=3 KT=2 M=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>27</b>	<b>0</b>	<b>1</b>	<b>0</b>	

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<b>Special Events</b>
Division
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 9/25/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	0	4.5%	49	1	0	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	0	2.6%	154	1	0	0.6%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	2	3	3.5%	212	4	3	1.9%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	0	7	0.0%	251	0	7	0.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	2	0	3.0%	212	4	0	1.9%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	0	12	0.0%	174	0	12	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	9	4.5%	146	6	9	4.1%
<b>Metro multi-piece</b>	6		12.2%				
<b>F Line one-piece</b>	3	5	30.0%	33	4	5	12.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>20</b>	<b>36</b>	<b>1.6%</b>

## Accidents

Fri Sep 25, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:37 09/25/09	R OPERATOR FL	40	6	452	9X	6289	4TH ST & MARKET (OB)	ACCIDENT, MUNI COACH / GREYLINE COACH MUNI OPERATOR CLAIMS INJURY	OB	08:38	09:48	26
							<b>1068556</b>	RIGHT SIDE OF GREYLINE COACH MADE MINOR CONTACT WITH LEFT REAR OF MUNI COACH. INSP L DAVIS, MGR ESPINOZA. SYSTEM SAFETY*, PAGED, VIDEO*, SFPD-3B60, CASE # 090-990-217. MEDIC 59 TRANSPORTED OPERATOR TO ST. FRANCIS. WORKMANS COMP* INSP C.WILCHER TRANSPORTED OPER TO PULL-IN COACH, CLAIMS 6A40* SI FLYNN N/R <b>VEH DELAY: 01:10</b>				
09:42 09/25/09	R OPERATOR PR	88	8	24	45	5551	3RD ST & FOLSOM (OB)	INTERVIEW, POSSIBLE ACCIDENT WITH GREYLINE COACH OP HAS NO KNOWLEDGE OF INCIDENT	OB	09:42	09:49	35
							<b>1068787</b>	INSP K.JOMOC <b>VEH DELAY: 00:07</b>				
10:07 09/25/09	R OPERATOR KI	12	8	658	12	8209	HARRISON & 7TH ST (OB)	ACCIDENT, COACH / AUTO H&R	OB	10:07	10:26	35
							<b>1068789</b>	INSP L.DAVIS. NO799 BROKEN CONVEX MIRROR SI KIRKLAND 8368 @11:26 <b>VEH DELAY: 01:19</b>				
10:15 09/25/09	R OPERATOR PR	14	6	25	5	5557	MCALLISTER & POLK (OB)	ACCIDENT, COACH / AUTO MINOR NO INJURY	OB	10:15	11:41	35
							<b>1068790</b>	INSP E.TUCKER. SFPD 3E62 ASSIST NO 799 <b>VEH DELAY: 01:26</b>				
11:53 09/25/09	R OPERATOR PR	14	3	019	45	5480	UNION & LAGUNA (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	11:53	12:52	26
							<b>1068797</b>	INSP E. TUCKER RESP, AUTO WAS NOT AT SCENE, DRIVE OF AUTO CAME BACK AND GAVE INFORMATION TO INSP. COACH STOPPED FOR TRAFFIC, AUTO TRIED TO GO AROUND THE COACH AND MADE CONTACT WITH CAOCH AT TH REAR, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A40* <b>VEH DELAY: 00:59</b>				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:45 09/25/09	R OPERATOR CA	14	19	21	59	17	MASON & WASHINGTON (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO (IB)	IB	13:45	13:55	15
							1068882	INSPECTOR BARTH; 8-M-8*, SENIOR STAFF / SAFETY*, MINOR DAMAGE TO AUTO NO INJURIES, NO 799 VEH DELAY: 00:10				
14:13 09/25/09	R MUNI SECURITY	87					1301 MARIN	R,T: MUNI SECURITY OFFICER MATHEW PELTER REPORTS GRAFFITI ON BUILDINGS AND OLD MOTORCOACHES		14:13		23
							1068820	SFPD POLICE REPORT FILED ON -LINE, PHOTGRAPHS TAKEN, STATIONARY ENGINEER D. KIM*				
14:27 09/25/09	R OPERATOR FL	07	2882	524	9X	6260	GENEVA & BROOKDALE (IB)	FALL ON BOARD (AID REFUSED) (IB)	IB	14:27	15:15	26
							1068823	INSP B. LIANG RESP. MGR A. ANDREWS*, SYSTEM SAFETY*, CLAIM 6A40*, VIDEO*, MEDIC 84 RESP, AID REFUSED, NO 799. VEH DELAY: 00:48				

### Line Delays ≥ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:33 09/25/09	R OPERATOR FL	40	1	413	9X	6419	KEARNY & JACKSON (IB)	BLOCKED BY SFFD	IB	08:33	09:45	35
							1068782	INSP P.JONES VEH DELAY: 01:12 LINE DELAY: 02:07	LD	08:33	10:40	
21:11 09/25/09	R OPERATOR GV	86	93	177	F	1010	MARKET STREET & DOLORES (OB)	BLOCKED BY NON-MUNI ACCIDENT	OB	21:11	21:37	23
							1068901	INSP. 4-C-55 CHAVEZ RESP., 4-S-30 RESP., SFPD RESP, SFFD RESP. LSGP* F-LINE S/B O/B TOP I/B AT MARKET STREET & 11TH. STREET.311*, F. ALEJANDRO*, J. KELLY*, E. DELBARRIO*, PA* VEH DELAY: 00:26 LINE DELAY: 00:26	LD	21:11	21:37	



	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, SEPTEMBER 25, 2009</b>											
Green	235	45	13	9	12	11	19.1	5.5	3.8	5.1	4.7
Cable Car	133	26	6	2	10	8	19.5	4.5	1.5	7.5	6.0
Potrero	273	53	24	5	15	9	19.4	8.8	1.8	5.5	3.3
Presidio	204	36	18	5	8	5	17.6	8.8	2.5	3.9	2.5
Kirkland	252	45	10	7	22	6	17.9	4.0	2.8	8.7	2.4
Woods	304	60	19	6	28	7	19.7	6.3	2.0	9.2	2.3
Flynn	196	43	19	7	16	1	21.9	9.7	3.6	8.2	0.5
<b>Total</b>	<b>1,597</b>	<b>308</b>	<b>109</b>	<b>41</b>	<b>111</b>	<b>47</b>	<b>19.3%</b>	<b>6.8%</b>	<b>2.6%</b>	<b>7.0%</b>	<b>2.9%</b>
<b>Summary For The Last 7 Days</b>											
FRIDAY 9 18	1,647	363	130	54	120	59	22%	8%	3%	7%	4
SATURDAY 9 19	1,143	301	122	41	77	61	26%	11%	4%	7%	5
SUNDAY 9 20	1,101	283	107	36	76	64	26%	10%	3%	7%	6
MONDAY 9 21	1,668	373	135	47	113	78	22%	8%	3%	7%	5
TUESDAY 9 22	1,626	320	114	42	103	61	20%	7%	3%	6%	4
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											