

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, SEPTEMBER 26, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,186	98.1%	15	7	53

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	119	4%
<b>F LINE</b>	20	20	0%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	190	26%
<b>KIRKLAND</b>	111	126	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	44	69	57%
<b>POTRERO 60'</b>	47	33	-30%
<b>PRESIDIO</b>	105	117	11%
<b>TOTAL</b>	722	812	12%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	112	20	7	8	4	1
Flynn	194	35	10	9	15	1
Green	193	32	14	10	6	2
Kirkland	219	31	9	7	13	2
Potrero	245	63	35	13	13	2
Presidio	179	29	11	8	8	2
Woods	337	62	25	14	18	5
<b>TOTAL</b>	<b>1,479</b>	<b>272</b>	<b>111</b>	<b>69</b>	<b>77</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:50	81	18	LAKE MERCED & BROTHERHOOD WAY (IB)	COACH / AUTO ACCIDENT - NO INJURIES		
9/26/2011	1193754		INSPECTOR S. WONG CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A45)*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799, END OF RUN SI WOODS N/R Veh delay: 01:15		13:50	15:05
15:31	164	29	MISSION STREET & PERSIA (IB)	ACCIDENT, COACH AND AUTO (NO INJURIES)		
9/26/2011	1193761		INSP. RAMOS (1T63), SYSTEM SAFETY*, 6A46*, VIDEO*. MINOR DAMAGE TO AUTO AND MINOR DAMAGE TO		15:31	16:40

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
			COACH, NO 799, NO INJURIES, OPERATOR GIVEN INSTRUCTIONS AND RETURNED BACK TO SERVICE. <b>Veh delay: 01:09</b>			
17:15	159	29	GRAFTON & FAXON (IB)	ACCIDENT, COACH AND AUTO (NO INJURIES)		
9/26/2011		1193826	INSP. GIANG (1T67) SYSTEM SAFETY*, VIDEO*, 6A46*, SFPD UNIT #3115D, MOTORIST WAS DRIVING ON THE WRONG SIDE OF STREET AND STRUCK THE COACH, NO 799. <b>Veh delay: 01:07</b>		17:15	18:22
20:18	236	29	PAUL STREET & CRANE STREET (OB)	ALLEGED ACCIDENT, COACH AND PARKED AUTO		
9/26/2011		1193846	SFPD STAR #4056 INSTRUCTED AND ASSISTED THE OPERATOR TO RE-ROUTE DOWN THE STREET DURING THE INCIDENT OF THE TRANSFORMER THAT HAD BLOWN AT BAYSHORE AND PAUL, INSP. GIANG (1T67) INTERVIEWED OPERATOR, AUTO OWNER AND WITNESS SFPD STAR #4056, THE OWNER CAME OUT OF HIS HOME AND STATED THAT THE COACH MADE CONTACT WITH HIS AUTO, THE SFPD OFFICER STATED THAT CONTACT NEVER OCCURED BETWEEN THE COACH AND PARKED AUTO. SYSTEM SAFETY*, VIDEO*, 6A46*, COACH CONTINUED IN SERVICE. <b>Veh delay: 00:34</b>		20:18	20:52
22:08	765	12	PACIFIC & SANSOME (IB)	ACCIDENT COACH & TREE BRANCH		
9/26/2011		1193887	INSP.FONG CLEARED SI KIRKLAND 8314 @23:00 <b>Veh delay: 00:52</b>		22:08	22:52

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
7:52		60	HYDE CABLE (IB,OB)	HYDE CABLE STOPPED	7:52	

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/26/2011	1193229		INSPTS. C.ALLEN/A. JAHN, CABLE MACHINERY RESP. D.BANBURY*, T. JULIAN*, 311*. CABLE COUPLED TO CALIFORNIA CABLE. CABLE STOPPED DUE TO BUMPER BAR 994 ON 61 LINE. 2 SHUTTLES UTILIZED. OB 60 CARS ROUTED TO 59 LINE. Line delay: 00:42		7:52	8:34
7:52	2	61	CALIFORNIA & MASON (OB)	BUMPER BAR 994	7:52	8:48
9/26/2011	1193226		INSPTS. C. ALLEN/A. JAHN, CABLE MACHINERY, CABLE CAR TRUCK 655 RESP. MGRS. D. BANBURY, T. JULIAN*, 311*. 2 SHUTTLES UTILIZED. SI CABLE CAR 53 @10:31 Veh delay: 02:39 Line delay: 00:56		7:52	8:48
19:37		29	BAYSHORE & PAUL (OB)	UTILITY POLE DOWN BLOCKING	19:37	
9/26/2011	1193798		SFPD ENGINE #44 RESP. INSP J GIANG RESP. LINE CREW 819 RESP. INSP A GEETER RESP. REROUTE FOR THE 29-LINE. MGR A ANDREWS*. Line delay: 00:53		19:37	20:30

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>780</b>
<b>Afternoon</b>	<b>686</b>
<b>TOTAL</b>	<b>1,466</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>13</b>	<b>63%</b>