



**Muni
Service Delivery
Daily Report**

Sunday, September 27, 2009





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	Count	Time
Baseball Game Service Summary Report SEPTEMBER 27, 2009		
ATTENDANCE: 38330	NUMBER OF	
PASSENGERS (appr.): 2875		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		13:05
First IB trip at Embarcadero		10:55
Last IB trip at Embarcadero		13:58
Number of special IB trips	10	
Number of regular IB trips	25	
Total pre-game trips	35	
Average IB headway		5:25
Standard deviation		4:45
Post-game outbound (OB) service		
Game ended		15:41
First OB trip at Embarcadero		15:48
Last OB trip at Embarcadero		16:15
Load completed		16:02
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	1	
L	1	
M	1	
N	4	
Total post-game trips	7	
Average OB headway		4:28
Standard deviation		2:53

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 28 2009 MONDAY AM NOLO REPORT

Cable Car	0				
Flynn	3			1	14XL=1, 9X=2
Kirkland	0				
Woods	1				30X=1
Potrero	1	7	3	1	OP: 30=1 EQUIP: 6=1, 7=1, 14=1, 22=1, 30=1, 41=1,49=1
Presidio	0		2		
Metro	3			1	
F line	1				F=1
TOTAL	9	7	5	3	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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SUNDAY 09 27 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	2	0	1	0	2=10
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	1	0	1	0	1=M
F line	1	0	0	0	
TOTAL	4	0	2	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 9/27/09 -							
Revised 2/21/08							
Cable Car one-piece	1	9	4.5%	46	1	9	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	9	2.6%	107	1	9	0.9%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	5	3.5%	138	3	5	1.8%
Kirkland multi-piece	1		1.0%				
Woods one-piece	1	5	1.1%	156	1	5	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	0	0	0.0%	136	0	0	0.0%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	0	0.0%	113	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	12	4.5%	79	5	12	6.3%
Metro multi-piece	4		8.2%				
F Line one-piece	2	7	20.0%	30	3	7	10.0%
F Line multi-piece	2		22.2%				
System total				805	14	47	1.7%

Accidents

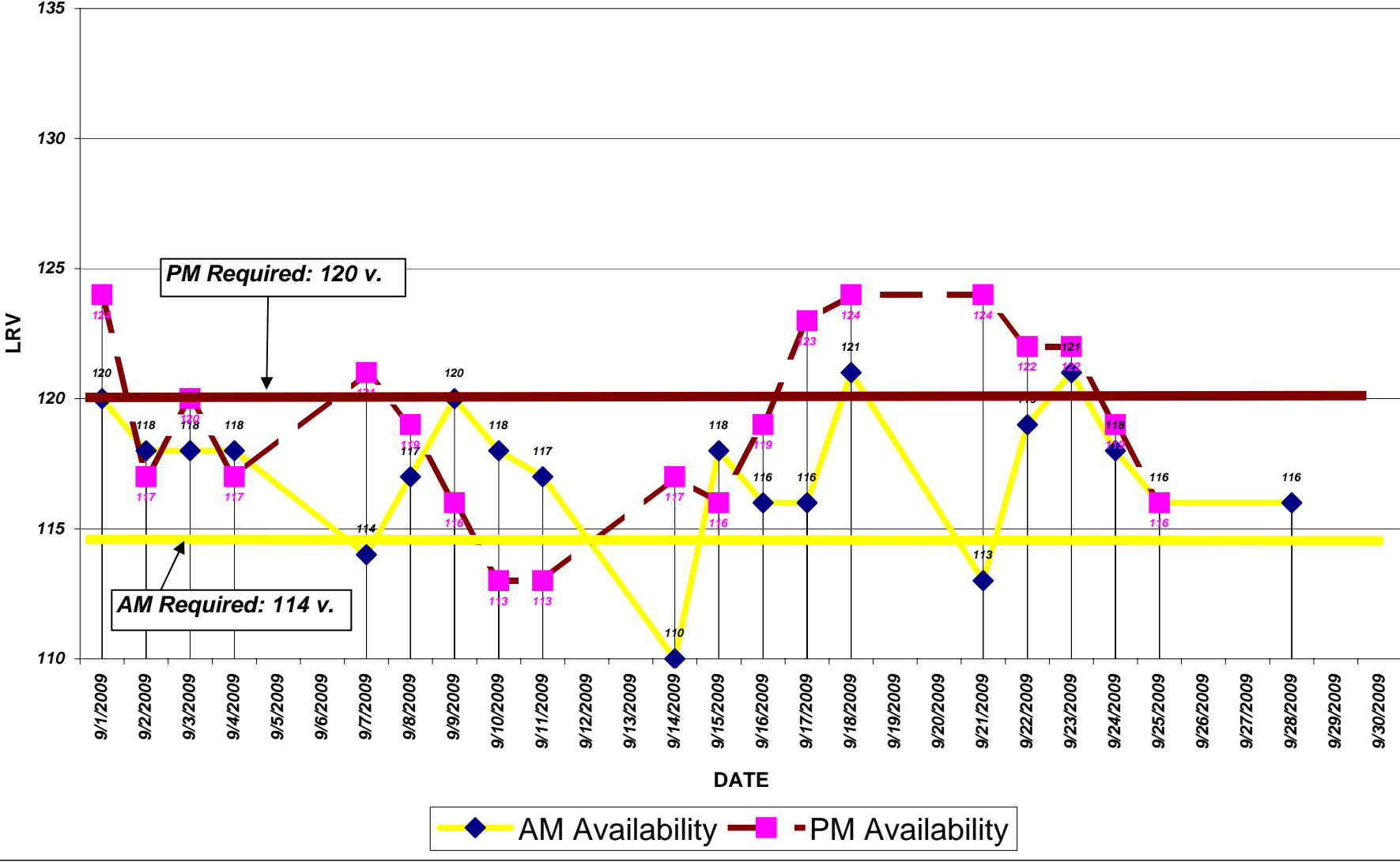
Sun Sep 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:41 09/27/09	R OPERATOR WO	17	8	53	29	8414	GENEVA & ALEMANY (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	09:41	10:43	14
							1069104	INSP. J. CLARK CLEARED. SYS. SAFETY*, VIDEO*, CLAIMS 6AA50*, MGR. J. STUART. NO OP. 799 VEH DELAY: 01:02				
16:10 09/27/09	R OPERATOR PR	24	5	105	30	5628	BEACH & BRODERICK (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	16:11	16:49	15
							1069161	INSP L BROWN; SYSTEM SAFETY*, 6-A-50*, VIDEO*, NO INJURIES / NO 799 MINOR DAMAGE TO AUTO VEH DELAY: 00:38				
17:43 09/27/09	R OPERATOR ME	20	5	100	N	1410	JUDAH ST & 12TH AVENUE (OB)	PATRON HIT BY AUTO (ALIGHTING FROM 2ND DOOR TRAILING CAR)	OB LD	17:43 17:43	18:35 18:35	74
							1069180	[LRV2=1539]SENIOR STAFF/SYSTEM SAFETY; INSP F CADELINA & R MCCRAY RESPONDED AS WELL AS MRU 4S49; MEDIC 61 TRANSPORTED A 24 YRS OLD FEMALE WITH LEFT KNEE & FOOT INJURIES TO SFGH; SFFD ENG 22 ASSISTED; SFPD UNIT 4B-6C RESPONDED WITH CASE # 090999463; LSGP; 311 CENTER* CLAIMS 6-A-50* VIDEO* POST ACCIDENT 799; LINE WAS SWITCHED BACK OUTBOUND TO INBOUND @ CARL ST & HILLWAY STREET; 2 M/C SHUTTLES USED TO FILL THE GAP IN SERVICE; INSP M CONTRERAS & M MCGEHEE* METRO DISPATCHER* VEH DELAY: 00:52 LINE DELAY: 00:52				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY						
									DI	START	END	CC			
17:43 09/27/09	R OPERATOR ME	20	5	100	N	1410	JUDAH ST & 12TH AVENUE (OB)	PATRON HIT BY AUTO (ALIGHTING FROM 2ND DOOR TRAILING CAR)	OB	17:43	18:35	74			
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LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	122
09/23/09	WEDNESDAY	121	122
09/24/09	THURSDAY	118	119
09/25/09	FRIDAY	116	116
09/28/09	MONDAY	116	
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report Monday 9/28/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

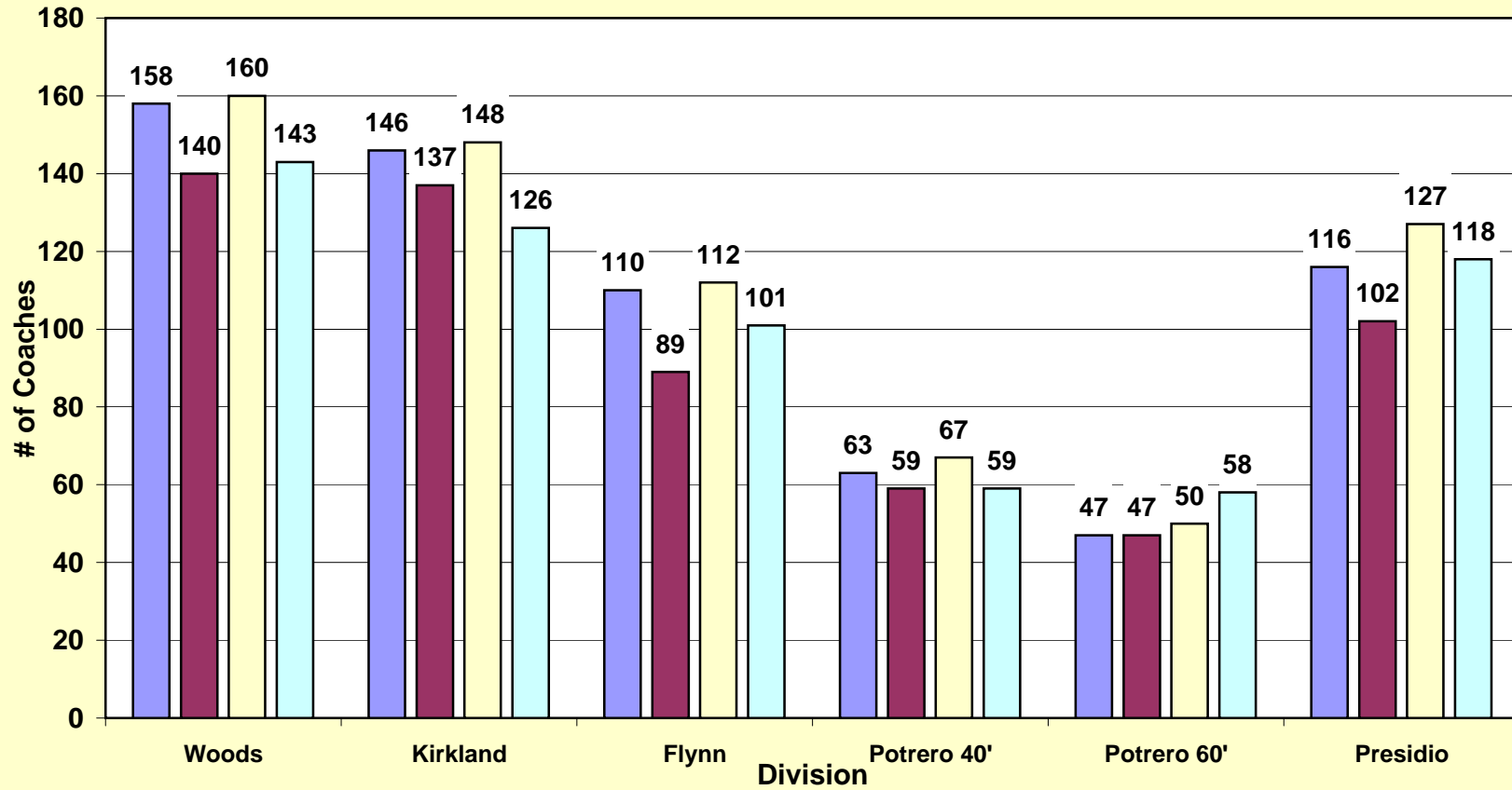
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	2
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	5
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
9/28/2009				Monday
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	35	12	3	3
Equipment available for service @ 7:30 a.m.	116	9	7	5

Motor & Trolley Coaches Availability
 A.M. 9/28/09 & 9/25/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SUNDAY, SEPTEMBER 27, 2009											
Green	129	40	17	4	12	7	31.0	13.2	3.1	9.3	5.4
Cable Car	119	30	12	6	8	4	25.2	10.1	5.0	6.7	3.4
Potrero	179	39	15	1	13	10	21.8	8.4	0.6	7.3	5.6
Presidio	137	24	9	3	7	5	17.5	6.6	2.2	5.1	3.6
Kirkland	171	46	16	6	14	10	26.9	9.4	3.5	8.2	5.8
Woods	223	49	20	3	18	8	22.0	9.0	1.3	8.1	3.6
Flynn	133	35	14	4	10	7	26.3	10.5	3.0	7.5	5.3
Total	1,091	263	103	27	82	51	24.1%	9.4%	2.5%	7.5%	4.7%

Summary For The Last 7 Days

SUNDAY 9 20	1,101	283	107	36	76	64	26%	10%	3%	7%	6
MONDAY 9 21	1,668	373	135	47	113	78	22%	8%	3%	7%	5
TUESDAY 9 22	1,626	320	114	42	103	61	20%	7%	3%	6%	4
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
FRIDAY 9 25	1,597	308	109	41	111	47	19%	7%	3%	7%	3
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.