

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, SEPTEMBER 27, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	97.7%	14	13	74

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	20	18	-10%
CABLE CAR	27	29	7%
WOODS	151	188	25%
KIRKLAND	111	128	15%
FLYNN	103	112	9%
POTRERO 40'	44	68	55%
POTRERO 60'	47	36	-23%
PRESIDIO	105	116	10%
TOTAL	722	806	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	101	17	5	7	5	0
Flynn	193	33	9	8	15	1
Green	180	36	18	12	4	2
Kirkland	212	33	10	8	12	3
Potrero	237	60	31	13	13	3
Presidio	174	24	10	6	8	0
Woods	335	57	24	13	16	4
TOTAL	1,432	260	107	67	73	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:27	384	30	STOCKTON & SUTTER (OB)	ACCIDENT (COACH / AUTO), NO INJURY		
9/27/2011	1193910		INSP FISHER, R (1T60) RESP, NO INJURY, NO 799. MINOR SCRATCH TO LEFT FRON BUMPER OF COACH. MINOR DAMAGE TO RIGHT FRONT FENDER OF AUTO. SYSTEM SAFETY*, CLAIMS 6A45*, VIDEO*. Veh delay: 00:44		11:27	12:11
12:44	43	J	CHURCH & DUNCAN (OB)	ACCIDENT, LRV AND TRUCK	12:44	13:35

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/27/2011	1193932		INSP CADALINA AND PINTO; 4S20; SFPD ARRESTED TRUCK DRIVER FOR EXPIRED DRIVER LICENSE; NO INJURIES; OPERATOR DRUG TEST; VIDEO*; CLAIMS 6A45; 3 SHUTTLES USED. SI GREEN N/R [eor 15:41] Veh delay: 02:57 Line delay: 00:51		12:44	13:35
13:28	416	14	MISSION STREET & GENEVA AVE (OB)	ACCIDENT, COACH AND POLE (MIRROR)		
9/27/2011	1193919		INSP. VONG (1T63), SYSTEM SAFETY*, VIDEO*, 6A45*, DISPATCHER*, OPERATOR 799, COACH TOWED INTO SHOP. NO INJURIES. SI TOWED INTO POTRERO N/R [eor 20:24] Veh delay: 06:56		13:28	14:55
16:26	411	22	FOLSOM STREET & 16TH STREET (IB)	ACCIDENT, COACH AND AUTO (MINOR)		
9/27/2011	1193986		INSP. VONG (1T63), SYSTEM SAFETY*, VIDEO*, 6A45*, NO INJURIES,. Veh delay: 01:25		16:26	17:51
17:22	494	38	O^FARRELL STREET & VAN NESS AVE (IB)	ACCIDENT, COACH AND MOVING TRUCK (HIT AND RUN)		
9/27/2011	1193978		INSP. DENNIS (1T60), SHOP TRUCK #855 REPLACED CONVEX MIRROR, SYSTEM SAFETY*, VIDEO*, 6A46*, MOVING TRUCK MADE CONTACT WITH COACH AND CONTINUED IN SERVICE. Veh delay: 01:03		17:22	18:25
19:15	43	59	POWELL & ELLIS (OB)	VEHICLE ACCIDENT, CABLE CAR & CAB		
9/27/2011	1194048		INSP S GARNICA CLEARED; CLAIMS*, SYSTEM SAFETY*, D. PUGLISI* SENIOR STAFF*, NO INJURIES, NO DAMAGE TO EITHER VEHICLE, CABLE CAR CONTINUED IN SERVICE. Veh delay: 00:15 Line delay: 00:15		19:15	19:30

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
0:41	135	N	VAN NESS STATION (OB)	LOW AIR / PROPULSION	0:41	1:05
9/27/2011	1193858		[LRV2=1463]MRU 4S46 FOUND SIGNIFICANT AIR LEAK ON TRAILING CAR #1463 AND WAS ABLE TO ISOLATE PROBLEM AND CLEAR DELAY. ONLY ONE MRU SHOP PERSONNEL & ONLY ONE INSPECTOR AVAILABLE. TRAIN SENT OUT OF SERVICE BACK TO METRO VIA WEST PORTAL STATION. INSP.MCGEHEE. STATION AGENT* PHONE TREE / PA ANNOUNCEMENTS. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. STATION HOLDS. J.KELLY*, D.PUGLISI* & J.HALEY* MESSAGES. SENIOR STAFF/UPAGED. SI GREEN N/R [eor 01:36] Veh delay: 00:55 Line delay: 00:24		0:41	1:05
10:01	14	61	CALIFORNIA & DRUMM (OB)	CONDUCTOR REPORTS CABLE STOPPED	10:01	10:39
9/27/2011	1193911		CABLE STOPPED RE: TAG#1193909. 2 SHUTTLES UTILIZED Veh delay: 00:38 Line delay: 00:38		10:01	10:39
10:12	18	60	HYDE & JACKSON (OB)	BUIMPER BAR 1368	10:12	10:39
9/27/2011	1193909		INSPS. C.ALLEN/A.JAHN, CABLE CAR SHOP 655, CABLE MACHINERY RESP. MGR D.BANBURY*, 311*. 2 SHUTTLES UTILIZED. 60 CARS SENT DOWN 59 LINE. CAR 9 TOWED TO CABLE CAR BARN. SI CABLE CAR N/R Veh delay: 00:27 Line delay: 00:27		10:12	10:39
12:44	43	J	CHURCH & DUNCAN (OB)	ACCIDENT, LRV AND TRUCK	12:44	13:35
9/27/2011	1193932		INSP CADALINA AND PINTO; 4S20; SFPD ARRESTED TRUCK DRIVER FOR EXPIRED DRIVER LICENSE; NO INJURIES; OPERATOR DRUG TEST; VIDEO*; CLAIMS 6A45; 3 SHUTTLES USED. SI GREEN N/R [eor 15:41] Veh delay: 02:57 Line delay: 00:51		12:44	13:35

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
16:13		22	HAIGHT & FILLMORE (IB,OB)	SFFD BLOCKING / WORKING FIRE	16:13	
9/27/2011	1194043		INSP L WILSON; INSP D FONG; INSP S WONG; MGR A ANDREWS; POTRERO 094 RESP. SFFD CLEARED. REROUTES FOR 22-LINE, 71-LINE, 6-LINE. TWO SHUTTLES USED FOR THE 22-LINE. ONE SHUTTLE/SHELTER COACH USED FOR THE RED CROSS. SYSTEM SAFETY*. Line delay: 05:27		16:13	21:40

5. *NX Bus Express*

Ridership	Counts
Morning	750
Afternoon	875
TOTAL	1,625

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%