



**Muni
Service Delivery
Daily Report**

Monday, September 28, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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09 29 09 Tuesday AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	0	0	0	0	
Woods	4	0	0	0	16=1, 29=1, 44=1, 54=1
Potrero	3	8	0	2	opr= 14=2, 41=2 e=6=1,7=1, 22=1, 14=1,24=1.30=1,41-2
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	7	8	1	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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MONDAY 09 28 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	1=9X 2=14L 3=38
Kirkland	1	0	0	0	1=2
Woods	3	0	0	0	1=26 1=29 1=71
Potrero	2	2	0	0	1=6 1=14 1=41 1=49
Presidio	1	0	0	0	1=21
Metro	8	0	0	0	4=KT 1=L 1=M 2=N
F line	3	0	0	0	
TOTAL	24	2	0	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/28/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	5	7.9%	154	5	5	3.2%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	1	1.8%	212	1	1	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	3	5	3.4%	251	5	5	2.0%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	0	1.5%	212	2	0	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	0	1.9%	174	1	0	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	12	3.0%	146	5	12	3.4%
Metro multi-piece	6		12.2%				
F Line one-piece	2	2	20.0%	33	3	2	9.1%
F Line multi-piece	2		22.2%				
System total				1231	22	27	1.8%

Accidents

Mon Sep 28, 2009

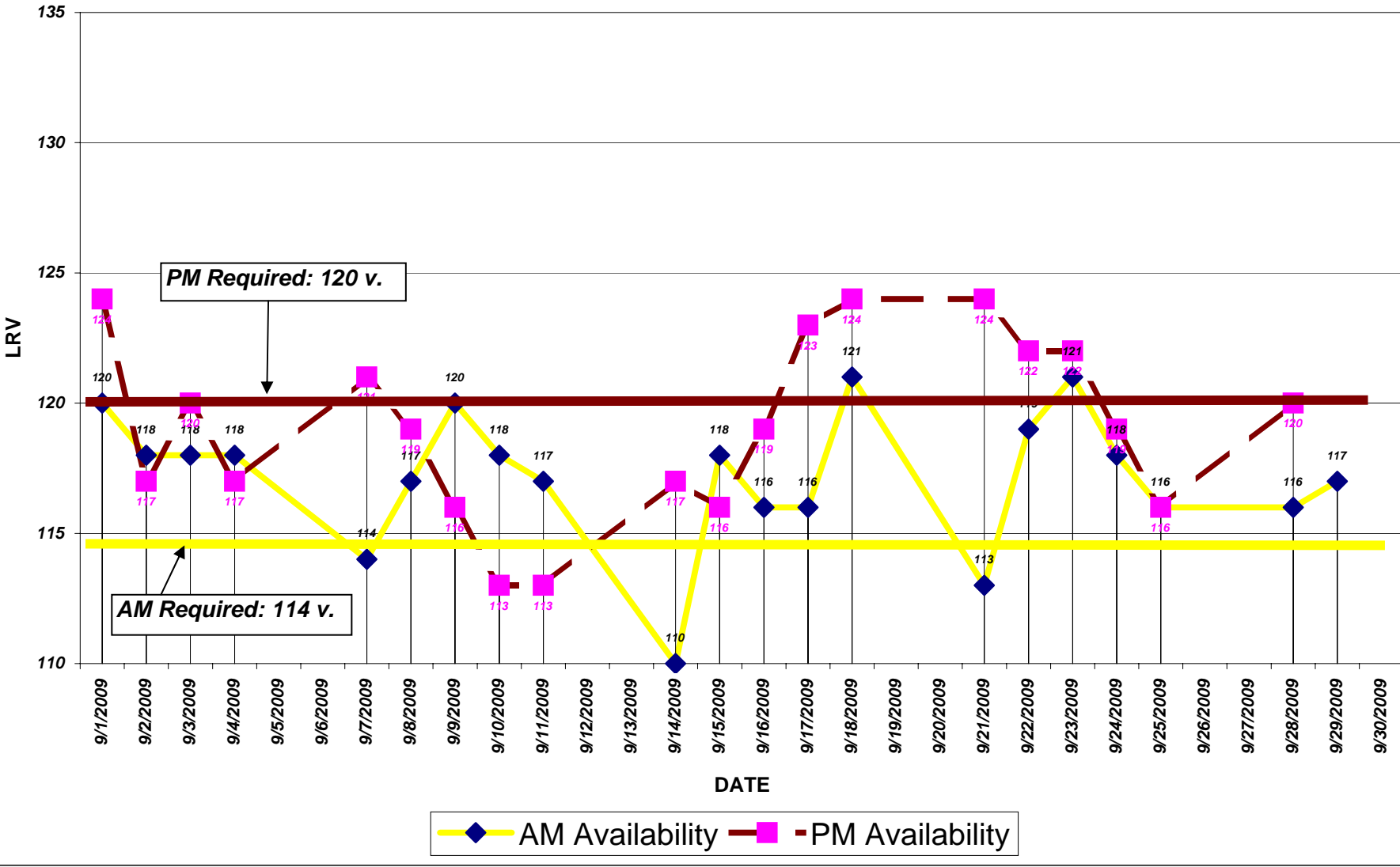
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:11 09/28/09	R OPERATOR PO	17	0	354	33	5418	SACRAMENTO & CHERRY (OB)	ACCIDENT, COACH/HOSPITAL TRANSPORT VEHICLE, NO DAMAGE, NO INJURIES	OB	07:11	07:55	14
							1069213	INSP. L. DAVIS CLEARED, NO OP. 799, SAFETY*, VIDEO*, CLAIMS 6A50*, MGR. J. STUART VEH DELAY: 00:44				
07:23 09/28/09	R OPERATOR WO	35	9	211	54	8156	3RD STREET & HUDSON (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES, HIT AND RUN	IB	07:23	07:50	14
							1069222	INSP. J. CLARK CLEARED, NO OP. 799, SAFETY*, VIDEO*, CLAIMS 6A50*, MGR. J. STUART* VEH DELAY: 00:27				
09:12 09/28/09	R OPERATOR FL	39	4	497	9X	6281	GENEVA & SAN JOSE (OB)	ACCIDENT, COACH/SCHOOL BUS, MINOR, NO INJURIES	OB	09:12	10:39	14
							1069267	INSP. J. CLARK CLEARED. MGR. M. ESPINOZA RESP., SAFETY*, CLAIMS 6A50*, VIDEO* SI FLYNN N/R [EOR 12:45] VEH DELAY: 03:33				
10:01 09/28/09	R OPERATOR PO	11	1	419	14	7113	MISSION & 7TH STREET (IB)	ALLEGED ACCIDENT, COACH/AUTO, MINOR, NO DAMAGE	IB	10:01	10:56	14
							1069266	INSP. B. WONG CLEARED. VIDEO*, SAFETY*, CLAIMS 6A50*, MGR J. STUART* VEH DELAY: 00:55				
10:46 09/28/09	T INSP I.ROOKS PR	26	9	112	5	5601	TRANSBAY TERM (OB)	SUSPICIOUS PACKAGE IN COACH	OB	10:46	12:15	26
							1069269	INSP I. ROOKS, INSP B. WONG, MGR J. STUART, SFPD, SFFD, RCS 854 RESP. K. ANDERSON*, D. HILL*, J. KELLY*, J. TRUE*, D. FRANKS*, A. PARRA*, VIDEO*, 311*. ALL DOWNTOWN LINES REROUTE. VEH DELAY: 01:29				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:34 09/28/09	R OPERATOR KI	17	4	648	28	8356	19TH AVE & QUINTARA (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	14:34	15:15	15
							1069342	INSP B LIANG; 6-A-50*, SYSTEM SAFETY*, VIDEO*, GHILL*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO VEH DELAY: 00:41				
15:52 09/28/09	R OPERATOR PO	38	2	396	49	7035	MISSION & 18TH STREET (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	15:52	17:00	15
							1069355	INSP T ALDANA; SYSTEM SAFETY*, 6-A-42*, VIDEO*, NO INJURIES, MINOR DAMAGE TO AUTO, NO 799, VEH DELAY: 01:08				
17:02 09/28/09	R OPERATOR KI	17	1	666	10	8212	2ND STREET & HARRISON (OB)	ACCIDENT (COACH / AUTO, NO INJURY)	OB	17:02	18:05	26
							1069352	INSP T. ALDANA RESP. VIDEO*, CLAIM 6A42*, MOTORIST OPENED DOOR AND MADE CONTACT WITH COACH, NO INJURY, NO 799. DAMAGE TO AUTO DOOR. VEH DELAY: 01:03				
17:59 09/28/09	R OPERATOR PO	38	4	478	22	5458	CHURCH & MARKET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:59	19:06	15
							1069363	INSP L WILSON; SYSTEM SAFETY*, 6-A-42*, VIDEO*, NO INJURIES / NO 799, VEH DELAY: 01:07				
19:25 09/28/09	R OPERATOR FL	15		543	9X	6227	OCEAN & PHELAN (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	19:25	20:16	15
							1069364	INSP B LIANG; SYSTEM SAFETY*, 6-A-42*, VIDEO*, MINOR DAMAGE TO AUTO, NO INJURIES / NO 799, VEH DELAY: 00:51				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:38 09/28/09	R OPERATOR KI	35	3	604	108	8349	TRANSBAY TERMINAL (OB)	TRANSBAY TERMINAL EVACUATION	OB	11:40	12:30	14
							1069277	VEH DELAY: 00:50 LINE DELAY: 00:50	LD	11:40	12:30	
17:46 09/28/09	R INSP L HAYNES GV	23	1	175	F	1051	MARKET ST & MAIN ST (IB,OB)	DISABLED (GOLDEN GATE COACH) BLOCKING	IB	17:46	18:10	74
							1069353	GOLDEN GATE SHOP RESPONDED; INSP C GONZALEZ & L HAYNES ASSISTED; ^F^ LINE WAS SWITCHED BACK INBOUND TO OUTBOUND @ MARKET ST & 11TH ST; OUTBOUND TO INBOUND @ THE FERRIES. VEH DELAY: 00:24 LINE DELAY: 00:24	LD	17:46	18:10	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	124
09/21/09	MONDAY	113	124
09/22/09	TUESDAY	119	122
09/23/09	WEDNESDAY	121	122
09/24/09	THURSDAY	118	119
09/25/09	FRIDAY	116	116
09/28/09	MONDAY	116	120
09/29/09	TUESDAY	117	
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/29/2009 Tuesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

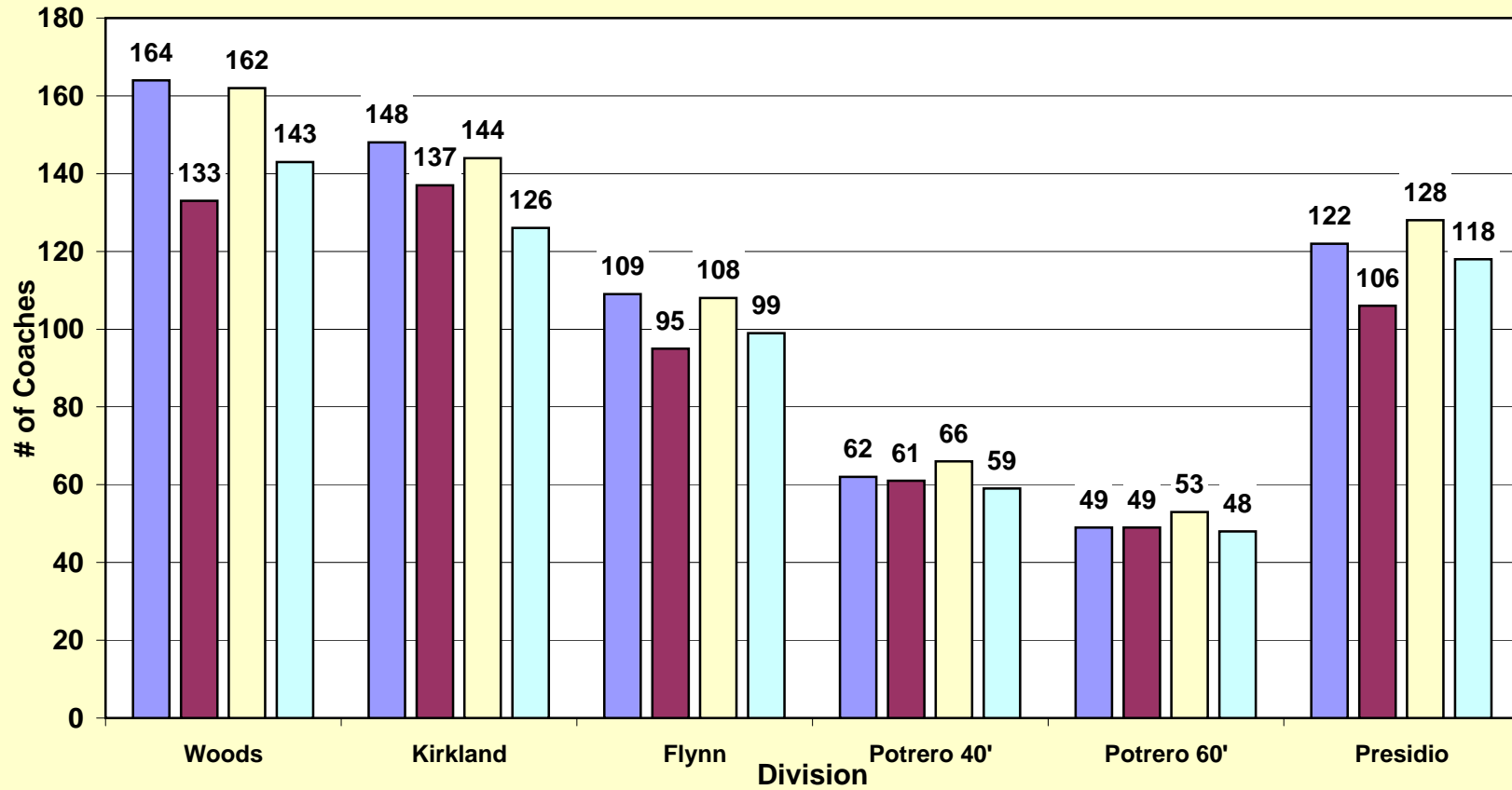
AIR SYSTEM	0
ATCS	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT/ PM / WEEKLY	0
SUPPORT SHOP	4
BODY/PAINT SHOP	5
FLEET APPEARANCE	1
PARTS	0
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	0
LONG TERM HOLDS	2
QUALITY ASSURANCE	10
	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Tuesday				
9/29/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	34	13	3	3
Equipment available for service @ 7:30 a.m.	117	8	7	5

Motor & Trolley Coaches Availability
 A.M. 9/29/09 & 9/28/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/29/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	8	14	0	3	3	6	20
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	17	7	15	39	13	24	43	80	119
Awaiting parts	1	2	0	3	7	17	9	33	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	3	0	3	4
Equipment available for service @ 7:45 a.m.	164	148	109	421	62	49	122	233	654
Final a.m. pull-out	133	137	95	365	61	49	106	216	581
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	6	7	7
Operator not outs	4	0	0	4	0	0	0	0	4
Afternoon (p.m.) availability									
9/28/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	19	11	16	46	9	20	37	66	112
Awaiting parts	1	2	0	3	7	17	9	33	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	162	144	108	414	66	53	128	247	661
Final p.m. pull-out	143	126	99	368	59	48	118	225	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	6	6	6
Operator not outs	0	0	2	2	0	0	0	0	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, SEPTEMBER 28, 2009											
Green	237	55	25	4	12	14	23.2	10.5	1.7	5.1	5.9
Cable Car	143	34	9	8	10	7	23.8	6.3	5.6	7.0	4.9
Potrero	288	68	24	10	16	18	23.6	8.3	3.5	5.6	6.3
Presidio	212	38	19	6	8	5	17.9	9.0	2.8	3.8	2.4
Kirkland	265	55	14	7	26	8	20.8	5.3	2.6	9.8	3.0
Woods	316	65	20	4	32	9	20.6	6.3	1.3	10.1	2.8
Flynn	195	46	25	5	12	4	23.6	12.8	2.6	6.2	2.1
Total	1,656	361	136	44	116	65	21.8%	8.2%	2.7%	7.0%	3.9%

Summary For The Last 7 Days

MONDAY 9 21	1,668	373	135	47	113	78	22%	8%	3%	7%	5
TUESDAY 9 22	1,626	320	114	42	103	61	20%	7%	3%	6%	4
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
FRIDAY 9 25	1,597	308	109	41	111	47	19%	7%	3%	7%	3
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.