

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, SEPTEMBER 28, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	98.2%	10	11	64

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	19	-5%
CABLE CAR	27	29	7%
WOODS	151	190	26%
KIRKLAND	111	127	14%
FLYNN	103	110	7%
POTRERO 40'	44	73	66%
POTRERO 60'	47	37	-21%
PRESIDIO	105	114	9%
TOTAL	722	815	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	103	15	4	6	5	0
Flynn	199	34	10	7	16	1
Green	180	33	16	10	5	2
Kirkland	211	31	10	6	12	3
Potrero	238	55	27	11	16	1
Presidio	179	28	14	7	7	0
Woods	342	64	29	17	16	2
TOTAL	1,452	260	110	64	77	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:00	407	22	16TH STREET & BRYANT STREET (IB)	ACCIDENT, COACH AND AMBULANCE		
9/28/2011	1194193		INSP. DENNIS (1T61), SYSTEM SAFETY*, 6A45*, VIDEO*, MGR. ANDREWS (4M3)*, MINOR DAMAGE TO COACH AND AMBULANCE, NO 799, AMBULANCE TRIED TO PASS COACH AND MADE CONTACT WITH MIRROR, MINOR DAMAGE TO AUTO AND COACH, CRACKED MIRROR OF COACH. COACH WAS PUT BACK IN SERVICE. NO 799. Veh delay: 01:27		14:00	15:27

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:31	167	F	MARKET & LAGUNA (OB)	NO POWER	15:30	
9/28/2011	1194180		PCC SHOP REPAIRED,4T40,4S49, 2-MOTOR COACH SHUTTLE FOR SERVICE.SS/STAFF* SI MINT YARD Veh delay: 02:00 Line delay: 00:37		15:30	16:07
16:26	38	41	UNION & FILLMORE (IB)	OPEN FEEDER, NO POWER	16:26	16:49
9/28/2011	1194207		POWER WAS RESTORED Veh delay: 00:23 Line delay: 00:23		16:26	16:49
16:26	446	22	FILLMORE STREET & SACRAMENTO STREET (OB)	TROLLEY POLE IN THE OVERHEAD SUPPORT WIRE SNAPPED AND MADE CONTACT WITH AUTO	16:26	18:25
9/28/2011	1194203		INSP. VONG (1T620, INSP. GIANG (1T64), MGR. ANDREWS (4M3), SFPD UNIT #3E13D, CASE #110 783 081, LINE TRUCK #819, ENG #5, VIDEO*, SYSTEM SAFETY*, 6A46*, POLE IN THE OVERHEAD, SUPPORT WIRE SNAPS AND MAKES CONTACT WITH LIGHT FIXTURE, LIGHT FIXTURE MAKES CONTACT WITH BLACK 2001 TOYOTA COROLLA, MODERATE DAMAGE TO AUTO LEFT SIDE OF HOOD.. NO INJURIES Veh delay: 01:59 Line delay: 01:59		16:26	18:25
16:50	72	5	FULTON & CLAYTON (IB)	RESTRICTIVE MODE	16:50	
9/28/2011	1194182		SI PRESIDIO N/R [eor 18:27] Veh delay: 01:37 Line delay: 00:54		16:50	17:44
17:54	22	60	POWELL & MARKET (OB)	DEFECTIVE GRIP	17:54	18:25

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/28/2011	1194282		CABLE MACHINERY STOPPED CABLE. CABLE SHOP TRUCK TOWED CAR INTO YARD. INSP. JAHN CLEARED. SI CABLE CAR N/R Veh delay: 00:31 Line delay: 00:31		17:54	18:25
17:59	129	KT	4TH ST & BERRY ST (IB)	BLOCKED BY 4TH ST BRIDGE NOT COMPLETELY DOWN	17:59	22:03
9/28/2011	1194262		INSP M MCGEHEE, STREET INSP D FONG, MGR J CASTILLO, SIGNAL MAINTENANCE CREW #502, BRIDGE TENDER PERSONNEL ON SCENE & SFFD UNIT ASSISTED, LSGP & ADGP*, 9-MOTOR COACH SHUTTLES, KT-LINE SWITCHED BACK KING/6TH STS & 4TH/CHANNEL STS, SS/SAFETY & RAILS* BY PHONE & PAGE. Veh delay: 04:04 Line delay: 04:04		17:59	22:03
18:04	92	KT	4TH ST & CHANNEL ST (OB)	BLOCKED BY 4TH ST BRIDGE NOT COMPLETELY DOWN	18:04	18:14
9/28/2011	1194263		INSP M MCGEHEE, STREET INSP D FONG, MGR J CASTILLO, SIGNAL MAINTENANCE CREW #502, BRIDGE TENDER PERSONNEL ON SCENE & SFFD UNIT ASSISTED, LSGP & ADGP*, 9-MOTOR COACH SHUTTLES, KT-LINE SWITCHED BACK KING/6TH STS & 4TH/CHANNEL STS, SS/SAFETY & RAILS* BY PHONE & PAGE. Veh delay: 00:10 Line delay: 01:59		18:04	20:03

5. NX Bus Express

Ridership	Counts
Morning	740
Afternoon	704
TOTAL	1,444

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%