



**Muni  
Service Delivery  
Daily Report**

Wednesday, September 30, 2009





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	Count	Time
<b>Baseball Game Service Summary Report SEPTEMBER 30, 2009</b>		
<b>ATTENDANCE: 29473</b>	<b>NUMBER OF</b>	
<b>PASSENGERS (appr.): 2050</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:16
Last IB trip at Embarcadero		20:05
Number of special IB trips	11	
Number of regular IB trips	37	
Total pre-game trips	48	
Average IB headway		4:39
Standard deviation		4:37
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:35</b>
First OB trip at Embarcadero		21:37
Last OB trip at Embarcadero		22:19
<b>Load completed</b>		<b>21:55</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	4	
L	2	
M	0	
N	6	
<b>Total post-game trips</b>	<b>12</b>	
<b>Average OB headway</b>		<b>3:48</b>
Standard deviation		2:55

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**THURSDAY 10/01/09 AM NOLO REPORT**

<b>Cable Car</b>	0				
<b>Flynn</b>	1				38=1
<b>Kirkland</b>	8				2=1; 12=1; 43=1; 28=2; 47=2; 1X=1
<b>Woods</b>	3		1		30X=1; 54=1; 67=1
<b>Potrero</b>	7		2		49=2; 30=1; 22=1; 14=1; 41=1; 24=1
<b>Presidio</b>	0				
<b>Metro</b>	2			1	K=1; L=1
<b>F line</b>	0				
<b>TOTAL</b>	21		3	1	

**Special Events**

Division

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**WEDNESDAY 09 30 09 PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	1=60
<b>Flynn</b>	1	0	0	0	1=38
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	0	0	1=26 1=71
<b>Potrero</b>	4	0	2	0	1=7 1=24 1=41 1=49
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	2	2	1=M
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	9	0	4	2	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 9/30/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	5	4.5%	49	1	5	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	3	0	7.9%	154	6	0	3.9%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	0	1	0.0%	212	0	1	0.0%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	8	1.1%	251	2	8	0.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	2	1	3.0%	212	3	1	1.4%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	0	3	0.0%	174	0	3	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	8	4.5%	146	5	8	3.4%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	1	2	10.0%	33	2	2	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>19</b>	<b>28</b>	<b>1.5%</b>

# Accidents

Wed Sep 30, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:35 09/30/09	R OPERATOR PR	11	78	66	5	5584	CABRILLO & LA PLAYA (IB)	EIGHT YEAR OLD GIRL LOST. TRAINING DEPARTMENT #27 INSP SMITH DISCOVERED CHILD.	IB	10:34	10:38	17
							1069597	SFPD UNIT # 3G5A STAR 110 & UNIT # 3G11A STAR 2005 TRANSPORTED CHILD TO JOHN MURRAY ELEMENTARY SCHOOL, CASE # 091008839, TRAINING DEPARTMENT INSP SMITH, INSP B JOHNSON CLEARED. VEH DELAY: 00:04				
11:49 09/30/09	R OPERATOR PO	12	6	414	49	7110	VAN NESS BETWEEN SUTTER & BUSH (IB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	IB	11:49	14:10	11
							1069698	INSPECTOR JONES,P;PRESIDIO SHOP TRUCK 091,P AND S NOTIFIED FOR TOW (LEFT SIDE MIRROR DAMAGED,CLAIMS*MANAGER STUART,J. * SI POTRERO N/R VEH DELAY: 02:21				
11:55 09/30/09	R OPERATOR PO	12	2	432	6	5404	MARKET & 5TH STREET (OB)	ACCIDENT-COACH & TAXI CAB	OB	11:55	13:58	38
							1069659	UPPER MANAGEMENT FIRST PAGE: 1247 HRS; FINAL PAGE: 1344 HRS; M. TRAVIS-ALLEN*; J. TRUE*; G. LOUIE*; SYSTEM SAFETY*; CLAIMS-6A50 S. GRACIA*; VIDEO PULLED*; SFPD UNITS: 3B60, 3XA; 1M1 J. STUART*; POTRERO DISPATCHER*; INSP. L. DAVIS; INSP. S. WONG; INSP. T. FLORES; COACH MADE SUDDEN STOP, WAS REAR ENDED BY TAXI CAB. MEDIC #78 TRANSPORTED ONE DISABLED PASSENGER IN A WHEEL CHAIR TO UCSF FOR MINOR SCRAPE TO LEG. INSP. S. WONG TRANSPORTED A RESCUE OPERATOR FROM THE POTRERO DIVISION TO PULL THE COACH BACK TO THE POTRERO DIVISION; INSP. T. FLORES TRANSPORTED OPERATOR FOR POST ACCIDENT TEST. SI POTRERO N/R [EOR 13:48] VEH DELAY: 01:53				

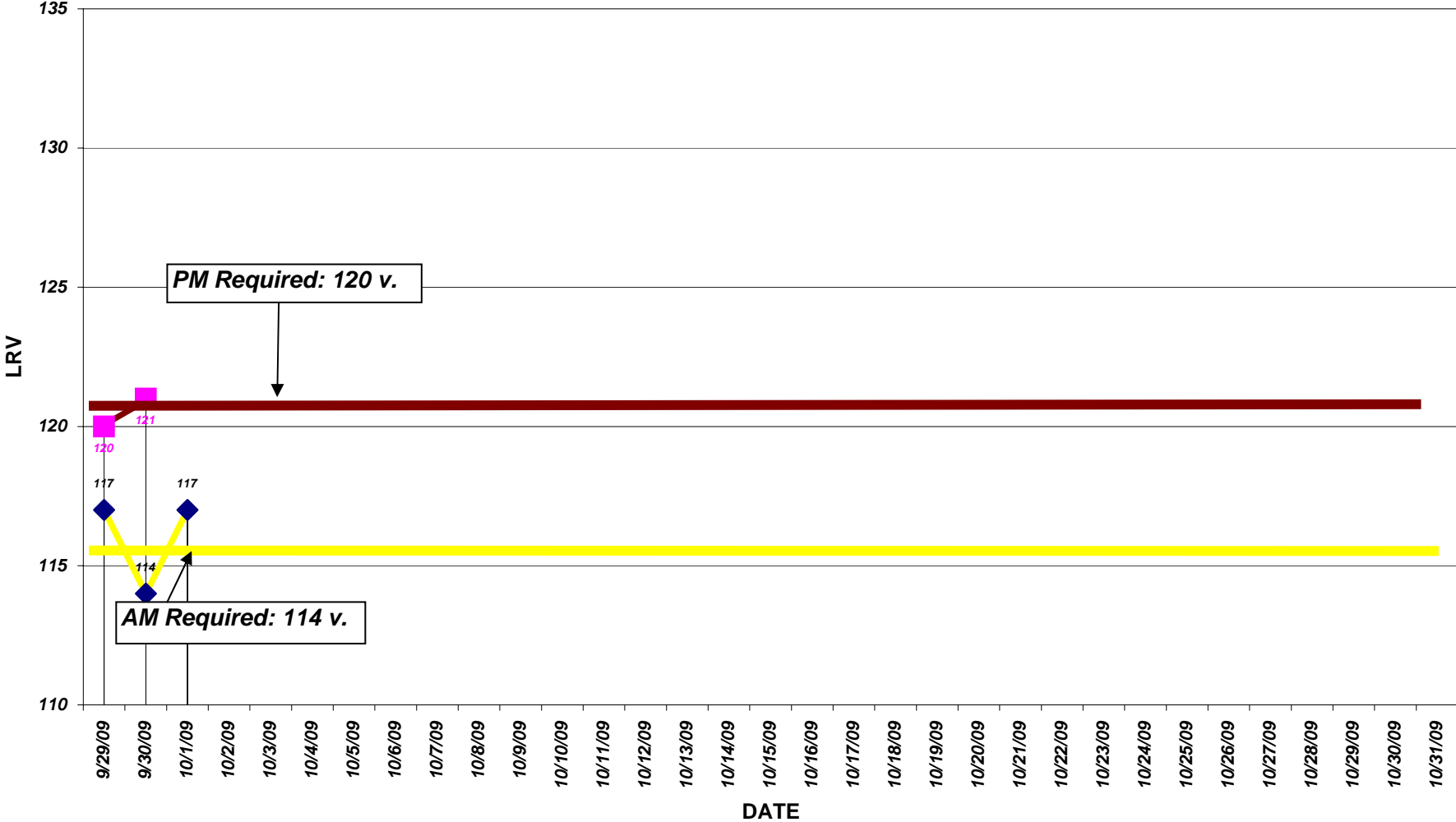
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:47 09/30/09	R OPERATOR WO	26	5	170	54	8123	PLYMOUTH BETWEEN SADOWA & BROAD (IB)	ACCIDENT-COACH & DEPT. OF ELECTRICTY TRUCK (NO INJURIES)	IB	13:47	15:47	38
							1069696	UPPER MANAGEMENT PAGED 1511 HRS.; M. TRAVIS-ALLEN*; J. TRUE*; SYSTEM SAFETY*; 1M4-A. ANDREWS*; R. LOUIE*; CLAIMS- 6A50, S. GRACIA*; VIDEO PULLED*; INSP. K. JOMOC; INSP. J. CLARK; DEPT. OF ELECTRICITY TRUCK #231-612 RAN STOP SIGN, WAS BROAD SIDED ON LEFTSIDE DOORS BY COACH. COACH SUSTAINED HEAVY DAMAGE TO BICYCLE RACK; INSP. J. CLARK TRANSPORTED RESCUE OPERATOR FROM WOODS DIVISION TO PULL COACH IN TO WOODS SHOP FOR REPAIRS. INSP. K. JOMOC TRANSPORTED OPERATOR FOR POST ACCIDENT TEST; D.O.E. TRUCK REQUIRED TOW FROM THE SCENE. ONE PASSENGER TREATED AND RELEASE BY MEDIC #56. SI WOODS N/R VEH DELAY: 02:00				
18:13 09/30/09	R OPERATOR PO	25	7	442	14	7120	MISSION & PRECITA (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	18:13	19:20	38
							1069721	D. HILL*; SYSTEM SAFETY*; CLAIMS-6A42, L. BERNABEI*; VIDEO PULLED*; INSP. T. ESPINOZA RESPONDED. COACH WAS STOPPED WHEN AUTOMOBILE REAR-ENDED COACH. MINOR DAMAGE TO COACH BUMPER; MAJOR DAMAGE TO AUTOMOBILE FRONT END; NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 01:07				
19:40 09/30/09	R OPERATOR ME	85	3	127	N	1414	DUBOCE AVENUE & SANCHEZ ST (IB)	LRV/AUTO (MINOR) ACCIDENT	IB LD	19:40 19:40	19:50 19:50	74
							1069743	[LRV2=1518]SENIOR STAFF/SYSTEM SAFETY; INSP J TYRONE RESPONDED AND CLEARED; LSGP; 311 CENTER; VIDEO* CPUC* VEH DELAY: 00:10 LINE DELAY: 00:10				
19:55 09/30/09	R OPERATOR ME	85	9	099	L	1474	TARAVAL ST & 42ND AVENUE (IB)	LRV/AUTO (MINOR) ACCIDENT	IB LD	19:55 19:55	20:10 20:10	74
							1069744	SENIOR STAFF/SYSTEM SAFETY; MRU 4S30 & INSP R MCCRAY RESPONDED AND CLEARED; LSGP; 311 CENTER* VIDEO* NO DAMAGE TO LRV; MINOR (SIDE MIRROR) DAMAGE TO AUTO VEH DELAY: 00:15 LINE DELAY: 00:15				
20:12 09/30/09	R OPERATOR ME	85	4	109	J	1415	CHURCH ST & CHULA ALLEY BETWEEN 16TH ST & 17TH ST (OB)	LRV/AUTO (MINOR) ACCIDENT	OB LD	20:12 20:12	20:25 20:25	74
							1069746	SENIOR STAFF/SYSTEM SAFETY; INSP R MCCRAY CLEARED; PAINT SCRATCHES TO LRV. MINOR DAMAGE TO AUTO; VIDEO* INSP J TYRONE* VEH DELAY: 00:13 LINE DELAY: 00:13				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
05:40 09/30/09	R	OPERATOR ME	13	0	22	KT	1458	BAYSHORE & HESTER (OB)	AUTO ON TRACKS	OB	05:40	06:04	72
							1069595	MRU-4S31, 4S26 & INSP. R. AREVALO CLEARED LINE DELAY: 00:24	VEH DELAY: 00:24	LD	05:40	06:04	
20:08 09/30/09	R	GRIPMAN CA	07	4	41	61	52	CALIFORNIA & DRUMM (OB)	GRIP CHANGE	OB	20:08	20:18	07
							1069725	665 CLEARED LINE DELAY: 00:34	VEH DELAY: 00:10	LD	20:08	20:42	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> October 2009			
10/01/09	THURSDAY	117	
10/02/09	FRIDAY		
10/05/09	MONDAY		
10/06/09	TUESDAY		
10/07/09	WEDNESDAY		
10/08/09	THURSDAY		
10/09/09	FRIDAY		
10/12/09	MONDAY		
10/13/09	TUESDAY		
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

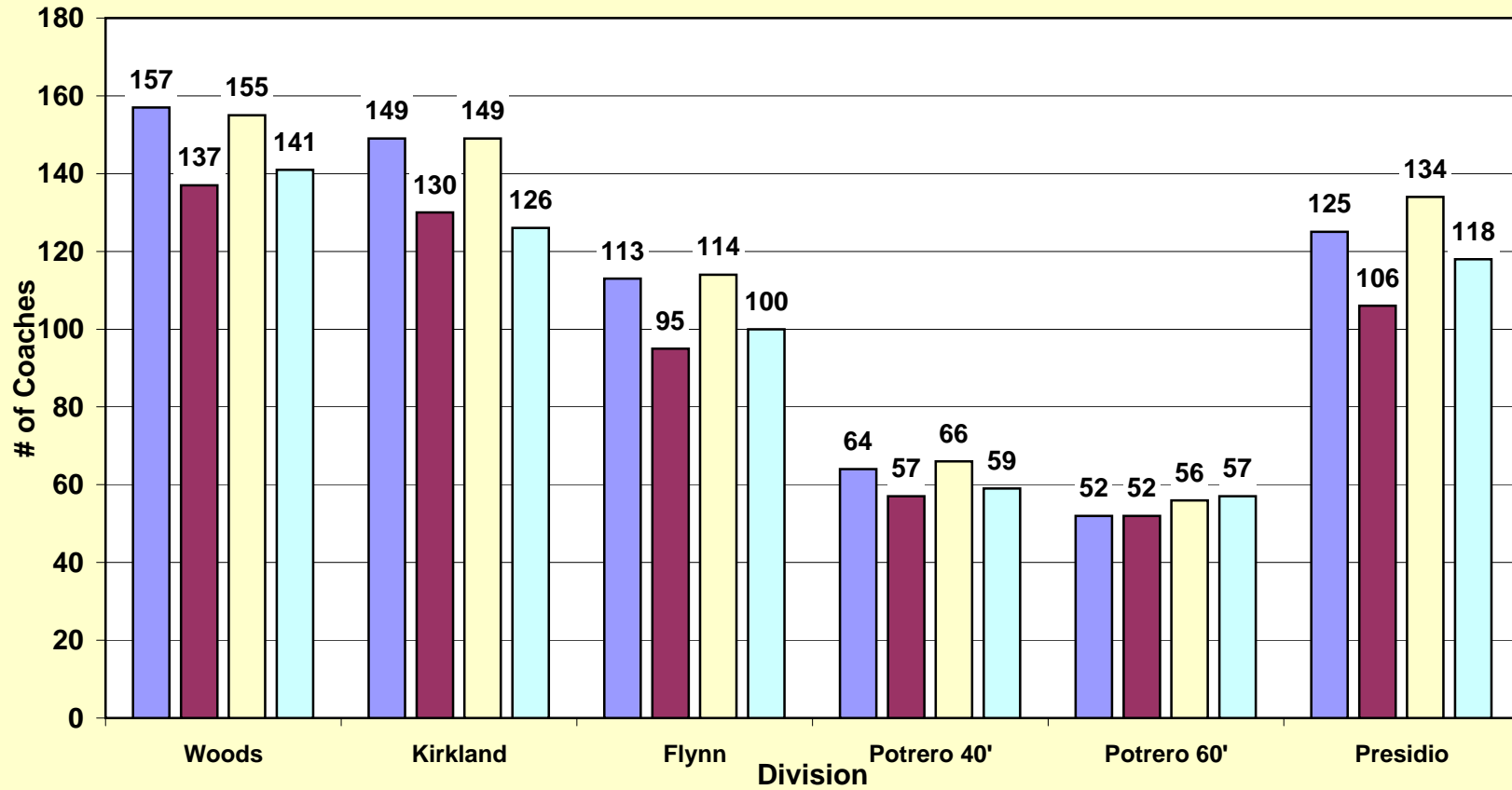
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>9/30/2009</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	1
ATCS	4
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	1
SUPPORT SHOP	3
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>37</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 9/30/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>12</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>9</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 10/1/09 & 9/30/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/1/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	0	2	0	2	15
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	24	6	11	41	11	21	40	72	113
Awaiting parts	4	2	0	6	6	5	11	22	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	157	149	113	419	64	52	125	241	660
Final a.m. pull-out	137	130	95	362	57	52	106	215	577
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	7	0	9	2	4	0	6	15
<b>Afternoon (p.m.) availability</b>									
<b>9/30/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	26	6	10	42	9	17	31	57	99
Awaiting parts	4	2	0	6	6	5	11	22	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	155	149	114	418	66	56	134	256	674
Final p.m. pull-out	141	126	100	367	59	57	118	234	601
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	1	3	0	1	0	1	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, SEPTEMBER 30, 2009</b>											
Green	245	52	14	4	15	19	21.2	5.7	1.6	6.1	7.8
Cable Car	131	35	10	5	8	12	26.7	7.6	3.8	6.1	9.2
Potrero	277	61	25	8	17	11	22.0	9.0	2.9	6.1	4.0
Presidio	211	38	15	7	8	8	18.0	7.1	3.3	3.8	3.8
Kirkland	252	36	9	3	20	4	14.3	3.6	1.2	7.9	1.6
Woods	307	56	16	5	29	6	18.2	5.2	1.6	9.4	2.0
Flynn	201	47	19	5	13	10	23.4	9.5	2.5	6.5	5.0
<b>Total</b>	<b>1,624</b>	<b>325</b>	<b>108</b>	<b>37</b>	<b>110</b>	<b>70</b>	<b>20.0%</b>	<b>6.7%</b>	<b>2.3%</b>	<b>6.8%</b>	<b>4.3%</b>
<b>Summary For The Last 7 Days</b>											
WEDNESDAY 9 23	1,625	320	109	43	108	60	20%	7%	3%	7%	4
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
FRIDAY 9 25	1,597	308	109	41	111	47	19%	7%	3%	7%	3
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5
MONDAY 9 28	1,656	361	136	44	116	65	22%	8%	3%	7%	4
TUESDAY 9 29	1,619	331	113	40	111	67	20%	7%	2%	7%	4
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											