

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, September 30, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.4</b>	<b>19</b>	<b>30</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>120</b>	<b>5%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>143</b>	<b>186</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>110</b>	<b>10%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>57</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>135</b>	<b>38%</b>
<b>TOTAL</b>	<b>703</b>	<b>818</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	230	50	12	6	18	14
Cable Car	125	18	2	3	7	6
Potrero	238	65	15	8	33	9
Presidio	192	20	3	7	7	3
Kirkland	230	52	16	10	15	11
Woods	379	72	21	10	28	13
Flynn	193	41	11	6	17	7
<b>TOTAL</b>	<b>1,587</b>	<b>318</b>	<b>80</b>	<b>50</b>	<b>125</b>	<b>63</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:08 09/30/10	R OPERATOR FL	26	2052	452	38	6402	GEARY & 30TH AVENUE (IB)	COACH & AUTO NON INJURY MINOR COLLISION, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTOMOBILE.	IB	07:08		17
						1129269	INSP B JOHNSON CLEARED, SFPD UNITS #3G4A & 3G101, VIDEO*, SYSTEM SAFETY*, 6-A-40*, NO 799					
09:07 09/30/10	R OPERATOR KI	26	3613	709	2	8225	SUTTER & POWELL (OB)	NON INJURY COACH & AUTO COLLISION, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO.	OB	09:07	09:48	17
						1129365	INSP B LUM CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-40* VEH DELAY: 00:41					
13:16 09/30/10	R OPERATOR PO	30	2199	318	14	7019	MISSION & 16TH STREET (IB)	ALLEGED ACCIDENT (COACH / AUTO)	IB	13:16	14:00	26
						1129392	INSP K. JOMOC (1T63) RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A40*. NO 799. VEH DELAY: 00:44					
15:22 09/30/10	R OPERATOR PR	32	0708	135	3	5637	PRESIDIO & CALIFORNIA (IB)	ACCIDENT (COACH / AUTO) NO INJURY	IB	15:22	16:12	26
						1129409	INSP J. GIANG (1T64) RESP. MINOR DAMAGE TO COACH & AUTO, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A42*, A. ANDREWS (1L2)*. VEH DELAY: 00:50					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:52 09/30/10	R OPERATOR PR	11	3535	136	30	5324	3RD STREET BETWEEN HOWARD STREET & FOLSOM STREET (OB)	ACCIDENT, COACH AND AUTO	OB	17:52	18:30	27
							1129457	INSP. FLORES (1T61), SYSTEM SAFETY*, VIDEO*, 6A42*, MINOR DAMAGE TO AUTO AND COACH, NO 799. VEH DELAY: 00:38				
17:53 09/30/10	R OPERATOR PO	24	2290	424	6	5461	9TH AVE BETWEEN JUDAH AVE & KIRKHAM (IB)	ACCIDENT, COACH AND SKATE BOARDER	IB	17:53	20:00	27
							1129484	INSP. GIANG (1T64), INSP. NEWMAN (1T67), INSP. ANDREWS (1L1)*, SFPD UNIT #3111D, CASE #100910238, 6A42, 311*, VIDEO*, SYSTEM SAFETY*, MED #62 TRANSPORTED SKATE BOARDER TO SFGH HOSPITAL, NEW OPERATOR TRANSPORTED BY INSP. ESPINOZA (1T63) TO PULLED THE COACH INTO BARN, OPERATOR 799. J. HALEY*, M. TRAVIS-ALLEN*, C. CARRILLO*. SKATE BOARDER HAD A LEFT SHOULDER INJURY. VEH DELAY: 02:07				
18:13 09/30/10	R OPERATOR WO	11	3927	170	27	8108	HARRISON STREET & 8TH STREET (OB)	ACCIDENT, COACH AND AUTO	OB	18:13	18:59	27
							1129466	INSP. HENDERSON (1T60), 6A42, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799. VEH DELAY: 00:46				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:59 09/30/10	R OPERATOR ME	86	1005	115	L	1441	ST.FRANCIS CIRCLE & SLOAT (OB,PI)	NO PERMISSIVE SIGNAL	OB LD	00:59	01:26	86
							1129316	INSP.HENLEY & SIGNAL MAINT.#501 CLEARED. FLAGGED TRAINS THROUGH AND CLEARED DELAY AND SIGNAL MALFUNCTION. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:27 LINE DELAY: 00:27				
08:14 09/30/10	R OPERATOR ME	20	243	68	J	1424	CHURCH & 16TH STREET (OB)	BLOCKED BY NON MUNI ACCIDENT	OB LD	08:14	08:57	83
							1129357	4T75 SWITCH BACK TRAINS AT 22ND ST/CHURCH,4T40 AT CHURCH/DUBOCE, 4T42 AT 16TH STREET/CHURCH, SHUTTLES, U-PAGED VEH DELAY: 00:43 LINE DELAY: 00:40				
14:23 09/30/10	R 15/61/54 CA	32			61		CALIFORNIA BETWEEN STOCKTON & POWELL (IB,OB)	BLOCKED POLICE ACTIVITY (BOMB THREAT)	IB LD	14:23	14:52	11
							1129278	INSPECTOR FORSE,A;BANBURY,D.*;ALEJANDRO,F.* NO MERIT PER SFPD VEH DELAY: 00:29 LINE DELAY: 00:29				