



Municipal Transportation Agency

# MEMORIAL DAY NINE-DAY SHUTDOWN OPERATIONS PLAN

05 | 23 | 2012  
SAN FRANCISCO, CALIFORNIA



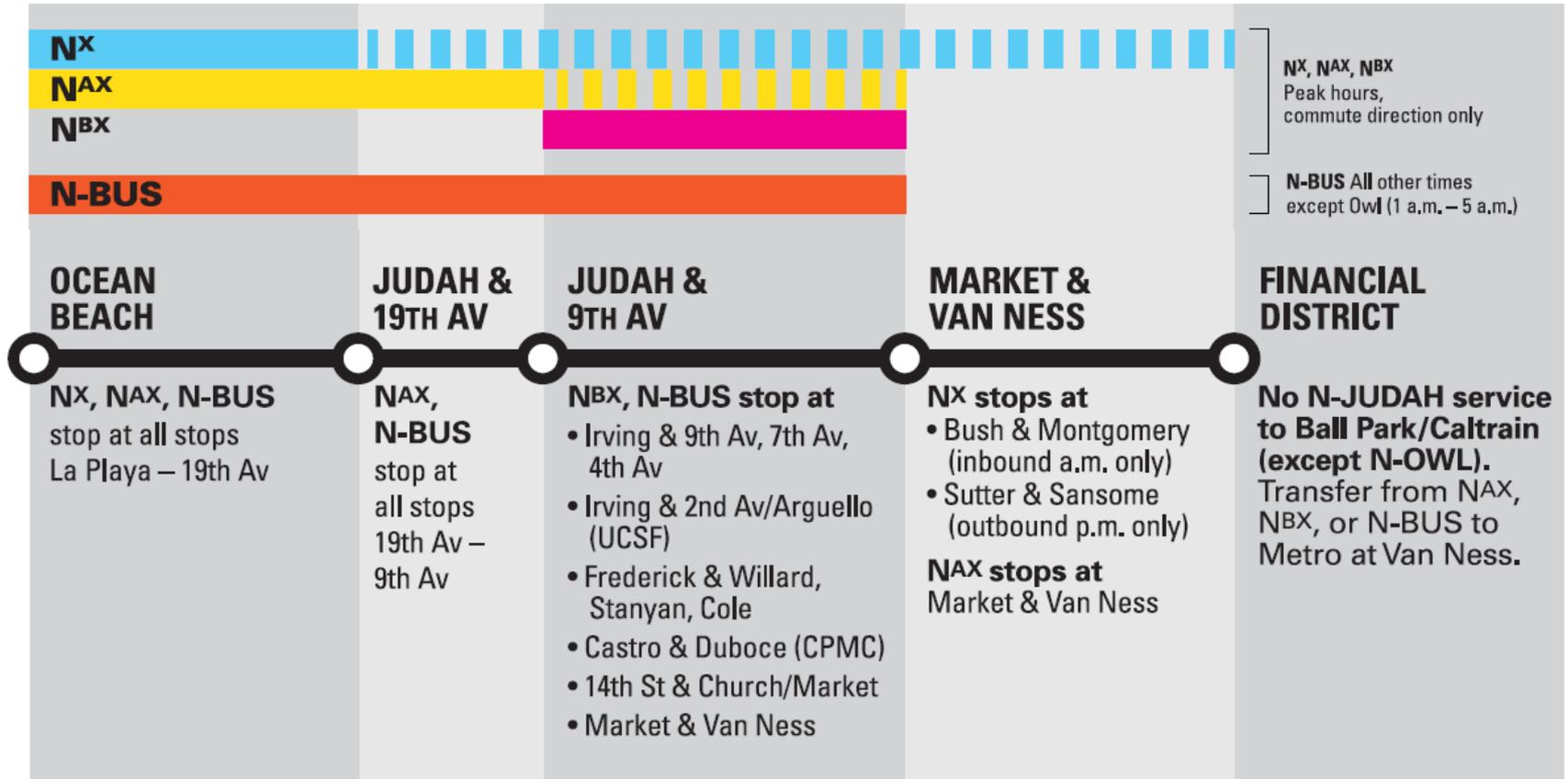
# Friday Changeover

- Starting at 7 p.m. on Friday, May 25:
  - N Judah trains will begin returning to the yards
  - J Church trains will switchback at Market and Church – No subway service on J Church
  - N Judah bus substitution will start at Judah and La Playa inbound and terminate at Van Ness Station
    - Maximize use of 60 foot vehicles
    - Local service on all N Judah buses
  - S Shuttles will operate from Caltrain to West Portal Station
  - Plan will continue on Saturdays, Sundays, and Memorial Day

# Weekday Service Plan

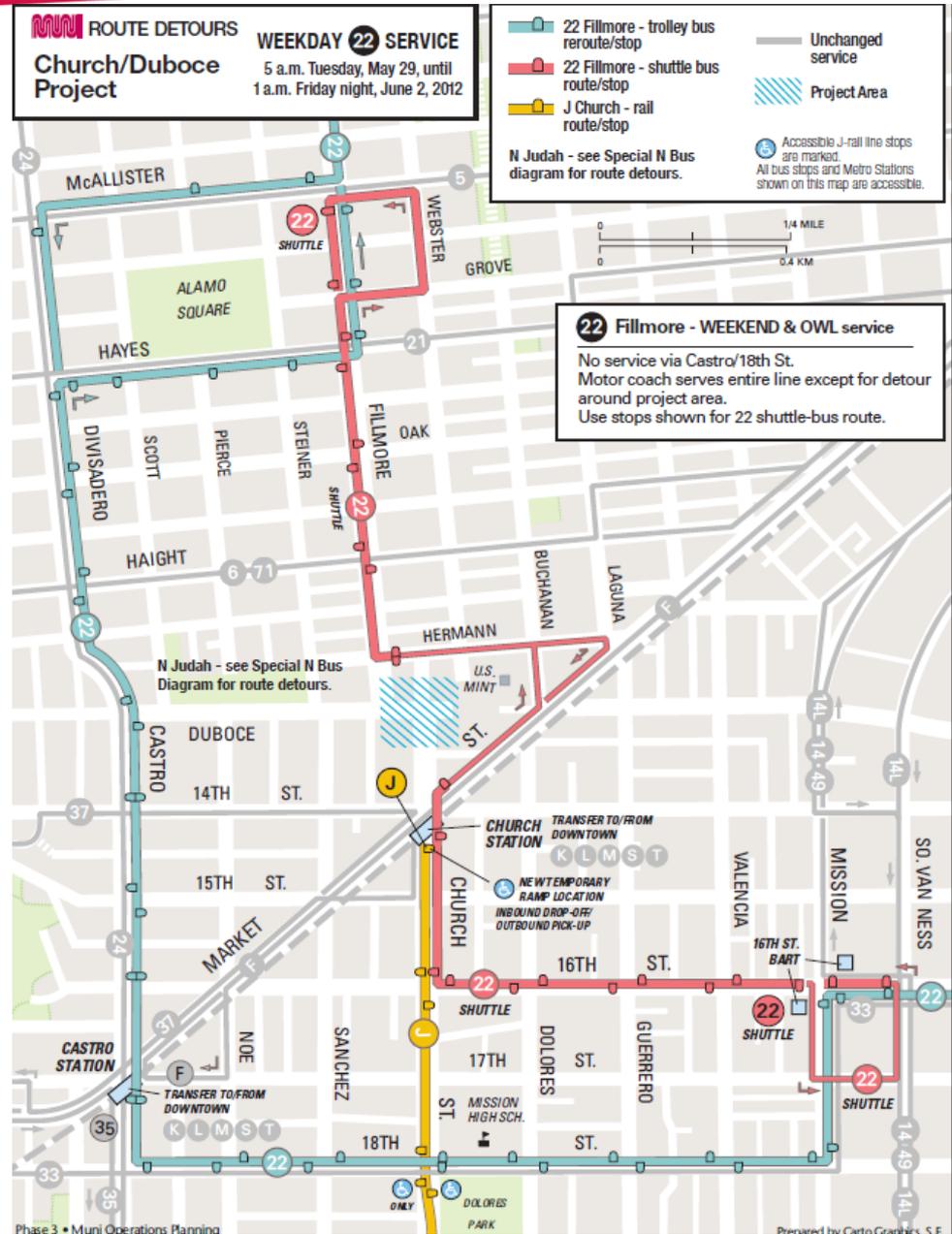
- N Judah/Metro - Same as weekend service plan except:
  - K, T, L, and M trains will be two car
  - N Judah bus shuttles will maximize use of 60 foot buses
  - N<sup>AX</sup> to operate during the peak providing local service between La Playa and 9<sup>th</sup> Avenue and express to Van Ness Station
  - N<sup>BX</sup> to operate during the peak providing local service between 9<sup>th</sup> Avenue and Van Ness Station
  - Additional runs will be added to the morning and evening N<sup>X</sup>
  - N Judah local service to operate during non-commute hours between La Playa and Van Ness Station

# Weekday Service Plan – N-Judah



# Weekday Service Plan 22 Fillmore

- Tuesday-Friday only
- 22 Fillmore will be rerouted from McAllister to 16<sup>th</sup>/Mission via Divisadero and 18<sup>th</sup> Street
- 22 Shuttle bus to operate on missed segment to provide service between 16<sup>th</sup>/Mission and McAllister/Fillmore

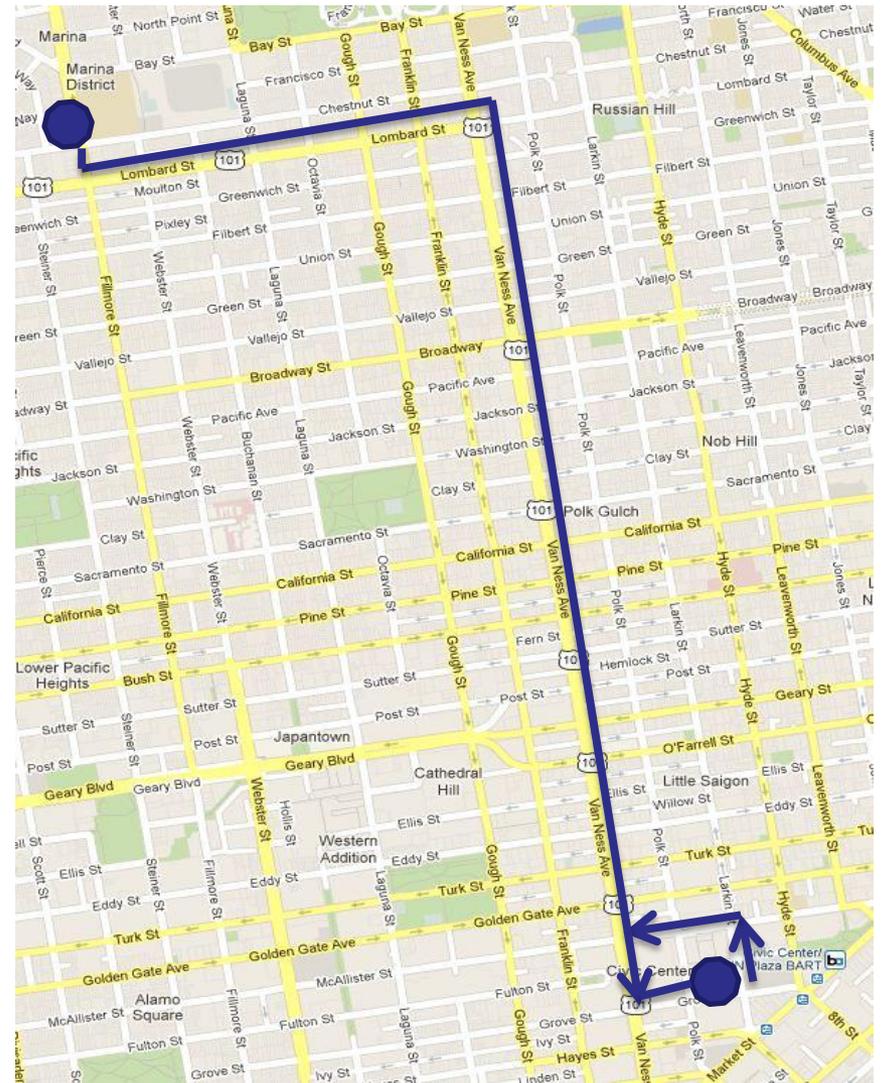


## **Sunday, May 27 – Special Events**

- Carnival Parade – Detours on Lines 12, 14, 14L, 27, 33, 48, 49, and 67
- Golden Gate Bridge Celebration: Additional buses will be added
  - Special 47L line will operate from Civic Center BART to Marina Green
  - Service added to 22, 28, 30, and 43 to provide additional capacity to event
  - Buses will bank in evening to handle crowds leaving event at approximately 9:45 p.m. when fireworks end
  - 300,000 people expected

# Special 47L Service

- Starts at 1pm
- Ends after fireworks at approximately 9:45pm
- Approximately 3 minute headways
- Four Stops:
  - Civic Center BART: Grove at Larkin
  - Van Ness & Geary
  - Van Ness & Sacramento
  - Marina Green: Fillmore at Bay



# Supervision & Communications Plan

- Line Management Center will be staffed for the entire 9-day duration
- 2 Event Coordinators scheduled each day to serve as the central point person for the service
  - 6 a.m. - 2 p.m. & 2 p.m. – 10 p.m.
  - In addition to senior management
- Additional street inspectors stationed at Judah & La Playa, Church & Market, and Market & Van Ness
- Customer Information Officers to work for the duration of the shutdown
- Ambassadors scheduled to provide passenger information at Church & Market and Van Ness Station to minimize confusion

## **Supervision Plan – Sunday, May 27**

- Additional inspectors posted at Marina Green and at Civic Center BART for special 47L service
- Senior Management to staff LMC for duration of afternoon/evening service

# Maintenance Plan

- LRV and Bus Maintenance already ramping up to improve coach count
- Light Rail
  - Extra Mobile Response Units (MRUs) posted at Van Ness and Church Stations
- Bus
  - Increased support at divisions to ensure vehicle availability
  - Truck stationed in Sunset for 20 hours/day to respond quickly to mechanical problems
  - Truck at Marina Green for Sunday, May 27