

PUBLIC TRANSPORTATION COMMISSION
CITY AND COUNTY OF SAN FRANCISCO

RESOLUTION No. 98 - 099

WHEREAS, For the past eighteen years, MUNI has contracted out paratransit services to a Paratransit Broker who in turn manages subcontracts with paratransit service providers, monitors service quality, administers client eligibility, manages the sale of fare instruments; and acts on behalf of the Public Transportation Department (PTD) as the principal customer service representative for paratransit services; and,

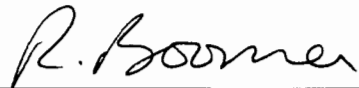
WHEREAS, The current Paratransit Broker contract began on July 1, 1991 for a five year period, was extended by the Public Transportation Commission on July 1, 1996 for an additional three year period, and will expire on June 30, 1999; and,

WHEREAS, PTD intends to issue a Request for Proposals to solicit proposals for the new contract period beginning July 1, 1999 and ending June 30, 2004; and,

WHEREAS, The Request for Proposals outlines the scope of work and requisite organizational capacity necessary to administer the distinct service characteristics of MUNI's paratransit program and incorporates feedback from consumers and stakeholders regarding performance expectations of the Paratransit Broker; now therefore be it

RESOLVED, That the Public Transportation Commission authorizes the General Manager to issue the Paratransit Broker Request for Proposals, initiate the contractor selection process, and authorizes PTD to negotiate with the selected Bidder.

I hereby certify that the foregoing resolution was adopted by the Public Transportation Commission at its meeting of NOV 10 1998



Secretary, Public Transportation Commission