

Agenda: Item 5 a

Fact Finding Hearing and Disciplinary action including Possible Revocation:

a. Grasshopper Alec Kaplan medallion number 9062, violation of Rules 5.A.3, 5.A.5, 5.F.2, 5.H.a, 5.H.2, 5.H.3, 5.H.4, 5.H.5, 5.H.10, 5.H.11, 5.H.14, 5.H.16, 5.H.17, 5.I.3, 5.I.4, and 5.K.2, 4.A.5; MPC Section 1148.5, 1120, 1187.1, 1101 and 1123.

PROOF OF SERVICE BY MAIL

I declare that:

I am employed by the City and County of San Francisco, State of California.

I am over the age of eighteen years and not a party to the within cause. My business address is San Francisco Taxicab Commission, 25 Van Ness Avenue, Room 420, San Francisco, California 94102

On August 9, 2007, I served the within, **Order to Appear**, upon the permit holder in said cause, by placing a true copy thereof enclosed in a sealed envelope with postage fully prepaid, in the United States mail at San Francisco, California, addressed as follows:

Grasshopper Alec Kaplan

123

Grasshopper Alec Kaplan
c/o Grasshopper Taxi
2121 Evans Avenue
San Francisco, CA 94124

I declare under penalty of perjury that the foregoing is true and correct, and that this declaration was executed on August 9, 2007, at San Francisco, California.

Certified Mail GAK: 7003 1010 0004 9551 3252
Certified Mail Grasshopper Taxi: 7003 1010 0004 9551 3245

Tamara Odisho

Executive Secretary

Tamara Odisho

CITY AND COUNTY OF
SAN FRANCISCO



TAXI COMMISSION
MAYOR GAVIN C. NEWSOM

PAUL GILLESPIE, PRESIDENT
PATRICIA BRESLIN, VICE PRESIDENT
RICHARD BENJAMIN, COMMISSIONER
BRUCE OKA, COMMISSIONER
MALCOLM HEINECKE, COMMISSIONER
TOM ONETO, COMMISSIONER
MIN PAEK, COMMISSIONER

**TAXI COMMISSION
CITY AND COUNTY OF SAN FRANCISCO**

**ORDER TO APPEAR
NOTICE OF ADMINISTRATIVE
ACTION ON PERMIT**

TO GRASSHOPPER CAB COMPANY AND GRASSHOPPER ALEC KAPLAN

BUSINESS GRASSHOPPER CAB COMPANY

LOCATION 2121 EVANS AVENUE SAN FRANCISCO, CA 94124

You are hereby notified that the annexed complaint has been filed with the taxi commission of the City And County Of San Francisco, and you are hereby cited to appear in person before the Hearing Officer of the Taxi Commission on

TUESDAY SEPTEMBER 11 AT 6:30 PM.

in room 400, City Hall, #1 Dr. Carlton B. Goodlett Place, San Francisco, CA to show cause why your

PUBLIC PASSENGER VEHICLE PERMIT, #9062

heretofore granted to you, should not be subjected to the administrative action and for the reasons set forth in said complaint.

BY ORDER OF THE TAXI COMMISSION,

SAN FRANCISCO, CA

Date

08/08/07

Executive Director

Hadi Macher

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5 **SAN FRANCISCO TAXI COMMISSION**
6 **CITY AND COUNTY OF SAN FRANCISCO**
7

8 **COMPLAINT**
9

10 1. Complaint is hereby made against GRASSHOPPER CAB COMPANY and Grasshopper
11 Alec Kaplan, Medallion # 9062, that said Permit Holders have conducted business in a disorderly
12 manner and violated provisions of the Municipal Police Code as described below.

13 2. Grasshopper is a color scheme consisting of one medallion, a ramped van
14 vehicle medallion # 9062 held by Grasshopper Alec Kaplan. Mr. Kaplan also holds an A-card
15 Permit P44. On July 5, 2007, at approximately 3:50 PM, Deputy Director Thigpen went to
16 Grasshopper's business premises at 2121 Evans Avenue for purposes of conducting the annual 2007
17 Color Scheme Audit. Such audits are regularly conducted to ensure compliance with the Municipal
18 Police Code and the *Taxicab/Ramped Taxi Rules and Regulations*.
19

20 3. Upon arrival, Deputy Director Thigpen was informed by surrounding business owners that
21 Mr. Kaplan or an agent were not present as required by Rule 5.H.1 (Maintaining a Business
22 Premise) and indeed, was never present at the business premises and only came by to obtain his
23 mail on occasion. Deputy Director Thigpen performed the audit as best as she could in Mr.
24 Kaplan's absence but unfortunately, due to Grasshopper's failure to post any items pertaining to its
25 business and apparently, to maintain any records whatsoever, Grasshopper received a score of 0%
26 on the audit, violating Rules 5.A.3, 5.A.5, 5.F.2, 5.H.a, 5.H.2, 5.H.3, 5.H.4, 5.H.5, 5.H.10, 5.H.11,
27 5.H.14, 5.H.16, 5.H.17, 5.I.3, 5.I.4, and 5.K.2. (Exhibit A: Audit Worksheet of July 5, 2007)
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1 4. At that time members of Citywide Dispatch also informed Deputy Director Thigpen that
2 Citywide has received many complaints from passengers utilizing Citywide Dispatch services when
3 Grasshopper picked up the call. These complaints stemmed from Mr. Kaplan's ongoing attempt to
4 collect signatures for his 2007 mayoral campaign; repeated refusal to accept credit cards; and irate,
5 threatening, and illegal behavior, among other issues. On July 13, 2007, Citywide served Mr.
6 Kaplan with thirty-day notice to leave Citywide's dispatch system. (Exhibit B: Declaration of Nick
7 Lewis.) As of August 6, 2007, Mr. Kaplan had not yet found a dispatch system to take him on and
8 dispatch companies are refusing to accept Grasshopper.

9
10 5. Citywide was also concerned because Mr. Kaplan had repeatedly refused paratransit
11 pickups, in violation of MPC § 1148.5 (Ramped Taxi Operations.) Further complaints included a
12 refusal to accept credit cards if he did not like the length of the fare. (Id.)

13 6. On July 17, 2007, at approximately 2:00 PM, Deputy Director Thigpen was leaving the Taxi
14 Commission offices at 25 Van Ness Avenue. As she exited the elevators in the lobby, she noticed
15 Mr. Kaplan standing at the door to the building. As soon as he saw her Mr. Kaplan screamed that
16 the security guard, who was seated approximately fifteen (15) feet away at his usual post, had
17 "assaulted" him. His demeanor was erratic and disheveled and he appeared to be having difficulty
18 functioning, so Deputy Director Thigpen told Mr. Kaplan that she would not discuss the matter
19 with him at that time. He slammed the door to the building and stormed away. (Exhibit C:
20 Declaration of Muzahem Yakub.; Exhibit D: Declaration of Jordanna Thigpen.)

21
22 7. Later on July 17, 2007, a customer made a report to 311 regarding Grasshopper. This
23 customer complained that after picking up the customer at the airport, Mr. Kaplan drove recklessly
24 while yelling and using foul language. He would not let the passenger out when the customer
25 asked to be released from the vehicle, and he told the customer that he was the Mayor of San
26 Francisco. The customer called the police upon arrival at this destination, the Mandarin Oriental,
27 but declined to make a citizen's arrest because he was only in town for one day. (Exhibit B:
28 Declaration of Nick Lewis; Exhibit D: Declaration of Jordanna Thigpen with Attached 311 Report.)

1 8. On Thursday, July 26, 2007, Mr. Kaplan picked up a female at the airport. As they drove
2 away from the curb he stated "Oh, you're a rich bitch," when the female stated her address. While
3 driving the 101 freeway en route to the City, Mr. Kaplan stated "I'm a homeless person. Everyone
4 hates me. I have nothing to live for. I don't want to live anymore and I want to kill myself. I'm
5 gonna take you with me." Mr. Kaplan then began to drive erratically with speeds from 50 mph to 80
6 mph, nearly hitting the center divider on multiple occasions. He continued to verbally assault the
7 female and drive dangerously for the entire trip into the City. The female began to scream for help
8 and when Mr. Kaplan finally took the Mission Street exit, she begged to be released. Mr. Kaplan
9 slammed the brakes of his vehicle and pulled into the Chevron at 1601 Van Ness Avenue. In her
10 panicked state, the female was having difficulty exiting the vehicle. Mr. Kaplan came around to the
11 passenger side, grabbed the female with both hands and threw her out of the vehicle on to the
12 sidewalk. He got back into the vehicle and sped away.

13 (Exhibit E: Police Report # 070756794; Exhibit F: Declaration of Janet Vandebos.) Reckless and
14 dangerous driving of this nature is prohibited by MPC § 1101 (Driving Recklessly or Under
15 Influence of Intoxicants Prohibited.) He was subsequently arrested for assault and battery on the
16 basis of the victim's statement coupled with the corroboration of the Chevron gas station attendant
17 who had witnessed Mr. Kaplan physically evicting the passenger and her luggage from his vehicle.
18 The District Attorney subsequently dropped the charges despite the fact that the victim was willing
19 to testify.

20
21 9. Commission staff had planned to issue an Admonishment for the behavior described in
22 Paragraphs 3-7, but after the incident with the female described in Paragraph 8, Taxi Commission
23 issued a summary suspension on July 27. (Exhibit G: Summary Suspension and related documents.)
24 On July 30, 2007, Mr. Kaplan appealed the summary suspension to the Board of Appeals despite
25 the fact that a complaint had not yet been heard at the Taxi Commission.

26 10. On July 31, 2007, Deputy Director Jordanna Thigpen and Sgt. Reynolds of Taxi Detail went
27 to Pier 70 to seize Mr. Kaplan's medallion and to photograph the vehicle. They noticed that the
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1 vehicle was filled with unwashed clothing and Mr. Kaplan seemed to be living in it. Dried flowers
2 filled the dashboard of the vehicle, and debris covered every available space
3 in violation of Rule 5.F.1 (Vehicle Sanitary Requirements) and 6.C.12. (Duties and Responsibilities
4 for Drivers.) (Exhibit D: Declaration of Jordanna Thigpen, Photographs thereto.) On August 1, 2007
5 and August 2, 2007, Deputy Director Thigpen received several anonymous complaints that Mr.
6 Kaplan was driving his vehicle in the evenings and transporting passengers in violation of the
7 suspension and without a permit in violation of MPC §§ 1120 (Taxicab Permits) and 1187.1
8 (Operating Without A Permit.)

9 11. On August 3, 2007, on or about 1:00 PM, Executive Director Heidi Machen and Sgt.
10 Reynolds faxed a jointly signed letter to the Board of Appeals objecting to the staying of the
11 summary suspension pending a November Board of Appeals hearing; Sgt. Reynolds hand-delivered
12 a copy of this letter to Mr. Kaplan. (Exhibit H: Letter from Director Heidi Machen and
13 Sgt. Reynolds.)

14 Director Machen, Sgt. Reynolds, and Deputy Director Thigpen also met with Mr. Kaplan
15 and specifically asked him whether or not he was driving his vehicle. He categorically denied
16 operating the vehicle as a taxi and stated that he had removed all taxicab markings from it. He stated
17 that he was using it as his personal vehicle and was not picking up any passengers. (Exhibit
18 Declaration of Jordanna Thigpen.) Director Machen and Sgt. Reynolds provided Mr. Kaplan with
19 information about free city services that could help him learn to handle stress, rage and to remedy
20 his homeless status and recommended that he avail himself of these services.

21 12. On August 4, 2007, Deputy Director Jordanna Thigpen was collecting data for the 2008
22 Public Convenience & Necessity Hearing at the corner of Divisadero & Fulton. On or about 9:30
23 PM, Deputy Director Thigpen noticed a blond female in her early 20s flag a taxi
24 from the sidewalk. The taxi that pulled over in response was Grasshopper Taxi. This was in direct
25 violation of the summary suspension that had issued just days before. The female stepped inside Mr.
26 Kaplan's vehicle. Deputy Director Thigpen ran over to the vehicle and asked Mr. Kaplan what he
27 was doing and told him that he knew he was not supposed to be picking up fares. The fare heard this
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1 statement and opened the vehicle and then jumped out. Mr. Kaplan then stated "Great, now you
2 can't get me for picking up fares, because you took her before I could take her anywhere." He then
3 sped north on Divisadero. Deputy Director Thigpen noticed at that time that he still had taxicab
4 markings on his vehicle, although he had painted over the number "9" so that it appeared his
5 medallion number was "062" rather than "9062," in an effort to mislead authorities and in violation
6 of Rule 4.A.5. (Painting of Medallion Number.) (Exhibit I: Declaration of Maggie Ziemianek;
7 Exhibit D: Declaration of Jordanna Thigpen.)
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9 13. Deputy Director Thigpen then telephoned Sgt. Reynolds, who succeeded in getting a radio
10 address (an "APB" or All Points Bulletin) informing police that Mr. Kaplan
11 was driving on a suspended permit. Deputy Director Thigpen decided that she should proceed
12 downtown to inform bellmen at the major hotels not to place any guests into Mr. Kaplan's vehicle,
13 and also to look for his vehicle. However, after she did not see the vehicle downtown, she
14 proceeded to Haight Street. Just after the intersection of Haight and Masonic, she saw Mr. Kaplan's
15 vehicle. (Exhibit I: Declaration of Maggie Ziemianek; Exhibit D: Declaration of Jordanna
16 Thigpen.)

17 14. Three minutes later, at approximately 11:29 PM, at the intersection of Shrader and Haight,
18 three males in their 20s were standing on the side of the road. They were attempting to flag a cab.
19 Mr. Kaplan stopped in the middle of the street in violation of MPC § 1102 (Loading Regulated) and
20 after a brief conversation, the three males got into the vehicle. Deputy Director Thigpen telephoned
21 police dispatch. Deputy Director Thigpen followed Mr. Kaplan from Shrader and Haight into the
22 downtown area. Mr. Kaplan was driving erratically and twice pulled over to the side of the road as
23 if to let the passengers out, but then abruptly pulled away from the curb. Finally he turned down
24 Shannon Street, a small alley between Post and Geary, and Deputy Director Thigpen declined to
25 follow him at that point. Several minutes later, police detained and arrested Mr. Kaplan at Sutter
26 and Octavia and his vehicle was towed. (Exhibit I: Declaration of Maggie Ziemianek; Exhibit J:
27 Police report # 070791251; Exhibit D: Declaration of Jordanna Thigpen.)
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2 15. Municipal Police Code (MPC) § 1090(a)(ix) provides that a permit may be revoked when a
3 permittee has "violated any applicable statute, ordinance, rule, or regulation pertaining to the
4 operation or licensing of the vehicles and services regulated by this Article, including any rules or
5 regulations enacted by the Executive Director pursuant to this Article."

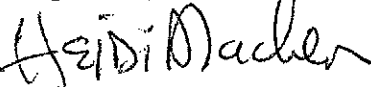
6
7 16. Grasshopper operated as a taxicab vehicle on a suspended permit, and therefore operated
8 without a permit, in violation of MPC §§ 1120 and 1187.1. MPC § 1187.1 provides that any person
9 operating as a taxicab vehicle without a permit shall be assessed an administrative penalty of no
10 more than \$2,500 for the first violation and \$5,000 for the second violation. Grasshopper no longer
11 has radio dispatch capability, since there is no radio in his taxicab vehicle and he told Citywide
12 Dispatch that he "smashed the radio into a thousand pieces" in retaliation for Citywide serving him
13 with notice on dispatch service. MPC § 1123(a) provides that it is unlawful for taxicabs to operate
14 without radio dispatch capability. (Exhibit B: Declaration of Nick Lewis.)

15 17. In connection with these proceedings, which lead to possible revocation, Mr. Kaplan also
16 made false statements to the Taxi Commission and the Taxi Detail in violation of MPC § 1110
17 (False Statements Prohibited) and Rules 4.A.12 (False Statements by Medallion Holder Prohibited)
18 and 5.A.9 (False Statements by Color Scheme Prohibited.) Specifically on August 3, 2007, Mr.
19 Kaplan represented that he was not operating, and did not intend to operate, his vehicle as a taxicab
20 and that he had removed all taxicab markings from the vehicle. In fact, these were false statements
21 since he did operate the vehicle as a taxicab on at least two occasions, and he did not remove the
22 taxicab markings from the vehicle.

23
24 18. MPC § 1090(b) provides that where a person violating this Article holds more than one
25 permit to operate a motor vehicle for hire in the City and County of San Francisco, the Taxi
26 Commission may revoke or suspend all such permits. The Taxi Commission has discretion to
27 consider whether to suspend or revoke Mr. Kaplan's Medallion # 9062. The Taxi Commission also
28 has discretion whether to suspend or revoke Mr. Kaplan's A-card # P44-50373.

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2 19. Mr. Kaplan's behavior has gradually become more erratic and inappropriate. On
3 several occasions, he has abused Commission staff at the offices at 25 Van Ness Avenue in San
4 Francisco, and failed repeatedly to cooperate in violation of Rule 4.A.2. The incidents are escalating
5 in severity and frequency. In addition to the above-listed violations, Mr. Kaplan has indicated a
6 repeated unwillingness to obey laws and comply with the Commission's and the Police
7 Department's directives in violation of Rules 4.A.1 (Compliance with Law Required by Medallion
8 Holder,) 4.A.2 (Cooperation from Medallion Holder Required), 5.A.1 (Compliance with Law
9 required by Color Scheme Holder,) 5.A.2 (Cooperation from Color Scheme Holder Required),
10 6.A.1 (Compliance with Law Required by Driver), 6.A.2 (Cooperation from Driver Required).

11 Respectfully submitted,

12 
13

14 Heidi Machen
15 Executive Director

16 **Exhibits:**

17 Exhibit A: Audit Worksheet of July 5, 2007

18 Exhibit B: Declaration of Nick Lewis

19 Exhibit C: Declaration of Muzahem Yakub

20 Exhibit D: Declaration of Jordanna Thigpen and Exhibits Thereto

21 Exhibit E: Police Report # 070756794

22 Exhibit F: Declaration of Janet Vandebos

23 Exhibit G: Summary Suspension and related documents

24 G1. Summary Suspension

G2. Officer Kulstadt letter, July 27, 2007

25 G3. Preliminary Statement of Appeals from Grasshopper Alec Kaplan

26 Exhibit H: Letter from Director Heidi Machen and Sgt. Reynolds

27 Exhibit I: Declaration of Maggie Ziemianek

28 Exhibit J: Police Report # 070791251

COLOR SCHEME INSPECTION

Date/Time: 7-5-7 3:50 PM Officer/Star: *Lordanna Thigpen*

Color Scheme:

Address: 2421 Evans Ave. *trying to get him out*

Color Scheme Holder: *Crosschapper*

Phone:

Manager: *7 - no office*

Fax:

Dispatch Service: *Citywide*

of Medallions:

Parking Spaces at Company:

Parking Spaces at Alternate Site:

Location of Alternate Site:

Description	YES	NO
Maintain a signature roster of every permittee acknowledging receipt of rules & other printed matter. 5.A.3		
Has submitted two 8x10 color photos of each vehicle type operating under color scheme. 5.A.5		
Facilities to ensure the thorough washing of taxicabs. 5.F.2		
Maintain an office that's staffed between 9AM & 5 PM and has an operational fax machine. 5.H.1		
A current list of all taxicab vehicles posted at company. 5.H.2 (Includes vehicle #, license #, VIN #, year, make and operating status)		
Must maintain current and complete driver's rosters. 5.H.3 (Includes driver's name, home address, phone, "A" card # and CDL#, Updated on a weekly basis)		
Maintain and post a daily driver assignment roster. 5.H.4 (Updated on a daily basis and retained for 2 years)		
Company listed in SF telephone directory. Page #1362 5.H.5 (Number must not be used to operate other business or service)		
Waybills filed & maintained at company's location for 3 years. 5.H.10		
Crime Information Bulletins prominently posted. 5.H.11		
Issuance of receipts for copies of waybills to drivers. 5.H.14		
Copy of Workers Compensation Insurance posted in an area visible to drivers. 5.H.16		
Gate fee schedules prominently displayed. 5.H.17		
Maintain found property logs for 1 year. 5.I.3		
Copies of found property logs faxed each week. 5.I.4		
Maintain written copies of all lease agreements with every taxi permittee. 5.K.2		<input checked="" type="checkbox"/>

Comments: *not present. Citywide states he is rarely present & causes lots of problems. many passenger complaints.*

Taxi Schools *posted*

DECLARATION OF NICK LEWIS

1. My name is Nick Lewis. I am over age 18 and I am a citizen of the United States.
2. I am the President of Big Dog City Cab. My business premises is located at 2121 Evans Avenue.
3. Big Dog City uses Citywide Dispatch services and in fact, owns Citywide Dispatch. Many companies fall under the umbrella of Citywide Dispatch and operate out of 2121 Evans Avenue. One of these companies was Grasshopper Taxi.
4. Citywide has had on going problems with Mr. Kaplan. His behavior is erratic and deranged, and his appearance is filthy and unkempt. When he gets a no-go he calls dispatch and screams and shouts over the radio or by telephone, and on one occasion, he cried.
5. One of the major issues is that Citywide has only three ramp vans. Citywide puts a call on the radio, and if no one picks up the call, then Citywide dispatchers will call the individual ramp van drivers to see if they are working and can take the call. On many occasions when Mr. Kaplan was called in this manner, he refused to pick up the ramp calls, despite the fact that he holds a ramp medallion.
6. Citywide has received many complaints about Grasshopper Taxi. On March 26, 2007, I noticed a complaint about Grasshopper Taxi on the website <http://www.yelp.com>. A passenger complained that the driver was rude, played music loudly, was unkempt in appearance, and slowed down his vehicle to yell at another driver out the window.
7. On May 15, 2007, Mr. Kaplan became involved in a verbal clash with some people driving another vehicle at 7th and Bryant. He followed them to their place of work. He went inside the building looking for them. He gained access to the interior of the building, but the receptionist would not let him in to the building. Beginning the next morning, he called the company over fifteen times. The manager of the firm called down to Citywide begging for cessation of the harassment and said he would call the police if it did not stop.
8. On June 18, 2007, during the day shift, he refused to let some passengers pay with a credit card.
9. On July 2, 2007, a male passenger picked up on Fair Oaks Street complained that Mr. Kaplan was driving in excess of 80 miles an hour on the freeway, while simultaneously attempting to force this male passenger to sign his mayoral petition and "ranting and raving" about things in society that were bothering him.
10. On July 15, 2007, Grasshopper took a fare to 37th Ave. The female passenger wanted to pay with a credit card. Mr. Kaplan told the woman that he had no credit card capabilities. In fact, he does have those capabilities, he just did not want to deal with the credit card. He called dispatchers at Citywide and informed them to call the police and inform them that the passenger was a failure to pay and to arrest her. Dispatchers refused to do so. A call then came over the radio for a credit card order to the airport, and Mr. Kaplan checked in on the radio to pick it up. He stated that he did in fact have a credit card machine, but that he "does not use it for in-town pickups."
11. On July 17, 2007, the police called from the Mandarin Hotel downtown. Then officer refused to go into detail, but there was a "possible citizen's arrest" going on due to trouble caused by the driver of Grasshopper Taxi. The officer wanted a supervisor from Grasshopper Cab to come down to the Hotel to deal with the

situation. When informed that the individual causing trouble was the owner, the officer stated that he may call back, but he did not.


12. On July 13, 2007, Citywide served Grasshopper with thirty-day notice to leave Citywide because we can no longer assume the liability of Grasshopper's presence on our dispatch system. It is my understanding that no other dispatch service will accept Mr. Kaplan.
13. On or about the late evening of July 27, 2007 or early morning of July 28, 2007, he told one of our dispatchers at Citywide that he had "smashed the radio into a thousand pieces."
14. I declare under penalty of perjury of the laws of the state of California that the foregoing is true and correct.

Nicholas R. Lewis
Nick Lewis

8/6/07
Date

DECLARATION OF MUZAHM YAKUB

1. My name is Muzahem Yakub. I am over the age of 18, not a party to this action and I am a Green Card Holder in the United States.
2. I am employed by Black Bear Security Inc., which holds a contract with the City Property at 25 Van Ness Avenue, where the subject incidents took place. I work different shifts including the day shift.
3. On or about July 17, 2007, at approximately 2:00 pm, Mr. Greg Bayol, the building manager, came down to the security front desk where I am usually stationed. He asked me if I knew a gentleman named Alex Kaplan and I said no.
4. Mr. Bayol stated that Mr. Kaplan was claiming I had assaulted him. I stated that there is an observation camera that would prove I had done no such thing. Mr. Bayol left the area.
5. After approximately five minutes a thin gentleman with scraggly hair, who I now know to be Mr. Kaplan, came to the front desk trying to provoke me into looking closely at the security log book and trying to get me to write something on a card.
6. Mr. Bayol came down again and asked this gentleman what he wanted. They conducted a small conversation which I did not hear. Mr. Bayol returned to my post and told me to call the police if this gentleman returned.
7. Mr. Kaplan left but within a minute returned to my post in a panicked, enraged state. He was shouting "Fuck you, fuck you," and other words I did not understand. He then stated "I will give you one last chance to say you are sorry."
8. I told him "Give me a chance to talk, I don't even know what I have to be sorry for, but anyway I am sorry." He stated that I was lying and started to leave the building.
9. At that moment Jordanna Thigpen, an employee of the Taxi Commission, came out of the elevator and as soon as Mr. Kaplan saw her he screamed to her that I had assaulted him.
10. On July 26, 2007, Mr. Kaplan returned to the building and went to the Ethics Commission to file a complaint about the Elections Department for problems he was allegedly experiencing with petitions for his upcoming mayor's race. He was irate and very upset. He came very close to the Building Manager Greg Bayol's face when Mr. Bayol asked him to leave and it looked as if he were going to attack Mr. Bayol. We called the police and he left.
11. I declare under penalty of perjury under the laws of the State of California that for the foregoing is true and correct.



Signature

Muzahem Yakub
Print Name

08-07-07
Date

DECLARATION OF JORDANNA THIGPEN

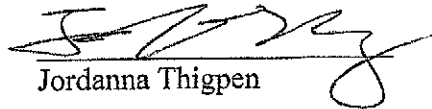
1. My name is Jordanna Thigpen. I am over age 18 and I am a citizen of the United States, and I am not a party to this action.
2. My investigation into Grasshopper Cab and Mr. Grasshopper Alec Kaplan was originally prompted by the administrative audit and complaints from Citywide Dispatch.
3. On July 5, 2007, I went to Grasshopper's business premises at 2121 Evans Avenue for purposes of conducting the annual administrative audit which the Commission conducts for all companies. Several cab companies, including Citywide Dispatch, share the same office space at this address and maintain their records in a central location. Grasshopper was not maintaining a business premises and had no staff present. There were no records whatsoever at the premises and other individuals present indicated that Grasshopper only occasionally visited the premises to pick up mail. I awarded Grasshopper a score of 0% on the audit as a result of the failure to comply with any applicable rules.
4. Also on July 5, 2007, Citywide Dispatch employees informed me that Citywide has received many complaints from passengers who utilize Citywide Dispatch services. I later spoke to Nick Lewis, manager of Citywide Dispatch, and obtained a statement from him regarding the many issues surrounding Grasshopper Cab and Mr. Kaplan.
5. On July 13, 2007, Mr. Lewis served Grasshopper with 30-day notice and informed him that as of August 13, 2007 he could not use their dispatch system. As of August 6, 2007, he has not found another dispatch service to take him on and has not made application at the Taxi Commission offices.
6. On July 17, 2007, at approximately 2:00 PM, I was on my way out of the Taxi Commission offices at 25 Van Ness Avenue in San Francisco. As I exited the elevator in the lobby, I saw Mr. Kaplan standing at the door. As soon as he saw me he screamed to me that the building security guard, who was stationed at his usual post, had "assaulted" him. His behavior was erratic and he was disheveled and dirty in appearance. As I walked towards the door I noticed that his eyes were wild and he could not hold a steady gaze. I was concerned for my safety and that of the guard so I told him firmly "Alec I will not discuss this with you right now." He slammed the door and stormed away.
7. Moments before my arrival in the lobby, Mr. Kaplan had been involved in an altercation with the same guard. The Building Manager, Greg Bayol, told the security staff that if Mr. Kaplan came to the building again, they should telephone the police due to his bizarre behavior. I spoke to the guard, Muzahem Yakub, and obtained a statement from him.
8. On July 18, 2007, I reviewed complaints from 311 describing incidents with Grasshopper Cab (Attached Excel spreadsheet). It should be noted that several of these complaints were made by Mr. Kaplan himself.
9. On July 26, 2007, Mr. Kaplan returned to the building and again engaged Mr. Yakub with threats and angry behavior. Mr. Yakub telephoned the police in response.
10. Also on July 26, 2007, Mr. Kaplan was arrested for allegedly committing battery and making criminal threats to a fare that he picked up at the airport. The facts demonstrate that Mr. Kaplan allegedly falsely imprisoned this female for a period

of approximately forty-five minutes. Mr. Kaplan was then served with a summary suspension from the Taxi Commission.

11. On July 31, 2007, Sgt. Reynolds and myself went to Pier 70 to photograph Mr. Kaplan's vehicle and obtain the medallion. The interior of the vehicle was in very poor condition and was covered with filthy clothing, old food, garbage, and other items. The dashboard was covered with dried flowers and memorabilia (Photographs, Attached.) The rear portion of the vehicle, where wheelchair vehicles are supposed to enter when they are transported, had been made into a bed area with a mattress, rendering transportation of these vehicles impossible.
12. On August 1 and 2, 2007, I received several anonymous complaints that Mr. Kaplan was driving his vehicle in violation of the summary suspension which had issued.
13. On August 3, 2007, Sgt. Reynolds, Director Machen, and myself went to the McDonald's on Bryant Street across from the Hall of Justice to provide Mr. Kaplan with a letter regarding his suspension. Mr. Kaplan was specifically asked if he was operating or intended to operate his vehicle as a taxicab and he clearly stated to all of us "No. I am operating it as a personal vehicle only and I have removed all taxicab markings from the vehicle."
14. On August 4, 2007, I was collecting data for the 2008 Public Convenience & Necessity Hearing. I was at the corner of Divisadero & Fulton. I had asked a friend, Margaret Ziemianek, to join me for the evening. At approximately 9:30 PM, I saw Alec Kaplan pull up in a Grasshopper Cab. I noticed that the cab stated "062" on the side instead of "9062" which is Grasshopper's medallion. I know that Medallion # 62 is not issued to Grasshopper.
15. A blond female entered his vehicle and shut the door. I ran over to his cab and stated "Alec, what are you doing?" In response he simply stared at me. I stated "Alec you know you are not supposed to be driving, you have a suspension." The female opened the door and Ms. Ziemianek and myself stated "Get out, get out of the cab," and she jumped out. Mr. Kaplan smirked and stated "Great, now you can't get me for picking up fares, because you took her before I could take her anywhere." He then sped north on Divisadero.
16. I telephoned Sgt. Reynolds who instructed me to go to the Taxi Commission offices and get the license plate number so that an APB could be issued for the vehicle. I then proceeded downtown to see if I could spot his vehicle and to warn some bellmen that I know at various hotels that they should not put any fares in the vehicle.
17. After that, I proceeded to Haight Street at approximately 11:35 PM. Shortly after I turned on to Haight Street from Masonic, I noticed Mr. Kaplan's vehicle with only one car between us. That car turned left and there was no separation between our vehicles. I saw three males on the north side of the street just past the intersection of Haight and Shrader. They were attempting to flag a cab. Mr. Kaplan stopped in the middle of the street and after a brief conversation, the three males jumped into the vehicle. I telephoned police dispatch and Ms. Ziemianek stayed on the phone with them while I drove. I followed him from Shrader and Haight into downtown. He was driving erratically and pulled over twice, but never stopped, and did not let his passengers out. Finally he turned down Shannon Alley and I declined to follow him for safety concerns.
18. Later I received a telephone call from the police and they informed me that Mr. Kaplan was detained at Sutter and Octavia. Ms. Ziemianek and myself went to

that location and I made a Citizen's Arrest at that time based on his numerous violations over the course of the evening.

19. I declare under penalty of perjury of the laws of the state of California that the foregoing is true and correct.


Jordanna Thigpen

8-6-7
Date

CASEID	Opened Date	Form Name	Complaint Type	Cab Number	Driver Name	Driver Description	Start	End	Vehicle Description	Complaint Details
59081	6/27/07 12:54 PM	TAXI_Complaint	Service/Failure to Comply	9064	n/a	n/a	nikko hotel	NULL	de soto cab	this morning at 2am driver of grasshopper parked i/f/o the neko hotel de sot took first spot
59825	6/28/07 9:55 PM	TAXI_Complaint	Other	9062	Grasshopper Alec Kaplan #50573	n/a	SFO middle lot	SFO inner lot	Grasshopper (pink with green grasshopper)	Taxi driver is complaining against the manager of smartcard taxi system named Kishar

66132	7/13/07 12:10 PM	TAXI_Complaint	Service/Failure to Comply	N/A	Dispatcher's name is T.O	Not provided	N/A	N/A	N/A	Dispatcher from Citywide refused him to turn in his lost and found item
67980	7/17/07 7:12 PM	TAXI_Complaint	Unsafe Driving	9062	Grasshopper Alec Kaplan / 50373	Caucasian Male, 5'9, 130, long shoulder length scraggly hair, wears a wool cap.	San Francisco Airport	222 Sansome Street at The Madarin Oriental Hotel	Purple Van, Or Purple and Green van. Grasshopper Cab Company @ 2121A Evans Street.	You got picked up at the airport and he drove recklessly all the way. He was yelling and cussing the whole way. He wouldnt let the customer out when he demanded to be let out. He told the customer that he was the mayor of san francisco. The customer said that the driver was out of his mind.

Complaint Narrative	Call Taker	Closed Date	Status
<p>this morning at 2am driver of grasshopper parked i/f/o the netko hotel waiting for a fare there was no other cab there a de soto cab came an parked i/f/o the grasshopper taxi ask the de soto cab to move called</p> <p>the de soto dispatched to have the cab move because he was there first</p> <p>the de soto cab #9064 still would not move alec of grasshopper cab called p.d. but then left</p>	Andre Johnson	6/27/07 1:56 PM	Closed
<p>Taxi cab driver (Alec Kaplan) has a complaint against the airport smartcard taxi system manager. On the above date and time, Alec the Grasshopper cab driver was at SFO middle lot. Alec then proceeded to the reader to pay to enter to the inner lot. Alec physically tagged the card to the reader and it deducted \$4 and raised the gate. Unfortunately, Alec could not proceed because there are 6 cabs in front and there are no where for him to go. Then the gate came down, and the machine said to retag card, which Alec did. The gate did not raise this time. Alec couldn't go any further without breaking the gate. So he honked the horn and no one and including security personnel in the area would assist him. They told Alec he had to go to the office. Alec went to the office. Kishar was eating his dinner in front of Alec. Kishar said to go next door, because Keisha wouldn't help him. Kishar said to Alec that he must be messed up because nobody else ever had any problems. Alec went next door upon Kishar's instruction. This other person finally unblocked the card and said Kishar is the boss. Alec went back to Kishar and said to let me through Alec went back to his car, but he was forced to pay again. Alec had to</p>	Kevin Hihn	7/3/07 10:48 AM	Closed

<p>Taxi Cab Driver Grasshopper Alec Kaplan from Grasshopper Cab Company called in said the Citywide Dispatcher name TO would not take his Lost and Found item he was trying to turn in. He said it is a blue jacket with several coins inside. He said T.O (the dispatcher refused to give him a receipt telling him in very foul language that he should have turned it in at the end of his shift. He said he then told the dispatcher that he received notice that his job was being terminated on yesterday then at that point he was willing to take it. He said that the boss named Nick had to tell the dispatcher to give him a receipt, and when he did he did not note that there were several coins inside of the jacket. Alec said he was only trying to abide by the law and follow the procedure he was told to do regarding Lost and Found items, and he had to be harassed to turn it in. He would like to have a copy of this complaint sent to him.</p> <p>Grasshopper Alec Kaplan 3145 Geary Blvd. Apt. 57 San Francisco, Ca 94118 Telephone number 415-225-7623</p>	Nicole Johnson		Open
<p>The customer called the police at the hotel when he got there. The police came out and talked to the driver and asked the customer if he would like to make a citizens arrest but the customer said no because he is only going to be in town for a day.</p>	Mario Cabrera		Open

08/06/2007 13:51
08/06/2007 11:54

SFPD PERMITS TAXI → 95032186
NORTHERN STATION → 95537969

NO. 129 P02
NO. 664 P001

San Francisco Police Department
INCIDENT REPORT

23
COPY 0791251

Report Type: Initial

Incident Number 070-791-251	Occurrence from Date/Time 08/04/07 23:37	Occurrence to Date/Time	Reported Date/Time 08/04/07 00:01	Card Number 072164454
Type of Incident False Personation to Receive Money or Property -09029, Marijuana Offense -16010				
Location of Occurrence Bush St As Intersection with/Premise type Steiner St. Street, (Not Sidewalk)				
Confidential Report? <input type="checkbox"/>	Arrest Made? <input checked="" type="checkbox"/>	Suspect Known? <input type="checkbox"/>	Suspect Unknown? <input type="checkbox"/>	Non-Suspect Incident? <input type="checkbox"/>
Domestic Violence? <input type="checkbox"/>				(Type of Weapon Used)
Reporting Unit 3E14E				
Location Sent Bush St and Steiner St				
How Cleared? 7	Reported to Bureau Taxi	Name Sgt. Ron Reynold	Star 08/05/07 00:45	Elder Victim? <input type="checkbox"/>
Gang Related? <input type="checkbox"/>		Juvenile Subject? <input type="checkbox"/>	Prejudice Based? <input type="checkbox"/>	

070791251

DECLARATION

I declare under penalty of perjury, this report of 5 pages is true and correct, based on my personal knowledge, or is based on information and belief following an investigation of the events and parties involved.

PROP 115 CERTIFIED		8 YEAR/POST		Signature: [Signature]	
Reporting Officer Wakayama, David I	Star 2046	Station Northern Station	Watch 2100-0700	Date 08/05/07 09:14:08	
Reviewing Officer [Signature]	Star [Signature]	Station Northern Station	Watch 6/16	Date 8/05/07	
OIC W.D. CANNING #269	Star [Signature]	Station Northern Station	Watch	Date AUG 05 2007	
Related Case	Related Case	Re-Assigned to	Assigned to 5F200	Assigned by DW 2046	
Copies to 5F200 5N200		Add'l Copies			

REPORT

Code R	Name (Last, First Middle) Thigpen, Jordanna Gabrielle		Alias		
Day Pl (415)	Home Address Refused	City	State	Zip Code	
Night rooms (415) 503-2183	Work Address 25 Van Ness Ave. Suite #420	City San Francisco	State CA	Zip Code	
DOB / Age 08/08/77 29	DOB / Age Unk. []	Race W	Sex F	Height	Weight
Confidential Person? <input type="checkbox"/>	Violent Crime Notification? <input type="checkbox"/>	299 PC Notification? <input type="checkbox"/>	Star	Follow-up Form YES <input checked="" type="checkbox"/>	Statement YES <input type="checkbox"/>
School (if Juvenile)		Injury/Treatment N/A	Other Information/If Interpreter Needed Specify Language No E-Mail		

CITED

Code C	Name (Last, First Middle) Kaplan, Alec		Alias Grasshopper		
Home Address []	City San Francisco	State CA	Zip Code 94118		
None	City	State	Zip Code		
Unknown? <input type="checkbox"/>	Age 37	or age between and	Race W	Sex M	Height 600
Weight 150	Hair Color BRO	Eye Color H2L			
SFNO 545313	DL	ID Type/Jurisdiction/Number	ID Type/Jurisdiction/Number	ID Type/Jurisdiction/Number	
Book Section #1	Book Section #2	Book Section #4	Book Section #5	Booking Location	
Warrant #	Court #	Action #	Dept	Exposure to	CWB Check
Warrant Violation(s)			Bail	Mirandized <input type="checkbox"/>	Star
Citation # 001658394			Violation(s) 1088(a)MPC, 1089(h)MPC, 1078(a)MPC	Appeal Date/Time 09/21/07 08:00	Location of Appearance 850 Bryant #475
Book/Cite Approval Sgt. Vanderbilt	Star 1776	Mass Arrest Code	M X-Rays <input type="checkbox"/>	School (if Juvenile)	CA Form Booked Copy Attached
Other Information: Citation/Warrant/Booking Charge(s)/Missing Person-Subject Description; Scars, Marks, Tattoos Wearing-green sweater, blk pants					

08/06/2007

13:51

SFPD PERMITS TAXI → 95032186
PERMITS STATION → 33337289

NO. 129

P03

NO. 664

P002

070791251

San Francisco Police Department
PROPERTY LISTINGS

E	Code/No EVD 1	Item Description 2 Suspected Marijuana Cigarettes, 3 sml "roaches"	Brand Marijuana				
1	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No. 07241238	Quantity 5	Value N/A
Seized by (Star) 549		From Where Drivers side door "map pocket"					
Additional Description/Identifying Numbers One brown prescription bottle w/white cap containing 2 Suspected Marijuana Cigarettes and 3 small "roaches".							
E	Code/No EVD 2	Item Description Indicia	Brand		Model		
2	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity 5	Value N/A
Seized by (Star) 549		From Where Inside of (U) Vehicle					
Additional Description/Identifying Numbers 5 miscellaneous items of paper regarding: taxi fares, receipts.							
E	Code/No EVD 3	Item Description Citizens Arrest Form	Brand SFPD		Model C.A.		
3	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity 1	Value N/A
Seized by (Star) 2046		From Where @ Thigpen					
Additional Description/Identifying Numbers 1 C.A. Form signed by @ Thigpen.							
E	Code/No EVD 4	Item Description Incident Report Statement Form	Brand SFPD		Model Statement		
4	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity 1	Value N/A
Seized by (Star) 2046		From Where @ Thigpen					
Additional Description/Identifying Numbers 1 SFPD incident report statement written and signed by @ Thigpen.							
	Code/No	Item Description	Brand		Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value
Seized by (Star)		From Where					
Additional Description/Identifying Numbers							
	Code/No	Item Description	Brand		Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value
Seized by (Star)		From Where					
Additional Description/Identifying Numbers							
	Code/No	Item Description	Brand		Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value
Seized by (Star)		From Where					
Additional Description/Identifying Numbers							

San Francisco Police Department

VEHICLE INFORMATION

070791251

VEHICLE CODES: B - BOOSTED; D - DAMAGED; F - USED FELONY; T - TOWED; U - USED OTHER; V - VANDALIZED; X - STRIPPED

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.
	U		CA	2008	CO	
	Veh Year	Ford			Model	Windstar
	Style	Station Wagon			Color	Purple
OWNER	Condition (Check all that apply)			Damage	Point of Entry	
	APPARENTLY DRIVABLE <input checked="" type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>			None visible		
	Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)	Star	Towed to (Name/Address)	Tow Check (Name) Star
			Sgt Vanderbilt	1776	Auto Return	
OWNER	Hold For	Other Information				
	Registered Owner Business Name/Last Name	First Name				Residence Phone
	Kaplan	Alex (Grasshopper)				(415) 225-7623
	Residence Address	City	State	Zip	Business Phone	
	3145 Geary Blvd	San Francisco	CA	94118-		

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.
	Veh Year	Make			Model	
	Style	Color			Plates/VIN Match?	Plates Missing? FRONT <input type="checkbox"/> REAR <input type="checkbox"/>
OWNER	Condition (Check all that apply)			Damage	Point of Entry	
	APPARENTLY DRIVABLE <input type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>					
	Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)	Star	Towed to (Name/Address)	Tow Check (Name) Star
OWNER	Hold For	Other Information				
	Registered Owner Business Name/Last Name	First Name				Residence Phone
	Residence Address	City	State	Zip	Business Phone	

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.
	Veh Yr	Make			Model	
	Style	Color			Plates/VIN Match?	Plates Missing? FRONT <input type="checkbox"/> REAR <input type="checkbox"/>
OWNER	Condition (Check all that apply)			Damage	Point of Entry	
	APPARENTLY DRIVABLE <input type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>					
	Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)	Star	Towed to (Name/Address)	Tow Check (Name) Star
OWNER	Hold For	Other Information				
	Registered Owner Business Name/Last Name	First Name				Residence Phone
	Residence Address	City	State	Zip	Business Phone	

San Francisco Police Department
NARRATIVE**070791251**

On the above date and time Officer Tierrafria #549 and I were dispatched to Bush St and Steiner St regarding a taxicab driver who was no longer licensed to operate a taxicab. The taxicab was described as being a (UO) Ford Windstar, purple in color, with a license plate of 8A81588.

Upon arrival we could not locate the taxicab at this intersection. We were advised by dispatch that the reportee regarding this call was at Mason St and Post St. We responded to this location to meet with the reportee, however, upon our arrival we were unable to locate this individual. A call back to the reportee was unanswered.

At this time we were advised by dispatch that Sgt. Vanderbilt #1776 (3A106) had the vehicle we were looking for stopped at Sutter St and Octavia St.

We responded to Sgt. Vanderbilt's location. At this time dispatch advised us that the reportee had been contacted and would respond to our location.

I spoke to (R) Thigpen, Deputy Director of Taxi Commission, who advised me she has had prior contact with the driver of the stopped taxicab, identified as (C) Kaplan. Thigpen told me (C) Kaplan had his taxicab drivers badge (Medallion) and "A" Card (Driver-Public Passenger Vehicle) taken away from him recently. She said he had displayed "bizarre" behavior by kidnapping a fare and saying, "I'm going to kill myself and take you with me." She said he may need to be evaluated for possible psychiatric problems. Thigpen also told me they had reports that (C) Kaplan was smoking marijuana while transporting his fares. She said he was advised that he was no longer allowed to operate his taxi.

(R) Thigpen then told me she was working a Taxi Commission detail when she saw (C) Kaplan's taxicab attempting to pick up a fare at the intersection of Divisadero St and Fulton St. She told me as she approached (C) Kaplan an unidentified woman got into the back of the taxicab. She said when she got to the open window of the taxicab she said, "Alex, what are you doing. You're not supposed to be picking up fares." She said the unidentified woman who had just gotten into the cab, jumped out after her above statement. Thigpen told me (C) Kaplan then sped off at a high rate of speed. She said she followed in her city car and called the police. She said she lost sight of (C) Kaplan but eventually was able to locate him at Haight St and Cole St. where she witnessed 3 unknown males get into the back of (C) Kaplan's taxicab. She said she followed (C) Kaplan and called the police. She said (C) Kaplan was driving at a high rate of speed and eventually lost sight of him. She said she was later contacted by SFPD dispatch who told her that (C) Kaplan had been stopped by police. She said she responded to Sutter St and Octavia St.

(R) Thigpen agreed to sign a (E3) Citizens Arrest Form and I accepted the arrest with the approval of Sgt. Vanderbilt #1776. Thigpen wrote (E4) Statement regarding the incident.

Sgt. Vanderbilt advised me he had spoken with the Officer In Charge of the Taxi Detail, Sgt. Ron Reynolds, who advised him of the background of (C) Kaplan as well as the charges regarding the incident.

Officer Tierrafria #549 requested the assistance of a K-9 Unit regarding any possible narcotics in the vehicle due to the information provided by (R) Thigpen regarding (C) Kaplan's suspected narcotics use. Officer Brunner #820 (4T34) responded to assist with negative results. However, during an inventory search of the vehicle prior to being towed, Officer Tierrafria located a (E1) brown prescription medicine bottle, containing two cigarettes (joints) and 3 small used cigarettes (roaches) of suspected marijuana. She seized the bottle and its contents as evidence.

08/06/2007

13:51

SFPD PERMITS TAXI → 95032186
HOSPITALITY STATION → 95037989

NO. 129

006

NO. 664

0005

With the approval of Sgt. Vanderbilt #1776 (C) Kaplan was cited and released at the scene for the listed charges.

(UO) Ford Windstar was towed to Auto Return with a hold for the Taxi Detail.

I gave (R) Thigpen a follow up form with a case number.

All evidence was booked at Co. E by me.

Officer Helmer #2126 handcarried the (E1) suspected marijuana to the Narcotics Drop box at 850 Bryant Street.

It should be noted (C) Kaplan did not meet the criteria for a mental health detention at this time.



Jordanna

07/31/2007 04:14 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna

07/31/2007 04:15 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna

07/31/2007 04:16 PM

To jordanna.thigpen@sfgov.org
cc
bcc
Subject



Sent from my iPhone



Jordanna

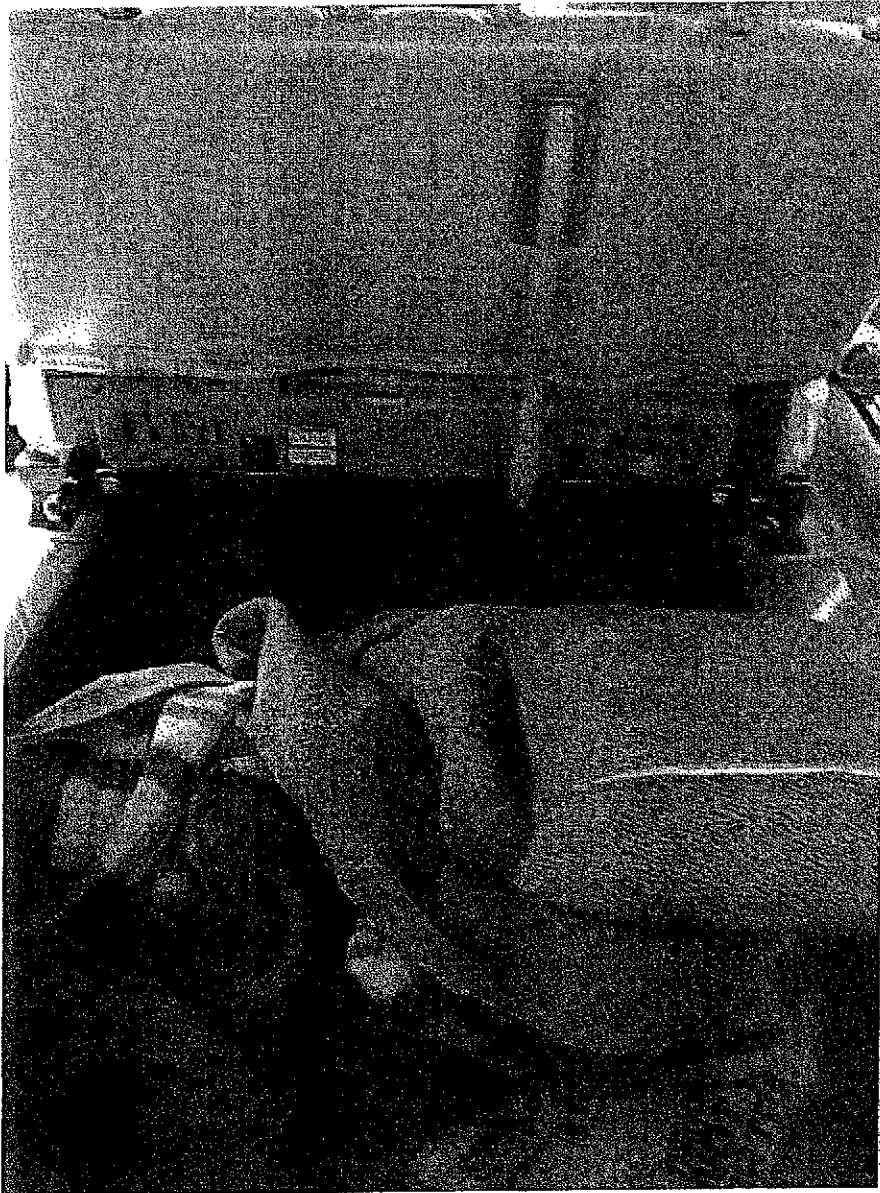
07/31/2007 04:18 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna



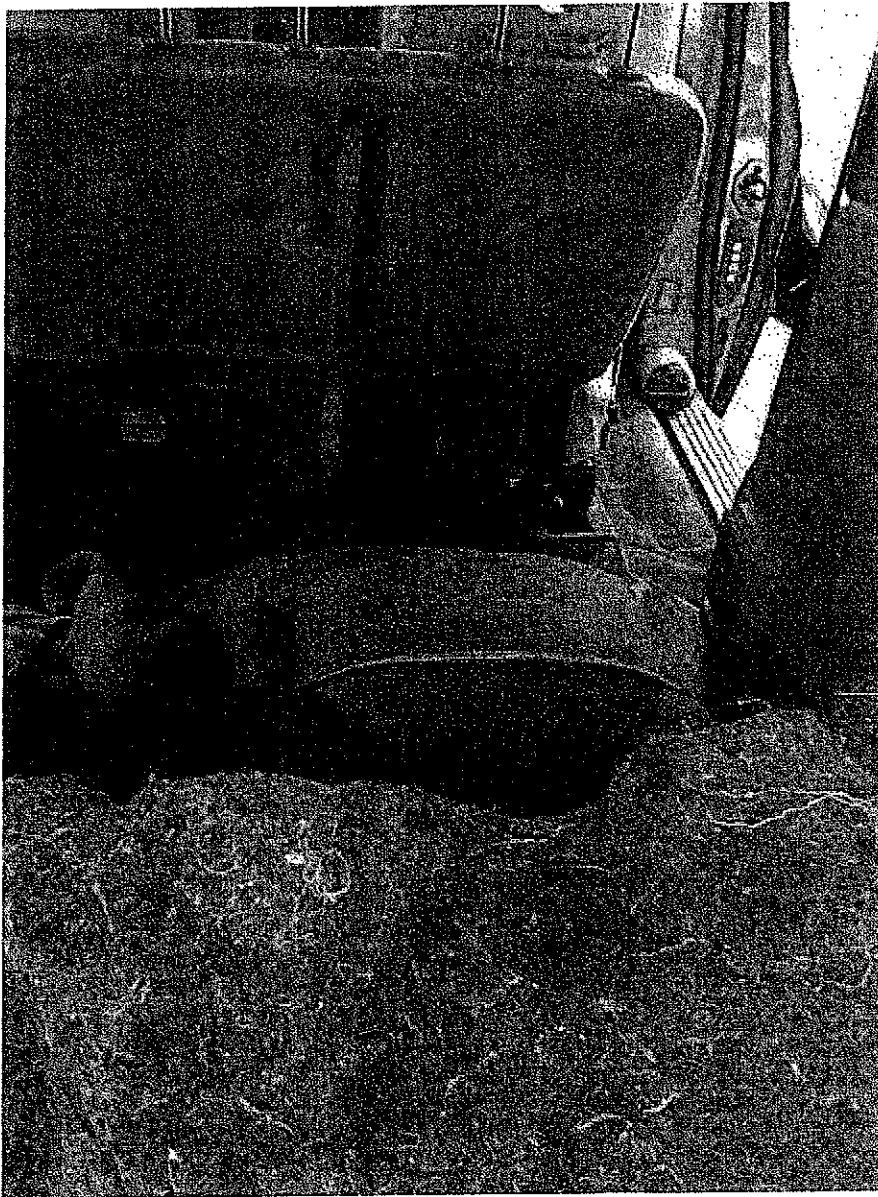
07/31/2007 04:22 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna



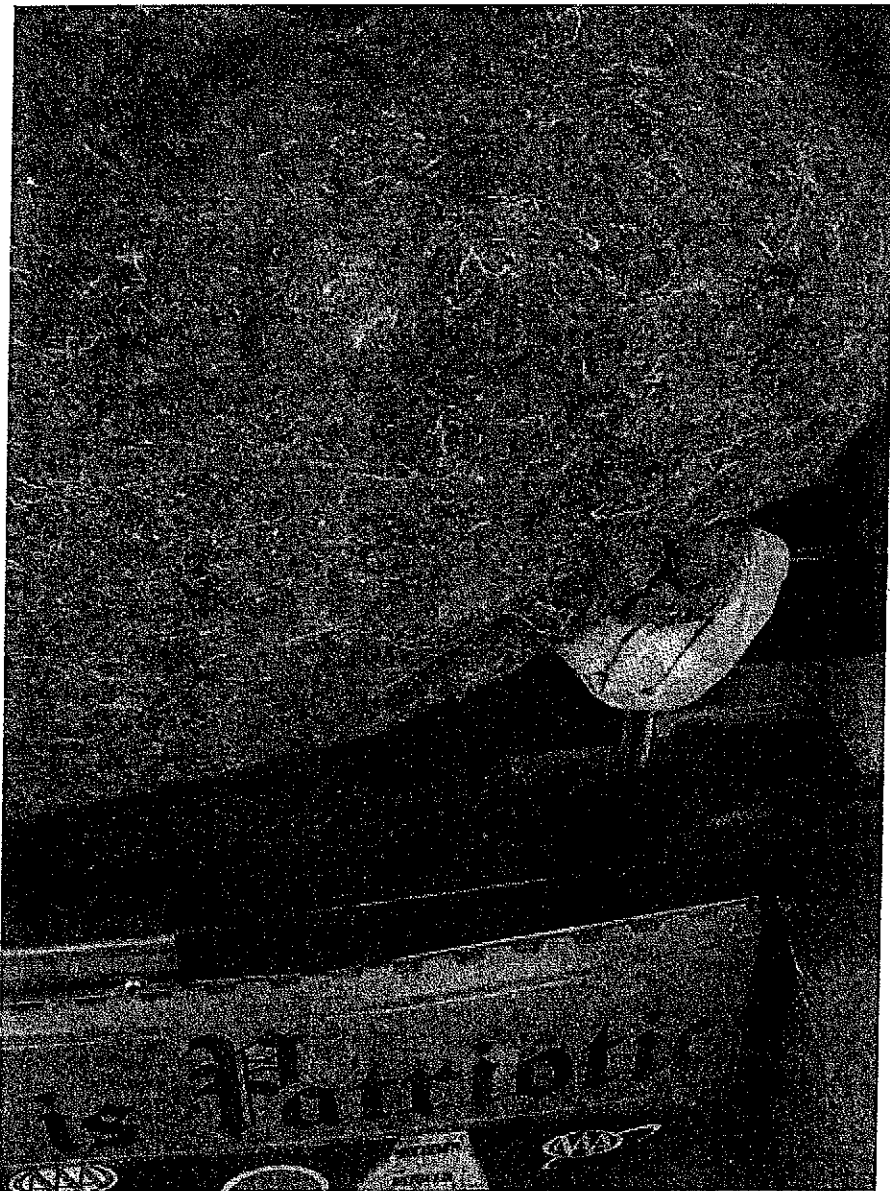
07/31/2007 04:23 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna



07/31/2007 04:25 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone



Jordanna



07/31/2007 04:25 PM

To jordanna.thigpen@sfgov.org

cc

bcc

Subject



Sent from my iPhone

08/06/2007 13:51

SFPD PERMITS TAXI → 95032186

NO. 129 007

Report type: Initial

San Francisco Police Department

INCIDENT REPORT

070756794

Incident Number 070-756-794	Occurrence from Date/Time 07/26/07 18:18	Occurrence to Date/Time	Reported Date/Time 07/26/07 18:42	CAD Number 072073089
Type of Incident Threats -19057, Battery -04134				
Location of Occurrence 101 Freeway NB				
At Intersection with/Premise type All Others, explain in Narrative				
Confidential Report? <input type="checkbox"/>	Arrest Made? <input checked="" type="checkbox"/>	Suspect Known? <input type="checkbox"/>	Suspect Unknown? <input type="checkbox"/>	Non-Suspect Incident? <input type="checkbox"/>
Domestic Violence? <input type="checkbox"/> (Type of Weapon Used)				Reporting Unit 3B4C
Location Sent 1801 S. Van Ness Av				
How Cleared?	Reported to Bureau Operations Center	Name Parry	Star #281	Date/Time 07/26/07 19:41
Elder Victim? <input type="checkbox"/>	Gang Related? <input type="checkbox"/>	Juvenile Subject? <input type="checkbox"/>	Prejudice Based? <input type="checkbox"/>	

DECLARATION	I declare under penalty of perjury, this report of <u>5</u> pages is true and correct, based on my personal knowledge, or is based on information and belief following an investigation of the events and parties involved.				
	PROP 115 CERTIFIED POST TRAINING Signature: <u>[Signature]</u>				
	Reporting Officer Chl, Young S.	Star 1864	Station Southern Station	Watch 1100-2100	Date 07/27/07 00:05:03
	Reviewing Officer <u>[Signature]</u>	STAR 1800	Station CA 3	Watch 15/01	Date 7/27/07
	OIC STAR	Station	Watch	Date	
Related Case	Related Case	Re-Assigned to	Assigned to	Assigned by	
		Copies to 5G200 5G200	5G200	y.c. 1664	
			Add'l Copies DA/2, OR/1, TAXI/1		

R/VICTIM	Code RV 1	Name (Last, First Middle) Vandebos, Janet M.		Alias	
	Day Phone [Redacted]	Type Cell	Home Address [Redacted]	City San Francisco	State CA
	Night Phone [Redacted]	Type Home	Work Address None	City	State CA
	DOB / Age [Redacted]	DOB Unk.	or age between and	Race W	Sex F
	Confidential Person <input type="checkbox"/>	Violent Crime Notification <input checked="" type="checkbox"/>	293 PC Notification <input type="checkbox"/>	Star	Follow-up Form YES <input checked="" type="checkbox"/>
	School (if Juvenile)	Injury/Treatment None	Relationship to Subject Stranger/None	Statement YES <input checked="" type="checkbox"/>	Other Information/If Interpreter Needed Specify Language No E-mail provided

BOOKING	Code B 1	Name (Last, First Middle) Kaplan, Alec		Alias	
	Day Phone [Redacted]	Type Cell	Home Address 3145 Geary Blvd. #57	City San Francisco	State CA
	Night Phone [Redacted]	Type Home	Work Address None	City	State CA
	DOB Unknown	Date of Birth [Redacted]	Age [Redacted]	or age between and	Race W
	Sex M	Height 6'00	Weight 150	Hair Color BRO	Eye Color HSL
	SFNO 545313	ID# (if Juvi.)	ID Type/Jurisdiction/Number CA [Redacted]	ID Type/Jurisdiction/Number CA [Redacted]	ID Type/Jurisdiction/Number
	Book Section #1 NW 422 PC	Book Section #2 242 PC	Book Section #3 1089(g) MPC	Book Section #4 1077(a) MPC	Book Section #5
	Warrant #	Court #	Action #	Dept	Enroute to
	Warrant Violation(s)	Bail	Mirandized <input type="checkbox"/>	Star #703	Date Brown
	Citation #	Violation(s)	Appear Date/Time	Location of Appearance	Statement <input type="checkbox"/>
Book/Cite Approval Sgt. Juarez	Star #1800	Mass Arrest Code	M X-Rays <input type="checkbox"/>	School (if Juvenile)	
Other Information: Citation/Warrant/Booking Charge(s)/Missing Person-Subject Description; Scars, Marks, Tattoos					<input type="checkbox"/> CA Form Booked Copy Attached
LSW: Gray sweater, Red sweatpants.					

070756794

**San Francisco Police Department
ADDITIONAL REPORTEE**

070756794

RP CODES: F-FOUND; N-NOTIFY; P-PARENT; R-REPORTEE; V-VICTIM; W-WITNESS

W I T N E S S	Code W 2	Name (Last, First Middle) [REDACTED]				Alias					
	Day Phone (415) [REDACTED]		Type Cell	Home Address [REDACTED]			City [REDACTED]		State CA	Zip Code	
	Night Phone (415) [REDACTED]		Type Cell	Work Address [REDACTED]			City [REDACTED]		State CA	Zip Code 94103-	
	DOB/ [REDACTED]	Age [REDACTED]	DOB Unk <input type="checkbox"/>	or age between AND	Race H	Sex M	Height	Weight	Hair Color	Eye Color	ID No.
	Confidential Person <input type="checkbox"/>	Violent Crime Notification <input type="checkbox"/>		293 PC Notification <input type="checkbox"/>		Star	F/U Form YES <input type="checkbox"/>	Statement YES <input checked="" type="checkbox"/>	Relationship to Subject Stranger/None		
	School (if Juvenile)			Injury/Treatment			Other Information/If Interpreter Needed Specify Language Employee of Chevron Gas Station / Spanish only				

Code	Name (Last, First Middle)				ALIAS					
Day Phone		Type	Home Address			City		State	Zip Code	
Night Phone		Type	Work Address			City		State	Zip Code	
DOB/ [REDACTED]	Age [REDACTED]	DOB Unk <input type="checkbox"/>	or age between AND	Race	Sex	Height	Weight	Hair Color	Eye Color	ID No.
Confidential Person <input type="checkbox"/>	Violent Crime Notification <input type="checkbox"/>		293 PC Notification <input type="checkbox"/>		Star	F/U Form YES <input type="checkbox"/>	Statement YES <input type="checkbox"/>	Relationship to Subject		
School (if Juvenile)			Injury/Treatment			Other Information/If Interpreter Needed Specify Language				

Code	Name (Last, First Middle)				ALIAS					
Day Phone		Type	Home Address			City		State	Zip Code	
Night Phone		Type	Work Address			City		State	Zip Code	
DOB/ [REDACTED]	Age [REDACTED]	DOB Unk <input type="checkbox"/>	or age between AND	Race	Sex	Height	Weight	Hair Color	Eye Color	ID No.
Confidential Person <input type="checkbox"/>	Violent Crime Notification <input type="checkbox"/>		293 PC Notification <input type="checkbox"/>		Star	F/U Form YES <input type="checkbox"/>	Statement YES <input type="checkbox"/>	Relationship to Subject		
School (if Juvenile)			Injury/Treatment			Other Information/If Interpreter Needed Specify Language				

Code	Name (Last, First Middle)				Alias					
Day Phone		Type	Work Address			City		State	Zip Code	
Night Phone		Type	WORK ADDRESS			City		State	Zip Code	
DOB/ [REDACTED]	Age [REDACTED]	DOB Unk <input type="checkbox"/>	or age between AND	Race	Sex	Height	Weight	Hair Color	Eye Color	ID No.
Confidential Person <input type="checkbox"/>	Violent Crime Notification <input type="checkbox"/>		293 PC Notification <input type="checkbox"/>		Star	F/U Form YES <input type="checkbox"/>	Statement YES <input type="checkbox"/>	Relationship to Subject		
School (if Juvenile)			Injury/Treatment			Other Information/If Interpreter Needed Specify Language				

SFPD377 B (03/03)

San Francisco Police Department
PROPERTY LISTINGS

PROPERTY LISTINGS									
E	Code/No	Item Description				Brand	Model		
1	EVD 1	Statement							
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers Written Statement prepared by (R/V1) Vandebos								
E	Code/No	Item Description				Brand	Model		
2	EVD 2	Digital Image Discs							
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers Digital Image Discs containing sixteen digital photos of (F1).								
E	Code/No	Item Description				Brand	Model		
3	EVD 3	Identification							
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers Grasshopper's Taxi ID card with (B1) Kaplan's picture.								
	Code/No	Item Description				Brand	Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers								
	Code/No	Item Description				Brand	Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers								
	Code/No	Item Description				Brand	Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers								
	Code/No	Item Description				Brand	Model		
	Serial No.	Gun Make	Caliber	Color	Narcotics Lab No.	Quantity	Value		
	Seized by (Star)	From Where							
	Additional Description/Identifying Numbers								

**San Francisco Police Department
VEHICLE INFORMATION**

070756794

VEHICLE CODES: B - BOOSTED; D - DAMAGED; F - USED FELONY; T - TOWED; U - USED OTHER; V - VANDALIZED; X - STRIPPED

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.	
	F		CA	2008	CO		
	Veh Year	Make	Model				
	2004	Ford	Freestar				
	Style		Color	Plates/VIN Match?	Plates Missing?		
	All Others, Explain in Narrative		Purple	<input checked="" type="checkbox"/>	FRONT <input type="checkbox"/> REAR <input type="checkbox"/>		
Condition (Check all that apply)						Damage	Point of Entry
APPARENTLY DRIVABLE <input checked="" type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>						None	
Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)		Star	Towed to (Name/Address)	Tow Check (Name) Star	
		Sgt. Juarez		#1800	Auto Return 450 7th		
Hold For General Work		Other Information					
		Has Grasshopper Co. sign on both sides of the vehicle.					
OWNER	Registered Owner Business Name/Last Name,				First Name	Residence Phone	
	Kaplan				Alec	(415) 225-7623	
	Residence Address		City	State	Zip	Business Phone	
		San Francisco	CA	94118-			

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.		
	Veh Year	Make	Model					
	Style	Color	Plates/VIN Match?	Plates Missing?				
			<input type="checkbox"/>	FRONT <input type="checkbox"/> REAR <input type="checkbox"/>				
	Condition (Check all that apply)						Damage	Point of Entry
	APPARENTLY DRIVABLE <input type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>							
Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)		Star	Towed to (Name/Address)	Tow Check (Name) Star		
Hold For		Other Information						
OWNER	Registered Owner Business Name/Last Name,				First Name	Residence Phone		
	Residence Address		City	State	Zip	Business Phone		

VEHICLE INFORMATION	Code	Plate No.	State	Reg Yr	Plate Type	VIN No.		
	Veh Yr	Make	Model					
	Style	Color	Plates/VIN Match?	Plates Missing?				
			<input type="checkbox"/>	FRONT <input type="checkbox"/> REAR <input type="checkbox"/>				
	Condition (Check all that apply)						Damage	Point of Entry
	APPARENTLY DRIVABLE <input type="checkbox"/> BURNED? <input type="checkbox"/> DAMAGED? <input type="checkbox"/> STRIPPED? <input type="checkbox"/>							
Crime Scene Tech. Notified?	387 Form Given to Owner?	Tow Approved By (Name)		Star	Towed to (Name/Address)	Tow Check (Name) Star		
Hold For		Other Information						
		Has Grasshopper Co. sign on both sides of the vehicle.						
OWNER	Registered Owner Business Name/Last Name,				First Name	Residence Phone		
	Residence Address		City	State	Zip	Business Phone		

070756794

San Francisco Police Department
NARRATIVE

On 07/26/07 at 1842 hrs, Officer Oryall #4116, Officer Park ##768, unit 3B13C and I responded to 1601 S. Van Ness Ave. regarding a check on well being call. Upon our arrival, I met with (R/V1) Vandebos, Janet who was crying and visibly shaking stated the following:

Vandebos told me that on 07/26/07 at approximately 1735 hrs, she boarded the (F1) Minivan taxi from the SFO arrival platform and told the driver later identified as (B1) Kaplan, Alec that she wanted to go to 2636 Green St. in San Francisco. As Kaplan was starting to drive away from the platform, Kaplan said, "Oh, you're a rich bitch

While driving the (F1) on 101 N. freeway towards San Francisco, Kaplan stated, I'm a homeless person. Everyone hates me. I have nothing to live for. I don't want to live anymore and I want to kill myself. I'm gonna take you with me". Kaplan then started to drive erratically with unstable speeds between fifty MPH to eighty MPH almost hitting the center divider on several occasions. Vandebos became more frantic as the ride progressed. Vandebos said the verbal assault and the threat continued for the next thirty five minutes. Vandebos said she thought that Kaplan was really going to kill her by him crashing his (F1). Vandebos said she was in fear for her life. When Kaplan exited the freeway by taking the Mission St. off-ramp, Vandebos screamed for help and requested he let her exit the (F1) at the Chevron Gas Station located at 1601 S. Van Ness Ave. Kaplan stopped the (F1) by slamming the brakes. While Vandebos was having difficulty unbuckling the seatbelt, Kaplan exited the (F1), came around to her side and opened the door. Kaplan then grabbed Vandebos against her will with both of his hands and threw her out of the (F1) on to the sidewalk. Vandebos said Kaplan then re-entered (F1) and sped away to an unknown direction. Kaplan said (W2) Estrada, Ivan (an employee of Chevron Gas Station) witnessed the scene.

Estrada told Sgt. Juarez #1800 that on above date at approximately 1800 hrs, he heard a female screaming. Estrada does not speak English and could not understand what she was screaming. Estrada then saw Kaplan opening the rear passenger side door of (F1) and saw Kaplan throw either Vandebos or the suitcase on to the sidewalk. Kaplan then re-entered the (F1) and sped away Eastbound on Mission St.

I asked Vandebos if she was hurt and needed any medical attention. Vandebos said she was not hurt and refused my offer.

I gave Vandebos a victims of crime notification and a follow-up form with a case number.

Vandebos then contacted her husband Naify, Robert who later responded to the scene and transported Vandebos to their house.

While searching the area and on the way back to the Southern Station, Officer Oryall, Officer Park and I observed a matching description (provided by Vandebos) of the vehicle and the driver at 6th St. and Folsom St. We made a traffic stop and detained the driver. I was able to positively identify the driver as Kaplan, Alec via his CA Driver's License (B4976424).

I contacted Vandebos regarding the contact that we made on Kaplan. Vandebos agreed to respond to the scene. Officer Martinez #1208 and Officer Spears #4152, unit 3B12D conducted a cold show with a positive result.

Kaplan did not have the medallion displayed on the outer garment in violation of 1089(g) MPC. Kaplan also stated that he is homeless and lives in his (F1) while working as a taxi driver. I observed unwashed garments along with several sleeping bags on back of the (F1) and dried

flowers on the dashboard in violation of 1077(a) MPC.

Officer Oryall and Officer Park transported Kaplan to Southern Station.

Vandebos also agreed to respond to the Southern Station where she provided a (E1) written statement.

I contacted Parry #281 at CWB who then told me that an Inspector would call me back. Inspector Shea #2092 at GW called me back and told me that no one would respond. However, Inspector Shea advised me that the (F1) needed to be towed and held for GW.

Officer Oryall contacted Grasshopper Taxi Co. at 415-920-0700. Filmus, Sam (manager of the Grasshopper Taxi Co.) told Officer Oryall that Kaplan was an independent taxi driver and no longer has a valid contract with Grasshopper Taxi Co.

Officer Park followed (F1), which was towed to Auto Return at 450 7th St. CSI lot. Officer Park took sixteen digital photos of (F1), which were stored into (E2) two digital image discs. Officer Park also recovered (E3) Grasshopper's taxi ID with Kaplan's photo from (F1).

I contacted Brown #703 at CWB with negative result.

Per Sgt. Juarez's #1800 approval, Kaplan was booked at CJ #9 on above listed charges.

Officer Park later booked (E1) – (E3) into evidence at Southern Station.

DECLARATION OF JANET VANDEBOS

1. My name is Janet Vandebos. I am over age 18 and I am a citizen of the United States, and I am not a party to this action.
2. I travel regularly for my job duties and I am a frequent taxi user to and from the San Francisco International Airport (SFO). On July 26, 2007, at approximately 5:35 PM, I went to the cab stand line/arrival platform at SFO.
3. When my turn came up, a pink/purple taxicab vehicle with a green grasshopper painted on the side pulled up in front of me. I told the line manager I did not want to take that vehicle because I did not recognize the color scheme and the vehicle looked strange to me, but he insisted that I take the vehicle.
4. As soon as I stepped inside with my luggage, I noticed that the vehicle was unkempt in appearance and filled with debris and clothing, including an excessive amount of dead gladiola flowers. The driver of the vehicle asked me where I was going and I stated [REDACTED]. He turned around and said "Oh, you're a rich bitch" as he left the platform. I was very shocked to hear this statement and I felt fear when he turned around because I immediately felt that he was unstable. I tried to calm him down by stating "No that is not my house, it's a friend's house," because I could tell he was so upset. His appearance was disheveled, with dirty grayish brown hair and wild eyes and a mustache. He was very thin.
5. He started driving towards the City and almost immediately he began ranting about how bad his life is and that "No one cares about me, everyone hates me, I have nothing to live for." He began driving at speeds from 30 mph to 80 mph in a dangerous and erratic manner. He was unable to maintain a lawful and stable speed. He stated "Today is the day - I am killing myself and you are going with me." He would then aim the vehicle towards the center divide while traveling in excess of 80 mph. I was in fear for my life and I really believed he was going to kill both of us by crashing the vehicle on the freeway.
6. During the trip he started to roll a marijuana joint and he also began to eat a chocolate bar. During this time he was steering with his knee and other times with his elbow. I thought that he would crash the vehicle due to his dangerous and reckless manner of driving. I thought he might be under the influence of drugs.
7. I tried to stay calm because I did not want to get dumped off on the side of the freeway. Meanwhile, I called my husband on my cellular phone, and he called 911 from a different telephone. My cellular phone then went dead. I was becoming more and more panicked and fearful. I did not know when, if at all, I would be released from the vehicle. He was still ranting about dying and wanting to take his own life.
8. He took the Mission Street exit and began driving through the City. By that time my cellular phone was working again and I called 911. I started to scream for help and I told him to let me off at the Chevron at 1601 S. Van Ness Avenue since it was the first safe place I could think of to be released. He slammed on his brakes and pulled into the station parking lot.
9. I was crying and shaking and it was difficult for me to get my seatbelt off and get the door open when he stopped. He became angry that I was having so much difficulty and he came around to the side of the vehicle and whipped open the door of the vehicle. He grabbed my body with both hands and forcefully threw me and my luggage out of the vehicle on to the sidewalk. He jumped back into the cab and sped away at approximately 6:15 PM.

10. Later, the police contacted me after they spotted him on the street. I went down and identified him and I learned that his name is Grasshopper Alec Kaplan and his company is Grasshopper Cab.
11. I am now fearful to take taxis because I keep thinking about what happened. I am very concerned for other women who might be in my position. I want this individual to be prevented from driving so that what happened to me doesn't happen to another person.
12. I declare under penalty of perjury of the laws of the state of California that the foregoing is true and correct.


Janet Vandebos

8/06/07
Date

07/27/2007 16:32 FAX 4155032186

TAXI COMMISSION

002/002



SAN FRANCISCO POLICE DEPARTMENT

TAXICAB DETAIL

BOARD OF APPEALS

July 27, 2007

JUL 30 2007

APPEAL # 07-130

Mr. Grasshopper Alec Kaplan
Via personal delivery

Subject: Summary Suspension of Color Scheme, Taxicab Permit and Public Passenger Vehicle Driver Permit

Dear Mr. Kaplan:

Pursuant to Sec. 1090 (c) of the Municipal Police Code, NOTICE IS HEREBY GIVEN that on: July 27, 2007, the Taxicab Commission has summarily suspended your Color Scheme Permit, Taxicab Medallion Permit and Public Passenger Vehicle Driver Permit.

According to Police Incident Report 070756794, on 07/26/07, you were arrested and taken into custody for criminal threats and battery to a passenger while serving in your capacity as a cab driver. According to the Police Narrative, you stated to your passenger, "I'm a homeless person. Everyone hates me. I have nothing to live for anymore and I want to kill myself. I'm gonna take you with me." According to the report, you then began driving recklessly with unstable speeds between fifty to eighty MPH, almost hitting the center divider on several occasions while continuing to verbally assault and threaten your passenger for the next 35 minutes. After exiting the freeway, you physically threw your passenger out of the vehicle, which was witnessed by an employee of the gas station.

Several incidents preceded your July 26 arrest that indicate an escalating pattern of uncontrollable and erratic behavior. For instance, at the July 13 Taxi Commission meeting, the President asked you to cease speaking during public comment due to use of discriminatory and offensive language. You exhibited a hostile attitude toward Commission staff on one or more occasions. During a recent heightened alert at SFO, we received a complaint that you screamed to a representative of Daja that you had lost money in a machine. On July 17, 2007, at approximately 2:30 pm, SF Taxi Commission Deputy Director Jordanna Thigpen witnessed you at 25 Van Ness, where the Taxi Commission is located. You screamed at her that the Security Guard, who was seated approximately fifteen (15) feet away at his usual post, had "assaulted" you. According to Ms. Thigpen, you appeared to have trouble functioning and were disheveled and erratic.

In mid-July, you informed Taxi Commission Office that your dispatch company, Citywide Dispatch had given you a 30-day notice due to ongoing complaints about you and failure to pick up disabled passengers. To date, you have been unable to find another dispatch company. On Thursday, July 26, you left a lengthy message for Executive Director Heidi Machen asking to be relieved of an obligation to have radio service in your taxicab because you needed to return the radio to Citywide Dispatch so you could receive your deposit back and have money to eat. According to Citywide Dispatch Nick Lewis, you subsequently phoned their dispatch company and left an emotionally charged message stating that you had smashed their radio into a million pieces. Operating a taxicab without a radio is a violation of MPC 1123 and a serious safety concern.

Due to the above, you pose a threat to Public Safety and to the Citizens of San Francisco.

YOU ARE HEREBY ORDERED to cease operations and surrender your Medallion and A-card to the San Francisco Police Department's Taxi Detail upon receipt of this notice. Should you have any questions or need further information, please contact the San Francisco Police Department at (415) 553-1447.

Sincerely,

Handwritten signature of Heidi Machen in black ink.

Heidi Machen

Executive Director Taxicab Commission



SAN FRANCISCO POLICE DEPARTMENT TAXICAB DETAIL

July 27, 2007

To: All San Francisco Taxicab Color Schemes

Subj: DRIVER OUT OF SERVICE

This letter is to advise all San Francisco Taxicab Color Schemes that **MR. ALEC KAPLAN**, drivers license #B4976424, is **OUT OF SERVICE** effective immediately and until further notice pending a criminal investigation.

If any Color Scheme has either employed **Mr. ALEC KAPLAN** or accepted his employment application, the Color Scheme shall immediately notify the Taxicab Detail, remove the driver from service and advise the driver to contact **Officer Cynthia Kulstad** at 553-9844 immediately.

Thank you for your assistance in locating this driver.

Sincerely,

Officer Cynthia Kulstad
San Francisco Police Department
Taxi Detail

BOARD OF APPEALS, CITY & COUNTY OF SAN FRANCISCO
PRELIMINARY STATEMENT OF APPEAL

BOARD OF APPEALS

Date JUL 30 2007

Filed: APPEAL # 07-130

I/We, Grasshopper Alec Kaplan, hereby appeal the following departmental action: suspension of color scheme permit, medallion # 9062, A-card # P44-50373, which was issued / became effective on: 7/27/07, for the property at N/A.

Briefing Schedule:

Note: If the following submittal deadlines fall on a weekend or holiday, staff will adjust the date to the next business day.

Appellant's Brief is due (15) days after date of filing on or before 8/14/07, 12 pages maximum, double-spaced, with unlimited exhibits, with original and 10 copies delivered to the Board office by 4 p.m., and with additional copies delivered to the other parties the same day.

Permit Holder's Brief, Respondent's Brief & Other Parties' Brief are due (7) days later on or before 8/21/07, 12 pages maximum, double-spaced, with unlimited exhibits (including a set of reduced plans for the permit holder's brief), with original and 10 copies delivered to the Board office by 4 p.m., and with additional copies delivered to the other parties the same day.

Appellant's Reply is due (10) days later on or before 8/31/07, 6 pages maximum, double-spaced, with unlimited exhibits, with original and 10 copies delivered to the Board office by 4 p.m., and with additional copies delivered to the other parties the same day.

Hearing Date: Wednesday, Nov. 7, 2007.

JUL 31 2007

Place: **City Hall, Room 416**, One Dr. Carlton B. Goodlett Place (formerly 301 Polk Street) SAN FRANCISCO
 Time: **5:00 p.m.** (Everyone is required to arrive no later than 5:00 p.m., no matter which item on the appeal is on the agenda because cases are often withdrawn, rescheduled, and taken out of order)

All parties to an appeal must adhere to the briefing schedule above, unless a briefing schedule extension request is granted. **Members of the public and other non-parties**, however, may submit letters of support/opposition no later than the Thursday prior to hearing by 4 p.m., with an original and 10 copies required of all documents submitted. Only photographs or drawings may be submitted at hearing. If you have any questions or problems, please call this office as soon as possible at 415-575-6880.

DO NOT WRITE ABOVE THIS LINE. FOR STAFF USE ONLY.

The reasons or grounds for this appeal are as follows (please summarize, or continue on 2nd page):

I never threatened the lady. I transported her safely. I am innocent of all battery + terrorism charges. You are assuming guilt, but I have a clean DMV and have been safely transporting

Signature of Appellant or Agent

Grasshopper Alec Kaplan
San Francisco for 10 years

CITY AND COUNTY OF
SAN FRANCISCO



TAXI COMMISSION
MAYOR GAVIN C. NEWSOM

HEIDI MACHEN
Executive Director

City and County of San Francisco Board of Appeals
1660 Mission Street, Room 3036
San Francisco, CA 94103
August 1, 2007

RE: Grasshopper Alec Kaplan Summary Suspension Appeal #07-130

Dear President Knox and Director Feldman:

Grasshopper Alec Kaplan has filed an appeal of the Taxi Commission's decision to summarily suspend his color scheme permit, taxi medallion permit and public passenger vehicle permit. We reserve the right to contest Board of Appeal's jurisdiction on this appeal since this is a summary suspension on the basis of a threat to public safety which is pending a hearing at the Taxi Commission.

It is our understanding that in cases involving public safety, the Board of Appeals has upheld the Department's decision pending such a hearing, but we write to underscore the department's interest in having this suspension upheld in the interim. Mr. Kaplan has proven to be a threat to the public and should not be driving a taxicab.

Mr. Kaplan was arrested for threatening and assaulting a female passenger in his taxi. Recently Mr. Kaplan behavior has come to the attention of the Police Department and he has shown an escalating pattern of uncontrollable and erratic behavior; his most recent episode was directed at a taxi passenger which led to his arrest.

The Taxi Commission intends to hear a complaint against Mr. Kaplan at its September 11 meeting and strongly recommends that he not be given the opportunity to drive a taxi in San Francisco pending this appeal.

Respectfully submitted,

A handwritten signature in cursive script that reads "Heidi Machen".

Heidi Machen
Executive Director Taxicab Commission
cc: Appellant, Grasshopper Alec Kaplan

A handwritten signature in cursive script that reads "Ron Reynolds" followed by the number "137".

Sgt. Ron Reynolds 137
SFPD Taxi Detail

DECLARATION OF MARGARET ZIEMIANEK

1. My name is Margaret Ziemianek. I am over age 18 and I am a citizen of the United States, and I am not a party to this action.
2. On the evening of August 4, 2007, I was standing at the corner of Divisadero and Fulton assisting Jordanna Thigpen, Deputy Director of the Taxi Commission, with collection of data for the Taxi Commission's 2008 Public Convenience & Necessity Hearing. Specifically I would hand \$5 bills and a letter from the Taxi Commission to drivers when they arrived in response to calls that Ms. Thigpen made from Taxi Commission-issued cellular telephones.
3. At approximately 9:30 PM, I saw a blond woman in her early 20s standing less than five feet away from me attempting to flag a taxicab vehicle. Within one minute, a pink/purple minivan taxicab vehicle pulled up. Ms. Thigpen had informed me that I should not take this taxicab vehicle if I saw it in the City because the company, Grasshopper, was suspended and had no permit to operate. She had also informed me of an alleged incident which had recently occurred involving a possible false imprisonment and/or battery of a female fare.
4. As soon as I saw this vehicle I immediately turned to tell Ms. Thigpen but she had already noticed the vehicle and was approaching it as the blond female was entering the vehicle and shutting the door.
5. Ms. Thigpen stated to the driver through the open window "Alec, what are you doing?" The response from the driver was to glare at her and remain silent. Ms. Thigpen then stated "You know you are on a suspension, what are you doing?"
6. At that time the fare opened the door and I stated "Get out of the cab," and she jumped out. Mr. Kaplan then said to Ms. Thigpen "Great, now you can't get me for driving her since you took her," or something to that effect. He looked angry and unstable and his appearance was disheveled. He then drove away very fast. I was afraid that he would hurt someone and I was concerned that he was driving on a suspended permit.
7. The woman was visibly shaken and stated that she was just trying to take a taxi and asked what was happening. Ms. Thigpen stated that she worked for the Taxi Commission and that the vehicle was suspended. The woman stated she had not known that and was concerned for her safety. Ms. Thigpen assured her that everything was fine but that she should not be taking that cab if she saw it the rest of the evening. At that time a DeSoto Cab pulled up in response to one of the calls and I gave the driver the \$5 and the letter and we put the fare into the DeSoto Cab.
8. Ms. Thigpen telephoned the police to obtain an All Points Bulletin. Ms. Thigpen stated that we should go downtown to ensure that this vehicle was not downtown picking up fares at the hotels or in North Beach. We drove downtown but did not see him. We then drove to the Haight Ashbury District.
9. At approximately 11:29 PM, we saw the same pink/purple taxicab vehicle ahead of another car in front of us. The other car turned left and there were no other vehicles separating us from Grasshopper's vehicle. Just past Shrader Street on Haight Street, I noticed three males standing on the side of the road attempting to flag a taxi.
10. The Grasshopper taxicab stopped in the middle of the street and the three males got inside the vehicle. Ms. Thigpen followed Grasshopper's vehicle down Haight to Stanyan, then to Masonic, down Bush, and then down Taylor to Post. I

telephoned police dispatch, which stayed on the telephone with us. I noticed that the driver of the Grasshopper vehicle was driving erratically. At two different points, he pulled over and it appeared he was going to stop, but then he sped away abruptly. Finally he turned right down Shannon Alley off of Post Street and we did not follow him.

11. We flagged down the first police officers that we saw and explained the situation to them.
12. Approximately twenty minutes later, we went to the site of his detainment and arrest, at Sutter and Octavia. As the driver was being led from the Grasshopper vehicle into a police vehicle, I confirmed that it was the same driver, "Alec" that I had seen earlier.
13. I declare under penalty of perjury of the laws of the state of California that the foregoing is true and correct.


Margaret Ziemanek

8/6/77
Date