

Agenda: Item 6

Audit Report [Information]

- a. 2007 Color Scheme Audit Results
- b. 2005 Medallion Holder Proposition K and Waybills Results



CITY AND COUNTY OF
SAN FRANCISCO

TAXI COMMISSION
MAYOR GAVIN NEWSOM

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HEIDI MACHEN, EXECUTIVE DIRECTOR

MEMORANDUM

To: Honorable Commissioners
From: Heidi Machen and Jordanna Thigpen
Re: 2005 Medallion Holder Audit and 2007 Color Scheme Audit
Date: September 5, 2007

The 2005 Medallion Holder Audit is now closed. Audits for all but 187 Post-K medallion holders were completed, and those 187 will be among the first to be audited for 2006.

As it will be recalled, several months ago, preliminary results of the audit showed hundreds of medallion holders in violation of the Proposition K driving requirement enumerated in MPC § 1081(f). Subsequently, several medallion holders were brought up on administrative complaints, and several of those cases are still pending before the hearing officer or the Commission. All of those brought up on administrative charges either had prior admonishments and/or had several years where he or she had utterly failed to comply with Proposition K. Many more cases are due to be filed based on results of the audits and pending investigations.

There are currently 425 pre-K medallion holders and 956 post-K medallion holders. Of the pre-K medallions, 96 are held by corporations, and 329 are held by individuals.

175 medallion holders failed the Proposition K driving requirement and were admonished for it. In addition to those, at least 19 are still under investigation.

575 medallion holders submitted enough waybills to be considered "passing." Of those, over half (at least 300) were admonished for various waybill and rule violations, including MPC § 1138 (waybill errors); Rule 4.A.10 (driving your own medallion number taxicab vehicle); Rule 4.A.11 (failure to notify Taxi Detail of an absence of more than 30 days), and others. Investigations demonstrated that many waybill submissions were fraudulent.

The companies with the most medallion holders under investigation are Bay Cab and American Taxi. The company with the highest number of Proposition K failures was Royal Taxi.

In 2003, Worldwide scored 50%, and in 2007, it scored 0%. This was because despite three attempts to visit Worldwide's premises at various times of the day, it was never open, and on one occasion, several children that had accumulated in the hallway of the office building informed Deputy Director Thigpen that "no one is ever in the office."

Since the audit was conducted, KSJ's permit has been revoked by the Commission, although he has appealed the decision to the Board of Permit Appeals. Grasshopper's permit appears for revocation on the September 11, 2007 calendar, the same date that this report will be presented.

Staff recommends that any company with a score of less than 70% receive quarterly audits for two years, particularly as to Worldwide and Lucky. Staff also recommends that any new color scheme also receive quarterly audits. As with prior audits, all audits should be conducted on an unannounced basis.

COLOR SCHEME INSPECTION

Date/Time: _____

Officer/Star: _____

Color Scheme: _____

Address: _____

Color Scheme Holder: _____

Phone: _____

Manager: _____

Fax: _____

Dispatch Service: _____

of Medallions: _____

Parking Spaces at Company: _____

Parking Spaces at Alternate Site: _____

Location of Alternate Site: _____

Description	YES	NO
Maintain a signature roster of every permittee acknowledging receipt of rules & other printed matter. 5.A.3		
Has submitted two 8x10 color photos of each vehicle type operating under color scheme. 5.A.5		
Facilities to ensure the thorough washing of taxicabs. 5.F.2		
Maintain an office that's staffed between 9AM & 5 PM and has an operational fax machine. 5.H.1		
A current list of all taxicab vehicles posted at company. 5.H.2 <i>(Includes vehicle #, license #, VIN #, year, make and operating status)</i>		
Must maintain current and complete driver's rosters. 5.H.3 <i>(Includes driver's name, home address, phone, "A" card # and CDL#, Updated on a weekly basis)</i>		
Maintain and post a daily driver assignment roster. 5.H.4 <i>(Updated on a daily basis and retained for 2 years)</i>		
Company listed in SF telephone directory. Page #1362 5.H.5 <i>(Number must not be used to operate other business or service)</i>		
Waybills filed & maintained at company's location for 3 years. 5.H.10		
Crime Information Bulletins prominently posted. 5.H.11		
Issuance of receipts for copies of waybills to drivers. 5.H.14		
Copy of Workers Compensation Insurance posted in an area visible to drivers. 5.H.16		
Gate fee schedules prominently displayed. 5.H.17		
Maintain found property logs for 1 year. 5.I.3		
Copies of found property logs faxed each week. 5.I.4		
Maintain written copies of all lease agreements with every taxi permittee. 5.K.2		

Comments:

Taxi Schools Posted

2007 COLOR SCHEME AUDIT

VIOLATION CODE	DESCRIPTION	ABC	Alliance	American	Arrow	Bay	Best	Big Dog	Black & White	Central	Comfort	Crown
	Regulation	1	6	17	65	82	2	23	53	1	1	1
5.A.3	Maintain Signature Roster	0	1	0	0	1	0	1	1	0	1	1
5.A.5	Submitted two 8 x 10 Photos	0	1	1	0	0	1	1	1	1	1	1
5.F.2	Facilities to ensure washing	0	1	0	1	0	1	1	1	1	0	1
5.H.1	Maintain an office bet. 9-5 and have operational fax	0	1	1	1	0	1	1	1	1	0	1
5.H.2	Current list of vehicles	0	1	1	0	1	1	1	1	1	1	1
5.H.3	Maintain current driver's roster	0	1	0	0	1	1	1	1	1	1	1
5.H.4	Maintain a daily driver assignment	0	1	1	1	1	1	1	1	0	1	1
5.H.5	Company listed in SF telephone directory	1	1	1	1	1	1	1	1	1	1	1
5.H.10	Waybills filed & maintained at company location for 3 years	0	1	0	1	1	1	1	1	1	1	1
5.H.11	Crime Information Bulletins posted	0	1	0	1	1	1	1	1	1	1	1
5.H.14	Issuance of receipts for copies of waybills	0	1	0	1	1	1	1	1	1	1	1
5.H.16	Copy of Workers Comp Insurance posted	0	1	0	0	0	1	1	1	0	0	1
5.H.17	Gate fee schedules displayed	0	1	1	1	0	1	1	1	0	0	1
5.I.3	Maintain found property logs for 1 year	0	1	0	1	1	1	1	1	1	0	1
5.I.4	Copies of found property logs faxed each week	0	1	1	1	1	1	1	1	1	0	1
5.K.2	Maintain written copies of all lease agreements	0	1	0	0	1	1	1	1	n/a	0	1
% of Total Compliance		6.25%	100%	43.75%	62.50%	68.75%	93.75%	100%	100%	73.33%	56.25%	100%

2007 COLOR SCHEME AUDIT

VIOLATION CODE	DESCRIPTION		Delta	DeSoto	Executive	Fog City	Gold Star	Grasshopper	Green	KSJ	Lucky	Luxor	Max
	Regulation	No. of Medallions											
5.A.3	Maintain Signature Roster		16	116	1	14	1	1	4	1	1	187	3
5.A.5	Submitted two 8 x 10 Photos		1	0	0	1	0	0	1	0	0	1	0
5.F.2	Facilities to ensure washing		0	1	0	0	1	0	1	0	1	1	1
5.H.1	Maintain an office bet. 9-5 and have operational fax		1	1	0	0	1	0	1	0	1	1	0
5.H.2	Current list of vehicles		1	1	1	1	1	0	0	0	1	1	1
5.H.3	Maintain current driver's roster		1	1	1	0	1	0	1	0	0	1	1
5.H.4	Maintain a daily driver assignment		1	1	1	0	1	0	1	0	0	1	0
5.H.5	Company listed in SF telephone directory		1	1	1	1	1	0	1	1	1	1	1
5.H.10	Waybills filed & maintained at company location for 3 years		1	1	0	0	1	0	1	0	1	1	1
5.H.11	Crime information Bulletins posted		1	1	0	0	1	0	1	0	1	1	1
5.H.14	Issuance of receipts for copies of waybills		1	1	1	0	1	0	1	0	1	1	1
5.H.16	Copy of Workers Comp insurance posted		0	1	0	0	0	0	1	0	0	1	1
5.H.17	Gate fee schedules displayed		1	1	1	0	0	0	1	0	0	1	0
5.I.3	Maintain found property logs for 1 year		1	1	0	0	1	0	1	0	1	1	1
5.I.4	Copies of found property logs faxed each week		1	1	0	1	1	0	1	0	1	1	1
5.K.2	Maintain written copies of all lease agreements		1	1	0	0	0	0	1	0	0	1	0
% of Total Compliance			87.50%	100%	37.50%	25%	75%	0%	93.75%	6.25%	56.25%	100%	68.75%

2007 COLOR SCHEME AUDIT

VIOLATION CODE	DESCRIPTION	Metro	National	Regents	Royal	SF Super	SF Taxi	Six 2 Six	Town	United	USA	Worldwide	Yellow
		33	63	37	47	2	6	2	58	36	2	12	472
5.A.3	Maintain Signature Roster	0	1	1	1		1	0	0	1	1	0	1
5.A.5	Submitted two 8 x 10 Photos	0	1	1	1		1	0	1	0	1	0	1
5.F.2	Facilities to ensure washing	1	1	1	0		1	0	0	1	1	1	1
5.H.1	Maintain an office bet. 9-5 and have operational fax	1	1	1	1		1	1	1	1	1	0	1
5.H.2	Current list of vehicles	1	1	1	1		1	1	1	1	1	0	1
5.H.3	Maintain current driver's roster	1	1	1	1		1	1	1	1	1	0	1
5.H.4	Maintain a daily driver assignment	1	1	1	1		1	1	1	1	1	0	1
5.H.5	Company listed in SF telephone directory	1	1	1	1		1	n/a	1	1	1	1	1
5.H.10	Waybills filed & maintained at company location for 3 years	1	1	1	1		1	1	1	1	1	0	1
5.H.11	Crime Information Bulletins posted	0	1	1	1		1	1	1	1	1	0	1
5.H.14	Issuance of receipts for copies of waybills	1	1	1	1		1	1	1	1	1	0	1
5.H.16	Copy of Workers Comp Insurance posted	1	1	1	1		1	1	1	0	0	0	0
5.H.17	Gate fee schedules displayed	1	1	1	1		1	0	1	1	0	0	1
5.I.3	Maintain found property logs for 1 year.	1	1	1	1		1	1	1	1	1	0	1
5.I.4	Copies of found property logs faxed each week	1	1	1	1		1	1	1	1	1	0	1
5.K.2	Maintain written copies of all lease agreements	1	1	1	1		1	0	1	1	1	0	1
% of Total Compliance		81.25%	100%	100%	93.75%		100%	66.60%	87.50%	87.50%	87.50%	12.50%	93.75%