Miscellaneous
To Whom It May Concern,

I hereby petition all officials and agencies of the City and County of San Francisco to cease any and all plans and actions toward permanently closing or otherwise restricting traffic flows on Mason Street between Lombard Street and Columbus Avenue. Heavily trafficked Mason Street is the only continuous north-south two-way street in the entire North Beach/Fisherman's Wharf neighborhood which is the most densely populated district in San Francisco. This closure would most certainly have significant adverse environmental, public safety, parking, traffic, public transportation and emergency service impacts in an already over-crowded neighborhood. A closure would also be a violation of many of San Francisco's official Policies and Plans. These impacts are further stated at www.SaveMasonStreet.org.

An official Department of Parking and Traffic traffic study in 2005 confirmed that the street averaged over 5,000 vehicles per day (i.e in excess of 2,000,000 vehicles per year.) This is an amount second only to busy Columbus Avenue and clearly establishes Mason Street as the second most important traffic artery in the entire North Beach/Russian Hill/Telegraph Hill area. The SF Visitors and Convention Bureau has documented that the great majority of San Francisco's 15 million annual visitors visit this immediate area.

Mason Street is key to smooth flowing neighborhood traffic within and between North Beach/Telegraph Hill/Fisherman's Wharf and Chinatown/Nob Hill/ Russian Hill/ Downtown. It is critical to prevent worsening the congestion on key transit routes to downtown from the Golden Gate Bridge. An open Mason Street is critical for the timely response of police, fire department and emergency services to emergencies and catastrophes where 'seconds can mean lives.' It is also a vital public safety escape route in the event of any major disaster. The street is also a critical conduit for special event traffic during major annual public events held in the area.

The preservation of an open efficiently operating Mason Street is essential to prevent
overburdening surrounding neighborhood streets and creating serious adverse impacts for residents, neighborhood businesses, school children, seniors, transit riders, bicyclists, MUNI, visitors, and tourists. Mason Street is essential to the public health and safety of everyone in Northeast San Francisco.

It is critical that Mason Street be kept open in the public interest.

Please oppose any attempt to close Mason Street. I look forward to hearing from you soon on this important issue.

Janine Shiota
September 2, 2008

This is to take note of praise for driver Doane Thomas Hall whose usual cab is Luxor ramp taxi #9042. We received the good word by way of the San Francisco 3-1-1 system. The compliment was expressed by passenger Amy Coget after riding with Mr. Hall in Luxor cab #916.

Ms. Coget complimented Doane for a smooth ride, for opening the door at the beginning and end of the ride, and for his care in pulling over for a passing ambulance.

Congratulations to Doane Thomas Hall for providing high quality service to customers. Thank you, Doane, for projecting a strongly positive image of Luxor Cab.

Sincerely,

Charles Rathbone
Operations Department

Cc: Amy Coget; Doane Hall; SF Taxicab Commission; Paratransit Coordinating Council; John Lazar
September 2, 2008

This is to take note of praise for driver Alan Gochberg who drives Luxor cab #958. The compliment was expressed by passenger Robert Rumo.

Mr. Rumo commended Alan's quick and competent service and described his ride as "a very good cab experience."

Congratulations to Alan Gochberg for providing high quality service to customers. Thank you, Alan, for projecting a strongly positive image of Luxor Cab.

Sincerely,

Charles Rathbone
Operations Department

Cc: Robert Rumo; Alan Gochberg; SF Taxicab Commission; Paratransit Coordinating Council; John Lazar
Date: 2008-08-14 12:04:13

Customer Contact Information:

Name: [Redacted]
Phone: [Redacted]

Compliment Details: I just wanted to say that the driver followed all traffic rules. He never speeded, which is a major accomplishment among taxi drivers in my opinion.

Incident Date/Time: 08/14/2008 11:45 am

Clarify if necessary. Eg Is it Fri 1:30 or really Sat 1:30am

Cab / Medallion #: 2120
(Cab # is on top, sides and back.)
(Medallion is a metal plate on the dash facing forward)

Driver Name/Badge#: NA
(Photo ID faces passenger and has: Company name, picture, badge #, name is optional)

Driver Physical Description: NA
(ethnicity, gender, physical characteristics, facial hair, glasses, etc)
Vehicle Description: Desoto
(Colors, company name, logo/picture)

Dispatched: No

Starting point: Rhode Island Street
Ending point: Asian Art Museum, Civic Center
(e.g. Destination, From/To)

Comments: .

Submit Cancel
Date: 2008-07-22 11:46:22

Service Request Number: 252107

TAXI Compliment

CUSTOMER CONTACT INFORMATION:

Name:
Phone:

Compliment Details: Customer states that the driver was really great and very nice.

Incident Date/Time: 07/22/2008 11:40 am

Clarify if necessary. Eg Is it Fri 1:30 or really Sat 1:30am

Cab / Medallion #: 1252
(Cab # is on top, sides and back.)
(Medallion is a metal plate on the dash facing forward)

Driver Name/Badge#: Sammy
(Photo ID faces passenger and has: Company name, picture, badge #, name is optional)

Driver Physical Description: N/A
(ethnicity, gender, physical characteristics, facial hair, glasses, etc )
Vehicle Description: **Arrow Cab**
(Colors, company name, logo/picture)

Dispatched: **No**

Starting point: **Union Square**
Ending point: **Pier 33**
(e.g. Destination, From/To)

Comments: **Customer states that the driver was really great and very nice.**

Submit Cancel