Agenda: Item 3

Healthy San Francisco: A Presentation from the San Francisco Department of Public Health [INFORMATION AND DISCUSSION]
Healthy San Francisco Overview

Taxi Commission Meeting
January 27, 2009

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San Francisco Health Plan

Note: The following presentation contains a summary of HSF eligibility guidelines as of January 21, 2009. Please refer to www.healthy-sanfrancisco.org for a more detailed and current overview of the HSF program.
Overview

• Background

• What is Healthy San Francisco?

• How much does it cost?

• How and Where to Apply

• Questions
HSF Background

- Board of Supervisors passed Health Care Security Ordinance in August 2006 to try to deal with uninsured in San Francisco
  - Required employers to contribute to cost of employees’ health care (ESR)
  - Created Healthy San Francisco (HSF) to provide uninsured San Franciscans access to health care
Healthy San Francisco is a program created by the city of San Francisco that makes health care services accessible and affordable for uninsured residents. Healthy San Francisco offers a new way for San Francisco residents who do not have health insurance, to have basic and ongoing medical care. Some services such as Vision, Dental, Acupuncture, and others are not included.
What is Healthy San Francisco?

- Healthy San Francisco is Not Health Insurance.
- Persons should not drop insurance. Insurance is always a better choice because Healthy San Francisco has limited services and places you can go to get medical care.
- Participants in Healthy San Francisco are each assigned a Medical Home. A Medical Home (in most cases, a clinic) provides all basic health care services.
HSF will feel like an organized program to participants

- Participants get to choose a clinic as their "Medical Home"
- Medical home = participating clinic
  - All DPH clinics (e.g. General Medical Clinic, Ocean Park Health Center)
  - San Francisco Consortium Clinics (e.g. NEMS, MNHC)
  - Chinese Community Health Care Association
- The Medical Home will assign participants to a primary care provider
Medical Home Network

1. Castro Mission Health Center  
   2550 17th Street  (415) 687-7000
2. COOAH - Chinese Hospital  
   625 Jackson Street  (415) 234-2118
3. Chinatown Public Health Center  
   1098 Jackson Street  (415) 366-7600
4. Cole Street Clinic  
   555 Cole Street  (415) 771-8161
5. Family Health Center at SFCH  
   3650 17th Street, Building 30,  
   1st Floor  (415) 365-8932
6. General Medical Center at SFCH  
   1001 Parker Avenue, Suite 1102  
   (415) 206-6497
7. Larkin Street Clinic  
   1135 Sutter Street  
   (415) 673-0911 ext. 259
8. Maritime Health Center  
   1301 Pacific Avenue  (415) 222-1300
9. Ocean Park Health Center  
   1351 24th Avenue  (415) 662-1300
10. Rincon Hill Health Center  
    1200 California Street  (415) 392-1250
11. Positive Health Program at SFCH  
    3650 17th Street, Building 30,  
    1st Floor  (415) 206-6497
12. Silver Avenue  
    Family Health Center  
    1525 Silver Avenue  (415) 697-1300
13. Southwest Health Center  
    1480 Bush Street  (415) 671-7000
14. Tom Waddell Health Center  
    507 Clay Street  (415) 355-7400
15. Curry Senior Center  
    333 Turquoise Street  (415) 685-2274
16. Third Health Services  
    330 Ellis Street, 5th Floor  
    (415) 674-5140
17. Halcyon Ashbury  
    Free Medical Clinic  
    555 Clay Street  (415) 762-1953
18. Halcyon Ashbury  
    Integrated Care Center  
    1735 Mission Street  (415) 546-9400
19. Lyon-Martin Health Services  
    1742 Market Street, Suite 201  
    (415) 665-7967
20. Mission Neighborhood Health Center  
    210 Shotwell Street  (415) 552-3970
21. Mission Neighborhood Health Center - Excelsior  
    4874 Mission Street  (415) 406-1353
22. Native American Health Center  
    1604 Capp Street  (415) 621-2851
23. NEMS - Chinatown  
    1120 Stockton Street  
    (at Columbus Street)  
    (415) 391-9035
24. NEMS - Sunset  
    2108 Taraval Street  
    (at 33rd Avenue)  (415) 391-9035
25. NEMS - Visitacion Valley  
    12 Leland Avenue  
    (near Eastroot Blvd.)  
    (415) 391-9035
26. Saint Anthony  
    Free Medical Clinic  
    105 - 107 Golden Gate Avenue  
    (415) 242-3320
27. Sister Mary Phillips Clinic  
    2235 Hayes Street, 5th Floor  
    (415) 770-5500
28. South of Market Health Center  
    511 Mission Street  (415) 685-2927
29. South of Market Senior Clinic  
    371 Geary Street  
    (415) 204-2270
HSF will feel like an organized program to participants

- After enrollment, participants get:
  - ID card with medical home
  - Participant handbook
  - Access to customer service to help them with questions/concerns

- Later, they will get health reminders/notices
HSF is **not** health insurance

- Doesn't guarantee everything insurance does
  - Limited services
  - Limited network
  - Timeliness of appointment not guaranteed
  - Program limited by City budget; Could be limited/terminated by Board of Supervisors
Services Included

The following services are included with Healthy San Francisco:

- Preventive and Routine Care
- Specialty Care
- Urgent Care *
- Emergency Care *
- Ambulance Services **
- Hospital Care *
- Alcohol and Drug Abuse Care
- Laboratory Services and Tests
- Mental Health Care
- Family Planning
- Durable Medical Equipment
- Prescription Medicine
* At San Francisco General Hospital for most participants
** Only for transportation for emergencies within San Francisco
Who is eligible for HSF?

- Eligibility rules
  - Resident of San Francisco
  - Adult = ages 18-64
  - Uninsured
  - Not covered via employer based coverage or individually purchased insurance past 90 days
  - Not eligible for any other government program such as Medi-Cal or Medicare
  - Households income under 300% of FPL
    - Up to 500% on February 10, 2009
How much does it cost?

- All HSF participants with FPL’s over 100% will be assigned a Participant Fee: a quarterly fee to remain enrolled in HSF

<table>
<thead>
<tr>
<th>FPL</th>
<th>GA/Hmls</th>
<th>0-100%</th>
<th>101-200%</th>
<th>201-300%</th>
<th>301-400%</th>
<th>401-500%</th>
<th>500%+</th>
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<td>$50</td>
<td>$100</td>
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- Point of Service Fees: a fee for medical care that is paid at the time of service (varies by Medical Home and household income)
How much does it cost?

<table>
<thead>
<tr>
<th>Family Size (Including Children)</th>
<th>0-100% FPL</th>
<th>101-200% FPL</th>
<th>201-300% FPL</th>
<th>301-400% FPL**</th>
<th>401-500% FPL**</th>
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<tbody>
<tr>
<td>1</td>
<td>$0 - $867</td>
<td>$868 - $1,734</td>
<td>$1,735 - $2,600</td>
<td>$2,601 - $3,467</td>
<td>$3,468 - $4,334</td>
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<tr>
<td>2</td>
<td>$0 - $1,167</td>
<td>$1,168 - 2,334</td>
<td>$2,335 - $3,500</td>
<td>$3,501 - $4,667</td>
<td>$4,668 - $5,834</td>
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<td>$5,301 - $7,067</td>
<td>$7,068 - $8,834</td>
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<td>5</td>
<td>$0 - $2,067</td>
<td>$2,068 - $4,134</td>
<td>$4,135 - $6,200</td>
<td>$6,201 - $8,267</td>
<td>$8,268 - $10,334</td>
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<td>$2,368 - $4,734</td>
<td>$4,735 - $7,100</td>
<td>$7,101 - $9,467</td>
<td>$9,468 - $11,834</td>
</tr>
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* A pregnant woman counts as a family of 2

** For Healthy San Francisco, certain assets are counted in total income.

Created for Applications Assessment by Healthy San Francisco, 2008
Not for Public Use

** 301-500% brackets will be effective on February 10, 2009.
Applicants must bring the following documentation to enrollment appointment:

- **Personal identification** (driver’s license, ID, passport)
- **San Francisco residency verification** (rental or lease agreement, utility bill)
- **All family income verification** (pay stubs, tax return statements, award letters)
- **All family assets information** (bank statements, stock/mutual fund statements)
How to Apply for HSF

- 3-1-1 Call Center is available for persons not yet enrolled in HSF and are interested in enrolling or learning more about HSF

- Web-based application process that screens for other programs with the assistance from Application Assisters

- www.healthysanfrancisco.org
HSF Current Enrollment and Demographic Data

As of January 10, 2009

- 34,574 HSF participants

- Over 125 HSF application assistors in San Francisco
Questions?

Please visit:
www.healthysanfrancisco.org

Or call 3-1-1 for more information
Welcome to Healthy San Francisco

Healthy San Francisco provides affordable health care services to uninsured people living in San Francisco. It's a new way for uninsured San Franciscans to get basic, ongoing, quality medical care.

Program Services & Benefits

Healthy San Francisco participants receive basic medical services that include:

- Preventive, Routine and Specialty Care
- Prescription Medicines
- Hospital Care
- Alcohol and Drug Abuse Care
- Mental Health Care
- Ambulance Services - only transportation for emergencies within San Francisco
- Laboratory Services and Tests
- Family Planning Services

For More Information

Visit www.healthysanfrancisco.org

Call the City Information Line at 3-1-1 or (415) 701-2311 outside of SF

Email info@healthysanfrancisco.org

Services Not Included

Health care services not provided by Healthy San Francisco include, but are not limited to:

Additional Participant Benefits

All Healthy San Francisco participants receive a personalized Participant ID Card, a free newsletter subscription, health education materials, and access to friendly Customer Service Center representatives who can help answer questions.
DO YOU QUALIFY?
You may qualify for Healthy San Francisco if you are all of the following:
- A San Francisco resident
- Uninsured for the last 90 days
- Not eligible for public insurance programs such as Medi-Cal or Healthy Families
- Between the ages of 18 and 64
- Living within program income guidelines

Healthy San Francisco is available to San Francisco residents regardless of immigration status, employment status, or pre-existing medical conditions.

Don't wait until you're sick to seek medical care.

Healthy San Francisco participants receive access to regular check-ups and enjoy established, trusting relationships with doctors who are familiar with their medical histories and special medical needs.

PROGRAM FEES
There are two types of fees that may be required after you join Healthy San Francisco: A Participant Fee and a Point-of-Service Fee.

Participant Fees
Your Participant Fee is based on your family size and household income. If your income is below a certain amount, you may not be required to pay a Participant Fee at all.

To figure out what your quarterly Participant Fee might be, use the chart below:

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<tr>
<th>Your Family Size</th>
<th>Your Monthly Family Income</th>
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Point-of-Service Fee
A Point-of-Service Fee is a small fee paid when you visit your doctor, pick up a prescription, or go to the emergency room. The amount of this fee depends on which Medical Home you belong to, and your household income. If your income is below a certain amount, you may not be required to pay a Point-of-Service Fee at all.

SAN FRANCISCO EMPLOYERS & THEIR EMPLOYEES
San Francisco Employers
Employers with 20 or more employees may choose to make a payment to the City on behalf of their employees to comply with the Health Care Security Ordinance (HC50).

Employees who meet program eligibility requirements will be invited to apply for Healthy San Francisco. Employees who are not eligible to apply will be assigned Medical Reimbursement Accounts to pay for out-of-pocket medical expenses.

While Healthy San Francisco provides basic and ongoing medical care, the program is not health insurance. If you currently offer health insurance, do not drop it.

Employees who work in San Francisco
If your employer makes a payment on your behalf to the City, and if you are an uninsured San Francisco resident, you will be able to apply for Healthy San Francisco. If eligible, you may receive a 75% discount on the quarterly Participant Fee.

For more information about participating in Healthy San Francisco either as an employer or as an uninsured person working in San Francisco, please visit www.healthysanfrancisco.org or call 3-1-1, the City's information line.

Healthy San Francisco
Our Health Access Program