Consent: Item B

Consideration of Hearing Officer's Recommendation in <u>Taxi Commission v.</u> <u>Dev Narewatt</u>, List # 6-568 [ACTION]

• Consideration to deny applicant P16 permit for failing to meet the full-time driving requirement for years 2006, 2007 and 2008 and, fabrication of many waybills.

#### TAXI COMMISSION

#### CITY AND COUNTY OF SAN FRANCISCO

#### ADMINSTRATIVE HEARING DECISION

Hearing Officer: Julie Rosenberg, Esq.

Hearing Date: October 3, 2008

#1 Dr. Carlton B. Goodlett Place, SF, CA 94121, Room 408

Case: Dev Narewatt, Qualification Hearing for a P-16 (medallion)

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## I. Application for a Medallion

On July 9, 2008, Mr. Narewatt submitted an application to the Taxi Commission ("Commission") for a taxicab (P-16) permit also known as a medallion. See Exhibit A, Narewatt Application. Pursuant to Municipal Police Code ("MPC") \$1079(i) a hearing was conducted on October 3, 2008 to determine Mr. Narewatt's eligibility for the permit.

### II. Full-Time Driving Requirement

In order to qualify for a medallion, Mr. Narewatt must establish, inter alia, that he has been a full-time driver during any three calendar years from 2005 to 2008, inclusive.<sup>2</sup> The burden of proof is on Mr. Narewatt to show that he has the necessary driving experience.<sup>3</sup>

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There was a delay in issuing this recommendation because the hearing officer was waiting to receive foundational documents for the two sets of airport records submitted. The hearing officer received the necessary documents on 11/25/08 and 12/4/08.

See MPC \$1121(b)(v).

See MPC §1121(e).

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"Full-Time Driver" is "defined to mean any driver actually engaged in the mechanical operation and having physical charge or custody of a motor vehicle for hire which is available for hire or actually hired (i) for at least four hours during any 24-hour period on at least 75 percent of the business days during the calendar year or (ii) for at least 800 hours during the calendar year." The Commission has established, by resolution, that part (i) can be satisfied by working 156 shifts.

Mr. Narewatt submitted waybills for 2005, 2006, 2007 and for 29 days in 2008. The date range for the 2008 waybills is from 6/22 through 9/7. Given the partial submittal for 2008, Mr. Narewatt may only qualify for a medallion if he complies with the full-time driving requirement for 2005, 2006 and 2007. Commission Staff believes there is evidence which establishes that Mr. Narewatt fabricated many of his 2006 and 2007 waybills. Consequently, Staff did not find it necessary to review the 2005 waybills. The hearing officer reviewed the waybills for 2006 and 2007.

4 See MPC \$1076(o).

### A. Waybill Discrepancies

MPC \$1081(d) provides that an application for a permit can be denied on the basis that the applicant has engaged in fraud, deceit, misrepresentation, or other misconduct in connection with the application process. Commission Staff believes that Mr. Narewatt fabricated his 2006, 2007, and 2008<sup>5</sup> waybills in order to meet the full-time driving requirement. The Staff came to this conclusion after it compared Mr. Narewatt's waybills with two different sets of airport records which monitor when a taxicab is at the airport: (1) the SFO Ground Transportation Unit ("GTU") records, and (2) the "Smart Card" records. See Exhibit B, Declarations of Commission Staff Vicky Siu and Scott Leon.

The Commission also received two anonymous letters, dated 6/23/08 and 8/12/08, which state that Mr. Narewatt has not driven a cab for three years and is committing fraud. See Exhibit C, Anonymous Letters.

 $^{5}$  The Commission asserts in its Qualification Hearing Statement that the first

half of Mr. Narewatt's calendar year 2008 waybills were fabricated.

Commission also states, however, that it does not have possession of the waybills because they were retained by Mr. Narewatt. Without the waybills,

the Commission cannot establish fraud with respect to the waybills for the

 first half of 2008.

B. 2006 Waybills

The Hearing Officer compared Mr. Narawatt's 2006 waybills with the GTU Records. See Exhibit D, Comparison of 2006 Waybills to the GTU Records and the 2006 Waybills.

The Ground Transportation Unit tracks taxicabs which enter and exit the airport. Tracking is done by means of a transponder which is attached to the cab and which is read by an electronic reader. In 2006, Mr. Narewatt drove Cab #243 for all of his shifts. Attached to Cab #243 is electronic transponder #810393.

See Exhibit E, Declaration of Daniel Borg, Chief Mechanic for Landslide Operations, the company that inspects permitted vehicles and installs transponders for the GTU and the GTU records for Transponder #810393.

Many of Mr. Narewatt's waybills state that he picked up fares from SFO but the GTU records for transponder #810393 do not indicate that the vehicle was at the airport during those reported shift times.

# 1. March through September 2006

There is no record of Cab #243 being at SFO from March through September 2006. However, Mr. Narewatt's waybills for this timeframe indicate that he was at the airport on 76 days and picked up approximately 234 fares. Daniel Borg stated that

The GTU records for January 2006 were not submitted to the hearing officer.

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it was his belief that Cab #243 was not at the airport between March and September 2006. See Exhibit E, Declaration of Dan Borg, paragraph 5.

Duplicate waybills were also submitted for 9/29/06: One waybill states the shift was from 19:30 until 04:00 of the next day with eleven fares, and the other waybill states the shift was from 20:00 until 24:00 with six fares.

## 2. February, October, November and December 2006

Twenty-eight out of the forty-six waybills (61%) submitted for February, October, November and December are inconsistent with the GTU Records. More specifically, the waybills indicate that fares were picked up at the airport, but the GTU Log has no record of Cab #243 being at the airport. Some examples: The waybills for 2/10, 10/14 and 11/3 all indicate that five fares were picked up from the airport and there is no corresponding record in the GTU log. The waybills for 2/1, 2/22, 2/15, 2/17, 2/23, 2/25, 2/28, 10/07, 11/24, and 12/16 all indicate that three fares were picked up from the airport without any corresponding GTU records.

It is Mr. Narewatt's position that the records are in error and that he drove all of those shifts.

Given the volume of the evidence showing discrepancies and the Declaration by Daniel Borg, the hearing officer does not find Mr. Narewatt credible.

 Mr. Narewatt has not established, by a preponderance of the evidence, that he complied with the full-time driving requirement for 2006.

• The Commission has established, by a preponderance of the evidence, that Mr. Narewatt fabricated, at a minimum, 100 waybills for 2006. The 100 waybills are those that list fares from SFO and for which there is no corresponding record in the GTU log that Cab #243 was at the airport during the reported shift time.

## C. 2007 Waybills

The 2007 waybills indicate that Mr. Narewatt drove Cab #243 for all of his shifts except possibly two. B The Hearing Officer reviewed the 2007 waybills and compared them against both the GTU and Smart Card records. See Exhibit F, Hearing Officer Comparison of 2007 Waybills to the GTU and Smart Card Records.

# 1. January through May 2007

Given that the Smart Card System had not yet been implemented, the hearing officer compared the January through May 2007 waybills with the GTU Records. There were many waybills which listed SFO fares, however, there was no record of Cab #243 being at SFO during Mr. Narewatt's reported shift time: 1/6,

 $<sup>^{8}</sup>$  The waybills for 8/19 and 12/19 do not list a Cab number.

1/7, 1/12, 1/21, 1/22, 1/27, 2/4, 2/5, 3/2, 3/16, 3/23, 3/25, 3/27, 3/31, 4/6, 4/7, 4/13, 4/14, 4/27, 4/28, 5/11, 5/12, 5/13, 5/18, and 5/25.

## 2. June through December 2007

The hearing officer compared the June through December waybills to both the GTU and Smart Card Records. The Smart Card system was implemented by DAJA International ("DAJA") in June 2007. DAJA is a company that has an agreement with SFO to provide curbside management of shuttle vans, taxicabs and limousines. DAJA requires taxi drivers to enter the airport garage before they are dispatched to pick up passengers. The cost of entering and exiting the garage is deducted from the Smart Card which acts like a debit card. Each Smart Card has an electronic account associated with it which tracks when the holder of the Smart Card enters and exits the garage. Mr.

Narewatt is the holder of Smart Card # 27002635. See Exhibit G, Declaration of Emma Perez, Operations Manager for DAJA International and Smart Card records for # 27002635.

On at least eight days, Mr. Narewatt submitted waybills indicating that he picked up fares from the airport but there is no record in either the GTU or Smart Card Logs that Cab #243 was at the airport or that Mr. Narewatt's Smart Card was used. See Exhibit F, Waybills for 6/1, 6/2, 6/9, 6/13, 8/31, 9/6, 9/13, 10/16.

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In other instances, the waybills were consistent with the Smart Card Records, however, the GTU Records do not indicate that Cab #243 was at the airport during the reported shift time: 7/14, 7/15,7/27, 7/28, 8/26, 9/21, 9/22, 9/23, 9/30, 10/06, 10/07, 10/14, 10/17, 10/21, 10/27, 10/28, 11/02, 11/04, 11/11, 11/16,11/17, 11/18, 11/24, 11/30, 12/1, 12/2, 12/7, 12/8, 12/9, 12/16, 12/29.

Mr. Narewatt submitted several waybills which did not list any fares to or from SFO, however, the airport records indicated that Cab #243 was at the airport and/or Mr. Narewatt's Smart Card was used during the reported shift time: (1) 8/25 and 10/13: No SFO fares on the waybills, Cab #243 not in the GTU log, Smart Card used twice on 8/25 and three times on 10/13 during the reported shift time; (2) 10/24: No SFO fares listed on waybill, GTU Records shows that cab #243 was at airport twice during the reported shift time; Smart Card Records show that Card was used at least 4 times (to enter and exit) during the reported shift time), (3) 11/5: No SFO fares listed on waybill, GTU records shows #243 at SFO two times during reported shift time and Smart Card was not used.

Mr. Narewatt did not submit waybills for the following dates, however, his Smart Card was used at SFO on those days: 6/27, 7/21, 9/14 or 9/15. The foregoing suggests that another individual may have been using Mr. Narewatt's Smart Card.

There were other numerous inconsistencies, some examples:

(1) the waybill for 6/10 lists 6 fares taken from SFO. The GTU records show that the cab was only at the airport once (during Mr. Narewatt's reported shift time and Mr. Narewatt's Smart Card was not used at all on that day. (2) The waybill for 6/16 lists 5 fares from SFO, the GTU shows the vehicle being there only three times and there is no record of Mr. Narewatt's Smart Card being used.

The foregoing inconsistencies suggest that Mr. Narawett fabricated many of his 2007 waybills.

#### Findings:

- Mr. Narewatt has not established, by a preponderance of the evidence, that he fulfilled the Full-Time Driving Requirement for 2007.
- evidence, that Mr. Narewatt fabricated, at a minimum, 33 waybills. Twenty-five of the 33 waybills are from January through May 2007 and refer to those waybills that list fares from SFO and for which there is no corresponding record in the GTU log which indicates that Cab #243 was at the airport during the reported shift time. The remaining eight of the 33 waybills are those which list fares from SFO and for which there is no corresponding record in eight of the 33 waybills are those which list fares from SFO and for which there is no corresponding record in either the GTU or the Smart Card logs that Cab #243 was at

the airport or that Mr. Narewatt's Smart Card was used during the reported shift time.

### III. Recommendation

Given (1) the failure by Mr. Narawett to fulfill the full-time driving requirement for 2006, 2007 and 2008 and, (2) the fabrication of many waybills, the hearing officer recommends that Mr. Narewatt's application for a medallion (P-16 permit) be denied.

Julie Rosenberg, Esq.

Hearing Officer

Date

December 23, 2008

Exhibits are provided separately from this packet for public viewing.